



**GEORGIA DEPARTMENT OF JUVENILE  
JUSTICE  
OFFICE OF INVESTIGATION**



**CASE 01-0379-01-15**

**Metro RYDC**

**Case Agent: Maggie Stidom**

Volume 1

GEORGIA DEPARTMENT OF JUVENILE JUSTICE  
OFFICE OF INVESTIGATIONS

INVESTIGATION DATA SHEET

OI CASE NUMBER: 01-0379-01-15

SOURCE DOCUMENT: 2015-04283

INVESTIGATOR: Maggie Stidom, Investigator

INCIDENT LOCATION: Metro RYDC

REPORTING LOCATION: Metro RYDC

DATE OF INCIDENT: 04/05/2015

DATE ASSIGNED: 04/05/2015

DATE COMPLETED: 05/18/2015

VICTIM: Youth [REDACTED] [REDACTED]

ACCUSED: Metro Regional Youth Detention Center

ALLEGATION(S): Death of a Youth, Suicide (A1P)

OUTCOME/CODE: **SUBSTANTIATED (A1P)**

CRIMINAL CHARGES: N/A

ADDITIONAL VIOLATIONS:  Yes  No  
Employee Misconduct (G2P)

OUTCOME/CODE: SUBSTANTIATED (G2P)

NO CONTACT/ SUSPENSION:  Yes  No



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	<b>RRRR-29</b> – 1 CD with CCTV footage of C-Sally port closet 4/2/15 – 1830-2030 hrs.	
	<b>RRRR-30</b> – 1 CD with CCTV footage of C-Sally port closet 4/2/15 – 2030-2210 hrs.	



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REPORT OF INVESTIGATION

TO: John E. Pearson Sr., Chief of Investigations

*JEP 7/8/2015 11302*

THRU: Ali-Kabir, N.W. Region Field Supervisor

FROM: Maggie Stidom, Investigator

REF: 01-0379-01-15

LOCATION: Metro Regional Youth Detention Center

**SUMMARY**

On Sunday, April 5, 2015, at 1237 hours, Investigator Maggie Stidom of the Department of Juvenile Justice was notified by Field Supervisor (F/S) Ali-Kabir Muhammad, of an apparent suicide "Youth Suicide" (A1P) involving Youth [REDACTED] [REDACTED] at Metro Regional Youth Detention Center (RYDC) located at 1300 Constitution Road, Atlanta, GA 30316. F/S Muhammad briefed Investigator Stidom on the case and assigned Investigator Stidom to respond to the scene and initiated an Independent Internal Investigation, the Georgia Bureau of Investigation had been requested to conduct a criminal investigation.

On April 5, 2015 at 1332 hours, Investigator Stidom arrived at Metro Regional Youth Detention Center (RYDC), located at 1300 Constitution Road, Atlanta, GA 30316 and met with Chief Investigator John E. Pearson, Sr. and Field Supervisor Ali-Kabir Muhammad, who were already on the scene. After being briefed on the incident, Investigator Stidom reported to C-1 housing unit to secure the scene from DeKalb County Police Officers, Sergeant D.L. Ware (Badge Number 1632) and Officer Gibbson (Badge Number 3302). A copy of the DeKalb County Police Report, number 15032141, is included in this file (*See Exhibit YY, DeKalb County Police Department Incident Report #GA0440200, Case# 15-032141*).

At 1345 hours on April 5, 2015, Investigator Stidom entered C-1 housing unit. After arriving on C-1 housing unit, Sergeant Ware and Officer Gibbson turned the scene over to Investigator Stidom at 1348 hours. Investigator Stidom secured the scene as GBI Special Agent Merlin Ector arrived on the scene and examined cell 103, the cell of Youth [REDACTED]. GBI Special Agent Merlin Ector exited the scene at 1349 hours. At 1445 hours GBI Agent Joshua Ellis arrived to C-1 housing unit escorted by Captain Roy Lango Jr. of Metro RYDC. At 1448 hours, GBI Agent Ellis took control of the scene from Investigator Stidom. At 1453 hours, GBI Agent Ellis locked down cell 103, C-1

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housing unit, as he began to process the scene for evidence. GBI Ellis requested to speak with the staff who removed Youth [REDACTED] from the sprinkler head. Lieutenant Brandon Waters reported to the scene at 1537 hours and Nurse Kawana Wires arrived at 1600 hours to answer some questions from GBI Agent Ellis. At 1614 hours GBI Agent Ellis seals the door of cell 103 on C-1 housing unit and Agent Ellis secures cell door 103 with tape covering the lock and then initialing the tape (*See Exhibit AAA-1, Crime Scene Timeline for April 5, 2015, from 1345 hours to 1617 hours and Exhibit AAA-2, Crime Scene Photos*).

At 1347 hours, Senior Investigator Jason George of the Department of Juvenile Justice arrived at Metro RYDC and began to assist with the investigation.

On Sunday, April 5, 2015 at 1607 hours, Field Supervisor Ali-Kabir Muhammad and Senior Investigator Jason George interviewed **Juvenile Correctional Officer 1 Adrian Cooper**, who was assigned to work C-1 housing unit on Sunday, April 5, 2015 at Metro RYDC. Officer Cooper stated that he was the only officer posted on C-1 with 24 youth assigned to the housing unit. Officer Cooper stated he took post at 0545 hours. Officer Cooper added that Youth [REDACTED] was on a [REDACTED] (*See Exhibit BBB, [REDACTED]*) that was issued by mental health staff. Officer Cooper stated he was the only officer posted on the unit that day, Sunday, April 5, 2015 (*See Exhibit CCC, Main Control Room log book documentation, page 32*). There were 24 youth assigned to C-1 housing unit. As a result, Officer Cooper created a schedule to maintain the youth on the unit. The schedule consisted of separating the youth into three groups of eight and allowing one group out for leisure and recreation at a time. Nevertheless, Officer Cooper reported it was difficult transitioning the youth due to them being non-compliant. **NOTE:** [*CCTV footage reflects there being 7 youth out in the dayroom.*] (*See Exhibit RRRR-4 thru RRRR-7*)

Officer Cooper said Lieutenant Waters informed him not to leave the day room when youth assigned to the unit were out of their cells for leisure. **NOTE:** [*There is no evidence to support Officer Cooper's claim that Lieutenant Waters directed him not to leave the dayroom to conduct detex rounds.*] Officer Cooper reported that he would send youth from the day room to check on the youth that were secured in their cells. Officer Cooper stated Youth [REDACTED] brought to his attention that Youth [REDACTED] was attempting to hang himself. Officer Cooper says he radioed for Lieutenant Waters to come and assist him on the unit. **NOTE:** [*There is no evidence to support that Officer Cooper called Lieutenant Waters to the unit for assistance prior to Officer Anderson reporting to the unit at 1140 hours to relieve Officer Cooper for break.*] Officer Cooper reported that Lieutenant Waters didn't come to the unit immediately, but responded later at 1148 hours to a combative youth in the day room (*See Exhibit CCC, Main Control Room logbook documentation, page 33*). Officer Cooper said when Lieutenant Waters' arrived on the C-1 housing unit, Officer Cooper was instructed to secure all the youth who were in the dayroom on leisure in their cells while Lieutenant Waters spoke with the combative youth. Officer Cooper stated as he was escorting

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youth to their cells he observed Youth [REDACTED] hanging from the sprinkler system with his jump suit tied around his neck. Officer Cooper stated he immediately called for Lieutenant Waters to respond to Youth [REDACTED] cell, room 103. Officer Cooper unsecured the cell door and entered the cell assisting Lieutenant Waters with removing Youth [REDACTED] from the sprinkler head. Officer Cooper says Youth [REDACTED] was secured on the floor and Lieutenant Waters began CPR on Youth [REDACTED]. Officer Cooper stated that Youth [REDACTED] was nonresponsive.

Officer Cooper's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-1a). Officer Cooper also submitted a written statement which is included in the case file (See Exhibit F).

At 1637 hours, Senior Investigator Danielle Batie of the Department of Juvenile Justice arrived at Metro RYDC to assist with the investigation.

On April 5, 2015 at 1638 hours, Senior Investigator George interviewed **Juvenile Correctional Officer 1 Nitarren Joe**. Officer Joe was working in C-Control room the entire day. Officer Joe said Youth [REDACTED] was on a [REDACTED] as discussed in shift briefing (See Exhibit DDD, a hand written Shift Briefing Report). Officer Joe reported that she had not seen Youth [REDACTED] out of his room all day, Sunday, April 5, 2015. According to Officer Joe, at 1148 hours, Officer Cooper called for Lieutenant Waters to come to C-1 housing unit for a non-compliant youth who refused to be secured in his cell. Lieutenant Waters arrived at 1149 hours. At 1153 hours Lieutenant Waters then called for Officer Joe to call medical staff to C-1 housing unit immediately (See Exhibit CCC, Main Control room log book documentation, page 33 and Exhibit EEE, C-Control logbook documentation, page 79). At 1154 hours, medical staff arrived on C-1 housing unit; C-Control was then notified to call 911. Since Officer Jessica Mitchell was already in C-Control room, Officer Mitchell called 911 for Youth [REDACTED] around 1155 hours (See Exhibit EEE, C-Control logbook documentation, page 79). **NOTE:** [It is unclear how long Officer Mitchell was in C-Control.] Officer Joe reported EMS responded to the unit at 1203 hours, on Sunday, April 5, 2015. Officer Joe said EMS then exited C-1 housing unit with Youth [REDACTED] at 1213 hours. The facility's radio traffic was ceased all youth were secured in their cells and staff was to continue regular detexing. **NOTE:** [As a result of Officer Joe being posted in C-Control, she did not receive all of the details surrounding the original reason why Lieutenant Waters was called to C-1 housing unit.]

Investigator George asked Officer Joe if she unsecured the cell door of Youth [REDACTED] today, Sunday, April 5, 2015. Officer Joe stated Youth [REDACTED] was on lockdown and was supposed to come off of confinement at 0930 hour (See Exhibit FFF, Confinement Check Forms). Investigator George asked Officer Joe if she saw Youth [REDACTED] out of his cell today, Sunday, April 5, 2015. **NOTE:** [CCTV footage reflects Youth [REDACTED] not coming out of his cell on Sunday, April 5, 2015.] Officer Joes stated she did not see Youth [REDACTED] out of the cell at all on Sunday, April 5, 2015. Investigator George

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asked if the youth received meals when they are on lockdown. Officer Joe stated yes, when youth are on lockdown they receive breakfast, lunch and dinner in their cells **NOTE:** [Although the confinement check forms for April 3 and April 4, 2015 does not reflect Youth [REDACTED] receiving meals; Youth [REDACTED] did receive his breakfast, lunch and dinner trays on those days when not documented.] Officer Joe continued to say, anytime a youth that is on confinement comes out of the cell, the youth are out alone. Youth who are on lock down also receive leisure by themselves. The time the youth on confinement receives their leisure is up to the officer as long as the youth on confinement receive their hour.

Officer Joe's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-1b). Officer Joe also submitted a written statement which is included in the case file (See Exhibit G).

On April 5, 2015, at 1700 hours, Investigator Stidom interviewed **Juvenile Correctional Officer 2 Courtney Kelsey** who reported he was posted in the intake area at Metro RYDC. Per Officer Kelsey, he responded to a call for assistance on C-1 housing unit at 1150 hours. Officer Kelsey stated that he walked down to cell 103 where he saw Youth [REDACTED] on the floor and Lieutenant Brandon Waters was performing CPR on Youth [REDACTED]. Officer Kelsey added that Nurse Wires was there with the AED. **NOTE:** [Metro staff did not use the AED.] Officer Kelsey continued saying that Youth [REDACTED] was not responding. Officer Kelsey stated he recalled someone saying to call 911. Officer Joe, the control room operator was told to call 911. The EMTs came and took Youth [REDACTED] to the hospital.

Investigator Stidom asked Officer Kelsey what else he observed. Officer Kelsey stated that he saw Lieutenant Waters performing CPR on Youth [REDACTED]. Investigator Stidom asked if the AED was present. Per Officer Kelsey, the AED was on the scene. Investigator Stidom asked Officer Kelsey if he could recall the staff that went to the hospital with Youth [REDACTED]. Officer Kelsey stated that Officer Mitchell went to the hospital in the ambulance with Youth [REDACTED]. Investigator Stidom asked Officer Kelsey if he could recall any of the other staff members that were present on the scene. Officer Kelsey stated that Officer White, Officer Cooper and Officer Anderson were also on the scene. Investigator Stidom asked Officer Kelsey if Youth [REDACTED] [REDACTED] was discussed during briefing on April 5, 2015, at 0545 hours. Officer Kelsey stated yes Youth [REDACTED] [REDACTED] was discussed during their shift briefing. **NOTE:** [There was no formal briefing report typed for first shift on Sunday, April 5, 2015 only a handwritten report.] (See Exhibit DDD). Investigator Stidom asked Officer Kelsey if he could recall who called for Lieutenant Waters to come to C-1 unit. Officer Kelsey concluded by saying that it sounded as if it was Officer White who called for Lieutenant Waters to come to C-1 unit 10-18 (translating to in a hurry/immediately).

Officer Kelsey's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007 which is included in the case file

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(See Exhibit RRRR-2f). Officer Kelsey also submitted a written statement which is included in the case file (See Exhibit H).

On April 5, 2015, at 1703 hours Senior Investigator George interviewed **Nurse Kawanna Wires**. Nurse Wires stated medical staff received a call at 1148 hours from C-Control that medical assistance was needed on C-1 housing unit. Nurse Wires got her blood pressure cuff and stethoscope and ran to C-1 housing unit. When Nurse Wires arrived Youth [REDACTED] was lying on floor and Lieutenant Waters was administering CPR. Checking for a pulse and heartbeat, Nurse Wires stated that she did not find one and instructed the staff to call 911 (See Exhibit ZZ, CAD DeKalb County Incident Detail) as she called for backup from other medical staff, calling Nurse Cook and Dr. Flowers. Nurse Wires added she instructed security staff to continue CPR even though Youth [REDACTED] did not have a pulse or a heartbeat and pupils were none reactive. **NOTE:** [Nurse Wires statement is a contradiction to what is heard on the camcorder footage.] Nurse Wires is heard saying to the staff on the scene that Youth [REDACTED] is gone. Nurse Wires stated that she had a feeling that he was gone when she arrived on the scene. The EMT arrived and needed information on Youth [REDACTED]. Leaving the scene, Nurse Wires obtained Youth [REDACTED] chart out of medical and gave the needed information to the EMTs.

Nurse Wires stated the EMTs performed CPR, attempting to resuscitate Youth [REDACTED]. The EMTs shocked Youth [REDACTED] using the AED and transported Youth [REDACTED] to Grady Hospital. Nurse Wires stated that she asked several questions of the staff that were on the scene, "How long had he been down? What happened? And who put him on the floor?"

Earlier that morning, Nurse Wires stated she passed out medication at approximately 1000 hours with Officer White (See Exhibit GGG, C-1 logbook documentation, page 197). Nurse Wires reported that she woke Youth [REDACTED] for him to take his medication. Nurse Wires added that Youth [REDACTED] was on confinement. Nurse Wires says Youth [REDACTED] [REDACTED] ing h [REDACTED] adding Youth [REDACTED] was fine. Nurse Wires reflected on Youth [REDACTED] Youth [REDACTED]. Youth [REDACTED] returned to the facility because Youth [REDACTED] failed at a placement and came back to the facility during the latter part of February. Per Nurse Wires Youth [REDACTED]. Nurse Wires added that she was familiar with Youth [REDACTED]. Per Nurse Wires, Youth [REDACTED] is a large youth and was always in altercations and in medical getting body sheets and was a frequent flyer, a regular (repeat offender) at Metro. Nurse Wires stated Youth [REDACTED] was in the observation room earlier in the week for [REDACTED] (See Exhibit GGG, page 185 and Exhibit HHH, SIR Staff Statement For the Record from Dr. Jerry E. Jones).

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Nurse Wires stated that there was nothing out of the ordinary and things seems like a regular work day. Nurse Wires was unsure as to why Youth ██████ would do this but knew that Youth ██████ was angry and ██████ one day this week (March 30, 2015 thru April 5, 2015). Youth ██████ was in the ██████ and on confinement. Youth ██████ was supposed to come off confinement today. Nurse Wires is unsure if Youth ██████ harmed himself on purpose. Nurse Wires concluded by saying that she takes all youth serious and you never know that one time.

Nurse Wires' interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-1d*). Nurse Wires also submitted a written statement which is included in the case file (*See Exhibit I*).

At 1717 hours Investigator Stidom interviewed **Juvenile Correctional Officer 2 Jessica Mitchell** who was assigned as a floater on April 5, 2015. Officer Mitchell stated that she arrived for duty late on Sunday, April 5, 2015 at 0645 hours and missed shift briefing. Per Officer Mitchell, Lieutenant Waters notified C-Control to contact medical to have medical staff to come to C-1 housing unit. Officer Mitchell stated that medical arrived fast. Officer Mitchell continued to say that since she was already in C-Control, she assisted Officer Joe with un-securing the unit doors for the staff responding to C-1 housing unit and that she, Officer Mitchell, never responded to C-1 housing unit. Per Officer Mitchell, Nurse Wires entered C-1 housing unit and ran off the unit hysterically. Nurse Wires came to C-Control and told Officer Mitchell to call the EMTs and Phyllis Cook, Nurse Manager at Metro RYDC. Once Nurse Wires advised Officer Mitchell to contact those individuals, Nurse Wires returned back to the C-1 housing unit.

Officer Mitchell stated that at 1200 hours she gave the directives for all staff to secure all of the youth on their assigned housing unit in their cells due to the nurse stating that there was a possible suicide. Unsure of the time, Officer Mitchell added that she left C-Control and headed to Main Control to contact all Associate Directors, Unit Managers and the Captain of Security to notify them of the incident. In the process of calling the administrative staff, Officer Mitchell stated the EMTs arrived on the scene. As the EMTs were exiting the building with Youth J. ██████ Officer Mitchell stated that she held the door for them when she was advised by Lieutenant Waters to go on the medical transport. Officer Mitchell stated that the EMTs continued to work on Youth ██████ during the entire ride to Grady Hospital. Once arriving to the hospital, per Officer Mitchell, Youth ██████ was taken straight to trauma. About five minutes after Officer Mitchell notified Metro Control of their arrival to the hospital; a staff member from Grady Hospital came out and told Officer Mitchell that the Youth ██████ time of death was 1232 hours.

Investigator Stidom asked Officer Mitchell if she recalled the time she was first notified to call medical staff. Officer Mitchell stated that it was about 1153 hours (*See Exhibit GGG, C-1 logbook, page 79*). Investigator Stidom asked Officer Mitchell if she could recall who was on the scene when she arrived on C-1 housing unit. Officer Mitchell

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stated that she did not go to the scene of the incident. Investigator Stidom questioned Officer Mitchell what is normally discussed during their shift briefing. Officer Mitchell stated that unfortunately, she was late for briefing on April 5, 2015. Investigator Stidom asked Officer Mitchell what are some of the things that are normally discussed in their shift briefing. Officer Mitchell stated the supervisors discuss the youth that are on [REDACTED] confinement, the unit count, the youth that are escape risk, prior incidents, and youth to keep from around each other and possible incidents and warning to be aware. Investigator Stidom asked Officer Mitchell if she could recall the number of staff that reported for duty on April 5, 2015. Officer Mitchell stated that she was unsure because she reported late for duty. **NOTE:** [There was no formal post assignment written for first shift on Sunday, April 5, 2015.]

Officer Mitchell's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007 which is included in the case file (See Exhibit RRRR-2u). Officer Mitchell also submitted a written statement which is included in the case file (See Exhibit J).

On April 5, 2015, at 1720 hours Senior Investigator George interviewed **Juvenile Correctional Officer 2 Jackie Campbell** who on April 5, 2015, was posted in the multi-purpose area monitoring youth from the B-3 housing unit as they participated in an Easter program. Sergeant Campbell says Lieutenant Waters gave instructions to secure all youth in their rooms and to head to the C1 housing unit. **NOTE:** [According to the documentation in Main Control logbook, page 34 the call was made at 1200 hours to stop all radio communication.] (See Exhibit CCC). Sergeant Campbell said that when he arrived on the C-1 unit he noticed Nurse Wires, Officer White and Sergeant Kelsey headed in the direction of Youth [REDACTED] room. Sergeant Campbell said as he was approaching the Youth's room EMS advised everyone to back away as they rendered aid.

Sergeant Campbell interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-2v). Sergeant Campbell also submitted a written statement which is included in the case file (See Exhibit K).

At 1729 hours, Investigator Stidom interviewed **Juvenile Correctional Officer 1 Nikia White** who was assigned as the medical officer on April 5, 2015. Per Officer White, medical staff received a call from C-Control room that medical assistance was needed on C-1 housing unit at 1148 hours. Officer White stated when arriving on the unit, Youth [REDACTED] was on the floor and unresponsive. Nurse Wires went down on the floor to check Youth [REDACTED] pulse. Officer White went to retrieve a camcorder and shortly returned with a camcorder and the AED. Officer White began to film the incident as Lieutenant Waters performed chest compression on Youth [REDACTED] (See Exhibit FFFF, Camcorder footage timeline). After recording the incident for a short while, Officer White asked Officer Cooper to relieve her of the camcorder.

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Investigator Stidom asked Officer White who was in C-1, cell 103 when she arrived. According to Officer White, Officer Anderson and Lieutenant Waters were in Youth [REDACTED] room. Investigator Stidom asked Officer White about her job assignment / post for April 5, 2015. Officer White stated her assigned post was the medical officer (See Exhibit CCC, Main Control logbook, page 32) and she arrived on the scene when Nurse Wires arrived. Investigator Stidom asked Officer White if Nurse Wires used the AED. Officer White stated no, Nurse Wires went to call 911. Investigator Stidom asked Officer White what she did when she gave Officer Cooper the camcorder. Officer White responded by saying that she (Officer White) left the unit because she needed fresh air and did not return to C-1 housing unit.

Officer White's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007 which is included in the case file (See Exhibit RRRR-2g). Officer White also submitted a written statement which is included in the case file (See Exhibit L).

At 1749 hours, Investigator Stidom interviewed **Juvenile Correctional Officer 1 Michael Anderson** at Metro RYDC. Officer Anderson stated that he was entering C-1 unit to relieve Officer Cooper for break at 1140 hours. Per Officer Anderson, Officer Cooper was securing one group of youth in their cells to release another group of youth for leisure. As Officer Cooper walked by the cell of Youth [REDACTED] that is when Officer Cooper saw Youth [REDACTED] hanging with a jumpsuit tied around his neck suspended from the sprinkler head. Officer Cooper then called for Lieutenant Waters, who was in the dayroom of C-1 at the time, to come to assist with Youth [REDACTED]. Lieutenant Waters and Officer Cooper went inside of Youth [REDACTED] cell and unsecured Youth [REDACTED] from the sprinkler head and took the jumpsuit from around Youth [REDACTED] neck. Lieutenant Waters instructed Officer Cooper to call medical staff and to dial 911. Lieutenant Waters began to perform CPR on Youth [REDACTED] and continued until medical staff arrived on the unit.

Investigator Stidom asked Officer Anderson if he was present inside the cell while Lieutenant Waters was performing CPR on Youth [REDACTED]. Officer Anderson stated that he arrived in Youth [REDACTED] cell after Lieutenant Waters called for medical staff. Investigator Stidom asked if medical staff was on the scene when Lieutenant Waters was performing CPR. Officer Anderson responded by saying that medical staff arrived shortly after Lieutenant Waters began performing CPR. Investigator Stidom asked about the action of the other staff. Officer Anderson concluded by saying Officer White was recording the incident.

Officer Anderson's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-1k). Officer Anderson also submitted a written statement which is included in the case file (See Exhibit M).

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At 1749 hours, Senior Investigator George interviewed **Lieutenant Brandon Waters**. Lieutenant Waters, the shift supervisor at Metro RYDC on April 5, 2015. Lieutenant Waters said he was called to the C1 unit by Officer Cooper at 1145 hours to assist with two combative youth in the day room. Lieutenant Waters reported it was almost time for Officer Cooper's lunch break so he pulled Officer Anderson from another post to relieve Officer Cooper. Lieutenant Waters stated when arriving on the unit he instructed Officer Anderson and Officer Cooper to secure all the Youth in their rooms, while he spoke with the youth who were non-compliant in the day room. Lieutenant Waters reported moments later he heard Officer Cooper yelling for him to respond to Youth [REDACTED] cell (cell 103). Lieutenant Waters said when he responded to Youth [REDACTED] room Youth [REDACTED] was hanging from the sprinkler head with his jump suit tied around his neck. Lieutenant Waters reported he immediately released Youth [REDACTED] and began CPR. Lieutenant Waters stated he gave instructions for the nurse and EMS to be called. Lieutenant Waters advised he continued to do CPR on Youth [REDACTED] until medical professionals (Nurse Wires) responded.

Lieutenant Waters stated Youth [REDACTED] was on a [REDACTED] and he was going to get off of that plan on April 6, 2015, 0600 hours. **NOTE:** [There were conflicting times documenting as to when Youth [REDACTED] was to be released from confinement. It was documented in the C-1 logbook that Youth [REDACTED] was to be released from confinement on April 4, 2015 at 1800 hours, April 5, 2015 at 1800 and April 6, 2015 at 0600 hours. The confinement check form documents the youth being released at 0930 hours on April 6, 2015 and the email from Dr. Richardson reflects Youth [REDACTED] being released on April 5, 2015 at 0930 hours.] (See Exhibit FFF, Confinement Check Forms and Exhibit GGG, C-1 logbook, page 189.) Lieutenant Waters reported that Youth [REDACTED] [REDACTED] (See exhibit III, Office of Quality Assurance Involvement Report for Youth [REDACTED] When Lieutenant Waters was asked did he give verbal instructions to Officer Cooper not to leave the day room at any time while on post. Lieutenant Waters denied giving those specific instructions. Lieutenant Waters said that he advised Officer Cooper to take all youth in the day room with him while checking on the secured Youth on the unit. This meant that the youth who were in the dayroom would have to follow Officer Cooper as he conduct detex rounds. **NOTE:** [The common practice for conducting detex rounds at Metro RYDC is for the security staff member that is posted to take the youth in the dayroom with them around the unit as the rounds are being conducted.]

Lieutenant Waters' interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property 0007, which is included in the case file (See Exhibit RRRR-1d). Lieutenant Water also submitted a written statement which is included in the case file (See Exhibit N).

On Monday, April 6, 2015, Investigator Stidom arrived at Metro RYDC and received a copy of the Confinement Check Forms dated April 3, 2015 and April 4, 2015 for Youth [REDACTED] (See Exhibit FFF), CCTV footage, Camcorder footage and Special Incident

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Report (SIR) 2015-04283 (See Exhibit D). Per Special Incident Report (SIR) packet #2015-04283, on April 5, 2015, while securing youth in their cells on C-1 housing unit, Officer Adrian Cooper went to the cell of Youth [REDACTED] Youth [REDACTED] was observed by Office Cooper and Lieutenant Waters with his jumpsuit tied around his neck and hanging from the sprinkler. Officer Cooper, with the assistance of Lieutenant Brandon Waters, went into the cell and unsecured Youth [REDACTED] from the sprinkler head. Lieutenant Waters began CPR until medical staff arrived.

On Monday, April 6, 2015, at 1308 hours Investigator Stidom and Senior Investigator George interviewed Youth [REDACTED] who was housed in cell 105 of C-1 housing unit. Youth [REDACTED] stated that around 1000 hours Youth [REDACTED] woke up in cell 103 and asked for his 0900 hours snack. Youth [REDACTED] stated that youth [REDACTED] kept calling for the unit officer because he was supposed to come off of confinement the morning of April 5, 2015 at 0930 hours. Officer Cooper did not respond to Youth [REDACTED] calling him. As a result of the officer not responding, Youth [REDACTED] began to say that he was going to kill himself. Investigator Stidom asked Youth [REDACTED] if he could recall the time that Youth [REDACTED] started saying that he was going to kill himself. Youth [REDACTED] stated that it was around 1000 hours. Investigator Stidom asked if this was before or after the nurse came to the unit to make her rounds. Youth [REDACTED] stated this was before the nurse came. **NOTE:** [Based on the information provided and the confinement check form, the documentation is consistent proving Nurse Wires conducting medical round at 1000 hours.] (See Exhibit FFF and Exhibit GGG).

Per Youth [REDACTED] Youth [REDACTED] was in the dayroom when Youth [REDACTED] came to the cell door of Youth [REDACTED] and told him that some lady (later identified as SSP2 Charlene Smith) was on the phone and she said to take whatever he had around his neck off. Youth [REDACTED] continued to say that Youth [REDACTED] walked back up to the dayroom and informed Officer Cooper that Youth [REDACTED] had something around his neck and Officer Cooper did not do anything. Youth [REDACTED] stated that 45 minutes had passed before Officer Cooper came to check on Youth [REDACTED] **NOTE:** [The youth were able to determine the time of day based off of the facility head counts and radio checks.] Once the Officer Cooper came down and walked passed Youth [REDACTED] room, Officer Cooper went and got Lieutenant Waters.

Investigator George asked if Youth [REDACTED] was on locked down. Youth [REDACTED] stated yes. Investigator George asked Youth [REDACTED] if he could recall the number of times Officer Cooper made rounds or detexed. Youth [REDACTED] stated that he was unsure and continued to say that he saw Officer Cooper make rounds about 3 or 4 times adding that Officer Cooper did not look into any of the cells. (See Exhibit JJJ, Detex Report for C-1, Cell 103 for Thursday, April 2, 2015 to Sunday, April 5, 2015). Investigator George asked Youth [REDACTED] if Officer Cooper had other youth checking on the youth for him. Youth [REDACTED] stated no, Youth [REDACTED] was telling Youth [REDACTED] what SSP2 Smith was saying. Youth [REDACTED] stated that Youth [REDACTED] was telling Youth [REDACTED] to remove the item from around his neck and that she was going to ensure that he came

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off lockdown. Youth [REDACTED] continued to say that Youth [REDACTED] who is sometimes called [REDACTED], told Youth [REDACTED] to look at him. Youth [REDACTED] knows who the lady was on the phone.

Youth [REDACTED] continued to say that Officer Cooper came down and saw Youth [REDACTED] in his cell. Officer Cooper called for Lieutenant Water. Lieutenant Waters came in the room and tried to see if Youth [REDACTED] was up and that is when the nurse was called. Once the nurse came the paramedics were called. Investigator George asked if Youth [REDACTED] was responsive when Youth [REDACTED] came to his cell. Youth [REDACTED] stated that Youth [REDACTED] was not saying anything. Investigator George asked Youth [REDACTED] about the routine of the officer when it comes to checking on the youth when on lockdown. Per Youth [REDACTED] if a youth call the officers, the officers will sometimes come to check on that youth but the officers normally does not come check on the youth.

Investigator Stidom asked Youth [REDACTED] about their recreation outside of the cell when the youth are on lockdown. Youth [REDACTED] stated that if the youth are on lockdown, they do not come out of the cell. Investigator George asked Youth [REDACTED] about the one hour of leisure outside of the cell. Youth [REDACTED] stated that when youth are on lockdown, the youth do not come out the cell at all until the youth are released from confinement. Investigator Stidom asked Youth [REDACTED] about the shower process. Youth [REDACTED] stated that the youth who are on lockdown shower last. Investigator Stidom asked Youth [REDACTED] to explain the process of what happens when a youth is on confinement when it comes to receiving recreation and leisure time. Youth [REDACTED] stated that the youth on confinement will just sit in their cells. Investigator Stidom asked if the coach or recreational supervisors comes to their cells when the youth are on confinement. Youth [REDACTED] stated that he has been on lock down in the past and this was his first time seeing the coach. Investigator Stidom asked Youth [REDACTED] how often the youth came out of their cells. Youth [REDACTED] stated that the youth did not come out of their cells when they are on confinement. Investigator Stidom asked Youth [REDACTED] if the mental health or counseling staff visited the youth that are on confinement. Youth [REDACTED] stated that the youth would see mental health and counseling staff only on the first day of their confinement.

Because Youth [REDACTED] called Youth [REDACTED], Investigator Stidom asked Youth [REDACTED] if he knew Youth [REDACTED] outside of the facility. Youth [REDACTED] stated yes. Investigator Stidom asked Youth [REDACTED] if Youth [REDACTED] said anything to him. Youth [REDACTED] stated that their last conversation consisted of Youth [REDACTED] mentioning how Youth [REDACTED] had not seen his family in over a year. Investigator George asked if Youth [REDACTED] has had visitation since he has been at Metro. Youth [REDACTED] stated he did not know if Youth [REDACTED] had any visitors.

Youth [REDACTED] interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file

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(See Exhibit RRRR-2b). Youth [REDACTED] also submitted a written statement which is included in the case file (See Exhibit O).

On April 6, 2015, at 1327 hours, Investigator Stidom and Investigator George interviewed Youth [REDACTED]. Youth [REDACTED] is the youth who was reportedly delivering messages from SSP2 Smith and Officer Cooper to Youth [REDACTED]. Per Youth [REDACTED] he was the last person to speak with Youth [REDACTED]. Youth [REDACTED] wanted to know if he was coming off of lockdown and Lieutenant Waters told him no. At or about 1110 or 1115 hours Youth [REDACTED] told Youth [REDACTED] to tell Officer Cooper that he was going to kill himself and to call Lieutenant Waters. Youth [REDACTED] stated that he told Officer Cooper what Youth [REDACTED] stated. When Lieutenant Waters was called by Officer Cooper, Lieutenant Waters stated that he was 10-6. Investigator George asked Youth [REDACTED] what does 10-6 means. Youth [REDACTED] stated that 10-6 meant he (Lieutenant Waters) is busy. Ten minutes later, Lieutenant Waters was still busy in the C-Control room. Per Youth [REDACTED] Lieutenant Waters could be seen sitting in C-Control room. **NOTE:** [Officer Duruebube confirmed this by stating that Lieutenant Waters was in C-Control room as Officer Duruebube was conducted C-Side recreation.]

Officer Cooper was on the phone with SSP2 Smith as SSP2 Smith was telling Officer Cooper things to tell Youth [REDACTED] in an effort to calm Youth [REDACTED] down. Youth [REDACTED] stated that he was going back and forth to Youth [REDACTED] cell telling Youth [REDACTED] what SSP2 Smith was saying. During one of the trips to deliver a message, Youth [REDACTED] observed Youth [REDACTED] Standing on the wall with something tied around his neck. Youth [REDACTED] stated that he asked Youth [REDACTED] to remove the item from around his neck. Youth [REDACTED] continued to ask Youth [REDACTED] to stop tying items around his neck and Youth [REDACTED] began to encourage Youth [REDACTED] to think about his future and his mother.

Investigator Stidom asked Youth [REDACTED] what were some of the things Officer Cooper was to telling him to tell Youth [REDACTED]. Youth [REDACTED] stated that Officer Cooper told him to tell Youth [REDACTED] that SSP2 Smith stated to take the items from around his neck and that if Youth [REDACTED] did not receive visitation that she would come to visit him and make sure Youth [REDACTED] was released from lock down. Youth [REDACTED] stated that after telling Youth [REDACTED] what SSP2 Smith said, he went back into the dayroom area and sat down. Youth [REDACTED] continued to say that another un-named youth went to his cell about 1120 or 1125 hours and saw Youth [REDACTED] with his head over the sink, on the floor on his knees and drool was coming out of Youth [REDACTED] mouth. Youth [REDACTED] stated that he went to Youth [REDACTED] door and was beating and knocking on the door trying to get Youth [REDACTED] attention. Youth [REDACTED] stated that about 1130 hours he went to tell Officer Cooper what he observed in Youth [REDACTED] cell. Per Youth [REDACTED] Officer Cooper called for Lieutenant Waters again and Lieutenant Waters still did not respond to the unit. At 1135 or 1140 hours the lunch trays for the youth arrived to the unit, Youth [REDACTED] stated that Officer Cooper and Officer Anderson were securing the youth, that were out in the day room, in their cells.

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During this time, that is when Officer Cooper saw Youth ██████ in his room. The staff finally opened Youth ██████ door and he was dead.

Investigator George asked Youth ██████ if he could recall how often Officer Cooper conducted rounds. Youth ██████ said that Officer Cooper had 6 or 7 youth in the dayroom and that Officer Cooper never did a detex round. **NOTE:** [Officer Cooper confirms this when Officer Cooper stated that he was unable to conduct detex rounds due to having youth in the dayroom.] Investigator George asked if Officer Anderson was in the dayroom. Youth ██████ said that he arrived around 1140 hours when it was time for Officer Cooper to go on break and the youth were being secured in their cells. Investigator George asked Youth ██████ if he informed Officer Cooper when he saw Youth ██████ with the item tied around his neck. Youth ██████ stated yes he did inform Officer Cooper and Youth ██████ was still breathing. Officer Cooper called Lieutenant Waters when he was still on the phone with SSP2 Smith. Investigator George asked if Officer Cooper walked down the unit to check on the youth. Youth ██████ stated no, not during the time he was out of his cell. Investigator George asked if Officer Cooper conducted detex rounds. Youth ██████ stated no, the way that Officer Cooper was taught at BJCOT is different from the other officers. The other officers were taught to take the youth with them when they conduct their detex rounds and now a cadet is placed on the unit with them. Investigator George asked about the normal procedures of what the other security staff does when youth are in the dayroom. Youth ██████ stated that the youth would go with the officer to conduct the detex round. Youth ██████ assumed that Officer Cooper was taught to not detex at all.

Investigator George asked Youth ██████ where his cell located in comparison to Youth ██████ cell. Youth ██████ stated he is in cell 2 and youth ██████ was in cell 3. (See Exhibit KKK, C-1 floor plan). Youth ██████ added that youth ██████ constantly wanted to talk about his deceased brother who was shot in the head back in January of 2015. Youth ██████ stated that he told Youth ██████ that he did not want to talk about the death of Youth ██████ deceased brother. Youth ██████ and Youth ██████ brother were in a placement together. Investigator George asked if Youth ██████ talked about being depressed or not seeing his family. Per Youth ██████ if Youth ██████ was depressed, he did not show it. Youth ██████ was always playing and joking with others and always talking about fighting someone and playing basketball.

Investigator Stidom asked Youth ██████ if he could recall how long Youth ██████ was on confinement. Per Youth ██████ Youth ██████ had been on confinement since last Thursday, April 2, 2015 (See Exhibit FFF). Investigator Stidom asked Youth ██████ about being on confinement. Youth ██████ stated that when a youth is on confinement they do not come out of the cell. Investigator Stidom asked how long does pre hearing confinement last. Youth ██████ stated it last about 2 to 2 ½ days, adding

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that the youth do not even come out of the cell for showers. Youth [REDACTED] stated that the water to his and Youth [REDACTED] cells was turned off last Friday, April 3, 2015.

Youth [REDACTED] interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-2a). Youth [REDACTED] also submitted a written statement which is included in the case file (See Exhibit P).

April 6, 2015, at 1407 hours, Investigator Stidom interviewed **Social Service Provider Charlene Smith**. Per Ms. Smith she called Metro Control at 1128 hours on Sunday, April 5, 2015 to ensure that Youth [REDACTED] was released from confinement (See Exhibit LLL, screenshot of SSP2 Smith cell phone from Sunday, April 5, 2015). Investigator Stidom asked how long had youth [REDACTED] been on confinement. Mrs. Smith stated Youth [REDACTED] had been on confinement since last Thursday, April 2, 2015. **NOTE:** [C-1 logbook page 184, at 2143 hours reflects Youth [REDACTED] being on confinement since 1820 hours, April 1, 2015.] (See Exhibit GGG). Investigator Stidom asked SSP2 Smith if she knew why Youth [REDACTED] was on confinement. SSP2 Smith stated that Youth [REDACTED] was on an [REDACTED]. Some of Youth [REDACTED] Investigator Stidom asked SSP2 Smith what would be some reasons to place Youth [REDACTED] in his cell. SSP2 Smith said on Friday morning, April 3, 2015, Youth [REDACTED] was accidentally let out of his cell to go to education. Once in education Youth [REDACTED] threaten the teacher and PIT was used on Youth [REDACTED] as he was being escorted out of education (See Exhibit NNN). Investigator Stidom asked how long Youth [REDACTED] had his [REDACTED] SSP2 Smith stated the youth was on his [REDACTED] less than a week to address behaviors of concern as well as [REDACTED] but could not give a specific start date of the [REDACTED] **NOTE:** [The Juvenile Tracking System (JTS) reflects Youth [REDACTED] [REDACTED] starting on April 1, 2015, 1344 hours.] (See Exhibit BBB).

On Sunday, April 5, 2015, SSP2 Smith stated that she called Metro control and was transferred to C-1 housing unit where she spoke with Officer Cooper about Youth [REDACTED] being released from confinement. SSP2 Smith added that she even documented on the confinement sheet that Youth [REDACTED] was to be released on Sunday, April 5, 2015 at 0930 hours. SSP2 Smith continued to say that she even spoke with the Lieutenant and Mental Health staff about this. SSP2 Smith added that Dr. Lainey Richardson, the Clinical Director at Metro RYDC, sent an email on Friday, April 3, 2015 at 0958 hours about Youth [REDACTED] being released from confinement on Sunday, April 5, 2015 at 0930. (See Exhibit MMM, email from Dr. Richardson dated Friday, April 3, 2015 at 2158 hours).

Investigator Stidom conducted a review of the confinement check forms, C-1 logbook documentation and an email referencing Youth [REDACTED] while SSP2 Smith was present. The release date for Youth [REDACTED] on the confinement check form was Monday, April 6, 2015 at 0930 hours. **NOTE:** [This contradicts the email and logbook

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*documentation.*] When SSP2 Smith saw the document, SSP2 Smith admitted that the hand writing on the form showing the date and time for release of April 6, 2015 at 0930 hours from confinement belongs to her. The C-1 logbook, page 189 at 1204 hours reflects Youth [REDACTED] being released from confinement at 1800 hours on April 4, 2015. This entry reflects a change in the date and time initialed by SSP2 Smith. To continue in the logbook at 1649 hours, on April 3, 2015 page 189 reflects Youth [REDACTED] confinement being extended to Monday, April 6, 2015 at 0600 hours. Finally, there was an email from Dr. Lainey Richardson stating that Youth [REDACTED] should be release from confinement on Sunday, April 5, 2015, no later than 0930 hours. SSP2 Smith stated that she created the email and Dr. Richardson forwarded the email to management staff.

Per SSP2 Smith, Youth [REDACTED] was removed from [REDACTED] on Friday, April 3, 2015. SSP2 [REDACTED]

SSP2 Smith continued to say that she spoke with Captain Lango about Youth [REDACTED] not completing the full 48 hours of confinement. On Saturday, April 4, 2015, SSP2 Smith stated that she phoned the facility to ensure that Youth [REDACTED] received his recreation time (*See Exhibit LLL*). SSP2 Smith stated that she spoke with Youth [REDACTED] on the phone at 1430 hours. SSP2 Smith informed Youth [REDACTED] that she documented on his confinement paper work the time his confinement should end. SSP2 Smith continued to say that Lieutenant Waters was even notified of this via phone by SSP2 Smith on the day of the incident. **NOTE:** [*Lieutenant Waters contradict this statement. Lieutenant Waters states he did not speak with SSP2 Smith on the day of the incident.*]

Per SSP2 Smith, she later spoke with Officer Cooper and he informed her that Youth [REDACTED] was lying on the floor in his cell not responding. After being informed of Youth [REDACTED] lying on the floor, SSP2 Smith spoke to Lieutenant Waters again about Youth [REDACTED] being released from confinement. *Note: SSP2 Smith forwarded screen shots of her phone call log to Investigator Stidom showing the times she phoned Metro RYDC (See Exhibit LLL).* Investigator Stidom asked SSP2 Smith if she knew of Youth [REDACTED] being seen by medical for [REDACTED]. [REDACTED]

SSP2 Smith's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-1e*). SSP2 Smith also submitted a written statement which is included in the case file (*See Exhibit Q*).

At 1411 hours, Senior Investigator George interviewed Youth [REDACTED] [REDACTED] Per Youth [REDACTED] he was housed in cell 113 across from Youth [REDACTED] cell. Youth [REDACTED]

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█████ stated that he saw Youth █████ running back and forth from the dayroom to Youth █████ cell door. Youth █████ observed Youth █████ saying that Youth █████ was playing dead. Youth █████ stated that Youth █████ was telling Youth █████ what SSP2 Smith was saying. Youth █████ was telling Youth █████ to take what was around his neck off.

Youth █████ submitted a written statement which is included in the case file (*See Exhibit R*).

On Tuesday, April 7, 2015, at 1014 hours, Investigator Stidom interviewed **SERT Officer 1 Jerelyn Calhoun**. Investigator Stidom questioned SERT Calhoun about an incident that took place on Thursday, April 2, 2015 in education involving Youth █████. SERT Calhoun stated that she heard a commotion by the principal's office in education. When she arrived on the scene, SERT Calhoun stated that she observed Youth █████ who was standing in the hallway refusing directives from the staff to walk to his cell, Lieutenant Waters who was standing by as Mr. Calloway (Unit Manager at Metro RYDC) was calmly speaking with Youth █████ giving him verbal directives to comply with staff and SERT Greene, who was holding the camcorder. Per SERT Calhoun, Youth █████ was removed from Mrs. Lyle's classroom for making threats towards Mrs. Lyles. Youth █████ said, to Mrs. Lyles, fuck that bitch and he told her that he hoped she died. SERT Calhoun stated that Youth █████ was also upset because Mr. Calloway had Youth █████ phone numbers, which were written on a piece of paper and that SERT Green was on the scene holding the camcorder. SERT Calhoun added, that Youth █████ stated that per his █████ SERT Green cannot be around him. **NOTE:** [SERT Calhoun stated that SERT Members had not seen the █████ for Youth █████ during the time of this incident.]

As Youth █████ was being escorted out of education, Youth █████ continued to be non-compliant, refusing to walk to C-Side. After Youth █████ stopped walking and began to curse at the staff, Youth █████ was secured in handcuffs at 0833 hours on April 3, 2015 (*See Exhibit NNN, SIR#2015-04287*). According to SERT Calhoun, Youth █████ has a history of head butting, spitting and biting staff therefore, Youth █████ was handcuffed. Once the youth was escorted to a cell on the top tier of C-4 housing unit, Officer Montgomery was left on the unit with the youth. SERT Calhoun noted that Youth █████ was screaming and furious that SERT Green was on the scene. Shortly after Youth █████ was secured in a cell, Lieutenant Waters returned to the cell in an attempt to remove the handcuffs. At that time, Youth █████ attempted to barge out of the cell. Lieutenant Waters and SERT Lieutenant Mitchell were able to secure Youth █████ back into his cell.

Investigator Stidom asked if Youth █████ made any attempts to █████ during this incident. According to SERT Calhoun, Youth █████ did not self-. This was the only incident where SERT Green was involved with Youth █████ for that day. Investigator Stidom asked if Youth █████ came out of the cell later that day. SERT Calhoun stated that she is unsure if Youth █████ came out of the cell after the incident. Investigator Stidom asked SERT Calhoun what are her work hours. SERT

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Calhoun stated that her schedule starts at 0745 hours. Investigator Stidom asked SERT Calhoun if she received any information about Youth ██████ in SERT briefing. SERT Calhoun stated the SERT does not have a shift briefing but received the information from SERT Lieutenant Mitchell. SERT Calhoun concluded by saying that Youth ██████ appeared to be fine on Saturday, April 4, 2015, at 1445 hours when SERT conducted rounds on C-1 housing unit; Youth ██████ was on the phone and appeared to be fine.

SERT Calhoun's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2h*). SERT Calhoun also submitted a written statement which is included in the case file (*See Exhibit S*).

At 1126 hours, Investigator Stidom interviewed **SERT Lieutenant Montrail Mitchell**. Investigator Stidom asked SERT Lieutenant Mitchell about the incident from Thursday, April 2, 2015. Per SERT Lieutenant Mitchell the incident took place in education. Captain Lango, SERT Green, SERT Calhoun and SERT Small, Sergeant Hightower and two of the unit managers were present on the scene in education when Youth ██████ refused to go to his cell for a cool-off. While walking down the hallway to the unit, Youth ██████ was placed in handcuffs for extra precaution until he was secured in the cell. After Youth ██████ was secured in a cell, Lieutenant Waters went back to remove the hand cuffs. Youth ██████ attempted to run out of the cell. SERT Lieutenant Mitchell went back to assist with securing Youth ██████ in his cell as Youth ██████ began to spit at SERT Lieutenant Mitchell. SERT Lieutenant Mitchell is unsure who removed the cuffs from Youth ██████ but stated that Officer Montgomery held the camcorder.

Investigator Stidom inquired about briefing for the SERT team. Per SERT Lieutenant Mitchell, briefings are "done on the fly" and if possible at 1500 hours after education. A copy of Youth ██████ ██████ was slid under the door of office over the weekend and was received on Monday morning, April 6, 2015. SERT Lieutenant Mitchell stated that he remembered their interaction with Youth ██████ to give the youth time to make decisions. SERT Lieutenant Mitchell added that the team knew of Youth ██████ triggers and were aware of the youth's issues with SERT Green. SERT Lieutenant Mitchell concluded by saying that Youth ██████ had a difficult time de-escalating.

SERT Lieutenant Mitchell interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2j*). SERT Lieutenant Mitchell also submitted a written statement which is included in the case file (*See Exhibit T*).

At 1206 hours, Investigator Stidom interviewed **SERT Delance Green**. SERT Green recalled the incident in education from Thursday, April 2, 2015. When SERT Green arrived on the scene, Captain Lango and Lieutenant Waters were speaking with Youth ██████ SERT Green added that Youth ██████ should not have been out of his

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cell until 1800. Youth [REDACTED] was in Mrs. Lyle's classroom boisterously using profanity. Per SERT Green, it was reported that Youth [REDACTED] asked another youth to call Mrs. Lyles over to the area where Youth [REDACTED] was seated with intent to physically assault Mrs. Lyles. While Youth [REDACTED] was being escorted to the unit by other staff, SERT Green was recording the incident. Youth [REDACTED] began to walk slowly as the staff secured the youth in handcuffs. Once Youth [REDACTED] was on the unit, Officer Montgomery was given the camcorder to continue recording until the handcuffs were removed from Youth [REDACTED]

SERT Green stated that Youth [REDACTED] was aware of the time he was to come out of his cell which was 1800 hours. Investigator Stidom asked SERT Green if he knew why Youth [REDACTED] disliked him. SERT Green stated that there was an incident that took place before Thanksgiving of last year (*See Exhibit OOO, Mechanical Copy of SIR# 2014-12748*) on November 14, 2014. Investigator Stidom asked SERT Green if the SERT team conducted briefing before taking post. Per SERT Green, they receive information on the population report from SERT Lieutenant Mitchell. SERT Green concluded by saying that SERT Lieutenant Mitchell would pass on information or the shift lieutenant will notify the SERT team of any issues or concerns with the youth.

SERT Green's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2i*). SERT Green also submitted a written statement which is included in the case file (*See Exhibit U*).

At 1252 hours Investigator Stidom interviewed **Captain of Security Roy Lango Jr.** Captain Lango stated that he received a phone call on Sunday, April 5, 2015 from Lieutenant Waters that he was short of staff. **NOTE:** [*This confirms Lieutenant Waters claim that he notified Captain Lango of the shift shortage.*] Investigator Stidom questioned Captain Lango about the details of the phone call he received from Lieutenant Waters on Sunday morning, April 5, 2015. Per Captain Lango, at 0616 hours, on Sunday, April 5, 2015, Lieutenant Waters notified him that the shift would be short of staff after the hold overs left the facility at 1000 hours. Captain Lango stated that he informed Lieutenant Waters to notify the Administrative duty officer (ADO) Mr. Robert Lowers, initiate the emergency callback procedure and to call him back once he spoke with Mr. Lowers. Lieutenant Waters called back at 0629 hours saying that ADO Lowers told Lieutenant Waters to begin the emergency call back process as well.

Investigator Stidom asked Captain Lango what was the staff to student ration. Captain Lango stated that the staff to student ratio is 1 staff to every 10 youth when the youth are out of the cell. Investigator Stidom asked about the shower process for the youth that are on confinement. Per Captain Lango, the youth who are on confinement shower after all the other youth have been put up for the evening. Investigator Stidom began to question Captain Lango about the recreation and leisure time for the youth that are on confinement. Captain Lango stated that the youth on confinement are to receive 1 hour of activities. For the recreation time, the youth are to come out of the cell and for leisure

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activities to be conducted in the cells. **NOTE:** [A copy of the youth shower log was secured and revealed Youth ██████ showered on April 4, 2015.] (See Exhibit PPP, C-1 Shower Log for April 3 and April 4, 2015).

Investigator Stidom asked Captain Lango if he was aware of the ██████ for Youth ██████. Per Captain Lango, he was aware of the ██████ for Youth ██████. Captain Lango added that a copy of Youth ██████ ██████ was placed on the unit and according to the shift briefing reports it was discussed in the shift briefings. The ██████ stated that when Youth ██████ violates his ██████ the youth is to serve 48 to 72 hours of confinement time. Captain Lango stated that he was not sure if Youth ██████ was scheduled to come off of confinement on Sunday, April 5, 2015 or Monday, April 6, 2015. Captain Lango stated in the past Lieutenant Waters would have called him back if he was unsuccessful with additional staff coming in. On Sunday, April 5, 2015, Captain Lango did not receive a call back from Lieutenant Waters. Captain Lango stated that he was notified of the incident at 1203 hours, on Sunday, April 5, 2015 by Officer Mitchell who called from Metro Control and he arrived at the facility at 1357 hours on Sunday, April 5, 2015.

Captain Lango's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-1f). Captain Lango also submitted a written statement which is included in the case file (See Exhibit V).

At 1348 hours, Investigator Stidom re-interviewed **Juvenile Correctional Officer 1 Adrian Cooper**. Per Officer Cooper, he was posted on C-1 housing unit with 24 youth on the day of the incident, April 5, 2015. Officer Cooper stated that there were 6 or 7 youth in the dayroom. Investigator Stidom asked Officer Cooper if he conducted a detex round. Officer Cooper stated no, he did not conduct a detex round. **NOTE:** [The detex report for C-1 housing unit reflects the last detex round on C-1 was conducted on Sunday, April 5, 2015 at 0533 hours.] (See Exhibit JJJ) Officer Cooper added that if he saw staff walking around, that he would ask them to come on the unit so that he could conduct counts and his rounds. Officer Cooper stated that the youth assigned to his unit were broken down into three groups and each group would be allowed out of the cell for an hour and Officer Cooper would rotate the youth during his shift.

Officer Cooper stated he asked why Youth ██████ was not housed in the ██████ to another unnamed staff member, Officer Cooper could not remember who, adding that the youth who was assigned to the ██████ was only on routine observation. Officer Cooper stated in the past, no one would take him seriously when he would call for assistance. **NOTE:** [Interviews of the staff on shift from Sunday, April 5, 2015, shows that Officer Cooper called Lieutenant Waters once over the radio and CCTV footage reflects Lieutenant Waters responding to C-1 housing unit.] Per Officer Cooper he called C-Control room. Officer Cooper stated Officer Joe answered the phone in C-Control and informed him that Lieutenant Waters stated that the youth sometimes play as if they are harming themselves. **NOTE:** [Officer Joe confirmed Officer Cooper

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calling the control room but denies telling Officer Cooper the above statement from Lieutenant Waters.] Officer Cooper stated that SSP2 Smith called giving him a message to pass on to Youth [REDACTED] and as he informed SSP2 Smith that he could not leave the dayroom due to being the only staff posted and having youth seated in the dayroom. Officer Cooper stated that 15 to 20 minutes had passed since the first youth informed him that Youth [REDACTED] was down by the sink. Officer Cooper did not check on Youth [REDACTED] after being informed that he was on the sink due to youth being unsecured in the dayroom.

Per Officer Cooper, he took post at 0545 hours, on April 5, 2015, (See Exhibit GGG, page 196) as he tried to conduct rounds almost every hour but was unable due to having youth out of their cells in the day room. Between 1120 hours to 1130 hours, Officer Cooper stated that he received a phone call from C-Control room operator, Officer Joe. According to Officer Cooper, he could not remember the essence of the conversation. Once he got off the phone with C-Control, SSP2 Smith called. Per Officer Cooper, Youth [REDACTED] was going from the dayroom to the cell door of Youth [REDACTED] informing Youth [REDACTED] of what SSP2 Smith was saying.

Investigator Stidom asked Officer Cooper if Youth [REDACTED] informed him that Youth [REDACTED] had foam coming out of his mouth. Officer Cooper stated that Youth [REDACTED] did not tell him that. Officer Cooper continued to say that Youth [REDACTED] was looking into the cell of Youth [REDACTED] as if it was a joking matter, saying that Youth [REDACTED] was on his knees. Officer Cooper did not check on Youth [REDACTED] due to youth being unsecured in the day room and single staffed.

Investigator Stidom asked Officer Cooper which field training officer (FTO) he worked with during his on-the-job training (See Exhibit AAAA, Training Records). Officer Cooper stated that he was never paired with an FTO before or after BJCOT. **NOTE:** [The On-The-Job-Checklist for Officer Cooper is incomplete and missing the signatures of the FTO, the training coordinator and the HR representative.] Investigator Stidom asked Officer Cooper what happened after Youth [REDACTED] was found. Officer Cooper stated that 911 was called from the unit phone and that the dispatcher was asking questions. Officer Cooper concluded by saying that he blacked out.

Officer Cooper's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-1a).

On Wednesday, April 8, 2015, Investigator Stidom interviewed **Lieutenant Gregory McDowell**. Per Lieutenant McDowell, he was called to C-1 housing unit on Thursday, April 2, 2015. When Lieutenant McDowell arrived on C-1 housing unit, Youth [REDACTED] was in cell 103 [REDACTED]. Lieutenant McDowell stated that he requested for Youth [REDACTED] [REDACTED] as others staff members responded to the incident. SSP2 Davis

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responded to the unit [REDACTED] for Youth [REDACTED] (See Exhibit GGG, page 185).

Investigator Stidom asked Lieutenant McDowell who was the officer that was posted on the unit. Lieutenant McDowell stated that Officer Ashley Martin was the staff that was posted. Lieutenant McDowell continued to say that he moved Youth [REDACTED] into the [REDACTED] and was unsure who moved Youth [REDACTED] back into cell 103. Lieutenant McDowell continued to say that when he returned back to education, SSP2 Smith was in education and she spoke with him about Youth [REDACTED] [REDACTED] being revised. Investigator Stidom asked Lieutenant McDowell why he did not complete an SIR for Youth [REDACTED] [REDACTED] behavior. Lieutenant McDowell stated that SSP2 Smith informed him he did not need to complete an SIR due to Youth [REDACTED] being on an [REDACTED]. Investigator Stidom questioned Lieutenant McDowell who did he inform of this. Lieutenant McDowell stated that Mr. Lowers, Captain Lango and others were informed of this in the status report that was emailed at the end of his shift (See Exhibit LLL, Shift Status Report email dated April 2, 2015). [REDACTED]

[REDACTED] Lieutenant McDowell continued to say that SSP2 Smith did not want Youth [REDACTED] in the [REDACTED] but he left Youth [REDACTED] in the cell. Lieutenant McDowell concluded [REDACTED]

[REDACTED]

Lieutenant McDowell's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-1g). Lieutenant McDowell also submitted a written statement which is included in the case file (See Exhibit W).

At 1216 hours, Investigator Stidom interviewed Youth [REDACTED] [REDACTED]. Per Youth [REDACTED] he was assigned to cell 109 at the end of the hall on C-1 housing unit by the exit door. Youth [REDACTED] kept going back and forth from the dayroom to Youth [REDACTED] room checking on Youth [REDACTED]. Youth [REDACTED] told Officer Cooper that Youth [REDACTED] said that he was going to hang himself and that Youth [REDACTED] was standing on the sink with something tied around his neck. Youth [REDACTED] continued to say that Officer Cooper then called the Social Service Provider 2 (SSP2), Mrs. Smith. When Youth [REDACTED] went back to tell Youth [REDACTED] what SSP2 Smith said; Youth [REDACTED] was already on his knees with his face in the sink. Youth [REDACTED] re-entered the dayroom and informed Officer Cooper that Youth [REDACTED] was not responding or saying anything.

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Per Youth [REDACTED] Youth [REDACTED] went back to the dayroom and sat down for about 30 minutes before getting up again. Youth [REDACTED] stated that he had to use the rest room and asked Officer Cooper to have C-Control to unsecure his cell door, Youth [REDACTED] walked to his cell to use the restroom. Per Youth [REDACTED] he looked into the cell of Youth [REDACTED] and Youth [REDACTED] was on his knees and Youth [REDACTED] face was in the sink. Youth [REDACTED] stated that Officer Cooper could not go check on Youth [REDACTED] because he was the only officer on the unit.

Youth [REDACTED] interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2e*). Youth [REDACTED] also submitted a written statement which is included in the case file (*See Exhibit X*).

At 1216 hours, Investigator Stidom interviewed Youth [REDACTED] Youth [REDACTED] stated that he did not see the actual incident but he did hear Youth [REDACTED] say on several occasions that he (Youth [REDACTED] was going to kill himself. Youth [REDACTED] continued to say that he was actually in his cell sleeping when the incident first started. Youth [REDACTED] stated that he woke up and went to his cell door. Investigator Stidom asked Youth [REDACTED] what cell was he housed in. Youth [REDACTED] stated he is assigned to cell 112 across from Youth [REDACTED] cell. Youth [REDACTED] continued to say that when he went to his cell door he observed Lieutenant Waters performing CPR on Youth [REDACTED]. There were other staff that were present. Youth [REDACTED] stated that he saw Officer Copper recording the incident. Lieutenant Waters was saying for someone to call 911. Youth [REDACTED] concluded by saying that Youth [REDACTED] [REDACTED].

Youth [REDACTED] interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2d*). Youth [REDACTED] also submitted a written statement which is included in the case file (*See Exhibit Y*).

At 1424 hours, Investigator Stidom re-interviewed **Lieutenant Brandon Waters** who was the shift supervisor on Sunday, April 5, 2015. Investigator Stidom questioned Lieutenant Waters about his phone conversation with Captain Lango and Assistant Director Robert Lowers (the Administrative Duty Officer for the weekend of April 4 and April 5, 2015). Lieutenant Waters stated that he called Captain Lango after briefing between 0630 and 0640 hours on Sunday, April 5, 2015 advising Captain Lango of the staffing shortage that he was having at the facility saying that once the hold overs left there would only be 16 staff members in the building. Per Lieutenant Waters, Captain Lango advised him to call Mr. Lowers saying that it is possible the youth may have to be fed on the unit but to call Mr. Lowers who is the ADO to see what he wants to do. Lieutenant Waters added that he made contact with Mr. Lowers informing him of the numerous programs and the challenges that the staff would be faced with throughout the day due to staffing shortage. Per Lieutenant Waters, Mr. Lowers stated staffing isn't a programming issue and to continue to run the day like normal, to call Captain Lango

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and implement the contingency plan. Lieutenant Waters continued to say that he called Captain Lango back as Captain Lango advised him to go ahead and began calling other staff. **NOTE:** *[Lieutenant Waters did not call Captain Lango after the staff holding over exited the facility.]*

Lieutenant Waters stated at 0635 hours that he advised Officer Kelsey and Sergeant Campbell to get the facility emergency red books to begin calling staff. Due to normal operations, Lieutenant Waters was unsure if Sergeant Campbell and Officer Kelsey made contact with all staff. Lieutenant Waters stated only two staff reported to the facility to assist with security coverage. Investigator Stidom asked Lieutenant Waters how many staff remained in the facility after the hold overs exited the building. Once the staff that held over left the facility, Lieutenant Waters dropped below the minimum staffing requirements of 29. Per Lieutenant Waters, there were 16 staff members remaining and two staff responded by coming in making the count 18. Investigator Stidom questioned Lieutenant Waters about the number of staff it would take to run the shift. Lieutenant Waters stated that for first shift, it takes 29 staff members to run the shift and 27 for second shift, when the youth go up to bed, the numbers drop down to 23. **NOTE:** *[LOP 8.1, Security Management states that there are to be 29 security staff to exclude the shift Lieutenant on duty.] (See Exhibit WWW-1, WWW-2).*

*A subsequent staffing analysis was conducted by DJJ's Division Of Operations and Compliance which reflects a total of 39 staff needed to run first shift. (See Exhibit WWW-2, Metro RYDC- Staffing Analysis).* Investigator Stidom asked Lieutenant Waters if he knew the number of staff members that Officer Kelsey and Sergeant Campbell were able to make contact with. Per Lieutenant Waters, Sergeant Campbell stated he called all staff in the book and was only able to make contact with Officer Tommie Brown who stated that he was unable to come in today. Officer Kelsey never gave a particular number of the staff that he called but stated that he called from the intake phone and other phones in the building attempting reach staff.

Investigator Stidom asked Lieutenant Waters if he could recall what role each staff member played in the attempt to save Youth [REDACTED]. Lieutenant Waters stated that Officer Cooper unsecured the cell door as they entered at the same time lifting Youth [REDACTED] to relieve the pressure from the neck of Youth [REDACTED]. Youth [REDACTED] was then placed on a flat surface as Lieutenant Waters performed CPR. Officer Kelsey responded but exited to get help. Officer Anderson was there on the side of Youth [REDACTED] kneeling. Officer White arrived with the medical staff, Nurse Wires and held the camcorder until she became emotional. Officer White then gave Officer Cooper the camcorder to continue recording. Nurse Wires was also present with the AED and the blood pressure cup. Nurse Wires checked the pulse of Youth [REDACTED] and looked over to Lieutenant Waters as she said he was gone. Nurse Wires advised staff to call 911 and Nurse Wires proceeded to exit the room. Investigator Stidom asked Lieutenant Waters if the AED was used on Youth [REDACTED]. Lieutenant Waters stated the AED was not used.

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Lieutenant Water's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-1d*). Lieutenant Water also submitted a written statement which is included in the case file (*See Exhibit N*).

At 1456 hour, Investigator Stidom interviewed **Social Service Provider 2 Charlene Smith** for a second time. SSP2 Smith was able to provide Investigator Stidom screen shots from her cell phone reflecting the times Metro RYDC was called to have Youth ██████ released from confinement. (*See Exhibit LLL*). The screen shots provided reflect phone calls beginning on Friday, April 3, 2015 at 2111 hours to C-1 housing unit.

In addition to the above, SSP2 Smith was able to provide a copy of an email that was sent from the Clinical Director at Metro, Dr. Lainey Richardson. (*See Exhibit MMM*) This email was sent to: Jamaal Bowens, Berice Abrams, Rachel Carter, Rochelle Duncan, Steven Seroyer, Elaine Thom, Charlene Smith, Ashley Davis, Edlove Jean-Baptiste, Kellan Jenkins, Kenneth McGee, Roberta Woods, Sara Rosenbaum, Shameka Beasley, Soloman Berewa, Tracy Young, Margarett Redding, Selma Calloway, Valerie Wallace-Kitchens, Yolanda Wilkson, Gregory McDowell, Edward Jones, Roy Lango, Mario Ellison, Natakeya Page, Brandon Waters, Travis Woody, Katrina Zillner, Beverly Hastings and Robert Lowers informing them that Youth ██████ is to be released from confinement on Sunday, April 5, 2015 at 0930 hours.

**NOTE:** [*The confinement check form is documented with SSP2 Smith's handwriting indicating that Youth ██████ will be released from confinement on Monday, April 6, 2015 at 0930 hours.*] SSP2 Smith phoned the facility on Saturday, April 4, 2015 at 10:24 hours calling Metro Main Control room speaking to Officer Joe and at 1428 hours to C-1 housing unit speaking with Youth ██████ **NOTE:** [*There is no evidence to support that the calls from SSP2 Smith were related to Youth ██████ being released.*]

On Sunday, April 5, 2015, SSP2 Smith phoned the facility multiple times beginning at 1128 hours calling C-1 housing unit speaking with Officer Cooper. Per SSP2 Smith, an un-named youth, later identified as Youth ██████ was going from the day room to Youth ██████ room telling Youth ██████ what she was saying. The youth returned to the dayroom saying to Officer Cooper that Youth ██████ is on the floor and that Youth ██████ was not trying to hear it. At 1135 hours, C-Control was phoned and SSP2 Smith, admitting she had an attitude, spoke to Lieutenant Waters about the youth being released from confinement. **NOTE:** [*This contradicts Lieutenant Waters statement, Lieutenant Waters stated he never spoke with SSP2 Smith.*] At 1143 hours, SSP2 Smith called Metro Main Control room. At 1150 hours, Metro Control was called again as SSP2 Smith was unable to get through to anyone on the C-side of the building. At 1157 hours C-Control was phoned and was on the line for 35 seconds. Finally at 1203 hours SSP2 Smith phoned C-Control again and did not get an answer. SSP 2 Smith stated that she did not feel right and got in her car and drove to the facility only to learn that Youth ██████ had committed suicide.

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Per SSP2 Smith, Youth ██████████ ██████████ ██████████. Investigator Stidom asked if Youth ██████████ ██████████. SSP2 Smith stated no, ██████████. Investigator Stidom asked SSP2 Smith if she was aware of the incident that Youth ██████████ had on Thursday, April 2, 2015. SSP2 Smith stated that she is aware of the incident, adding the SSP1 Davis ██████████. SSP2 Smith continued by saying that she wrote in the log book on C-1 housing unit, the day and time that Youth ██████████ should have been released from confinement and that she spoke with Captain Lango multiple time about Youth ██████████ being released from confinement. SSP2 Smith concluded by saying that the internet was down at the facility on Sunday, April 5, 2015.

SSP2 Smith's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-1e*).

At 1556 hours, Investigator Stidom interviewed **Coach Rennard Wallace**. Per Coach Wallace, Youth ██████████ stated that an email was sent to staff stating what time he should have been released from confinement on Sunday, April 5, 2015. Coach Wallace added that Youth ██████████ stated that he was to be released at 0930 hours. Coach Wallace continued by saying Youth ██████████ should have been released from confinement earlier that day, April 5, 2015. Coach Wallace stated that he walked over to C-1 housing unit to hold the door as multiple staff walked in and out of the unit. Coach Wallace stated that he arrived at work on Sunday, April 5, 2015 at 0945 hours and conducted 3 groups of recreation. Investigator Stidom showed Coach Wallace the confinement sheet for Youth ██████████ for Sunday, April 5, 2015 (*See Exhibit FFF, dated April 5, 2015*). Investigator Stidom asked Coach Wallace if he documented the 1130 hours' time on the confinement sheet. Coach Wallace stated no, that was not his hand writing. **NOTE:** *[It was documented on the April 5, 2015 confinement check sheet for Youth ██████████ that he had recreation/leisure time at 1000 hours and documented in C-1 unit logbook that recreation/leisure time was conducted at 1000 hours. It was documented again that Youth ██████████ had recreation and leisure time at 1130 hours.] The evidence is clear that the 1130 hour recreation time that is documented on the confinement sheet did not occur. However, we were unable to determine who made this notation on the confinement check sheet.*

Coach Wallace's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2y*). Coach Wallace also submitted a written statement which is included in the case file (*See Exhibit Z*).

On Monday, April 13, 2015, at 1245 hours, Investigator Stidom interviewed **Associate Director of Security Robert Lowers** who arrived at the facility at 1230 hours on April 5, 2015. Per Mr. Lowers, he is unsure of the time that Lieutenant Waters called but

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stated that Lieutenant Waters informed him that once the holdovers left there would only be 16 staff members left on duty. Mr. Lowers stated that he advised Lieutenant Waters to call Captain Lango and to implement the contingency plan for additional staff. Investigator Stidom asked Mr. Lowers, how many staff it takes to run the facility. Mr. Lowers stated that it takes a total of 29 staff to run the facility. **NOTE:** *[Per Lieutenant Waters and Captain Lango, the phone call took place between the hour of 0615 hour and 0630 hour.]*

Investigator Stidom asked Mr. Lowers if he was aware that Youth [REDACTED] [REDACTED]. Looking at his work cell phone, Mr. Lowers stated that he did not receive a Glad You Ask (GYA) informing him of an incident involving Youth [REDACTED] and added that he will check his computer after this interview to ensure he did not receive one. After checking his phone, Mr. Lowers only confirmed that he received an email from SSP2 Smith about Youth [REDACTED]. Mr. Lowers stated that he did not receive a GYA about Youth [REDACTED] [REDACTED]. **NOTE:** *[This is conflicting with an email that was sent by Shift Lieutenant Gregory McDowell to Mr. Lowers and other members of the management team where it is documented that Youth [REDACTED] [REDACTED] on the April 2, 2015 Shift Status Report.] (See Exhibit QQQ)* Investigator Stidom asked Mr. Lowers why was Youth [REDACTED] not housed in the [REDACTED]. Mr. Lowers stated that the youth being placed in the [REDACTED] [REDACTED].

Investigator Stidom asked Mr. Lowers about the staffing at Metro RYDC. Per Mr. Lowers, the facility is short 26 JCO1, 7 JCO2 and 1 lieutenant. Mr. Lowers advised Investigator Stidom to speak with AOM, Mrs. Gwendolyn Weston for the accurate number of vacancies, staff members that are on family medical leave, sick leave and suspension. **NOTE:** *[As noted in an email from Mrs. Gwendolyn Weston, Administrative Office Manager, there are a total of (30) vacant Juvenile Correctional Officer 1 positions; (7) vacant Juvenile Correctional Officer 2 positions; (2) vacant Lieutenant positions; (5) Juvenile Correctional Officer 2 on family medical leave; (1) security staff member on suspension, (6) cadets are in Basic Juvenile Correctional Officer Training (BJCOT) and (4) cadets are waiting to attend BJCOT.] (See Exhibit RRR, Secure Facility Status Reports)* Mr. Lowers added that all shifts are below their minimum. Mr. Lowers stated that the contingency plan is used to get additional staff to come in. Investigator Stidom asked Mr. Lowers about the number of Field Training Officers that are at Metro. Mr. Lowers stated that the facility currently has 2 or 3. Investigator Stidom requested a copy of the last two copies of the weekly Secure Facility Report and the Compstat Report.

Mr. Lowers' interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-2h). Mr. Lowers also submitted a written statement which is included in the case file (See Exhibit BB).

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At 1500 hours, Investigator Stidom interviewed **Regional Principal Dr. Jerry Jones** for Metro RYDC. Per Dr. Jones, on Thursday, April 2, 2015, there was a big fight that morning when he arrived at Metro RYDC. Dr. Jones stated that he went to the unit to conduct assessment on the youth who were in their cells. If the youth were calm, Dr. Jones would advise the Lieutenant to release the youth back to education. While walking and looking in every cell on C-1 housing unit, Dr. Jones observed Youth [REDACTED] in cell 103, [REDACTED]

[REDACTED] Dr. Jones informed Officer Dodson of what he saw. Per Dr. Jones, Officer Dodson opened the door and stood there. Dr. Jones stated that he went into the cell and removed [REDACTED]

[REDACTED]. Once staff responded, all of the youth's items were removed from the cell and it was explained to the youth why the items were taken.

Dr. Jones stated that he advised Officer Dodson to complete an SIR and informed Officer Dodson that he would complete his statement. (*See Exhibit HHH*). Once Dr. Jones completed his statement, he had a copy of the statement scanned and sent to his email and he gave the original to Lieutenant Gregory McDowell. Dr. Jones stated that Lieutenant McDowell informed him that his statement was not needed and that the incident had already been taken care of. Dr. Jones stated that he also notified his immediate supervisor, Dr. Audrey Armistad of the incident who also advised him to complete a statement. Investigator Stidom asked Dr. Jones if he was on the unit when the SSP2 arrived. Dr. Jones stated that the SSP2 was not on the unit when he was there. Investigator Stidom asked Dr. Jones if he was aware of the disagreement that Lieutenant McDowell had with the SSP2 about Youth [REDACTED] being housed in the [REDACTED]. Dr. Jones stated that he was not aware of a disagreement.

Investigator Stidom asked Dr. Jones if he had any additional information that could be valuable to this investigation. Dr. Jones stated that he did not. Investigator Stidom asked Dr. Jones had he had previous contact with Youth [REDACTED]. Dr. Jones concluded by saying that he spoke with Youth [REDACTED] previously and that the youth was concerned with the court not being able to prove what he was being charged with.

Dr. Jones' interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2n*). Dr. Jones also submitted a written statement which is included in the case file (*See Exhibit AA*).

On Tuesday, April 14, 2015 at 1332 hours, Investigator Stidom interviewed **Unit Manager Selma Calloway**, unit manager at Metro RYDC. Per Mr. Calloway, he did not remember who advised him to do so but remembers on Sunday, April 5, 2015 going to check the sprinkler closet in the C-Side Sally port to check if the water was on. Mr. Calloway stated that when he entered the sprinkler closet on April 5, 2015 at 1755

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hours, he observed the water valve was off. Investigator Stidom asked if he know who cut the water to the sprinkler off. Mr. Calloway stated that he did not know.

Mr. Calloway's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-1i*). Mr. Calloway also submitted a written statement which is included in the case file (*See Exhibit CC*).

At 1345 hours, Investigator Stidom interviewed **CGL Employee Sean Simpson**. Per Mr. Simpson, CGL staff went to C-1 housing unit Friday, April 3, 2015 to repair the sprinklers in several of the cells as required by the work orders. After the repairs were complete the water was turned on to ensure that there were no leaks. According to Mr. Simpson, once CGL determined the sprinklers were working properly; the water to the sprinklers was left on.

Mr. Simpson's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2m*). Mr. Simpson also submitted a written statement which is included in the case file (*See Exhibit DD*).

At 1356 hours, Investigator Stidom interviewed **CGL Employee Duane Griffith**. Per Mr. Griffith, as a result of work orders that were generated in the system, CGL reported on Friday, April 3, 2015 to C-1 housing unit to repair a few sprinkler heads that had been popped. **NOTE:** [*CCTV footage reflects CGL in the sprinkler closet on April 1, 2015 at 1158 hours.*] The water was already cut off to the entire unit's sprinkler system. Investigator Stidom asked Mr. Griffith if he knew who had access to the sprinkler closet. Mr. Griffith stated that the officers and CGL had a key to the sprinkler closet but he was not sure if any managers had the key. Mr. Griffith concluded by saying he was unsure who was the last staff to exit the sprinkler closet but the water was left on Friday, April 3, 2015.

Mr. Griffith's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2l*). Griffith also submitted a written statement which is included in the case file (*See Exhibit EE*).

On Friday, April 17, 2015, at 0843 hours, Investigator Stidom re-interviewed **Officer Courtney Kelsey**. It was determined via CCTV footage Officer Kelsey went into the sprinkler closet on Friday morning, April 3, 2015 to turn the water off due to a youth attempting to pop the sprinkler. Officer Kelsey stated that the water was already switched off when he entered the closet. Investigator Stidom asked Officer Kelsey about the documentation process when a youth pops the sprinkler in the cell. Officer Kelsey stated that maintenance is notified through a work order and an SIR is complete. **Note:** [*There was no logbook documentation or SIR complete reflecting this.*]

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Officer Kelsey's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2f*). Officer Kelsey also submitted a written statement which is included in the case file (*See Exhibit H*).

In an effort to determine when the repairs to the sprinkler heads were complete, on Monday, April 20, 2015, at 1202 hours, Chief of Investigation John Pearson and Investigator Stidom interviewed **CGL Employee Sean Simpson**. Explaining the process, Mr. Simpson stated the work order for the sprinkler system on C-Side of Metro RYDC shows complete on Friday, April 3, 2015 at 1313 hours. (*See Exhibit SSS, CGL Metro Work List*). Mr. Simpson stated that he checks the request in the Maintenance Connection system on the computer. Once in the system, Mr. Simpson stated that he is able to view the work order and if they are complete. Mr. Simpson is unsure who enters the information but admitted that he was on the scene when the sprinklers on C-1 housing unit were being repaired. Mr. Simpson stated that he only works at Metro RYDC and recalls leaving at 1430 hours the day the sprinkler was repaired. Mr. Simpson said that he believed the day the repairs took place was either Thursday, April 2, 2015 or Friday, April 3, 2015. CGL staff could not be observed making the repairs on April 2, 2015 or April 3, 2015.

Mr. Simpson admits that the CCTV system at Metro is malfunctioning there are issues with the date and time of some of the DVRs. (*See Exhibit TTT, On-Going Maintenance Issues, Metro*). Mr. Simpson recalls that after lunch the repair of two sprinkler heads on C-1 housing unit being completed the day the work was done. The work order was not closed out until the work was completed. In order to ensure the work was done correctly, Mr. Simpson stated the water was turned back on allowing the water pressure to build back up in the pipes to ensure there were no leaks. Due to some of the pipes being replaced, Mr. Simpson stated this job took more than an hour to complete. Mr. Simpson was sure that two sprinkler heads were completed on C-1 housing unit that day. **NOTE:** [*At 1218 hours, Mrs. Joan Quinn-Cannon, Director of Engineering for the Department of Juvenile Justice joined the interview.*]

After a review of maintenance documents, Mr. Simpson stated that CGL employee Duane Griffith could have possibly entered the information into the system and added that the information is automatically time stamped. Mr. Simpson was informed that the CCTV footage does not reflect CGL staff entering the sprinkler closet on C-Side Friday, April 3, 2015. Mr. Simpson stated that the work could have been complete on Thursday, April 2, 2015. Mr. Simpson was adamant that the work was complete adding that he and Mr. Griffith were together when the task was complete. Mr. Simpson stated that he was unsure if someone else cut the water off. **NOTE:** [*At 1238 hours, Mr. David Parham, Director of Maintenance for the Department of Juvenile Justice joined the interview.*] It was explained that the work being closed in the system has nothing to do with the date that the work was complete. Being closed meant that all charges associated with the repair could be paid. It was also added that if the sprinkler was

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broken that it would beep in the control room until the system is reset. And once the water is cut off, the system does not work.

Mr. Simpson's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-2m).

On Monday, April 20, 2015, at 1254 hours, in an attempt to determine when the repair to the sprinkler was completed, **CGL Employee Duane Griffith** was interviewed by Chief Pearson and Investigator Stidom. Mr. Griffith stated that once the process is complete, the CGL staff will exit to the shop and close the work order out. Mr. Griffith stated that the sprinklers on C-side were repaired on Friday, April 3, 2015 after lunch between the hours of noon and 1300. **NOTE:** [CCTV footage reflects the work being completed on Wednesday, April 1, 2015.] Mr. Griffith stated that when the work was being done that there were no youth or staff on the unit. CGL has keys to enter the unit but the control room operator would have to unsecure the cells. Mr. Griffith added that the timer was off on the DVR system and it may have been a day or two off as well. Mr. Griffith stated that CCTV footage would reflect him being in the sprinkler closet. **NOTE:** [It was determined that two of the three DVRs on the C-Side of Metro RYDC were not functioning properly. The time line of the event was generated by a combination of the logbook documentation, the DVR that was functioning correctly and other independent time sources.]

Mr. Griffith's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-2l).

Mrs. Joan Quinn-Cannon provided Investigator Stidom with documentation reflecting the Tyco; model TFP PH5, 5.6 K-factor, Institutional Horizontal Sidewall Sprinkler as the sprinkler head that was in cell 103, C-1 housing unit on Sunday, April 5, 2015. It was also noted, as a result of the water to the sprinkler system being off (the sprinkler system was not charged) no alarms would have sounded and no water would have been released from the sprinkler head. (See Exhibit JJJJ, Tyco Documentation). In addition to the above, a copy of pages 913 thru 916 from the National Fire Alarm and Signaling Code Handbook 2010 were also forwarded to Investigator Stidom from Mrs. Quinn-Cannon. It is noted on page 914, section 9.6.1.6 that when the sprinkler system is down that a fire watch system should be in place involving actions beyond normal staffing. (See Exhibit KKKK, Life Safety Code Enabling References, page).

At 1523 hours, Investigator Stidom interviewed **Social Service Provider 1 Ashley Davis** at Metro RYDC [REDACTED]. Per SSP1 Davis, on Thursday, April 2, 2015, she responded to C-1 unit where Youth [REDACTED] was in cell 103 [REDACTED]. SSP1 Davis stated that she tried to de-escalate the situation [REDACTED].

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would not respond to her. [REDACTED] was upset about not receiving a shower and the staff not listening to him.

[REDACTED]

SSP1 Davis' interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-2x). SSP1 Davis also submitted a written statement which is included in the case file. (See Exhibit FF).

On Tuesday April 21, 2015, at 0934 hours, Investigator Stidom interviewed **Youth** [REDACTED] to determine what he observed on April 5, 2015. Per Youth [REDACTED] he was housed in room 108, in the last cell right side of C-1 housing unit. Youth [REDACTED] stated that on Sunday, April 5, 2015, he heard Youth [REDACTED] say that he was going to kill himself. Youth [REDACTED] stated that he heard Youth [REDACTED] telling Officer Copper that Youth [REDACTED] was trying to hang himself. Youth [REDACTED] stated that he was in his cell on confinement the day of the incident. Youth [REDACTED] added that he called Youth [REDACTED] a drama queen because he always played about harming himself. Youth [REDACTED] concluded by saying Youth [REDACTED] would bite the inside of his mouth and make his nose bleed and put it on the window so the security staff could take him out of the cell.

Youth [REDACTED] interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-2c). Youth [REDACTED] also submitted a written statement which is included in the case file (See Exhibit GG).

On Thursday, April 23, 2015, at 1309 hours, Investigator Stidom interviewed **Juvenile Correctional Officer 2 Kervin Matthews**, a second shift sergeant at Metro RYDC. Per Sergeant Matthews, he is unsure of the unit but a youth was in his cell attempting to pop the sprinkler on Thursday evening, April 2, 2015 at 2150 hours and he was advised by the shift lieutenant, Lieutenant Mario Ellison to go into the sprinkler closet and cut the water off. Investigator Stidom asked Sergeant Matthews if he could explain the process of what would happen next after the water is cut off in the sprinkler closet. Sergeant Matthews stated that the supervisors is notified of the situation by the unit officer and will give the staff member the keys to the sprinkler closet. Once the water is off, CGL is notified and the youth is moved out of the room where the sprinkler has been popped. Investigator Stidom asked if this was the process that was followed on April 2, 2015. Sergeant Matthews stated that he was not sure but this is the protocol and a disciplinary report should be completed by the unit officer. **NOTE:** [There is no Discipline Report or SIR to support this event.]

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Sergeant Matthews' interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-1j*). Sergeant Matthews also submitted a written statement which is included in the case file (*See Exhibit HH*).

At 1328 hours, Investigator Stidom re-interviewed **SSP2 Charlene Smith** to determine why the mental health progress note dated April 5, 2015 for Youth [REDACTED] was not entered in to JTS in a timely manner. [REDACTED]

[REDACTED]. Investigator Stidom asked why Youth [REDACTED] was in his cell on confinement. SSP2 Smith stated that Youth [REDACTED] was removed from education about 3 or 4 times in one day and he flooded his cell. Investigator Stidom asked SSP2 Smith about the OBHS Progress Note that was entered into JTS after Youth [REDACTED] was deceased. (*See Exhibit UUU, Mental Health OBHS Progress Note*). SSP2 Smith stated she remembered that she did not enter the OBHS Progress Note from Friday, April 3, 2015 and she panicked calling Mental Health Intern Mrs. Woods on Sunday, April 5, 2015 and asked her to enter the OBHS Progress Note. **NOTE:** [*JTS reflects the OBHS Progress Note being entered into the system at 1207 hours on Sunday, April 5, 2015, 48 hours later, rather than the 24 hour requirement by DJJ Policy.*] This note was entered by Mental Health Intern Roberta Woods. SSP2 Smith stated that there was no malice intent when this was done. SSP2 Smith continue to add that on Friday, April 3, 2015 she was also multi-tasking and preparing to exit the building when she asked MH Intern Mrs. Woods to also document that Youth [REDACTED] was removed from level 2 since the intern, Mrs. Woods, was going into the control room.

SSP2 Smith's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-1e*).

On Friday, April 24, 2015, at 1400 hours, Investigator Stidom interviewed **Mental Health Intern Roberta Woods**. [REDACTED]

[REDACTED] Mrs. Woods continued to say that on Sunday, April 5, 2015, adding that she was unsure of the time; she received a call from SSP2 Charlene Smith asking her to enter a crisis note for Youth [REDACTED] (*See Exhibit UUU*). Mrs. Woods stated that she entered the information that SSP2 Smith told her to and she read it back to SSP2 Smith and read to her the SOAP (Subject, Object, Assessment and Plan) notes as well.

Investigator Stidom asked Mrs. Woods if she had DJJ Network Access. Mrs. Woods stated yes, she logged in under her name and entered the crisis note under the name of SSP2 Smith. Investigator Stidom asked Mrs. Woods if SSP2 Smith informed her of the incident involving Youth [REDACTED] Unsure of the time, Mrs. Woods stated no, she was not informed of the incident until Dr. Richardson, Clinical Director at Metro, notified her a

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few hours later on Sunday, April 5, 2015. Mrs. Woods continued to say that she could tell that SSP2 Smith was panicking about something and was on her way to the facility. Mrs. Woods was asked about her contact with Youth [REDACTED]. Mrs. Woods stated that she has not done any counseling with Youth [REDACTED] but has spoken to the youth when she conducts confinement rounds. Youth [REDACTED] was not disrespectful and she saw him on Friday, April 3, 2015 but did not speak with him. Investigator Stidom asked Mrs. Woods if she received any training over DJJ policies and procedures before starting her internship at Metro. Mrs. Woods stated yes she had received the On-The-Job training at Metro.

**NOTE:** [Mrs. Woods insisted on making contact with Dr. Richardson before making a verbal or written statement and was advised by Investigator Stidom that she could not call Dr. Richardson and reminded her of DJJ Policy 22.3, Internal Investigations.] Mrs. Wood's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-1k). Mrs. Woods also submitted a written statement which is included in the case file (See Exhibit II).

On Friday, May 1, 2015, at 1352 hours, Investigator Stidom re-interviewed **Lieutenant Brandon Waters** to determine if he was contacted by Officer Cooper that he needed assistance. Per Lieutenant Waters he went to C-1 housing unit a couple of times on Sunday, April 5, 2015. **NOTE:** [CCTV Footage reflects Lieutenant Waters on C-1 housing unit at the following time(s): 0900 hours; 1054 hours and 1145 hours. Logbook documentation reflects Lieutenant Waters being on the unit at 0600 hours.] Lieutenant Waters admit that he did not go to the cell of Youth [REDACTED]. Lieutenant Waters stated that he never received a call about Youth [REDACTED] from Officer Cooper via two-way radio. Lieutenant Waters added that whenever he is called he responds. Lieutenant Waters denied saying to Officer Cooper that 'youth do self-harm all the time.'

Lieutenant Waters stated that Officer Spann was the only security holdover that he authorized to leave before 1000 hours on Sunday, April 5, 2015. **NOTE:** [This is a conflicting statement with the statement of Officer Duruebube and Sergeant Dillard who held over on Sunday, April 5, 2015.] Lieutenant Waters continued to say that the officer (Officer Duruebube) holding over on C-1 housing unit asked if he could leave early but Lieutenant Waters told the officer no. Per Lieutenant Waters, Officer Duruebube even tried to leave early when he was taking out the trash. Lieutenant Waters stated that he responded to C-1 housing unit when there was a youth returning from recreation that was non-compliant with the staff directives.

Lieutenant Waters' interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-1d).

At 1414 hours, Investigator Stidom re-interviewed **Juvenile Correctional Officer 2 Jackie Campbell** to determine if he heard Officer Cooper call for Lieutenant Waters

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over the two way radio. Sergeant Campbell stated that he did not know that Officer Cooper was having a difficult time on C-1 housing. Investigator Stidom asked Sergeant Campbell if he recalls hearing Officer Cooper calling for assistance over the radio. Sergeant Campbell stated that he did not hear Officer Cooper call for assistance or Lieutenant Waters. Sergeant Campbell stated that he was in the multi-purpose area with a group of youth monitoring a program when he heard the call over the two-way radio to return all youth to their unit. Sergeant Campbell added that he did not hear a call for Lieutenant Waters to report to C-1 housing unit that day, Sunday, April 5, 2015.

Investigator Stidom asked Sergeant Campbell who gave authorization for the staff hold over to exit the building. Sergeant Campbell stated that he is not authorized to release hold over staff. Sergeant Campbell continued to say that the normal process is that staff will work 16 hours and exit the building to end their tour of duty. **NOTE:** *[After the incident on Sunday, April 5, 2015, Sergeant Campbell was posted on C-1 housing unit. It is documented in C-1 log book that Dr. Ruenetta Flowers, Part-Time Physician at Metro RYDC and Registered Nurse Phyllis Cook, Nurse Manager at Metro RYDC entered cell 103.] (See Exhibit GGG, C-1 logbook, page 198).*

Sergeant Campbell interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-2v).

At 1421 hours, Investigator Stidom re-interviewed **Juvenile Correctional Officer 2 Jessica Mitchell** to determine if she authorized any of the hold overs to exit the facility on Sunday, April 5, 2015. Per Officer Mitchell, she did not hear Officer Cooper call for assistance nor did Officer Cooper inform anyone that he needed assistance on C-1 housing. The only call Officer Cooper made for assistance was when the two youth were non-compliant at 1145 hours, right before Youth [REDACTED] was discovered. Officer Mitchell stated that when Officer Cooper called for assistance, Officer Cooper had two youth who refused to go to their cells and the time was about 1140 hours when this happened.

Investigator Stidom inquired about authorizing the hold over staff to exit the facility for the day. Officer Mitchell stated that she did not give authorization for anyone to go home. Officer Mitchell continued to say that she does not make any decisions and only does what is asked of her. Investigator Stidom asked Officer Mitchell if she knew how many times 911 was dialed. Officer Mitchell stated that 911 was dialed twice by her and someone from the unit. Officer Mitchell added when she called 911, the dispatcher informed that they already had the call and that someone was on the way.

Officer Mitchell's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-1l).

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At 1433 hours, Investigator Stidom re-interviewed **Juvenile Correctional Officer 1 Nitarren Joe** to determine if Officer Cooper phoned C-Control room. Per Officer Joe, she worked in C-Control room on the day of the incident, April 5, 2015. Officer Joe stated that Officer Cooper called her in the control room earlier that morning and informed her that he was in distress on the unit and did not think that he was going to make it. Officer Joe stated she asked Officer Cooper if he was having problems with the youth; per Officer Joe, Officer Cooper stated no. Officer Joe advised him every officer that returns from POST feels like they are not going to make it and to call her if he needed anything.

Investigator Stidom asked Officer Joe if Officer Cooper called the control room and informed her that he was having problems with any of the youth on the unit. Officer Joe stated Officer Cooper called the control room asking her what to do if he had a youth on [REDACTED] and that youth wanted to pop the sprinkler. Officer Joe stated that she told Officer Cooper to let the youth pop the sprinkler and sit in the cell and clean it later when he, Officer Cooper, got a chance to allow the youth to clean the cell. Officer Joe continued to say that Officer Cooper never stated who the youth was that was attempting to pop the sprinkler. Officer Joe denies Officer Cooper calling the control room or via two way radio that he needed assistance with Youth [REDACTED] **NOTE:** *[This confirms the statements of other staff working the day of the incident, no one heard Officer Cooper calling for assistance over the two-way radio.]* Investigator Stidom asked Officer Joe if she informed Officer Cooper that "youth play like that all the time." Officer Joe denied making that statement.

Investigator Stidom asked Officer Joe if she knew who authorized the hold overs to exit the building the day of the incident. Officer Joe stated that the hold over staff had to get permission from the shift lieutenant, Lieutenant Waters before going home. Lieutenant Waters would give the hold over staff authorization to exit their post and Officer Joe would not accept their equipment without them being authorized by Lieutenant Waters to leave. **NOTE:** *[Officer Joe's statement conflicts with Lieutenant Waters. Lieutenant Waters state that he did not give staff authorization to exit their post.]* Adding that it was about 0940 hours when Officer Duerbebe left, Officer Joe stated the staff could only be held until 1000 hours, to work a total 16 hours. Officer Joe concluded by saying being short staff and the staff leaving at 1000 hours is a common practice here at Metro.

Officer Joe's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-1b).

On Monday, May 4, 2015 at 1344 hours, Investigator Stidom interviewed **Dr. Lainey Richardson, Clinical Director/Psychologist** at Metro RYDC. Investigator Stidom asked Dr. Richardson who would be responsible for assigning a [REDACTED]

[REDACTED]

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[REDACTED]

[REDACTED] ). **NOTE:** [Dr. Richardson searched through her LOPs on the computer while the interview was in progress and changed the "will be" to "may be housed" in the [REDACTED] (See Exhibit VVV-2, L.O.P. 12.21 dated April 29, 2015 – April 29, 2016). Dr. Richardson added that Youth [REDACTED] was not on a level the day of the incident. [REDACTED]

Dr. Richardson's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-2o). Dr. Richardson also submitted a written statement which is included in the case file (See Exhibit JJ).

At 1741 hours, Investigator Stidom interviewed **Juvenile Correctional Officer 1 Ashley Martin** for more details on the [REDACTED] incident that Youth [REDACTED] had on April 2, 2015. Per Officer Martin, she was assigned to C-1 housing unit on April 2, 2015. Officer Martin stated that she could hear Youth [REDACTED] saying the staff took him as a joke and thought his actions were a game. Officer Martin assured Youth [REDACTED] that she did not think that way. [REDACTED]

[REDACTED] Officer Martin added that Captain Lango and Lieutenant McDowell responded to the unit when she called for assistance. [REDACTED]

[REDACTED] Officer Martin stated that she spoke with Lieutenant McDowell and advised him that she did not feel comfortable with Youth [REDACTED] being in cell 103 and asked Lieutenant McDowell to move the youth to the [REDACTED] Lieutenant McDowell did move Youth [REDACTED] to the [REDACTED] **NOTE:** [REDACTED]

Officer Martin's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-2q). Officer Martin also submitted a written statement which is included in the case file (See Exhibit KK).

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At 1828 hours, Investigator Stidom interviewed **Juvenile Correctional Officer 2 Monica Daugherty**, who was posted in Main Control Room on April 5, 2015. Per Officer Daugherty, on Sunday, April 5, 2015 she did not hear a call for assistance over the two way radio from C-1 housing until the incident took place involving Youth [REDACTED]. Investigator Stidom asked Officer Daugherty about the holdover exiting the building. Officer Daugherty stated that normally when holding over, the staff usually stays between two and two and a half hours despite the fact that staff could be held up to four hours. The supervisor on duty would be the one to give authorization for the staff to exit their post. Officer Daugherty is unsure if any of the holdover staff exiting the building spoke with Lieutenant Waters.

Officer Daugherty's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2t*). Officer Daugherty also submitted a written statement which is included in the case file (*See Exhibit LL*).

On Tuesday, May 5, 2015, at 1828 hours, Investigator Stidom re-interviewed **Captain Roy Lango, Jr.** to determine if he had assisted with shift shortage at Metro RYDC. Per Captain Lango, he has held over to assist with shift coverage and has come in to assist with visitation and other events at the facility. (*See Exhibit XXX, Kronos time card for Captain Lango*). Captain Lango stated that he was promoted to Captain of Security February 6, 2015. Captain Lango stated that he is responsible for making the security schedule and the month of April was his first time completing the schedule. Captain Lango stated that a copy of this schedule was given to Mr. Lowers and the unit managers.

**NOTE:** *[A review of Captain Lango's time card from March 5, 2015 to April 5, 2015 revealed Captain Lango worked a total of 251 hours and 30 minutes. From March 16, 2015 to April 3, 2015, Kronos time clock reflects Captain Lango working every day, most scheduled work days working an average of 10 plus hours.] The mean was taken from those 30 days.*

Captain Lango's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-1f*). Captain Lango also submitted a written statement which is included in the case file (*See Exhibit V*).

At 1616 hours, Investigator Stidom re-interviewed **Associate Director of Security Robert Lowers** to determine if he has assisted with staff shortages at Metro RYDC in the past.. Per Mr. Lowers, he has come in to assist with staff shortage and programming in the past. Captain Lango made the schedule for April and Mr. Lowers along with the unit managers reviewed the schedule. Mr. Lowers stated that he was aware of all shifts being short staffed. Mr. Lowers stated that he advised the shift lieutenant, Lieutenant Waters, to call Captain Lango about the staffing shortage and to begin the callback procedure for staff. Mr. Lowers continued to say that he never

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received a call back. Investigator Stidom asked Mr. Lowers why he did not report to the facility. Mr. Lowers stated that he trusted the staff since he did not receive a call back from the shift lieutenant. (See Exhibit YYY, Kronos time card for Mr. Lowers).

**NOTE:** [A review of Mr. Lowers time card from March 5, 2015 to April 5, 2015 revealed Mr. Lowers worked a total of 204 hours and 30 minutes. On average Mr. Lowers worked 8 ½ hours days and some days were less. The weekend of April 4, 2015 Kronos time card reflects Mr. Lowers reporting to Metro RYDC at 1447 hours and leaving at 1640 hours. On Sunday, April 5, 2015, Mr. Lowers arrived at Metro RYDC at 1230 hours and exited on Sunday, April 5, 2015 at 2336 hours.] The mean was taken from those 30 days.

Mr. Lowers' interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-1h). Mr. Lowers also submitted a written statement which is included in the case file (See Exhibit BB).

On Wednesday, May 6, 2015, at 1735 hours, Investigator Stidom interviewed **Juvenile Correctional Officer 2 Carolyn Dillard** of Metro RYDC. Per Sergeant Dillard, she held over on Sunday, April 5, 2015 and was posted in the intake area. Sergeant Dillard stated that she left the facility between 0830 and 0900 hours. Investigator Stidom asked Sergeant Dillard did she speak with a supervisor before she exited the building. Sergeant Dillard stated that Lieutenant Waters gave her the all clear to leave the facility.

**NOTE:** [Evidence shows that Lieutenant Waters stated that he only authorized one staff member to exit the building on Sunday, April 5, 2015 conflicting with Sergeant Dillard's statement about who authorized staff to exit the building when held over.] Sergeant Dillard stated that she normally hold over in intake and does not recall being relieved by Sergeant Kelsey. Sergeant Dillard concluded by saying that she always receives permission from a supervisor before exiting her post.

Sergeant Dillard's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-2w). Sergeant Dillard also submitted a written statement which is included in the case file (See Exhibit MM).

At 1752 hours, Investigator Stidom interviewed **Juvenile Correctional Officer 1 Celeste Collins**, who held over on Sunday, April 5, 2015 at Metro RYDC. At first Officer Collins did not recall holding over but recanted her story. Per Officer Collins she was relieved of her duties on Sunday, April 5, 2015 by Sergeant Campbell and Lieutenant Waters. Officer Collins added that it was around 0900 hours when Sergeant Campbell told her that she could leave and Sergeant Campbell took her post with the youth that were in the multi-purpose area. **NOTE:** [Evidence shows this is conflicting with Lieutenant Waters' and Sergeant Campbell's statement about the authorization of staff exiting the building when held over.] Officer Campbell stated that normally when she holds over the supervisor would let her know if she can exit her post.

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Officer Collins' interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2s*). Officer Collin also submitted a written statement which is included in the case file (*See Exhibit NN*).

At 1804 hours, Investigator Stidom interviewed **Juvenile Correctional Officer 2 Bartholomew Duruebube**, who held over on Sunday, April 5, 2015 at Metro RYDC. According to the post assignments documented in the Main Control room logbook, Officer Duruebube was assigned to work C-1 housing unit with Officer Cooper. Per Officer Duruebube, he was assigned to C-1 housing unit but was conducting recreation and other task as directed by Lieutenant Waters, for the youth. **NOTE:** *[CCTV footage reflects Officer Duruebube entering and exiting C-1 housing unit multiple times.]* Officer Duruebube stated that Officer Cooper did not say anything about having any issues or concerns with any of the youth assigned to C-1 housing unit. Investigator Stidom asked Officer Duruebube if Officer Mitchell assisted with recreation for the youth. Officer Duruebube stated no, Officer Mitchell and Lieutenant Waters were in C-Control room while he was conducting recreation for the youth. **NOTE:** *[C-Control logbook reflects youth being escorted to recreation at 0707 hours to the time Officer Duruebube exited the facility at 0948 hours.]*

Officer Duruebube's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2r*). Officer Duruebube also submitted a written statement which is included in the case file (*See Exhibit OO*).

On Wednesday, May 13, 2015, at 1146 hours, Investigator Stidom interviewed **Former Facility Director Pamela Mitchell**. Per Ms. Mitchell, she was hired as the facility director of Metro RYDC in July of 2013 and ended her tenure on February 26, 2015. Ms. Mitchell stated there are multiple layers to the security chain of command. Those layers consist of the Captain of security, the unit managers and the Assistant Director of Security. Ms. Mitchell admitted that there were a significant number of vacancies but added that the population of the youth was low stating that most days the population was below 120 youth. Ms. Mitchell continued to say that there were staff that were out on Family Medical Leave (FML) and suspension with about 20 vacancies. According to Mrs. Mitchell, the staff that were out on suspension, on average per month, were out no more than 30 days and a total of 5 staff from the JCO series were out on FML. Ms. Mitchell continued to say that the holdovers were better some days than others, with an average of 10 to 14 holdovers per day, per shift. Ms. Mitchell stated that she does not recall not signing an LOP but cannot say for certain and that there should have been an LOP with her signature on it, even if it was out dated. (*See Exhibit VVV-1 and Exhibit ZZZ-1, LOP 8.21, Counts and Control of Youth Movement*).

Ms. Mitchell's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file

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(See Exhibit RRRR-1). Ms. Mitchell also submitted a written statement which is included in the case file (See Exhibit PP).

At 1423 hours, Senior Investigator George and Senior Investigator Batie interviewed the **Designated Mental Health Authority Tracy Young** of Metro RYDC. Per Mrs. Young, she is the Mental Health Coordinator at Metro RYDC. [REDACTED]

[REDACTED] According to Mrs. Young, her normal job duties consist of the following: going to the management meeting, assignment of the mental health youth to an SSP, ensuring Kronos time cards are correct and the LOPs are up to date. The cell assignments are done by the SSPs in consultation with Dr. Richardson and are documented in the logbook. Mrs. Young stated that she does not do anything clinical; she is only the administrative assistant to Dr. Richardson.

Ms. Young's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-2p). Ms. Young also submitted a written statement which is included in the case file (See Exhibit QQ).

On Tuesday, June 02, 2015, at 1318, Investigator Stidom arrived at Metro RYDC receiving a copy of the facility's Fire Prevention Plan, LOP 8.41, from Sergeant Deonte Wilson-Crawford. (See Exhibit LLLL-2).

At 1537 hours, Investigator Stidom interviewed Metro's **Associate Director of Programs Beverly Hastings**. Per Mrs. Hastings, this was her first time hearing that counseling staff did not conduct confinement rounds on Saturday, April 4, 2015. (See Exhibit FFF). Mrs. Hastings continued to say that the normal process for conducting weekend rounds is that the part-time counseling staff comes out on the weekend to conduct groups and make confinement rounds to document this on the confinement check form. Investigator Stidom asked Mrs. Hastings how long had she been employed with DJJ. Mrs. Hastings stated that she began her career with the agency on January 2, 2015.

Mrs. Hastings' interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-2z). Mrs. Hastings also submitted a written statement which is included in the case file (See Exhibit RR).

On Thursday, June 4, 2015, at 1121 hours, Investigator Stidom conducted a phone interview with **Former Captain of Security Tamika Garner**. Per Mrs. Garner her last day as an employee at Metro RYDC was November 30, 2014. Mrs. Garner stated that Lieutenant Edward Jones was the training coordinator at the Metro RYDC. Investigator Stidom asked Mrs. Garner if she had knowledge of the OJT check sheets not being complete. Mrs. Garner stated that she did not know this. Mrs. Garner continued to add

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that she would fill in during the absence of Lieutenant Jones and that he was responsible for the completion of the OJT check sheets for all staff.

Mrs. Garner's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2bb*).

On Thursday, June 04, 2015, at 1349 hours, Investigator Stidom interviewed **Juvenile Detention Counselor (JDC) Steven Seroyer**. Investigator Stidom questioned JDC Seroyer about conducting confinement rounds on Saturday, April 4, 2015. Per JDC Seroyer, he conducted rounds on C-1 housing unit but was not aware of any youth being on confinement. (*See Exhibit GGG, page 193*). JDC Seroyer added that when he was on the unit, Youth [REDACTED] was out in the dayroom with other youth and there were no signs or forms identifying any youth being on confinement. JDC Seroyer stated that since the unfortunate incident, a process has been put in place where identifying the youth who are on confinement is easier. JDC Seroyer stated that the confinement sheets are now visible for the staff conducting the rounds.

JDC Seroyer's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-2aa*). JDC Seroyer also submitted a written statement which is included in the case file (*See Exhibit SS*).

On Friday, June 05, 2015, at 0621 hours, Investigator Stidom interviewed **Lieutenant Edward Jones**. Per Lieutenant Jones, he was out on leave during the month of December 2014 and does not have any knowledge of the OJT check sheets being incomplete. Lieutenant Jones continued to say that after he failed POST Instructor Training course for the second time, he was removed from the training position in October of 2014.

Lieutenant Jones submitted a written statement which is included in the case file (*See TT*).

At 1247 hours, Investigator Stidom and Chief John E. Pearson Sr., interviewed **Former Acting Training Lieutenant Travis Woody**. Per Lieutenant Woody he began his career with DJJ on September 16, 2014. In October, 2014 to February 2015 Lieutenant Woody served in the role as the facility training lieutenant. Lieutenant Woody stated that he was appointed to the position by the Former Facility Director, Pamela Mitchell. Lieutenant Woody stated that he is now a shift lieutenant. Lieutenant Woody recalls being asked by Unit Manager Valerie Wallace-Kitchen and Former Captain of Security Tamika Gardner if he would be interested in the position. Lieutenant Woody stated that he served in the marines for over 20 years where he assisted with training and operation for his unit.

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Lieutenant Woody stated that 90 to 95 percent of the time, he would give the new cadets a tour of the facility and ensure that the cadets completed their on-line trainings before assigning them to a shift lieutenant. Lieutenant Woody was responsible for registering the new cadets and other staff for their mandatory and annual in-service trainings. Lieutenant Woody stated that he would introduce the new cadets to the facility's reporting procedures, counts, how to escort a youth, the intake count, and the agency's policies.

Investigator Stidom asked Lieutenant Woody if he has completed the POST Instructors Training course. Lieutenant Woody stated that he had not. Lieutenant Woody continued to advise that he completed the Field Training Officers (FTO) course this past April, 2015 (*See Exhibit AAAA*). Investigator Stidom asked Lieutenant Woody how many FTOs were there at Metro RYDC. Lieutenant Woody stated during his tenure as acting training coordinator, there were a total of two FTOs at Metro RYDC. Lieutenant Woody stated that his work hours were Monday through Friday, 0800 hours to 1700 hours. Lieutenant Woody did not receive any formal training on being the facility training coordinator. Per Lieutenant Woody, he did not have full knowledge of the FTO program until he completed the course in April, 2015.

Investigator Stidom asked Lieutenant Woody if he had knowledge of Officer Cooper's FTO check sheet being incomplete. Lieutenant Woody stated that Associate Director of Security Mr. Lowers informed him of this after the incident. Lieutenant Woody added that he was in BJCOT when Officer Cooper began his employment at Metro and was unsure what staff was conducting the OJT training in his absence. According to Lieutenant Woody, New Facility Director Shelia Dease is developing a new process for cadets graduating from BJCOT. Lieutenant Woody admits that Officer Cooper did not receive any additional training from the facility after BJCOT and that Officer Cooper was placed on shift.

Lieutenant Woody admit that in the absence of a training lieutenant there maybe things that did not happen and should have taken place (Documentation, post BJCOT training) due to his not having the proper materials and knowledge of how to do so.

Lieutenant Woody's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-1k*). Lieutenant Woody submitted a written statement which is included in the case file (*See Exhibit UU*).

At 1351 hours, Investigator Stidom interviewed **Regional Administrator (RA) Avenella (Martha) Dalesio**. Per Mrs. Dalesio she was temporarily assigned as the RA of Metro RYDC in July or August of 2014 by Assistant Deputy Commissioner of Secure Facilities Gary Tolar and was permanently assigned in March of 2015. Investigator Stidom asked Mrs. Dalesio what were her job responsibilities. Mrs. Dalesio stated that her responsibilities were to supervise the director of the facilities that were assigned to her. Prior to being assigned to Metro, Mrs. Dalesio understood that Metro did not do very

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well during the 2014 OCI Audit. Mrs. Dalesio stated that she was not present during the 2014 OCI Audit or debriefing and that she did not reviewing the complete results of the audit. However Mrs. Dalesio did review the non-compliant standards. Mrs. Dalesio added that there was a corrective action plan submitted by the former facility director Pamela Mitchell.

The Administrative team, that was under the leadership of Pamela Mitchell, would write their non-compliance standards, placing them in the appropriate folder for review. Mrs. Dalesio would review these items with Director Mitchell and would randomly review with Director Mitchell for checks and balances to ensure that steps were being taken to bring the noncompliance areas back to compliance. Mrs. Dalesio stated that some of the items were brought in compliance and other areas were not. Mrs. Dalesio added that a facility could be in compliance one day and not in compliance the next depending on the standard. Mrs. Dalesio stated all areas of the audit were concern to her. An example used by Mrs. Dalesio was the SIRs not being entered in OQA within the 72 hour time frame. The SIRs could be 100 percent in compliance this month and next month will be out of compliance. Mrs. Dalesio continued to say that Mrs. Mitchell had the standards individually in folders and would present them to her with supporting data showing what she had done to get the facility back into compliance in the areas that were noted.

Investigator Stidom asked if she was notified of the staff shortage on the day of the incident or in the past. Mrs. Dalesio stated that she was not notified. Mrs. Dalesio continued to say that she would have gotten staff from other facilities that she supervised to assist with coverage. Mrs. Dalesio added that she would come in to work herself if no one was available to assist. Mrs. Dalesio stated that she did receive a copy of the weekly reports from the facility reflecting the vacancies of Metro and the number of holdovers. Mrs. Dalesio was unsure of the number of staff that were held over per shift.

Investigator Stidom asked Mrs. Dalesio what was her role in the selection of the individuals in the specialty positions (lieutenant trainer, key and tool control officers) at the facility level. Mrs. Dalesio stated that she did not have anything to do with the individuals that were selected in the facilities to fill the specialty positions. Investigator Stidom asked Mrs. Dalesio if she had knowledge of the FTO program. Mrs. Dalesio explained her understanding of the FTO program. However, Mrs. Dalesio was aware of the inconsistency of the use of the 69 page booklet that should have been used to track the officers' progress once he or she returns from BJCOT. Mrs. Dalesio stated that Metro RYDC had a total of (3) FTOs in the facility.

Mrs. Dalesio was asked about the review of the LOP binder. Mrs. Dalesio stated that there are certain LOPs that must have her signature on them. Mrs. Dalesio could not recall the last time was that she saw the Policy/LOP binder and did not recall seeing LOPs without signatures. Mrs. Dalesio stated that she did review some LOPs in January, 2015 but cannot remember which ones. Mrs. Dalesio added that if the LOP does not have the signature of the facility director then that LOP is not valid.

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Mrs. Dalesio was question about the role of the Designated Mental Health Authority (DMHA) at Metro. According to Mrs. Dalesio, the DMHA is the individual in charge of the mental staff and is the go to person for mental health. Ms. Young is the DMHA at Metro and Dr. Richardson has the PhD. Per Mrs. Dalesio, the role of the DMHA varies based on the facility. The role of the DMHA is to review the medication and the clinical aspect of things within the facility.

Investigator Stidom asked Mrs. Dalesio if she knew how many staff were required to run the shift at Metro. Mrs. Dalesio stated that for first shift it takes 29 or 27 staff and this number is based on 200 beds. Mrs. Dalesio continued to say that she still should have been called if there was a shortage of staff regardless of the circumstances. Mrs. Dalesio stated that she was not informed of the staffing shortages of Easter Sunday until after the incident had already taken place. Per Mrs. Dalesio, Mr. Lowers informed her that they were trying to call in staff to come in after the incident took place.

Investigator Stidom asked Mrs. Dalesio about the corrective action plan for the staffing shortage. Mrs. Dalesio stated that the administrative staff have been placed on shift to assist with coverage; several units were closed down and she has requested for overtime for staff from other facilities to come and assist and stated that she will call the facility to check on the number of staff herself and is prepared to come in. Mrs. Dalesio also stated that she call the facility to follow up and performs a double check and balance.

Mrs. Dalesio's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-1n*). Mrs. Dalesio submitted a written statement which is included in the case file (*See Exhibit VV*).

At 1547 hours Investigator Stidom interviewed **Former Facility Director Pamela Mitchell** for a second time due to new evidence that has been garnered through this investigation. Per Ms. Mitchell, she was the facility director at Metro RYDC from June of 2013 to February 2015. Investigator Stidom asked her about the appointing of Lieutenant Travis Woody in the lieutenant trainer role. Ms. Mitchell stated that she did not appoint Lieutenant Woody in the role of trainer. According to Ms. Mitchell, Lieutenant Edward Jones was in the role of the trainer due to the prior experience that Lieutenant Jones had and the fact that Lieutenant Jones worked with Former Training Lieutenant Jade Jackson (who is no longer employed with the agency). When Lieutenant Jones failed the POST Instructor Training course, Mr. Lowers suggested that Lieutenant Woody be assigned to the training position due to Lieutenant Woody's history of training in the military. Mr. Lowers suggested that Lieutenant Woody could maintain the training files and other clerical duties associated with training. Ms. Mitchell strongly stated that she never appointed anyone to the position and that the Office of Training took over that position. NOTE: Lieutenant Woody indicated that he was appointed as Metro RYDC training lieutenant by Former Facility Director Pamela

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Mitchell. Lieutenant Woody's signature can be found on Officer Cooper's OJT check sheet as the lieutenant trainer.

Investigator Stidom asked Ms. Mitchell if she had knowledge of the FTO program. According to Ms. Mitchell, she spoke with FTO Coordinator Richard Payne. Mr. Payne informed Ms. Mitchell that the FTO Program was not fully functional. Ms. Mitchell added that the reason why the FTO Program was not successful at Metro was because the individuals that successfully completed the FTO training course were no longer eligible due to receiving EAD sanctions.

Investigator Stidom asked Ms. Mitchell who was responsible for the completion of the OJT check sheet since the facility did not have a lieutenant trainer. Ms. Mitchell stated that it was the responsibility of the facility captain, Tamika Garner. **NOTE:** *[This is a conflicting statement with Former Captain of Security Tamika Garner. Former Captain of Security Garner stated in her interview that it was the responsibility of the lieutenant trainer to complete the OJT check sheet. Former Captain of Security Garner had been promoted to a new position at another facility before Officer Cooper began his career with the agency.]* Ms. Mitchell continued to stress that she did not have authority to appoint any position to anyone and never the less Lieutenant Woody was assigned to the training position by Mr. Lowers. Ms. Mitchell continued by saying that she did speak with Mr. Lowers about the assignment of Lieutenant Woody as the lieutenant trainer and approved his assignment as the lieutenant trainer with the approval of the Former Captain of Security, Mrs. Garner, as well.

Investigator Stidom inquired about Lieutenant Woody being POST IT certified. Ms. Mitchell stated that Lieutenant Woody was not Post IT certified and was only assisting with the clerical responsibilities. Neither did Lieutenant Woody attend the FTO training while Mrs. Mitchell was the director of Metro RYDC. Investigator Stidom asked Ms. Mitchell if she was aware that Officer Cooper's OJT check sheet was incomplete. Ms. Mitchell stated that she was unaware of Officer Cooper's OJT check sheet status. Ms. Mitchell stated that Lieutenant Woody would not sign the OJT check sheet that Ms. Garner would be responsible for that. **NOTE:** *[Former Captain of Security Garner transferred to Rockdale in November 2014 prior to Officer Cooper's employment.]* Ms. Mitchell also stated that Lieutenant Woody would have conducted the "pre" and "post" BJCOT training for Officer Cooper. **NOTE:** *[Lieutenant Woody was attending BJCOT when Officer Cooper began his employment at Metro RYDC and could not have conducted the "pre" BJCOT training for Officer Cooper.]* Ms. Mitchell continued to say that Lieutenant Woody would not fall under her direct supervision. Ms. Mitchell advised for investigations to take a look at the organization chart for Metro and we would see that Lieutenant Woody falls in line with the Captain of Security and the Associate Director of Security.

The Associate Director of Security did not report to Ms. Mitchell that the OJT check sheets were incomplete. Ms. Mitchell became aware of the FTO program's failure by FTO Coordinator Richard Payne. Ms. Mitchell stated that she was informed by Mr.

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Payne that she had too few FTOs in the facility for the program to be successful. Investigator Stidom asked Ms. Mitchell if she had a plan of action to correct the problem with FTO training. Ms. Mitchell stated that the Office of Training would offer additional training classes allowing Metro the opportunity to send staff to receive their FTO certification. In the meantime, the Captain of Security was assigned the task of ensuring that cadets were assigned with a seasoned staff member to complete their OJT. Captain Garner would be responsible for ensuring that cadet is placed with a veteran officer to learn the practices and theory needed before attending BJCOT.

Ms. Mitchell was asked about her knowledge of Youth [REDACTED]. Ms. Mitchell stated that she knew Youth [REDACTED] was a large kid for his age and that Youth [REDACTED] was mainly housed on B-2 housing unit. Ms. Mitchell continued to add that she did not recall Youth [REDACTED] being housed on C-1 housing unit. **NOTE:** [The Offender Face Sheet for Youth [REDACTED] reflects Youth [REDACTED] being on C-1 housing from February 23, 2015 to the day of the incident, April 5, 2015.] (See Exhibit BBBB-2) Ms. Mitchell added that she remembers Youth [REDACTED] being on a plan or behavior contract and having some issues. Per Ms. Mitchell, Youth [REDACTED] also got his finger slammed in the door by staff. Youth [REDACTED] was concerned with leaving the facility and felt that other youth were bothering him and Youth [REDACTED] wanted to fight other youth. Youth [REDACTED] according to Ms. Mitchell did not like the unit manager, Yolonda Wilson. Ms. Mitchell stated that she would speak with Youth [REDACTED] in the hallway and that Youth [REDACTED] stood out due to his size. Ms. Mitchell noted that there was a difference in B-2 and C-1 housing unit. The structure of the unit is the same but the environment is different. C-1 housing unit was the unit for the new intakes. Ms. Mitchell could not recall when Youth [REDACTED] arrived at the facility.

Investigator Stidom asked Ms. Mitchell about her role at Metro RYDC on the day of the incident, April 5, 2015. Ms. Mitchell stated that she came to Metro because she was asked to by Deputy Commissioner Chandler. Ms. Mitchell was there to provide support.

Ms. Mitchell stated that the 2014 OCI audit of Metro RYDC was poor. The debriefing was almost three hours long. Ms. Mitchell added it was possible that security failed all standards and that she, Ms. Mitchell was not surprised. One of the areas security failed in was room checks and this was because the perimeter area did not have detex buttons. Investigator Stidom asked Ms. Mitchell if she knew that Officer Cooper did not conduct detex rounds on April 5, 2015. Ms. Mitchell stated that she knew about this because Officer Cooper informed her when she was at the facility the day of the incident. Ms. Mitchell stated that after the audit, a corrective action plan was developed. The plan was discussed with the staff in meetings. Ms. Mitchell also added that the audit results were also discussed with her management team. Ms. Mitchell also added that she monitored and approved some of the areas that were noncompliant.

Ms. Mitchell stated that the members of the leadership team would be assigned an area that was noncompliant and would be responsible for ensuring it was in compliance. Ms. Mitchell continued to add that she was not surprised that things were falling apart due to

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not being properly monitored and this is a result of staffing vacancies. The corrective action plan from the OCI Audit of 2014 was over 100 pages long and she is not surprised that individuals did not complete certain tasks.

Investigator Stidom asked Ms. Mitchell who was the policy coordinator at Metro. Ms. Mitchell stated that Cassandra Thevenin was the policy coordinator. Ms. Mitchell spoke about LOP 8.1, stating that the LOP is developed and printed for her review and signature. If there is a problem with the LOP she will not sign it. Per Ms. Mitchell, Mr. Lowers created the LOPs for security. Ms. Mitchell stated that most of her LOPs are dated for the first or the end of the month. Ms. Mitchell stated that LOP 8.1 was not created by her but she remembers signing it. Ms. Mitchell is adamant about all of the LOPs from Metro having her signature on them and they were not outdated. **NOTE:** [LOP 12.1 and 12.8 were retained from the LOP binder from Metro RYDC and were outdated. The date on the LOPs were January 24, 2014 to January 24, 2015.] (See Exhibit ZZZ-2 and ZZZ-3) Ms. Mitchell also added that the LOPs are on the Q:Drive. **NOTE:** [A review of the Q:Drive reflects two LOPs from Metro being on the Q:drive and the scheduled review date was May 1, 2011 under the leadership of Former facility Director Debbie Alexander.]

Ms. Mitchell was asked about the facility practices when there is a staffing shortage. Per Ms. Mitchell, the shift lieutenant is to employ the holdover list, notifying the ADO and the captain to follow up the chain of command. The ADO would assist and call in additional staff to assist with the shortages or come in to work. To continue, Ms. Mitchell stated that she would expect the ADO and the unit managers to come in. Ms. Mitchell also added that the shift lieutenant should notify the unit manager that is responsible for his or her shift. Explaining, Ms. Mitchell stated that each unit manager is responsible for a shift.

Another area that was noted during the OCI Audit was that there were issues with the CCTV system. Ms. Mitchell stated that work orders would be completed for CGL. CGL would then call the outside company. Ms. Mitchell was unsure of the name of the company due to this being coordinated by CGL. The follow up would be within 24 hours and the issue may or may not be resolved during that month.

Ms. Mitchell's interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (See Exhibit RRRR-1I). Ms. Mitchell submitted a written statement which is included in the case file (See Exhibit PP).

On Tuesday, June 9, 2015 at 1405 hours, Investigator Stidom conducted a follow up interview with **Lieutenant Brandon Waters**. Per Lieutenant Waters, Unit Manager Valerie Wallace was the unit manager that is responsible for his shift. Lieutenant Waters stated that he did not make contact with her the On April 5, 2015 due to following the ADO procedures. Lieutenant Waters continued to state that when it comes to the shifts his chain of command is as follows: the Captain of Security, the

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ADO, Unit Manager and then Mr. Lowers. Investigator Stidom asked Lieutenant Waters about his pre-signing the Behavior Record before the end of the shift. Lieutenant Waters stated that he did sign the form but always go back at the end of his shift to add the time.

Lieutenant Waters' interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-1d*). Lieutenant Waters submitted a written statement which is included in the case file (*See Exhibit N*).

At 1415 hours, Investigator Stidom interviewed **Unit Manager Valerie Wallace-Kitchens**. Mrs. Wallace-Kitchens stated that she was not aware of the staff shortages on April 5, 2015. **NOTE:** [*This is conflicting with Captain Lango and Mr. Lowers statements; all unit managers receive a copy of the schedule.*] Mrs. Wallace-Kitchens stated that if the shift was short that she would normally receive an email. As a result of the facility having computer issues the weekend of the incident, Mrs. Wallace-Kitchens did not receive an email from the shift Lieutenant Waters. Mrs. Wallace-Kitchens stated that she is not responsible for the scheduling. The hold over process consists of holding the staff over that is needed and begin the recall process. Once it is 1000 hours, the staff holding over would have completed their additional four hours and they will be released. If no additional staff comes in to replace the staff holding over, the ADO is to be called and will make the decision as to what should be done. Mrs. Wallace-Kitchens stated that her role with the shift is to ensure that the shift lieutenant is being fair with the staff he supervises when it comes to days off and the EAD process.

Mrs. Wallace-Kitchens' interview was digitally recorded and copied to a compact disc that was listed on DJJ OI Receipt for Property Number 0007, which is included in the case file (*See Exhibit RRRR-1o*). Mrs. Wallace-Kitchens submitted a written statement which is included in the case file (*See Exhibit WW*).

**CCTV Footage:**

CCTV footage reflects Officer Durebube exiting C-1 housing unit multiple times leaving Officer Cooper, the only staff on the unit starting at 0651 hours. Nurse Wires and Officer Miller are seen at cell 103 at 1001 hours. Officer Cooper is seen talking on the unit phone as Youth [REDACTED] is seen multiple times walking from the dayroom to the cell door of Youth [REDACTED] at 1126 hours. Lieutenant Waters and Officer Mitchell are on the unit securing a youth in his cell on the bottom tier at 1055 hours. Officer Cooper is on the phone again as Youth [REDACTED] is seen going back and forth from the dayroom to the cell door of Youth [REDACTED]. Officer Cooper secures several youth in their cells on the bottom tier and Officer Cooper looks inside of cell 103 at 1145 hours. Officer Cooper walks to the dayroom and speak with Lieutenant Waters who is on the housing unit. At 1146 hours Lieutenant Waters and Officer Cooper walk to cell 103 as both staff look into the cell. Officer Cooper unsecured the cell door as Lieutenant Waters enters cell 103. At 1150 hours, other staff to include Nurse Wires arrives on the unit. EMTs

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are seen entering at 1204 hours and exits the unit at 1211 hours with Youth [REDACTED] on stretcher.

**CAMCORDER FOOTAGE:**

At 00:23 seconds on the time lapse recorder, Lieutenant Waters is seen performing chest compressions on Youth [REDACTED] Nurse Wires is heard asking Lieutenant Waters and Officer Cooper what was he doing as Lieutenant Waters responded with we just got over here; he had this tied around his neck around the sprinkler. At 00:38 seconds Nurse Wires is heard saying "he's gone" multiple times and exit the cell. At 00:54 seconds Lieutenant Waters calls Youth [REDACTED] name as he stops chest compressions. 03 minutes 13 seconds, youth are heard in the background saying things as Officer White is heard saying "try the AED". Lieutenant Waters replied to Officer White, she ain't use it. At 04 minutes 32 seconds Officer Cooper admits that Youth [REDACTED] was sent to check on Youth [REDACTED] Nurse Wires appears back on the scene at 04 minutes 51 seconds and checks for a pulse as she slaps the chest of Youth [REDACTED] 05 minutes 00 seconds. At 05 minutes 57 seconds Nurse Wires uses her stethoscope and the blood pressure cuff on Youth [REDACTED] 10 minutes 30 seconds DeKalb fire department arrives on the scene and starts chest compressions. 11minutes 01 second DeKalb Police Department arrives on the scene. 11 minutes 50 seconds DeKalb EMTs arrive and perform services on Youth [REDACTED] 18 minutes 16 seconds Youth [REDACTED] is placed on the stretcher and exits the unit.

**YOUTHS' HISTORY**

(See Exhibit BBBB)

[REDACTED]

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**INVESTIGATORS NOTES**

- There is no independent evidence to suggest that Lieutenant Brandon Waters directed Officer Adrian Cooper not to conduct detex round.
- Lieutenant Brandon Waters notified the Captain of Security, Roy Lango, Jr. and the ADO, Associate Director of Security Robert Lowers between the hours of 0615 and 0630 of the staffing shortage which Metro RYDC would be facing at 1000 hours when the holdovers exited the facility.
- The shift lieutenants, Lieutenant Brandon Waters, Lieutenant Mario Ellison, Lieutenant Katrina Zilliner, Lieutenant Gregory McDowell and Lieutenant Page failed to correctly complete the Behavioral Records from April 2, 2015 through April 4, 2015.
- Nurse Kawana Wires completed Basic Life Saving for Healthcare Providers (CPR and AED) training with an outside agency that expires July 2015.
- Metro RYDC was not placed on fire watch when the water to the sprinkler system was turned off. Additionally, there is no evidence to support that Metro RYDC employed fire watch protocol during the period that the sprinkler system was inoperable.
- According to Mr. Jesse Milledge, Regional Emergency Management Planning Coordinator of the Department of Juvenile Justice, it is not stated in policy that a fire watch should be employed. However, it has always been common practice that when the sprinkler system is inoperable the building is placed on fire watch. There should be 30 minute checks conducted and documented in the facility log books, until the sprinkler system is operable. NFPA 101 – Section 9.6.1.6 states, in the event the fire alarm system becomes inoperable, it is the responsibility of the owner of the facility to implement a fire watch protocol until the fire sprinkler system is back online. (See Exhibit KKKK, page 2).
- A review of the findings from the March 26, 2015 Emergency Management / Fire Safety Review show that Metro RYDC did not have a fire prevention plan in place. (See Exhibit LLLL-1, page 4). On June 2, 2015, Investigator Stidom received a copy of LOP 8.41, dated 9/3/14 to 9/3/15 from Sergeant Deonte Wilson-Crawford. (See Exhibit LLLL-2).

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**TRAINING:**

(See Exhibit AAAA)

A review of the TRIS Training Record for the following staff revealed:

- **Juvenile Correctional Officer 1 Adrian Cooper** is up-to-date with his training.
- **Juvenile Correctional Officer 1 Michael Anderson** is up-to-date with his training.
- **Lieutenant Brandon Waters** is up-to-date with his training. **NOTE:** [TRIS does not reflect him having a current CPR/First Aid training but there is proof of training in his training file from March 13, 2015.]
- **Registered Nurse Kawana Wires** is up-to-date with her training requirements. Nurse Wires received her current American Heart Association BLS for Healthcare Providers from Gwinnett Technical College on July 14, 2013 and it expires July 2015. Nurse Wires professional licensing does not expire until January 31, 2017. Nurse Wires was promoted to full-time status on March 16, 2015 and has not attended Facility Basics 1.
- **Social Service Provider 2 Charlene Smith** is not current on her training. SSP2 Smith failed to complete the online training in the following areas: Documentation Standards Training; Anti-Bullying/Anti-Harassment Training; Custody and Housing Assessment Training and Records Management.
- **Assistant Director of Security Robert Lowers** is up-to-date with his training requirements.
- **Captain of Security Roy Lango** is up-to-date with his training requirements.
- **Clinical Director Dr. Lainey Richardson** is up-to-date with her training requirements.
- **Designated Mental Health Authority Tracy Young** is up-to-date with her training requirements.
- **Former Facility Director Pamela Mitchell** is in need of CPR/First Aid training. According to her TRIS Record, Ms. Mitchell's CPR/First Aid certification expired January 16, 2015.
- **Mental Health Intern Roberta Woods** is up-to-date with her training requirements.

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**2014 OCI Audit Review**

*(See Exhibit MMMM)*

A review of the 2014 facility audit conducted by the Department of Juvenile Justice's Office of Continuous Improvement, conducted on February 3, 2014 thru February 7, 2014, and reflects the following deficiencies that were identified and not corrected by the **Facility Director** and the **Regional Administrator**:

- Section 1.10, page 10 – Video Camera & Monitoring Systems, #13 – Cameras and equipment are maintained in good condition to ensure clear images are recorded. This was an area of concern for the auditors as it was documented: *The facility has frequent problems with the DVRs associated with the CCTV and were unable to produce and/or burn requested CCTV data.*
- Section 1.12, page 13 – Room Checks, #6 – Room checks for routine observation, special observation, close observation, confinement and medical isolation are made and documented within the timeframes required by policy. This area was noncompliant as the auditors documented: *Room checks are not being consistently performed within policy required time frames and the Guard Plus system did not appear to be utilized during non-sleeping hours.*
- Section 2.14, page 32 – Basic Rights and Responsibilities of Youth, #4 – Staff ensures youth are afforded all rights identified by policy and report any instances when youth are not afforded their rights. This area was noncompliant during the audit. The auditors noted: *Youth and staff were interviewed; a review was conducted of the confinement check forms and logbook documentation reflecting the youth are not being afforded their basic rights. This included showers not being provided during confinement and sufficient amount of recreation time.*
- Section 2.21, page 36 – Personal Hygiene, Clothing, Bedding and Linen Supplies, #1 – Youth are given the opportunity to shower at least daily. This area was also noncompliant. *The auditors noted: Staff confirmed that youth on PHC do not receive showers.*
- Section 3.8, page 47 and 48 – Services in Confinement, #1, 2, and 3 – The shift supervisor documents daily visits with youth via the confinement check forms and behavioral health staff and the facility case manager documents daily visits with youth via the confinement check forms and JTS. These areas were noncompliant. *The auditors noted: the staff failed to document the services in confinement visits.* #7 – Youth in confinement receive daily one hour of large muscle exercise outside of the cell and one hour of leisure activities inside the room. This area was noncompliant. *The auditors noted: Over have of the confinement forms reviewed the staff failed to document these activities.*

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- Section 5.8, page 59 – Special Management Plan, #6 – A Behavior Record is used for security staff to document the youth's behavior each shift. This area had concerns. *The auditors noted: Two out of four of the Behavior Records reviewed had all of the required documented signatures.*
- Section 8.6, page 76 – Policy and Procedure Manuel, #2 – The policy and procedure manual includes all current DJJ policies and directives and local operating procedures, where required. This area is noncompliant. *The auditors noted: The facility LOP binders contained outdated policies, missing directives and missing signatures.*
- Section 9.2, page 95 – On-The Job Training, #1 – 48 hours of OJT is documented for new full-time employees prior to job assignment. This area was noncompliant. *The auditors noted: 36 out of 50 training records reviewed included a documented, completed OJT within the required time frames in accordance with DJJ policy.*

**CONCLUSION:**

Based on the physical evidence and statements obtained from all parties involved; the evidence **SUBSTANTIATES** the allegation of Death of a Youth, Suicide (A1P):

- On April 5, 2015, at 1145 hours, Youth [REDACTED] [REDACTED] was found suspended from the sprinkler head by his jumpsuit and secured inside of cell 103, a single occupancy cell, on C-1 housing unit at Metro RYDC.
- Lieutenant Brandon Waters and Officer Cooper observed Youth [REDACTED] hanging in his cell and upon releasing Youth [REDACTED] from the sprinkler head began administering CPR and called for assistance.
- Nurse Kawana Wires arrived on the scene and her search for a pulse for Youth [REDACTED] was unsuccessful.
- DeKalb EMS arrived at 1203 hours and transported youth [REDACTED] to Grady Memorial Hospital.
- Youth [REDACTED] was pronounced dead at Grady Memorial Hospital at 1232 hours by the on duty emergency room physician.

**ADDITIONAL VIOLATION(S)**

Based on the physical evidence and statements obtained from all parties involved; the evidence **SUBSTANTIATES** the allegation of Child Neglect (B3P) of the following staff:

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- **Juvenile Correctional Officer 1 Adrian Cooper**

- Youth ██████ repeatedly reported to Officer Cooper that youth ██████ was attempting to commit self-harm and Officer Cooper neglected to go to the cell and verify youth ██████ status.

Based upon the physical evidence and statements obtained from all parties having knowledge of the events; the evidence **SUBSTANTIATES** the allegation of Employee Misconduct (G2P) against the following staff:

- **Juvenile Correctional Officer 1 Adrian Cooper**

- Failure to document in the logbook, DJJ Policy 8.3, Logbooks. Officer Cooper failed to properly document in the unit logbook as directed by policy. The counts, detex rounds were not properly documented in the logbook and the last logbook enter was completed at 1057 hours.
- Failure to detex violated DJJ Policy 8.20, Room Checks, Section III, Letter F which states: Room checks will be made for youth who are on disciplinary isolation / confinement status every 15 minutes. Officer Cooper failed to complete a detex round between the hours of **0533 hours and 1150 hours** on April 5, 2015.
- Officer Cooper's failure to immediately respond violates DJJ Policy 12.21, Suicide Prevention, Section 3, Letter S which states: Any staff who discovers a youth who has attempted suicide will immediately respond. Youth ██████ reported to Officer Cooper that Youth ██████ was suspended from the sprinkler in cell 103. Officer Cooper did not respond for over 20 minutes.
- Officer Cooper's failure to perform CPR violates DJJ Policy 12.21, Suicide Prevention, Section III, Letter S, Number 4 which states: CPR will continue until the youth has a pulse/respirations or another trained rescuer takes over. Officer Cooper failed to assist with CPR.
- Officer Cooper failed to document on the confinement sheet on Saturday, April 4, 2015 which violated DJJ Policy 16.6, Services in Confinement. This reflects Youth ██████ not receiving his meals while on confinement.
- Officer Cooper violated DJJ Policy 3.10, Standards of Conduct and Ethics, Section III, Letter A, Number 2 which states: Employees shall be familiar with and comply with all DJJ policies, directives and procedures of the

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work unit to which they are assigned. Officer Cooper violated DJJ policies 8.20, 8.21, 12.21 and 16.6.

- **Lieutenant Brandon Waters**

- Failed to ensure minimum number of staff were assigned to the shift is a violation of DJJ Policy 8.1, Security Management, Section V, Letter C states: security staff will be assigned to shifts in sufficient numbers to operate security posts. The staff minimum staff was 29, Lieutenant Waters allowed the hold overs to leave resulting in staffing dropping to 18 on April 5, 2015. There was a total of 24 required post on April 5, 2015
- Lieutenant Brandon Waters failed to document any events or notations in the shift supervisor's logbook DJJ Policy 8.3, Logbooks, Section III, Letter B which states: Shift Supervisors will maintain a separate logbook. Lieutenant Waters failed to document any events and notations in the shift supervisors log book on April 3, April 4 or April 5 of 2015.
- Failure to document on the Behavior Record as directed by DJJ Policy 12.22, Special Management Plan, Section III, Letter O, Number 3 which states: The shift supervisor will be responsible for documenting the youths behavior for that shift. Lieutenant Waters failed to ensure the Behavior Record for April 3, and April 4, 2015 were properly completed. The Behavior Record for April 5, 2015 was pre-signed, by Lieutenant Waters, before the end of shift.
- Lieutenant Waters failed to document on the confinement check form for Friday, April 4, 2015. Violated DJJ Policy 16.6, Services in Confinement, Section III, Letter C, Number 2 which states: Shift supervisors visits will be documented on the Confinement Check Form. On April 4, 2015, Lieutenant Waters failed to conduct confinement rounds and failed to document on the Confinement Check Form.
- Failed to provide daily recreation/leisure time violating DJJ Policy 16.6, Services in Confinement, Section III, Letter H, Numbers 1 and 2 which states: Youth in confinement will receive one hour of large muscle exercise outside of the room and receive one hour of leisure activities each day inside the room. According to the Confinement Check Form for Youth [REDACTED] from Friday, April 3, 2015, Youth [REDACTED] did not receive his recreation.
- Lieutenant Waters violated DJJ Policy 3.10, Standards of Conduct and Ethics, Section III, Letter A, Number 2 which states: Employees shall be familiar with and comply with all DJJ policies, directives and procedures of

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the work unit to which they are assigned. Lieutenant Waters violated DJJ Policies 8.1, 8.3, 12.22 and 16.6.

- Lieutenant Waters discontinued CPR before Youth [REDACTED] had a pulse/respiration or another trained responder took over.

- **Nurse Kawana Wires**

- Violated DJJ Policy 11.15, Emergency Medical Services, Section III, Letter D, Number 2 which states: When medical services staff are on-site, they will immediately respond to the scene with the medical emergency response bag and the emergency medication bag. Nurse Wires arrived on the scene of an emergency situation without the emergency bag and medical bag.
- Violated DJJ Policy 11.15, Emergency Medical Services, Section III, Letter D, Number 4 which states: Upon arrival to the scene, the medical services staff will be in charge of the coordination of all emergency care. Nurse Wires failed to take charge of the scene on April 5, 2015 involving Youth [REDACTED] on C-1 housing unit.
- CCTV and camcorder footage both reveal that Nurse Wires neglected to respond to the emergency with all emergency equipment as dictated in DJJ Policy 11.15.
- Violated DJJ Policy 11.15, Emergency Medical Services, Section III, Letter D, Number 7 which states: Emergency care will never be delayed in life-threatening situations. Nurse Wires is seen on CCTV and camcorder footage walking out of the cell of Youth [REDACTED] multiple times and did not perform CPR of Youth [REDACTED] nor did she ensure the CPR was continued.
- Nurse Wires failure to perform CPR violated DJJ Policy 12.21, Suicide Prevention, Section III, Letter S, Number 4 which states: CPR will continue until the youth has a pulse/respirations or another trained rescuer takes over. Although the AED was on the scene, Nurse Wires failed to perform CPR on Youth [REDACTED] on April 5, 2015 and allowed other staff members to discontinue CPR.
- Nurse Wires violated DJJ Policy 3.10, Standards of Conduct and Ethics, Section III, Letter A, Number 2 which states: Employees shall be familiar with and comply with all DJJ policies, directives and procedures of the work unit to which they are assigned. Nurse Wires violated DJJ Policy 11.15 and 12.21.

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- **SSP2 Charlene Smith**

- 5.2, Case Records, Section 5, Letter B, Number 4 which states: Progress notes will be entered into JTS within 24 hours of the contact or services being rendered. SSP2 Smith failed to enter a progress note into JTS in a timely manner. Services were rendered to Youth [REDACTED] on Friday, April 3, 2015 and were not entered in to JTS until Sunday, April 5, 2015 at 1207 hours after the incident on C-1 housing unit. JTS also reflects this not being the first time that someone else entered a progress note or BHE for SSP2 Smith. On September 4, 2014, at 1334 hours and 1343 hours, SSP2 Smith also had Kelada Monroe-Mitchell to enter Behavioral Health Evaluations into JTS.
- DJJ Policy 12.21, Suicide Prevention, Section III, Letter Q which states Self-injurious youth will be housed in the appropriate least restrictive environment. Number 4 states: A QMHP must authorize placing a youth in a safe area. [REDACTED].
- SSP2 Smith failed to ensure youth placed on Level 2 are housed in the safe-01 Room-Cell which violates Local Operational Procedure 12.21, Suicide Prevention, Letter H. SSP2 Smith failed to ensure Youth [REDACTED] was housed in the 01 cell of the housing unit.
- SSP2 Smith failed to document on the Behavior Record as directed by DJJ Policy 12.22, Special Management Plan, Section III, Letter O, Number 1 which states: Behavior Health staff will document the youth's current mental health status and evaluate the need for additional services and this will be documented on the Behavior Record. On April 3 and April 4, 2015, it is documented on the Behavior Record that Youth [REDACTED] was upset or in distress and no additional services were provided.
  - After consultation with Miguel Fernandez, Deputy Commissioner of Support Services, when the Behavioral Record was reviewed reflecting distress, a license mental health staff should have been consulted and the recommendation should have been communicated to first line staff, noted in JTS and the youth placed on level or contracted for safety.
- SSP2 Smith failed to conduct Behavioral Health Confinement Rounds on Friday, April 3, 2015. Violating DJJ Policy 16.6, Services in Confinement,

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Section III, Letter D, Number 1 which states: Behavioral health staff will conduct daily rounds to evaluate all youth who are confined. According to the Confinement Check Form on April 3, 2015, Behavioral Health Staff failed to conduct their daily rounds.

- SSP2 Smith's failure to document a progress note in JTS after a confinement round. Violated DJJ Policy 16.6, Services in confinement, Section III, Letter D, Number 2 which states: Behavioral health staff will also enter a progress note into JTS to document the confinement visit. SSP2 Smith failed to enter a progress note in a timely manner on Friday, April 3, 2015. SSP2 Smith admitted that Mental Health Intern Woods entered the progress note into JTS for her on Sunday, April 5, 2015 at 1207 hours.
- SSP2 Smith violated DJJ Policy 3.10, Standards of Conduct and Ethics, Section III, Letter A, Number 2 which states: Employees shall be familiar with and comply with all DJJ policies, directives and procedures of the work unit to which they are assigned. SSP2 Smith violated DJJ Policies 5.2, 12.21 and 16.6 and Metro RYDC L.O.P. 12.21.
- **Assistant Director Of Security Robert Lowers**
  - Failed to ensure that minimum staff were assigned to the shift is a violation of DJJ Policy 8.1, Security Management, Section V, Letter C states: Security staff will be assigned to shifts in sufficient numbers to operate security posts. Mr. Lowers failed to ensure that the minimum number of staff were provided to ensure shift coverage. The shift schedule for April 5, 2015 reflects the shift being short (6) staff members before taking post.
  - Failed to conduct ADO rounds as documented in DJJ Policy 8.2, Administrative Duty Officer, Section III, Letter L. The confinement check form does not reflect Mr. Lowers visiting Youth [REDACTED] while he was on confinement.
  - Failed to ensure the facility counts are conducted and documented as stated in LOP 8.21, Counts and Control of Youth Movement. Logbook documentation only reflects the official head count being documented. There was no documentation supporting that informal counts were being conducted.
  - Mr. Lowers failed to confirm the appropriate number of staff were assigned for shift on Sunday, April 5, 2015. Mr. Lowers arrived at Metro RYDC after he was notified of the incident on Sunday, April 5, 2015, at 1230 hours.

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- Mr. Lowers failed to ensure the youth received all services in confinement which violates DJJ Policy 16.6, Services in Confinement, Section III, Letter A which states: The facility Director will ensure that youth receive services in confinement comparable to those youth in the general population. Mr. Lowers in the role of Acting Director failed to ensure that Youth [REDACTED] received services (shower, recreation and leisure time) in confinement on April 3, 2015 and April 4, 2015.
- Mr. Lowers violated DJJ Policy 3.10, Standards of Conduct and Ethics, Section III, Letter A, Number 2 which states: Employees shall be familiar with and comply with all DJJ policies, directives and procedures of the work unit to which they are assigned. Mr. Lowers violated DJJ Policies 8.1, 8.2 and 16.6.
- **Captain of Security Roy Lango**
  - Failed to ensure minimum number of staff were assigned to the shift is a violation of DJJ Policy 8.1, Security Management, Section V, Letter C states: security staff will be assigned to shifts in sufficient numbers to operate security posts. Captain Lango, after being notified of shift shortage on April 5, 2015, failed to ensure the minimum number of staff were provided for shift coverage.
  - Violated DJJ Policy 3.10, Standards of Conduct and Ethics, Section III, Letter A, Number 2 which states: Employees shall be familiar with and comply with all DJJ policies, directives and procedures of the work unit to which they are assigned. Captain Lango violated DJJ Policy 8.1.
- **Unit Manager Valerie Wallace-Kitchens**
  - Failed to ensure minimum number of staff were assigned to the shift is a violation of DJJ Policy 8.1, Security Management, Section V, Letter C states: security staff will be assigned to shifts in sufficient numbers to operate security posts. Mrs. Wallace-Kitchens, after receiving a copy of the shift schedule, failed to ensure the minimum number of staff were provided for shift coverage.
  - Violated DJJ Policy 3.10, Standards of Conduct and Ethics, Section III, Letter A, Number 2 which states: Employees shall be familiar with and comply with all DJJ policies, directives and procedures of the work unit to which they are assigned. Mrs. Wallace-Kitchens violated DJJ Policy 8.1.
- **Juvenile Correctional Officer 2 Jackie Campbell**

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- Failed to ensure minimum number of staff were assigned to the shift when he allowed Officer Collins to exit the facility on April 5, 2015. This is a violation of DJJ Policy 8.1, Security Management, Section V, Letter C states: security staff will be assigned to shifts in sufficient numbers to operate security posts. Sergeant Campbell had the authority to decline holdover staff's request to leave, but Sergeant Campbell failed to do so. Sergeant Campbell failed to maintain the minimum number of staff required by allowing hold over staff to exit the building prior to being properly relieved.
  - Violated DJJ Policy 8.42, Crime Scene Preservation, Section III, Letter A which states: Any scene where a crime is alleged to have occurred will be immediately secured. On April 5, 2015 at 1257 hours, Sergeant Campbell allowed Nurse Cook and Dr. Flowers to enter the cell of Youth [REDACTED] as documented in C-1 log book after Youth [REDACTED] had been transported.
  - Violated DJJ Policy 3.10, Standards of Conduct and Ethics, Section III, Letter A, Number 2 which states: Employees shall be familiar with and comply with all DJJ policies, directives and procedures of the work unit to which they are assigned. Sergeant Campbell violated DJJ Policy 8.1 and 8.42.
- **Mental Health Intern Roberta Woods**
    - Violated DJJ Policy 5.8, Documentation Standards, Section III, Letter E which stated: Employees will avoid the appearance of documentation impropriety. Mental Health Intern Roberta Woods entered a progress note for SSP2 Smith after Youth [REDACTED] was deceased. SSP2 Smith should have documented the late entry herself.
      - Per Deputy Commissioner Miguel Fernandez, the mental health interns are granted JTS access and can make notations in JTS based her achieved training and being under clinical supervision and the documentation is reviewed by the supervisor, the mental health intern are authorized to make notations in JTS.
    - 5.2, Case Records, Section 5, Letter B, Number 4 which states: Progress notes will be entered into JTS within 24 hours of the contact or services being rendered. Mental Health Intern Woods entered a progress note for SSP2 Smith after the 24 hours allotted by policy.

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- Violated DJJ Policy 3.10, Standards of Conduct and Ethics, Section III, Letter A, Number 2 which states: Employees shall be familiar with and comply with all DJJ policies, directives and procedures of the work unit to which they are assigned. Mental Health Intern Woods violated DJJ Policies 5.2 and 5.8.
  
- **Clinical Director Lainey Richardson**
  - Failed to ensure youth placed on Level 2 are housed in the safe-01 Room-Cell which violates Local Operational Procedure 12.21, Suicide Prevention, Letter H. Dr. Richardson failed to ensure that Youth ██████████ was housed in the 01 cell due her not understanding the LOP herself.
  
  - Violated DJJ Policy 3.10, Standards of Conduct and Ethics, Section III, Letter A, Number 2 which states: Employees shall be familiar with and comply with all DJJ policies, directives and procedures of the work unit to which they are assigned. Dr. Richardson violated DJJ Policy 12.21. During the interview with Dr. Richardson, it was determined that she was not familiar with LOP 12.21 referencing a youth on level “will be housed” in the 01 cell. Dr. Richardson immediately changed the LOP from “will be housed” to “may be housed” when it was brought to her attention that she did not understand the LOP.
    - Per Miguel Fernandez, the DMHA can make changes to the LOP at the facility.
  
    - Dr. Richardson also presented the LOP to the new Facility Director Shelia Dease for review without informing her of the changes that were made to LOP 12.21.
  
- **Former Director Pamela Mitchell**
  - Failed to sign the local operational procedures for Metro RYDC. This is a violation of DJJ Policy 1.4, Establishment and Maintenance of DJJ Policies, Section III, Letter J, Number 5 which states: The Facility Director will be responsible for signing all local operating procedures.
  
  - Failed to ensure that all staff had a completed OJT checklist in their training files which violated DJJ Policy 4.2. Officer Cooper did not have a complete OJT checklist in his training file.
  
  - Ms. Mitchell signed LOP 8.1, Security Management with an effective date of June 24, 2013 and a scheduled review date of June 24, 2014 (*See Exhibit WWW-1*) and thereby authorized the facility to operate with a minimum security staff of 30. **NOTE:** *[Ms. Mitchell failed to update LOP*

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*8.1 as directed by DJJ Policy.]* A subsequent staffing analysis was conducted by DJJ's Office Operations and Compliance reflects that Metro requires a minimum security staff of 39 (*See Exhibit WWW-3*). According to the Office of Compliance and Operations, Ms. Mitchell consistently allowed Metro to operate below safe security standards.

- Violated DJJ Policy 3.10, Standards of Conduct and Ethics, Section III, Letter A, Number 2 which states: Employees shall be familiar with and comply with all DJJ policies, directives and procedures of the work unit to which they are assigned. Ms. Mitchell violated DJJ Policy 1.4, 4.2.

- **Juvenile Detention Counselor Seroyer**

- Failed to document Counseling Confinement Rounds on Saturday, April 4, 2015. Violating DJJ Policy 16.6, Services in Confinement, Section III, Letter E, Number 2 which states: A facility case manager will document daily rounds on the Confinement Check Form. On Saturday, April 4, 2015, the facility case manager failed to document the confinement round on the Confinement Check Form.

  
Investigator's Signature

06/09/2015  
Date

**NOTE:** The exhibits associated with this case are securely maintained in the file room of the Office of Investigations and are available for review upon request.



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**CONTACT LIST  
Case Number 01-0379-01-15**

<b>CONTACT TYPE</b>	<b>ID DATA</b>
Facility	Metro Regional Youth Detention Center Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 404-635-4400
Investigator	Maggie Stidom, Investigator Georgia Department of Juvenile Justice Office of Investigations Address: 3408 Covington Hwy, Decatur GA 30032 Phone: 404-274-7632
Staff Witness	Officer Adrian Cooper Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 804-519-8663
Staff Witness	Officer Nitarren Joe Address: 1300 Constitution Road, Atlanta, GA 30032 Phone:
Staff Witness	Officer Courtney Kelsey Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 404-402-8651
Staff Witness	Nurse Kawana Wires Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 404-782-1527
Staff Witness	Officer Jessica Mitchell Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 678-789-5150
Staff Witness	Sergeant Jackie Campbell Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 803-261-9374
Staff Witness	Officer Nikia White Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 770-508-0478
Staff Witness	Officer Michael Anderson Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 678-435-3639
Staff Witness	Lieutenant Brandon Waters Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 404-979-1312
Youth Witness	Youth [REDACTED] Address: [REDACTED] Phone: [REDACTED]
Youth Witness	Youth [REDACTED] Address: [REDACTED] Phone: [REDACTED]

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Staff Witness	SSP2 Charlene Smith Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 252-506-1088
Youth Witness	Youth [REDACTED] Address: [REDACTED] Phone: [REDACTED]
Staff Witness	SERT Jerelyn Calhoun Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 404-578-0276
Staff Witness	SERT Lieutenant Montrail Mitchell Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 817-500-1739
Staff Witness	SERT Delance Green Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 615-712-4778
Staff Witness	Captain Roy Lango Jr. Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 404-491-2288
Staff Witness	Lieutenant Gregory McDowell Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 678-927-5799
Youth Witness	Youth [REDACTED] Address: [REDACTED] Phone: [REDACTED]
Youth Witness	Youth [REDACTED] Address: [REDACTED] Phone: [REDACTED]
Staff Witness	Recreation Worker Rennard Wallace Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 678-471-2980
Staff Witness	Associate Director Of Security Robert Lowers Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 404-430-4048
Staff Witness	Regional Principal Doctor Jerry Jones Address: 3408 Covington Highway, Decatur, GA 30012 Phone: 478-538-3264
Staff Witness	Director 1 Selma Calloway Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 404-683-4792
Staff Witness	CGL Sean Simpson Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 770-710-7868

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Staff Witness	CGL Duane Griffith Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 770-557-4708
Staff Witness	SSP1 Ashley Davis Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 404-635-4519
Youth Witness	Youth [REDACTED] Address: [REDACTED] Phone: [REDACTED]
Staff Witness	Sergeant Kervin Matthews Address: 1300 Constitution Road, Atlanta, GA 30032 Phone: 404-643-4618
Staff Witness	Mental Health Intern Roberta Woods Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 678-953-4075
Staff Witness	Clinical Director, Dr. Lainey Richardson Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 404-624-2217
Staff Witness	Officer Ashley Martin Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 404-957-8055
Staff Witness	Officer Monica Daugherty Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 678-489-5970
Staff Witness	Sergeant Carolyn Dillard Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 404-988-6673
Staff Witness	Officer Celeste Collins Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 404-528-6807
Staff Witness	Officer Bartholomew Duruebube Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 404-484-9684
Staff Witness	Former Facility Director Pamela Mitchell Address: 3408 Covington Highway, Decatur, GA Phone: 678-588-2114
Staff Witness	Designated Mental Health Authority Tracy Young Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 404-287-4093
Staff Witness	Associate Director of Programs Beverly Hastings Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 732-423-9302

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Staff Witness	Former Captain of Security Tamika Garner Address: [REDACTED] Phone: [REDACTED]
Staff Witness	Juvenile Detention Counselor Steven Seroyer Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 256-665-7020
Staff Witness	Lieutenant Edward Jones Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 404-394-6815
Staff Witness	Lieutenant Travis Woody Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 910-381-7026
Staff Witness	Regional Administrator Martha Dalesio Address: 3408 Covington Hwy, Decatur GA 30032 Phone: 404-683-1344
Staff Witness	Unit Manager Valerie Wallace-Kitchens Address: 1300 Constitution Road, Atlanta, GA 30316 Phone: 404-550-4990

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