



# Human Rights Defense Center

DEDICATED TO PROTECTING HUMAN RIGHTS

April 7, 2016

**Submitted Online Only**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, DC 20554

**RE:** *Ex Parte* Submission  
*Promoting Technological Solutions to Combat Contraband  
Wireless Devices Use in Correctional Facilities*  
**WC Docket No. 13-111**

Dear Ms. Dortch:

Attached for Filing on WC Docket No. 13-111 is a letter from the Human Rights Defense Center regarding the non-disclosure of a Securus employee/panelist at the April 6, 2016 FCC Field Hearing on contraband cellphones.

Thank you for your time and attention in this regard.

Sincerely,

Paul Wright.  
Executive Director, HRDC

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# Human Rights Defense Center

DEDICATED TO PROTECTING HUMAN RIGHTS

April 7, 2016

**Submitted Via Email Only**

Commissioner Ajit Pai  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, DC 20554

**RE:** April 6, 2016 FCC Field Hearing  
Failure to Disclose Identity of a Securus Technologies Employee  
*Promoting Technological Solutions to Combat Contraband  
Wireless Devices Use in Correctional Facilities*  
**WC Docket No. 13-111**

Dear Commissioner Pai:

The Human Rights Defense Center (HRDC) respectfully requests clarification with regard to the undisclosed participation of a Securus Technologies (Securus) employee in the Field Hearing on Contraband Cellphones conducted yesterday in Columbia, South Carolina.

Dan Wigger, one of the panelists selected to discuss Managed Access systems, was introduced in the hearing's Agenda as "the Vice President and Managing Director for solution vendor CellBlox."<sup>1</sup> While this may be true, the Agenda failed to mention that CellBlox was purchased by Securus Technologies in January 2015 (**Attachment 1**) and that Securus announced its hiring of Mr. Wigger in March 2015 to "be responsible for the day-to-day management of our Managed Access Systems (MAS) business that installs proprietary high tech software, preventing contraband wireless device use in prisons and jails in the United States." (**Attachment 2**).

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<sup>1</sup> <https://www.fcc.gov/news-events/events/2016/04/commissioner-pais-field-hearing-contraband-cellphones>

We believe that the panel's intentional non-disclosure of Mr. Wigger's employment by Securus misleads the public, media and government officials into mistakenly thinking they are hearing unbiased and objective testimony, which perpetuates the lack of transparency and openness that permeates the ICS industry.

Mr. Wigger's presentation at yesterday's Field Hearing was nothing more than Securus Technologies advertising its Managed Access product. As you know from questions submitted by HRDC prior to the Field Hearing, we are very concerned that ICS providers, including Securus, will use contraband cellphones detections as yet another way to price gouge prisoners and their families as they have been allowed to do in the prison phone industry for decades. As you are aware, the unscrupulous business practices of ICS providers, including Securus, have been well documented on FCC Docket WC 12-375, resulting in what has been accurately described by Commissioner Clyburn as "the most egregious case of market failure" she has seen in her 17 years as a regulator. Further, it would have been worth noting Mr. Wigger's affiliation with Securus at the hearing given that Securus has filed suit challenging the FCC's 2015 order implementing rate caps and other reforms of the prison phone industry, which directly impact Securus' bottom line.

Were you aware that Mr. Wigger is employed by a company owned by Securus? If so, were the other participants at the hearing aware of this? Why wasn't Mr. Wigger's employment affiliation with Securus disclosed to the public and media at the Field Hearing?

We look forward to your clarification regarding this issue. Thank you for your time and attention in this matter.

Sincerely,



Paul Wright.  
Executive Director, HRDC

Attachments

cc (by/email):

Governor Nikki Haley  
Bob Wells, Executive Director, South Carolina Bar Association  
Chairman Thomas Wheeler  
Commissioner Mignon Clyburn  
Commissioner Jessica Rosenworcel  
Commissioner Ajit Pai  
Commissioner Michael O'Rielly  
Matt DelNero, Chief, Wireline Competition Bureau  
Gigi Sohn, Counselor to Chairman Wheeler  
Rebekah Goodheart, Legal Advisor to Commissioner Clyburn  
Travis Litman, Senior Legal Advisor to Commissioner Rosenworcel  
Nicholas Degani, Legal Advisor to Commissioner Pai  
Amy Bender, Legal Advisor to Commissioner O'Rielly

# Attachment 1



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# Securus Technologies Purchases CellBlox - Key Provider of Technology That Limits Contraband Wireless Use in Prisons and Jails

Securus Further Expands Industry Leading Technology Portfolio to Include a Second Proprietary Managed Wireless Access System (MAS) Provider - CellBlox.

Jan 14, 2015, 13:10 ET from Securus Technologies (<http://www.prnewswire.com/news/securus+technologies>)



Securus Technologies Inc.



DALLAS, Jan. 14, 2015 /PRNewswire/ -- Securus Technologies, a leading provider of civil and criminal justice technology solutions for public safety, investigation, corrections and monitoring, announced today that it has purchased the assets of CellBlox, Inc., a leading provider of Managed Access Systems (MAS) that limit the use of contraband wireless units in prisons and jails in the United States.

"We continue to build on our industry leading proprietary high-tech solutions portfolio of products that we provide to the government sector and our agreement to acquire CellBlox, Inc. is a great addition," said Richard A. ("Rick") Smith, Chief Executive Officer of Securus Technologies, Inc.

"We not only have exclusivity in the United States to the Vanu Tactical MAS product – but now own all of the technology of CellBlox, Inc. – and that further expands our MAS product set with more people and more sophisticated hardware and software that greatly limits the use of contraband wireless units in the restricted areas of prisons and jails in the United States. We want to be the #1 provider of this technology and with this acquisition – we are," said Smith.

"Both Vanu Tactical and now CellBlox have developed proprietary technology that sorts out legitimate wireless device use and lets those calls/messaging proceed in a normal way but does not allow contraband units/signals to leave the facility and we are now the #1 provider of that technology in the United States," said Smith.

D. Edward LaChance, Chief Executive Officer of CellBlox, Inc. said, "Eliminating the use of contraband wireless units in restricted areas in prisons and jails utilizing an elegant technology solution has been our sole focus since we established CellBlox – and our team here has accomplished that in a big way. Securus is the perfect company for CellBlox's technology solutions to reside in – they have the largest number of products, they embrace creative IT solutions, they invest heavily in technology, they were easy for us to deal with, and they have the largest sales team in the sector – so there was no other choice for us."

Steel Pier Capital (SPC), a privately held, operationally driven private equity firm based in New York City, with its limited partners and global network of investors has financially backed CellBlox as a portfolio company since 2010.

### **About CellBlox, Inc.**

CellBlox, Inc. is headquartered in Huntsville, AL and is an emerging industry leading provider of a superior Managed Access System (MAS) product. The CellBlox MAS leverages existing managed access technology which has been used in International markets for the last 15 years combined with CellBlox state of the art DAS, proprietary scanning and policy engine and CellBlox integrated operating system provides unsurpassed flexibility, scalability and responsiveness through dynamic configuration and remote management. CellBlox is unmatched in its ability to meet the demands of the cellular managed access market. The initial target market for CellBlox is unauthorized use of cellular phones in secured facilities. The CellBlox team is working with federal and state authorities

to refine and deploy the revolutionary CellBlox product. CellBlox has offices in Huntsville, AL; Cambridge, MA; Atlanta, GA; and Washington D.C. You can learn more about CellBlox by visiting **[www.cellblox.com](http://www.cellblox.com)** (**<http://www.cellblox.com/>**).

## **About Securus Technologies**

Headquartered in Dallas, Texas, and serving more than 2,600 public safety, law enforcement and corrections agencies and over 1,000,000 inmates across North America, Securus Technologies is committed to serve and connect by providing emergency response, incident management, public information, investigation, verification, communication, information management, inmate self-service, and monitoring products and services in order to make our world a safer place to live. Securus Technologies focuses on *connecting what matters*™. To learn more about our full suite of civil and criminal justice technology solutions, please visit **[www.securustech.net](http://www.securustech.net)** (**<http://www.securustech.net/>**).

Photo - <http://photos.prnewswire.com/prnh/20100831/DA57799LOGO>  
(<http://photos.prnewswire.com/prnh/20100831/DA57799LOGO>)

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### RELATED LINKS

<http://www.securustech.net> (<http://www.securustech.net>)

*Journalists and Bloggers*

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# Attachment 2

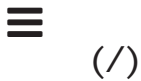


# Securus Expands Executive Team to Manage Expanded Portfolio of Products and Acquisitions

Securus Technologies hires Messrs. Jon Secrest and Dan Wigger.

Mar 17, 2015, 18:34 ET from Securus Technologies, Inc.

(<http://www.prnewswire.com/news/securus+technologies%2C+inc.>)



Securus Technologies Inc.



DALLAS, March 17, 2015 /PRNewswire/ -- Securus Technologies, a leading provider of civil and criminal justice technology solutions for public safety, investigation, corrections and monitoring, announced today that it has added two (2) executives to manage its expanded portfolio of products and acquisitions.

Jon Secrest, Vice President of New Growth Opportunities, and Dan Wigger, Vice President and Managing Director of Managed Access Systems both recently joined Securus.

"These additions to our Executive Team were easy for me to justify," said Richard A. ("Rick") Smith, Chief Executive Officer of Securus Technologies. "I have worked with Messrs. Secrest and Wigger for nine (9) and three (3) years respectively at our previous company, Eschelon, Inc. – a regional

competitive business focused local exchange carrier that we took public in 2005 and sold to a competitor in 2007. We generated over \$700 million in economic value at Eschelon during our work there. Both of these executives were instrumental in what we accomplished at Eschelon – they have the personal attributes of good work ethic, they are smart, they have quality academic credentials, they know how to exceed customer expectations, they know how to grow and create useful products – so they fit well with the Securus executive team."

Mr. Secrest will be responsible for New Growth Opportunities including working with our long list of recent acquisitions to integrate and expand their product offerings. Jon started his business career in 1982 at Paragon Cable and had steadily increasing responsibilities through his position at ADC Telecommunications where he was the Vice President of Global Marketing and the Chief Marketing Officer of Enterprise Networks. Mr. Secrest has a BA in Marketing and Economics and graduated Magna Cum Laude from Augsburg College in Minneapolis, Minnesota.

Mr. Wigger will be responsible for the day-to-day management of our Managed Access Systems (MAS) business that installs proprietary high tech software, preventing contraband wireless device use in prisons and jails in the United States. Dan started his business career in 1991 at Pacific Bell and had steadily increasing responsibilities through his position at Integra Telecom where he was the Vice President of Operations. Mr. Wigger has a BS in Business Administration and graduated Cum Laude from California State University.

"At the end of this year and every year from now on – when we look at the report card for Messrs. Secrest and Wigger, we will see value added far in excess of their salaries," said Smith. "So good for inmates, friends and family, our prison and jail partners, and our investors."

## **ABOUT SECURUS TECHNOLOGIES**

Headquartered in Dallas, Texas, and serving more than 2,600 public safety, law enforcement and corrections agencies and over 1,000,000 inmates across North America, Securus Technologies is committed to serve and connect by providing emergency response, incident management, public information, investigation, biometric analysis, communication, information management, inmate self-service, and monitoring products and services in order to make our world a safer place to live. Securus Technologies focuses on *connecting what matters*<sup>®</sup>. To learn more about our full suite of civil and criminal justice technology solutions, please visit [SecurusTechnologies.com](http://SecurusTechnologies.com).