

FOIA ANNUAL REPORT

FOR

10/01/2023

THROUGH

09/30/2024

Tuesday, March 18, 2025

The following **Annual Freedom of Information Act** report covers the
Period 10/01/2023, through 09/30/2024, as required by 5 U.S.C. 552.

I. BASIC INFORMATION REGARDING REPORT

1. Provide name, title, address, and telephone number of person(s) to be contacted with questions about the Report.

Michael Sarich, VA FOIA Director

Department of Veterans Affairs

811 Vermont Avenue, NW

Washington, DC 20420

(202) 461-5329

2. Provide an electronic link for access to the Report on the agency Web site.

<https://vapal.foia-host.com/app/ReadingRoom.aspx>

3. Explain how to obtain a copy of the Report in paper form.

A paper copy of the report can be obtained by writing to the address in I.1 above, or by printing a copy at the Web address listed in I.2.

II. MAKING A FOIA REQUEST

1. Provide names, addresses, and telephone numbers of all individual agency components that receive FOIA requests.

For the names, addresses, and telephone numbers, visit: <https://www.foia.gov/agency-search.html>.

2. Provide a brief description of why some requests are not granted and an overview of certain general categories of the agency's records to which the FOIA exemptions apply.

The Department of Veterans Affairs (VA) is responsible for providing healthcare, benefits, and services to millions of Veterans and their families. As a result, many of the records maintained by VA contain sensitive personal information related to medical care, benefits claims, and military service.

VA frequently invokes **FOIAs privacy exemptions** (Exemptions 6 and 7(C)) to **protect Veterans' and their families' personal privacy** in records such as medical files, claims adjudication records, and personnel records. These exemptions help prevent the **unauthorized disclosure of sensitive personal details**, including medical histories, Social Security numbers, and financial information.

Additionally, VA may invoke **Exemption 5** to protect records reflecting internal deliberations, such as **pre-decisional policy discussions** and legal analyses that are part of the agency's decision-making process.

In cases involving **law enforcement matters** (such as VAs Office of Inspector General (OIG) investigations), VA may invoke **Exemption 7** to protect **investigative techniques, witness identities, and law enforcement procedures** used to detect fraud, waste, and abuse in VA programs.

While VA is committed to transparency, these exemptions ensure that the agency can fulfill its mission **while protecting the privacy of Veterans and maintaining the integrity of its operations.**

3. Provide a functional electronic link to agency FOIA regulations, including the agency's fee schedule. (NOTE: Agency FOIA Regulations were formerly listed at Section XI of the human-readable version of the Report).

The Department of Veterans Affairs FOIA Regulations can be accessed in Title 38, Chapter I of the Code of Federal Regulations. You can find them online at the following link: <https://www.ecfr.gov/current/title-38/chapter-I>.

III. ACRONYMS, DEFINITIONS, AND EXEMPTIONS

1. Provide any agency-specific acronyms or terms used in this Report.

Component Abbreviation	Component Name
OIT	Office of Information and Technology - VA Central Office FOIA Service
NCA	National Cemetery Administration
VBA	Veterans Benefits Administration
VHA	Veterans Health Administration
OASP&IA	Office of Assistant Secretary for Public and Intergovernmental Affairs
MGMT	Office of Assistant Secretary for Management
ODASB	Office of Deputy Assistant Secretary for Budget
OASHRA	Office of Assistant Secretary for Human Resources and Administration

ADMIN	Office of Deputy Assistant Secretary for Administration
OSP	Office of the Assistant Secretary for Operations, Security, and Preparedness
OEI	Office of Enterprise Integration
C&LA	Office of Assistant Secretary for Congressional and Legislative Affairs
CFM	Office of Construction & Facilities Management
OALC	Office of Acquisition and Logistics
BVA	Board of Veterans Appeals
GC	Office of the General Counsel
IG	Office of Inspector General
OSDBU	Office of Small and Disadvantaged Business Utilization
OAWP	Office of Accountability & Whistleblower Protection
OEHRM	Office of Electronic Health Record Modernization
OSVA	Office of the Secretary
VEO	Veterans Experience Office
OCHCO	Office of Chief Human Capital Officer
ORMDI	Office of Resolution Management and Diversity Inclusion

2. Include the following definitions of terms used in this Report:
 - a. **Administrative Appeal** - a request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.

- b. **Average Number** - the number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.
- c. **Backlog** - the number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.
- d. **Component** - for agencies that process requests on a decentralized basis, a "component" is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in their Annual FOIA Report data for both the agency overall and for each principal component of the agency.
- e. **Consultation** - the procedure whereby the agency responding to a FOIA request first forwards a record to another agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it responds back to the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.
- f. **Exemption 3 Statute** - a federal statute that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.
- g. **FOIA Request** - a FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a "third-party" request), or concerning an organization, or a particular topic of interest. FOIA requests also include requests made by requesters seeking records concerning themselves (i.e., "first-party" requests) when those requesters are not subject to the Privacy Act, such as non-U.S. citizens. Moreover, because all first-party requesters should be afforded the benefit of both the access provisions of the FOIA as well as those of the Privacy Act, FOIA requests also include any first-party requests where an agency determines that it must search beyond its Privacy Act "systems of records" or where a Privacy Act exemption applies, and the agency looks to FOIA to afford the greatest possible access. All requests which require the agency to utilize the FOIA in responding to the requester are included in this Report.

Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.)

- h. **Full Grant** - an agency decision to disclose all records in full in response to a FOIA request.
- i. **Full Denial** - an agency decision not to release any records in response to a FOIA request because the records are exempt in their entireties under one or more of the FOIA exemptions, or because of a procedural reason, such as when no records could be located.
- j. **Median Number** - the middle, not average, number. For example, of 3, 7, and 14, the median number is 7.
- k. **Multi-Track Processing** - a system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.
 - i. **Expedited Processing** - an agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.
 - ii. **Simple Request** - a FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the low volume and/or simplicity of the records requested.
 - iii. **Complex Request** - a FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.
- l. **Partial Grant/Partial Denial** - in response to a FOIA request, an agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
- m. **Pending Request or Pending Administrative Appeal** - a request or administrative appeal for which an agency has not taken final action in all respects.
- n. **Perfected Request** - a request for records which reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.

- o. **Processed Request or Processed Administrative Appeal** - a request or administrative appeal for which an agency has taken final action in all respects.
 - p. **Range in Number of Days** - the lowest and highest number of days to process requests or administrative appeals.
 - q. **Time Limits** - the time period in the statute for an agency to respond to a FOIA request (ordinarily twenty working days from receipt of a perfected FOIA request).
- 3. Include the following concise descriptions of the nine FOIA exemptions:
 - a. **Exemption 1:** classified national defense and foreign relations information
 - b. **Exemption 2:** internal agency rules and practices
 - c. **Exemption 3:** information that is prohibited from disclosure by another federal law
 - d. **Exemption 4:** trade secrets and other confidential business information
 - e. **Exemption 5:** inter-agency or intra-agency communications that are protected by legal privileges
 - f. **Exemption 6:** information involving matters of personal privacy
 - g. **Exemption 7:** records or information compiled for law enforcement purposes, to the extent that the production of those records (A) could reasonably be expected to interfere with enforcement proceedings, (B) would deprive a person of a right to a fair trial or an impartial adjudication, (C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, (D) could reasonably be expected to disclose the identity of a confidential source, (E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions, or (F) could reasonably be expected to endanger the life or physical safety of any individual

h. **Exemption 8:** information relating to the supervision of financial institutions

i. **Exemption 9:** geological information on wells

IV. Exemption 3 Statutes

Statute	Type of Information Withheld	Case Citation	Agency / Component	Number of Times Relied upon by Agency / Component	Total Number of Times Relied upon by Agency Overall
41 U.S.C. § 4702 (formerly at 41 U.S.C. § 253b(m)(1))	Contractor proposals that are in the possession of control of an executive agency and that have not been set forth or incorporated by reference into contracts	Sinkfield v. HUD, No. 10-885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15, 2012); Margolin v. NASA, No. 09-00421, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011); Hornbostel v. U.S. Dep't of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary	CFM	2	22
			NCA	1	
			OALC	1	
			OSVA	1	
			VBA	3	
			VHA	14	

		affirmance granted, No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).			
41 U.S.C. § 2102 (amending 41 U.S.C. § 423(a)(1))	Contractor bid or proposal information; source selection information	Legal & Safety Emp. Rsch., Inc. v. U.S. Dep't of the Army, No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. May 4, 2001) (dictum).	CFM	1	16
			NCA	1	
			GC	1	
			VBA	1	
			VHA	12	
26 U.S.C. §§ 6103, 6105	Certain tax return information, to include Taxpayer Identification Numbers of third parties, and certain tax convention information	Nosal v. IRS, 523 F. Supp. 3d 72, 79 (D.D.C. 2021); Church of Scientology v. IRS, 484 U.S. 9, 15 (1987) (26 U.S.C. § 6103); Elec. Priv. Info. Ctr. v. IRS, 910 F.3d 1232, 1237 (D.C. Cir. 2018); Leonard v. U.S. Dep't of Treasury, 590 F. App'x. 141, 143-44 (3d Cir. 2014) (per curiam); Pac. Fisheries,	CFM	1	9
			OSVA	1	
			VBA	2	
			VHA	5	

		Inc. v. IRS, 395 F. App'x. 438, 440 (9th Cir. 2010) (unpublished disposition) (26 U.S.C. §§ 6103, 6105).			
38 U.S.C. § 5701	"All files, records, reports, and other papers and documents pertaining to any claim under any of the laws administered by the Secretary and the names and addresses of present or former members of the Armed Forces, and their dependents, in the possession of [VA]"	Ashton v. VA, No. 99-6018, 1999 WL 753331, at *1 (2d Cir. Sept. 3, 1999) (unpublished disposition).	GC	2	3277
			OIT	1	
			VBA	1	
			VHA	3244	
			IG	29	
38 U.S.C. § 7332	Records of patients being treated for certain conditions	Palmer v. Derwinski, No. 91-197, slip op. at 3-4 (E.D. Ky, June 10, 1992)	GC	1	1187
			VBA	218	
			VEO	1	
			VHA	966	
			IG	1	

5 U.S.C. § 407 (formerly at 5 U.S.C. app. 3 § 7(b))	Names or employees who provide information or complaints to the Inspector General.	Wash. Post. Co. v. Special Inspector Gen. for Afg. Reconstr., 486 F. Supp. 3d 141, 166 (D.D.C. 2020).	VBA	1	4
			VHA	3	
31 U.S.C. § 3730(b)(2)	Records pertaining to civil actions for false claims against the United States Government.	N/A	VBA	1	1
5 U.S.C. § 13107 (formerly at 5 U.S.C. app § 105)	Financial disclosure reports and applications to inspect financial disclosure reports	N/A	VBA	1	1
38 U.S.C. § 5705	Records created by VA as part of its medical quality-assurance program; certain other information pertaining to VA's medical quality-assurance program	Schulte & Sun-Sentinel Co. v. VA, No. 86-6251, slip op. at 3-4, 12 (S.D. Fla. Feb. 2, 1996)	VHA	56	63
			IG	7	
35 U.S.C. § 205	Information relating to government invention information	N/A	VHA	1	1
38 U.S.C. §	Information collected in VA	N/A	VHA	4	4

7451	nurse and other health-care personnel wage surveys.				
10 U.S.C. § 130b	Personally identifiable information pertaining to “any member of the armed forces assigned to an overseas unit, a sensitive unit, or a routinely deployable unit” and “any employee of the Department of Defense or of the Coast Guard whose duty station is with any such unit”	Freedom Watch, Inc. v. NSA, 197 F. Supp. 3d 165, 174 (D.D.C. 2016); Hiken v. DOD, 521 F. Supp. 2d 1047, 1062 (N.D. Cal. 2007); O’Keefe v. DOD, 463 F. Supp. 2d 317, 325 (E.D.N.Y. 2006); Windel v. United States, No. A02-306, 2005 WL 846206, at *2 (D. Alaska Apr. 11, 2005).	VHA	1	1
5 U.S.C. § 407	Names of employees who provide information or complaints to the Inspector General	N/A	IG	4	4
28 U.S.C. § 652(d)	"[C]onfidential dispute resolution communications"	N/A	IG	1	1

V.A. FOIA REQUESTS -- RECEIVED, PROCESSED AND PENDING FOIA REQUESTS

Agency / Component	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
ADMIN	13	32	39	6
BVA	16	74	76	14
CFM	7	41	37	11
C&LA	0	14	1	13
MGMT	13	68	64	17
NCA	9	130	134	5
OALC	38	254	278	14
OASHRA	37	23	47	13
OASP&IA	85	12	72	25
OAWP	8	327	321	14
OCHCO	1	17	14	4
ODASB	1	1	2	0
OEHRM	1	5	4	2
OEI	6	0	6	0
GC	17	163	168	12

OIT	103	3091	3129	65
ORMDI	3	58	50	11
OSDBU	1	5	3	3
OSP	6	16	20	2
OSVA	14	99	79	34
VBA	14643	84266	97415	1494
VEO	10	61	71	0
VHA	1377	16448	16909	916
IG	3	520	514	9
AGENCY OVERALL	16412	105725	119453	2684

V.B.(1). DISPOSITION OF FOIA REQUESTS -- ALL PROCESSED REQUESTS

Agency / Component	Number of Full Grants	Number of Partial Grants / Partial Denials	Number of Full Denials Based on Exemptions	Number of Full Denials Based on Reasons Other than Exemptions									TOTAL
				No Records	All Records Referred to Another Component or Agency	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper FOIA Request for Other Reason	Not Agency Record	Duplicate Request	Other *Explain in Chart Below	
ADMIN	10	9	1	3	1	2	0	3	2	0	3	5	39
BVA	41	12	5	5	0	0	1	0	1	0	1	10	76
CFM	0	10	0	13	0	6	0	0	1	0	0	7	37
C&LA	0	1	0	0	0	0	0	0	0	0	0	0	1
MGMT	14	13	1	14	0	1	2	0	0	0	2	17	64

NCA	19	80	2	17	0	1	1	0	3	0	6	5	134
OALC	8	43	5	14	0	2	1	6	1	0	6	192	278
OASHRA	11	27	0	5	0	0	0	0	0	0	0	4	47
OASP&IA	2	8	0	4	0	2	0	0	0	0	1	55	72
OAWP	2	205	3	30	1	8	3	0	0	0	11	58	321
OCHCO	6	5	0	3	0	0	0	0	0	0	0	0	14
ODASB	0	1	1	0	0	0	0	0	0	0	0	0	2
OEHRM	0	1	1	1	0	1	0	0	0	0	0	0	4
OEI	1	3	0	0	0	2	0	0	0	0	0	0	6
GC	26	76	13	33	3	0	0	0	2	0	0	15	168
OIT	26	39	3	27	13	12	8	369	30	55	180	2367	3129
ORMDI	7	6	15	7	0	1	0	0	0	0	1	13	50
OSDBU	0	1	0	1	0	0	0	0	0	0	0	1	3
OSP	5	10	0	3	0	1	0	0	0	1	0	0	20
OSVA	13	42	0	12	1	2	1	2	0	0	5	1	79
VBA	2277	92932	119	422	198	50	13	22	713	28	176	465	97415
VEO	2	58	1	3	0	0	0	0	1	0	2	4	71
VHA	1073	6399	3756	758	20	323	295	1890	530	66	991	808	16909
IG	19	92	65	111	13	2	0	0	182	9	21	0	514
AGENCY OVERALL	3562	100073	3991	1486	250	416	325	2292	1466	159	1406	4027	119453

V.B.(2). DISPOSITION OF FOIA REQUESTS -- "OTHER" REASONS FOR "FULL DENIALS BASED ON REASONS OTHER THAN EXEMPTIONS"

Agency / Component	Description of "Other" Reasons for Denials from Chart B(1)	Number of Times "Other" Reason Was Relied Upon	TOTAL
ADMIN	Directed Requester to Publicly available information	5	5
BVA	Directed Requester to Publicly available information	10	10
CFM	Directed Requester to Publicly available information	7	7
C&LA	N/A	0	0
MGMT	Directed Requester to Publicly available information	17	17
NCA	Directed Requester to Publicly available information	5	5
OALC	Directed Requester to Publicly available information	192	192
OASHRA	Directed Requester to Publicly available information	4	4
OASP&IA	Directed Requester to Publicly available information	55	55
OAWP	Directed Requester to Publicly available information	58	58
OCHCO	N/A	0	0

ODASB	N/A	0	0
OEHRM	N/A	0	0
OEI	N/A	0	0
GC	Directed Requester to Publicly available information	15	15
OIT	Directed Requester to Publicly available information	2367	2367
ORMDI	Directed Requester to Publicly available information	13	13
OSDBU	Directed Requester to Publicly available information	1	1
OSP	N/A	0	0
OSVA	Directed Requester to Publicly available information	1	1
VBA	Unable to Locate Requester	1	465
	Directed Requester to Publicly available information	464	
VEO	Directed Requester to Publicly available information	4	4
VHA	Unable to Locate Requester	22	808
	Directed Requester to Publicly available information	786	
AGENCY OVERALL			4027

V.B.(3). DISPOSITION OF FOIA REQUESTS -- NUMBER OF TIMES EXEMPTIONS APPLIED

Agency / Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
ADMIN	0	0	0	0	1	10	0	0	1	0	0	0	0	0
BVA	0	0	0	0	0	6	4	0	0	0	0	0	0	0
CFM	0	0	2	7	3	10	2	0	0	0	0	0	0	0
C&LA	0	0	0	0	0	1	0	0	0	0	0	0	0	0
MGMT	0	0	0	1	1	12	0	0	1	0	0	0	0	0
NCA	0	0	2	8	12	79	1	0	2	0	0	1	0	0
OALC	0	1	1	43	5	45	0	0	1	0	0	0	0	0
OASHRA	0	0	0	0	3	27	0	0	0	0	0	0	0	0
OASP&IA	0	0	0	0	4	8	0	0	0	0	0	0	0	0
OAWP	0	0	0	4	188	205	3	0	205	0	0	0	0	0
OCHCO	0	0	0	0	0	5	0	0	0	0	0	0	0	0
ODASB	0	0	0	0	1	2	0	0	0	0	0	0	0	0
OEHRM	0	0	0	2	2	1	0	0	0	0	0	0	0	0
OEI	0	0	0	0	3	3	0	0	0	0	0	0	0	0
GC	0	0	4	5	47	83	0	0	0	0	0	0	0	0
OIT	0	1	1	2	12	40	0	0	1	0	0	0	0	0

ORMDI	0	0	0	0	5	19	0	0	3	0	0	0	0	0
OSDBU	0	0	0	1	0	0	0	0	0	0	0	0	0	0
OSP	0	0	0	0	1	10	0	1	6	5	0	0	0	0
OSVA	0	6	2	2	18	42	0	1	2	0	3	0	0	0
VBA	0	235	227	33	206	92563	11	15	13	6	5	7	2	0
VEO	0	0	1	1	6	58	0	0	0	0	0	0	0	0
VHA	0	147	4237	123	795	9742	96	22	2485	13	21	25	0	0
IG	0	4	56	0	44	110	40	0	26	2	16	2	0	0
AGENCY OVERALL	0	394	4533	232	1357	103081	157	39	2746	26	45	35	2	0

VI.A. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING ADMINISTRATIVE APPEALS

Agency / Component	Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
ADMIN	0	0	0	0
BVA	0	0	0	0
CFM	0	0	0	0

C&LA	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0
OALC	0	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
OAWP	0	0	0	0
OCHCO	0	0	0	0
ODASB	0	0	0	0
OEHRM	0	0	0	0
OEI	0	0	0	0
GC	355	627	587	395
OIT	0	0	0	0
ORMDI	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
OSVA	0	0	0	0
VBA	1	3	4	0
VEO	0	0	0	0
VHA	0	1	1	0
IG	1	36	37	0

AGENCY OVERALL	357	667	629	395
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VI.B. DISPOSITION OF ADMINISTRATIVE APPEALS -- ALL PROCESSED APPEALS

Agency / Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
ADMIN	0	0	0	0	0
BVA	0	0	0	0	0
CFM	0	0	0	0	0
C&LA	0	0	0	0	0
MGMT	0	0	0	0	0
NCA	0	0	0	0	0
OALC	0	0	0	0	0
OASHRA	0	0	0	0	0
OASP&IA	0	0	0	0	0
OAWP	0	0	0	0	0
OCHCO	0	0	0	0	0

ODASB	0	0	0	0	0
OEHRM	0	0	0	0	0
OEI	0	0	0	0	0
GC	10	0	151	426	587
OIT	0	0	0	0	0
ORMDI	0	0	0	0	0
OSDBU	0	0	0	0	0
OSP	0	0	0	0	0
OSVA	0	0	0	0	0
VBA	3	0	0	1	4
VEO	0	0	0	0	0
VHA	0	0	1	0	1
IG	31	2	0	4	37
AGENCY OVERALL	44	2	152	431	629

VI.C.(1). REASONS FOR DENIAL ON APPEAL -- NUMBER OF TIMES EXEMPTIONS APPLIED

Agency / Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
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ADMIN	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BVA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CFM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
C&LA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MGMT	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NCA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OALC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OASHRA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OASP&IA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OAWP	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCHCO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OEHRM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OEI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GC	0	0	0	0	0	6	0	0	0	0	0	0	0	0
OIT	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ORMDI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSDBU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSP	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSVA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VBA	0	0	0	0	0	3	0	0	0	0	0	0	0	0

OASHRA	0	0	0	0	0	0	0	0	0	0	0
OASP&IA	0	0	0	0	0	0	0	0	0	0	0
OAWP	0	0	0	0	0	0	0	0	0	0	0
OCHCO	0	0	0	0	0	0	0	0	0	0	0
ODASB	0	0	0	0	0	0	0	0	0	0	0
OEHRM	0	0	0	0	0	0	0	0	0	0	0
OEI	0	0	0	0	0	0	0	0	0	0	0
GC	52	1	5	516	0	0	0	0	0	0	7
OIT	0	0	0	0	0	0	0	0	0	0	0
ORMDI	0	0	0	0	0	0	0	0	0	0	0
OSDBU	0	0	0	0	0	0	0	0	0	0	0
OSP	0	0	0	0	0	0	0	0	0	0	0
OSVA	0	0	0	0	0	0	0	0	0	0	0
VBA	0	0	0	1	0	0	0	0	0	0	0
VEO	0	0	0	0	0	0	0	0	0	0	0
VHA	0	0	0	0	0	0	0	0	0	0	0
IG	3	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	55	1	5	517	0	0	0	0	0	0	7

VI.C.(3). REASONS FOR DENIAL ON APPEAL -- "OTHER" REASONS

Agency / Component	Description of "Other" Reasons for Denial on Appeal from Chart C(2)	Number of Times "Other" Reason Was Relied Upon	TOTAL
ADMIN	N/A	0	0
BVA	N/A	0	0
CFM	N/A	0	0
C&LA	N/A	0	0
MGMT	N/A	0	0
NCA	N/A	0	0
OALC	N/A	0	0
OASHRA	N/A	0	0
OASP&IA	N/A	0	0
OAWP	N/A	0	0
OCHCO	N/A	0	0
ODASB	N/A	0	0
OEHRM	N/A	0	0
OEI	N/A	0	0
GC	Initial Response After Appeal - Moot	2	7

	Untimely	5	
OIT	N/A	0	0
ORMDI	N/A	0	0
OSDBU	N/A	0	0
OSP	N/A	0	0
OSVA	N/A	0	0
VBA	N/A	0	0
VEO	N/A	0	0
VHA	N/A	0	0
AGENCY OVERALL			7

VI.C.(4). RESPONSE TIME FOR ADMINISTRATIVE APPEALS

Agency / Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
ADMIN	<1	<1	<1	<1
BVA	<1	<1	<1	<1
CFM	<1	<1	<1	<1
C&LA	<1	<1	<1	<1

MGMT	<1	<1	<1	<1
NCA	<1	<1	<1	<1
OALC	<1	<1	<1	<1
OASHRA	<1	<1	<1	<1
OASP&IA	<1	<1	<1	<1
OAWP	<1	<1	<1	<1
OCHCO	<1	<1	<1	<1
ODASB	<1	<1	<1	<1
OEHRM	<1	<1	<1	<1
OEI	<1	<1	<1	<1
GC	70.00	151.65	<1	801
OIT	<1	<1	<1	<1
ORMDI	<1	<1	<1	<1
OSDBU	<1	<1	<1	<1
OSP	<1	<1	<1	<1
OSVA	<1	<1	<1	<1
VBA	17.00	39.75	<1	125
VEO	<1	<1	<1	<1
VHA	26.00	26.00	26	26
IG	4.00	4.81	<1	11
AGENCY	59.00	142.10	<1	801

OAWP	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OCHCO	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
ODASB	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OEHRM	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OEI	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
GC	Date of Appeal	2021-11-29	2021-11-17	2021-11-02	2021-10-20	2021-09-28	2021-07-28	2021-07-09	2021-04-15	2021-04-05	2019-05-22

VBA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
VEO	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
VHA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
IG	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date of Appeal	2021-11-29	2021-11-17	2021-11-02	2021-10-20	2021-09-28	2021-07-28	2021-07-09	2021-04-15	2021-04-05	2019-05-22
	Number of Days Pending	711	719	729	738	753	796	809	868	876	1343

VII.A. FOIA REQUESTS -- RESPONSE TIME FOR ALL PROCESSED PERFECTED REQUESTS

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
ADMIN	19.00	34.52	<1	243	3.00	17.00	<1	48	32.00	32.00	31	33
BVA	16.00	20.32	<1	82	368.00	313.28	<1	996	0.00	0.00	N/A	N/A
CFM	12.00	19.11	2	81	81.00	79.12	8	200	0.00	0.00	N/A	N/A
C&LA	0.00	0.00	N/A	N/A	114.00	114.00	114	114	0.00	0.00	N/A	N/A
MGMT	9.00	55.85	<1	1226	26.00	96.82	<1	512	0.00	0.00	N/A	N/A
NCA	18.00	15.19	<1	33	24.00	26.58	<1	59	0.00	0.00	N/A	N/A
OALC	2.00	33.10	<1	423	2.00	63.93	<1	1051	0.00	0.00	N/A	N/A
OASHRA	263.00	332.55	1	2179	174.00	400.69	26	1351	121.00	121.00	121	121
OASP&IA	59.00	237.61	<1	1514	1395.00	1137.31	38	1653	0.00	0.00	N/A	N/A
OAWP	3.00	3.56	<1	20	3.00	4.65	<1	69	0.00	0.00	N/A	N/A
OCHCO	14.50	44.10	<1	142	14.00	14.00	6	22	0.00	0.00	N/A	N/A
ODASB	26.00	26.00	26	26	0.00	0.00	N/A	N/A	700.00	700.00	700	700
OEHRM	11.50	11.50	<1	23	207.50	207.50	37	378	0.00	0.00	N/A	N/A
OEI	890.50	810.50	535	926	1453.00	1453.00	1356	1550	0.00	0.00	N/A	N/A
GC	6.00	19.97	<1	569	17.00	79.90	2	917	0.00	0.00	N/A	N/A

OIT	1.00	3.22	<1	461	30.00	83.63	<1	712	<1	<1	<1	<1
ORMDI	12.00	24.82	<1	113	10.50	17.33	2	61	0.00	0.00	N/A	N/A
OSDBU	7.50	7.50	5	10	19.00	19.00	19	19	0.00	0.00	N/A	N/A
OSP	7.00	31.69	<1	289	35.00	89.00	3	286	0.00	0.00	N/A	N/A
OSVA	12.00	33.77	1	225	31.00	108.24	2	1617	0.00	0.00	N/A	N/A
VBA	1.00	47.47	<1	2911	1.00	48.82	<1	940	8.00	17.24	<1	110
VEO	3.50	12.06	<1	189	6.00	44.67	<1	398	1.00	1.00	1	1
VHA	5.00	12.89	<1	876	14.00	59.73	<1	2500	10.00	40.18	<1	362
IG	4.00	6.42	<1	45	2.00	10.24	<1	42	3.00	3.00	3	3
AGENCY OVERALL	2.00	40.92	<1	2911	3.00	50.83	<1	2500	8.50	39.93	<1	700

VII.B. PROCESSED REQUESTS -- RESPONSE TIME FOR PERFECTED REQUESTS IN WHICH INFORMATION WAS GRANTED

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
ADMIN	28.50	35.38	1	153	48.00	48.00	48	48	32.00	32.00	31	33
BVA	17.00	22.13	<1	82	43.00	198.88	<1	996	0.00	0.00	N/A	N/A
CFM	0.00	0.00	N/A	N/A	98.50	107.00	17	200	0.00	0.00	N/A	N/A

C&LA	0.00	0.00	N/A	N/A	114.00	114.00	114	114	0.00	0.00	N/A	N/A
MGMT	14.00	32.59	1	213	24.00	69.00	5	452	0.00	0.00	N/A	N/A
NCA	18.00	15.43	1	33	25.00	26.87	<1	59	0.00	0.00	N/A	N/A
OALC	10.00	85.79	<1	398	27.00	209.06	2	1051	0.00	0.00	N/A	N/A
OASHRA	228.00	263.77	1	783	79.00	198.29	26	855	121.00	121.00	121	121
OASP&IA	1398.00	979.00	25	1514	1395.00	957.14	38	1626	0.00	0.00	N/A	N/A
OAWP	4.00	4.89	<1	20	4.00	6.47	<1	69	0.00	0.00	N/A	N/A
OCHCO	17.00	47.29	1	142	14.00	14.00	6	22	0.00	0.00	N/A	N/A
ODASB	0.00	0.00	N/A	N/A	0.00	0.00	N/A	N/A	700.00	700.00	700	700
OEHRM	0.00	0.00	N/A	N/A	378.00	378.00	378	378	0.00	0.00	N/A	N/A
OEI	705.50	705.50	535	876	1453.00	1453.00	1356	1550	0.00	0.00	N/A	N/A
GC	6.00	13.13	<1	191	41.00	152.44	8	917	0.00	0.00	N/A	N/A
OIT	26.00	53.96	<1	286	126.50	187.10	18	712	0.00	0.00	N/A	N/A
ORMDI	12.00	23.89	<1	100	13.00	18.50	2	46	0.00	0.00	N/A	N/A
OSDBU	0.00	0.00	N/A	N/A	19.00	19.00	19	19	0.00	0.00	N/A	N/A
OSP	7.50	48.12	1	289	35.00	89.00	3	286	0.00	0.00	N/A	N/A
OSVA	13.00	35.83	3	225	31.00	129.73	2	1617	0.00	0.00	N/A	N/A
VBA	1.00	47.97	<1	2911	1.00	48.95	<1	940	8.00	17.24	<1	110
VEO	3.00	10.32	<1	189	6.00	44.67	<1	398	1.00	1.00	1	1
VHA	8.00	15.93	<1	689	19.00	68.57	<1	2500	10.00	44.47	<1	362
IG	4.00	7.60	<1	43	1.00	9.33	<1	39	0.00	0.00	N/A	N/A

OEI	0	0	0	0	0	0	0	0	0	0	0	0	4	4
GC	121	9	6	2	3	0	0	2	1	1	0	0	1	146
OIT	2580	31	14	2	5	2	2	3	1	1	3	1	1	2646
ORMDI	24	7	2	1	2	2	0	0	0	0	0	0	0	38
OSDBU	2	0	0	0	0	0	0	0	0	0	0	0	0	2
OSP	10	1	1	0	0	0	0	0	0	0	1	0	0	13
OSVA	19	2	0	2	0	1	0	0	1	0	1	0	0	26
VBA	47911	1396	567	535	1027	13733	12602	1984	99	21	59	33	12	79979
VEO	41	5	1	0	0	0	0	0	0	1	0	0	0	48
VHA	11546	1029	232	111	75	29	25	25	17	14	47	29	16	13195
IG	303	8	3	0	0	0	0	0	0	0	0	0	0	314
AGENCY OVERALL	62905	2548	838	656	1121	13774	12629	2020	122	39	125	75	57	96909

VII.C. PROCESSED COMPLEX REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

[illegible]

CFM	4	2	1	1	4	1	0	3	0	1	0	0	0	17
C&LA	0	0	0	0	0	1	0	0	0	0	0	0	0	1
MGMT	8	4	1	1	0	0	0	0	0	0	0	1	2	17
NCA	16	24	5	0	0	0	0	0	0	0	0	0	0	45
OALC	158	13	4	0	0	0	0	0	0	0	4	6	13	198
OASHRA	0	4	0	2	0	0	0	0	1	1	0	1	4	13
OASP&IA	0	1	0	0	0	0	1	0	0	0	0	1	10	13
OAWP	232	5	0	2	0	0	0	0	0	0	0	0	0	239
OCHCO	3	1	0	0	0	0	0	0	0	0	0	0	0	4
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OEHRM	0	1	0	0	0	0	0	0	0	0	0	1	0	2
OEI	0	0	0	0	0	0	0	0	0	0	0	0	2	2
GC	12	1	3	0	1	1	0	1	0	0	0	0	1	20
OIT	38	10	7	6	2	4	1	2	1	1	3	2	5	82
ORMDI	10	0	1	1	0	0	0	0	0	0	0	0	0	12
OSDBU	1	0	0	0	0	0	0	0	0	0	0	0	0	1
OSP	1	3	0	0	0	1	1	0	0	0	1	0	0	7
OSVA	21	9	2	3	2	2	2	2	0	2	3	1	2	51
VBA	9780	235	101	94	170	3633	2313	308	18	7	11	6	8	16684
VEO	14	2	1	0	2	0	0	0	1	0	0	1	0	21
VHA	800	153	68	42	25	21	21	15	11	7	32	15	43	1253

OEHRM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OEI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OIT	1	0	0	0	0	0	0	0	0	0	0	0	0	1
ORMDI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSDBU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSP	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSVA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VBA	13	2	1	0	0	1	0	0	0	0	0	0	0	17
VEO	1	0	0	0	0	0	0	0	0	0	0	0	0	1
VHA	27	2	1	4	1	0	0	0	0	0	1	2	0	38
IG	1	0	0	0	0	0	0	0	0	0	0	0	0	1
AGENCY OVERALL	43	6	2	4	1	1	1	0	0	0	1	2	1	62

VII.D. PENDING REQUESTS -- ALL PENDING PERFECTED REQUESTS

Agency / Component	SIMPLE			COMPLEX			EXPEDITED PROCESSING		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days

ADMIN	2	47.5	47.5	2	307.5	307.5	0	N/A	N/A
BVA	8	13.5	38.88	4	143.5	132.75	0	N/A	N/A
CFM	5	20	49.2	4	15.5	25.5	0	N/A	N/A
C&LA	8	44	40.88	3	42	61.67	0	N/A	N/A
MGMT	9	57	160.78	5	61	69.2	0	N/A	N/A
NCA	1	N/A	N/A	2	2.5	2.5	0	N/A	N/A
OALC	1	16	16	4	9	9.75	0	N/A	N/A
OASHRA	9	65	122.33	2	11	11	0	N/A	N/A
OASP&IA	10	65	128.9	12	183.5	452.83	0	N/A	N/A
OAWP	1	N/A	N/A	2	3	3	0	N/A	N/A
OCHCO	2	105.5	105.5	1	177	177	0	N/A	N/A
ODASB	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
OEHRM	1	17	17	0	N/A	N/A	0	N/A	N/A
OEI	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
GC	10	4.5	98.4	1	4	4	0	N/A	N/A
OIT	20	3.5	46.45	17	29	76.53	0	N/A	N/A
ORMDI	3	153	111.67	5	93	124.2	0	N/A	N/A
OSDBU	0	N/A	N/A	1	442	442	0	N/A	N/A
OSP	0	N/A	N/A	2	471.5	471.5	0	N/A	N/A
OSVA	10	55.5	62.4	13	65	67.69	0	N/A	N/A
VBA	1410	89	80.26	39	49	78.87	2	206	206

VEO	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
VHA	476	9	33.96	163	51	117.27	5	74	77
IG	6	0.5	22.33	1	4	4	0	N/A	N/A
AGENCY OVERALL	1992	78.00	69.99	283	51.00	119.99	7	77.00	113.86

VII.E. PENDING REQUESTS -- TEN OLDEST PENDING PERFECTED REQUESTS

Agency / Component		10th Oldest Request	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
ADMIN	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2024- 08-08	2024- 07-19	2024- 07-08	2022- 06-28
	Number of Days Pending	0	0	0	0	0	0	36	50	59	565
BVA	Date of Receipt	2024- 09-18	2024- 09-11	2024- 09-10	2024- 09-10	2024- 08-28	2024- 07-29	2024- 05-02	2024- 01-08	2023- 12-13	2023- 10-20
	Number of Days Pending	8	13	14	14	22	44	103	184	200	236
CFM	Date of Receipt	N/A	2024- 09-24	2024- 09-18	2024- 08-30	2024- 08-30	2024- 08-30	2024- 08-30	2024- 08-05	2024- 06-24	2024- 01-03
	Number	0	4	8	11	20	20	20	20	63	182

	of Days Pending										
C&LA	Date of Receipt	2024-08-19	2024-08-02	2024-08-01	2024-07-31	2024-07-31	2024-07-25	2024-07-25	2024-07-25	2024-07-12	2024-04-17
	Number of Days Pending	29	40	41	42	42	46	46	46	55	114
MGMT	Date of Receipt	2024-08-21	2024-07-10	2024-07-10	2024-07-03	2024-05-21	2024-05-21	2024-01-25	2023-03-20	2023-03-13	2023-01-10
	Number of Days Pending	27	57	57	61	90	90	172	385	390	432
NCA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2024-09-30	2024-09-27	2024-09-24
	Number of Days Pending	0	0	0	0	0	0	0	0	1	4
OALC	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2024-09-17	2024-09-24	2024-09-04	2024-09-06	2024-08-22
	Number of Days Pending	0	0	0	0	0	0	4	14	16	21
OASHRA	Date of Receipt	2024-09-13	2024-09-12	2024-08-05	2024-07-31	2024-07-30	2024-06-27	2024-03-26	2024-03-26	2023-07-31	2023-05-04
	Number of Days Pending	11	11	39	42	43	65	130	130	293	352
OASP&IA	Date of	2024-	2020-	2024-	2018-	2022-	2022-	2022-	2022-	2019-	2018-

[illegible]

	Receipt	06-25	06-17	06-17	05-29	05-29	05-22	05-20	05-16	02-07	12-19
	Number of Days Pending	67	72	72	85	85	89	91	93	163	196
VBA	Date of Receipt	2023-07-17	2023-07-17	2023-05-30	2023-05-16	2023-04-07	2023-04-05	2022-10-27	2022-08-23	2022-08-01	2021-09-28
	Number of Days Pending	303	303	335	344	371	373	481	526	542	753
VEO	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
VHA	Date of Receipt	2022-11-25	2022-11-15	2022-09-22	2022-09-21	2022-09-21	2022-05-04	2022-03-21	2022-02-11	2021-11-16	2015-10-09
	Number of Days Pending	462	469	505	506	506	603	634	660	720	2249
IG	Date of Receipt	N/A	N/A	N/A	2024-09-30	2024-09-30	2024-09-30	2024-09-27	2024-09-24	2024-07-03	2024-06-17
	Number of Days Pending	0	0	0	0	0	0	1	4	61	72
AGENCY OVERALL	Date of Receipt	2022-02-11	2021-11-16	2021-09-28	2021-03-19	2021-01-04	2020-04-29	2019-06-06	2018-11-30	2018-07-03	2015-10-09
	Number of Days	660	720	753	442	939	157	1333	207	1565	2249

	Pending										
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VIII.A. REQUESTS FOR EXPEDITED PROCESSING

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated Within Ten Calendar Days
ADMIN	2	1	41	47.67	0
BVA	0	0	0	0	0
CFM	0	5	7	5.4	5
C&LA	0	0	0	0	0
MGMT	0	2	35.5	35.5	0
NCA	0	10	10.5	14.3	5
OALC	0	9	2	4.33	8
OASHRA	1	1	130	130	0
OASP&IA	0	0	0	0	0
OAWP	0	4	2	2	4
OCHCO	0	0	0	0	0
ODASB	0	0	0	0	0

OEHRM	0	0	0	0	0
OEI	0	0	0	0	0
GC	0	4	0.5	9	3
OIT	1	20	1	26.48	18
ORMDI	0	3	6	23.33	2
OSDBU	0	0	0	0	0
OSP	0	0	0	0	0
OSVA	0	4	68.5	95	1
VBA	19	42	5	15.15	39
VEO	1	0	1	1	1
VHA	45	255	3	16.49	213
IG	2	1	3	10.33	2
AGENCY OVERALL	71	361	4.00	17.68	301

VIII.B. Requests for Fee Waiver

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
ADMIN	1	2	50	45.67

BVA	1	1	18.5	18.5
CFM	11	1	1	N/A
C&LA	1	0	129	129
MGMT	3	1	6.5	11.75
NCA	9	9	8	15.5
OALC	7	10	5	45.35
OASHRA	2	0	5.5	5.5
OASP&IA	2	0	658.5	658.5
OAWP	0	0	0	N/A
OCHCO	2	0	71	71
ODASB	0	0	0	N/A
OEHRM	1	0	23	23
OEI	0	0	0	N/A
GC	3	5	2	6
OIT	17	20	3	25.03
ORMDI	0	1	0	N/A
OSDBU	0	0	0	N/A
OSP	3	0	4	11
OSVA	7	3	15	30.8
VBA	72	46	3	12.1
VEO	1	0	1	1

VHA	94	256	2	19.05
IG	1	0	19	19
AGENCY OVERALL	238	355	2.00	20.77

IX. FOIA Personnel and Costs

Agency / Component	PERSONNEL			COSTS		
	Number of "Full-Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full- Time FOIA Staff"	Processing Costs	Litigation- Related Costs	Total Costs
ADMIN	0	0.15	0.15	2474.28	0.00	2474.28
BVA	1	0.00	1.00	0.00	0.00	0.00
CFM	3	0.00	3.00	7949.09	0.00	7949.09
C&LA	1	0.00	1.00	0.00	0.00	0.00
MGMT	5	0.00	5.00	1046.88	0.00	1046.88
NCA	1	0.90	1.90	0.00	0.00	0.00
OALC	5	0.00	5.00	90940.57	0.00	90940.57

OASHRA	0	0.10	0.10	0.00	0.00	0.00
OASP&IA	3	0.00	3.00	0.00	0.00	0.00
OAWP	4	0.00	4.00	0.00	0.00	0.00
OCHCO	1	0.00	1.00	0.00	0.00	0.00
ODASB	0	0.10	0.10	0.00	0.00	0.00
OEHRM	1	0.00	1.00	0.00	0.00	0.00
OEI	0	0.10	0.10	0.00	0.00	0.00
GC	18	0.00	18.00	0.00	0.00	0.00
OIT	30	1.55	31.55	1697.68	0.00	1697.68
ORMDI	3	0.00	3.00	824.76	0.00	824.76
OSDBU	1	0.00	1.00	0.00	0.00	0.00
OSP	2	0.00	2.00	0.00	0.00	0.00
OSVA	2	0.00	2.00	0.00	0.00	0.00
VBA	285	0.00	285.00	441013.77	0.00	441013.77
VEO	2	0.00	2.00	156.02	0.00	156.02
VHA	10	415.58	425.58	269728.52	0.00	269728.52
IG	6	1.00	7.00	680000.00	120000.00	800000.00
AGENCY OVERALL	384	419.48	803.48	1495831.57	120000.00	1615831.57

X. Fees Collected for Processing Requests

Agency / Component	Total Amount of Fees Collected	Percentage of Total Costs
ADMIN	0.00	0.0000
BVA	0.00	0.0000
CFM	6502.15	81.8000
C&LA	0.00	0.0000
MGMT	919.09	87.7900
NCA	297.66	0.0000
OALC	35643.84	39.1900
OASHRA	0.00	0.0000
OASP&IA	0.00	0.0000
OAWP	0.00	0.0000
OCHCO	0.00	0.0000
ODASB	0.00	0.0000
OEHRM	0.00	0.0000
OEI	0.00	0.0000
GC	0.00	0.0000

OIT	0.00	0.0000
ORMDI	0.00	0.0000
OSDBU	0.00	0.0000
OSP	0.00	0.0000
OSVA	0.00	0.0000
VBA	17026.66	3.8600
VEO	156.02	100.0000
VHA	135930.28	50.4000
IG	0.00	0.0000
AGENCY OVERALL	196475.70	13.1300

XI.A. Number of Times Subsection (C) Used

Agency / Component	Number of Times Subsection Used
ADMIN	0
BVA	0
CFM	0

C&LA	0
MGMT	0
NCA	0
OALC	0
OASHRA	0
OASP&IA	0
OAWP	0
OCHCO	0
ODASB	0
OEHRM	0
OEI	0
GC	0
OIT	0
ORMDI	0
OSDBU	0
OSP	0
OSVA	0
VBA	0
VEO	0
VHA	0
IG	0

AGENCY OVERALL	0
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XI.B. Number of Subsection (A)(2) Postings

Agency / Component	Number of Records Posted by the FOIA Office	Number of Records Posted by Program Offices
ADMIN	0	0
BVA	0	0
CFM	0	0
C&LA	0	0
MGMT	0	0
NCA	0	0
OALC	0	0
OASHRA	0	0
OASP&IA	0	0
OAWP	0	0
OCHCO	0	0

ODASB	0	0
OEHRM	0	0
OEI	0	0
GC	0	0
OIT	0	0
ORMDI	0	0
OSDBU	0	0
OSP	0	0
OSVA	0	0
VBA	0	0
VEO	0	0
VHA	0	0
IG	35	0
AGENCY OVERALL	35	0

XII.A. Backlogs of FOIA Requests and Administrative Appeals

Agency / Component	Number of Backlogged Requests as of	Number of Backlogged Appeals as of
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	End of Fiscal Year	End of Fiscal Year
ADMIN	4	N/A
BVA	6	N/A
CFM	2	N/A
C&LA	10	N/A
MGMT	10	N/A
NCA	0	N/A
OALC	0	N/A
OASHRA	9	N/A
OASP&IA	21	N/A
OAWP	0	N/A
OCHCO	3	N/A
ODASB	0	N/A
OEHRM	1	N/A
OEI	0	N/A
GC	3	352
OIT	18	N/A
ORMDI	6	N/A
OSDBU	1	N/A
OSP	1	N/A

OSVA	21	N/A
VBA	1121	N/A
VEO	0	N/A
VHA	300	N/A
IG	2	N/A
AGENCY OVERALL	1539	352

Due to the unprecedented influx of PACT Act-related first-party requests for information, VA had approximately 5,000 Privacy Act/FOIA requests received in FY24 that required some FOIA processing in FY25 but were not entered into the eFOIA tool or included in the backlog in FY24. All of these Privacy Act/FOIA hybrid cases are closed almost immediately after opening them with minor redactions applied.

XII.B. CONSULTATIONS ON FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING CONSULTATIONS

Agency / Component	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>Start</u> of the Fiscal Year	Number of Consultations <u>Received</u> from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Processed</u> by the Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>End</u> of the Fiscal Year
ADMIN	0	0	0	0

BVA	0	0	0	0
CFM	0	0	0	0
C&LA	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0
OALC	0	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
OAWP	0	0	0	0
OCHCO	0	0	0	0
ODASB	0	0	0	0
OEHRM	0	0	0	0
OEI	0	0	0	0
GC	0	8	8	0
OIT	1	7	7	1
ORMDI	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
OSVA	0	2	2	0
VBA	1	0	1	0
VEO	0	0	0	0

	Number of Days	0	0	0	0	0	0	0	0	0	0
VEO	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
VHA	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
IG	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2024-02-28
	Number of Days	0	0	0	0	0	0	0	0	0	149

XII.D.(1). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- REQUESTS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF REQUESTS <u>RECEIVED</u>		NUMBER OF REQUESTS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's	Number Received During Fiscal Year from Current Annual	Number Processed During Fiscal Year from Last	Number Processed During Fiscal Year from

	Annual Report	Report	Year's Annual Report	Current Annual Report
ADMIN	15	32	10	39
BVA	80	74	104	76
CFM	24	41	25	37
C&LA	4	14	7	1
MGMT	65	68	79	64
NCA	114	130	113	134
OALC	107	254	335	278
OASHRA	24	23	22	47
OASP&IA	5	12	9	72
OAWP	308	327	315	321
OCHCO	5	17	22	14
ODASB	1	1	3	2
OEHRM	2	5	8	4
OEI	0	0	17	6
GC	90	163	84	168
OIT	1452	3091	1390	3129
ORMDI	36	58	37	50
OSDBU	4	5	9	3
OSP	18	16	17	20

OSVA	50	99	59	79
VBA	68244	84266	54242	97415
VEO	85	61	75	71
VHA	15635	16448	15350	16909
IG	677	520	682	514
AGENCY OVERALL	87045	105725	73014	119453

XII.D.(2). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED REQUESTS

Agency / Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
ADMIN	4	4
BVA	11	6
CFM	4	2
C&LA	0	10
MGMT	9	10

NCA	0	0
OALC	7	0
OASHRA	30	9
OASP&IA	35	21
OAWP	2	0
OCHCO	1	3
ODASB	1	0
OEHRM	1	1
OEI	6	0
GC	10	3
OIT	35	18
ORMDI	1	6
OSDBU	1	1
OSP	4	1
OSVA	9	21
VBA	10893	1121
VEO	3	0
VHA	436	300
IG	0	2
AGENCY OVERALL	11503	1539

XII.E.(1). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- APPEALS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF APPEALS <u>RECEIVED</u>		NUMBER OF APPEALS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
ADMIN	0	0	0	0
BVA	0	0	0	0
CFM	1	0	1	0
C&LA	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0
OALC	0	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
OAWP	0	0	0	0
OCHCO	0	0	0	0

ODASB	0	0	0	0
OEHRM	0	0	0	0
OEI	0	0	0	0
GC	433	627	348	587
OIT	0	0	0	0
ORMDI	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
OSVA	0	0	0	0
VBA	2	3	1	4
VEO	0	0	0	0
VHA	2	1	2	1
IG	33	36	32	37
AGENCY OVERALL	471	667	384	629

XII.E.(2). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED APPEALS

Agency / Component	Number of Backlogged	Number of Backlogged
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	Appeals as of End of the Fiscal Year from Previous Annual Report	Appeals as of End of the Fiscal Year from Current Annual Report
ADMIN	0	0
BVA	0	0
CFM	0	0
C&LA	0	0
MGMT	0	0
NCA	0	0
OALC	0	0
OASHRA	0	0
OASP&IA	0	0
OAWP	0	0
OCHCO	0	0
ODASB	0	0
OEHRM	0	0
OEI	0	0
GC	326	352
OIT	0	0
ORMDI	0	0
OSDBU	0	0

OSP	0	0
OSVA	0	0
VBA	1	0
VEO	0	0
VHA	0	0
IG	0	0
AGENCY OVERALL	327	352