

2828 Capitol Blvd. PO Box 40911 Olympia, WA 98504-0911

STATE OF WASHINGTON PERSONNEL APPEALS BOARD

RECEIVED

JUN₃₆₀₎ (11997) FAX (360) 753-0139 Department of Corrections Division of Human Resources

CC-Shalize Ando

June 27, 1997

Elizabeth Baker Washington Public Employees Association 124 - 10th Avenue SW Olympia, WA 98501

RE: George Allen v. Department of Corrections, Reduction in Salary Appeal, Case No. RED-97-0034

Dear Ms. Baker:

This letter is to acknowledge receipt of the above entitled appeal by the Personnel Appeals Board on June 16, 1997.

Sincerely,

Kenneth J. Latsch Executive Secretary

KJL:tmp

cc: George Allen

Linda A. Dalton, AAG Jennie Adkins, DOC

RED-97-003

PEDENZO

APPEAL FORM

JUN 1 6 1997

WASHINGTON STATE PERSONNEL APPEALS BOARD

2828 CapitoI Boulevard

PH:

SCAN 321-1481

P.O. Box 40911

Olympia, WA 98504-0911

(206) 586-1481

FAX: (206) 753-0139

This form will help you provide necessary information to the Personnel Appeals Board when you file an appeal. You are not required to use this form; however, appeals must be filed in accordance with the requirements set forth in Chapter 358-20 WAC.

If the space on the form is insufficient or if you wish to provide additional information, you may attach additional pages.

Aon w	ay attach accitional pages.	• •	
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5850.		ME, ADDRESS AND TELEPHONE NUMBER:	
	Elizabeth Bakes	5 - WASH	
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PART	III. TYPE OF APPEAL		
	Check one of the following	g to indicate the type of appeal you ar	e <u>filing</u> :
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	f. Declaratory Rul	ling (see WAC 358-20-050)	0990

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2828 Capitol Blvd.

Department of Corrections Olympia, WA 98504-0917



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STATE OF WASHINGTON

PERSONNEL APPEALS BOARD

HOME PAGE www.wa.gov/pab

March 31, 1998

CC: WCC BODTUK

STATEMENT OF RESULTS OF PRE-HEARING CONFERENCE

George Allen v. Department of Corrections Case No.: RED-97-0034 (Reduction in Salary)

A pre-hearing conference was held in the above-captioned matter at 2:00 PM on March 31, 1998 by telephone conference call. Participants in the conference were:

Mark S. Lyon, for the Appellant;

Elizabeth Delay Brown, for the Department of Corrections; and

Don Bennett, for the Personnel Appeals Board.

This statement is issued to record the agreements made by the parties' representatives during the pre-hearing conference and to control the subsequent course of the proceeding. The parties stipulated to the following matters:

- 1. Discovery is to be completed by August 28, 1998. Requests for discovery must be served with sufficient time for responses to be completed by August 28, 1998.
- 2. Witness lists and exhibit lists are to be exchanged on or before September 16, 1998. The parties reserve the right to supplement the lists.
- 3. Pre-hearing briefs, if prepared at the discretion of the parties, will be filed on or before September 25, 1998.
- 4. The hearing in this matter will be held on September 29, 1998 beginning at 9:00 AM in the Personnel Appeals Board Hearing Room, located at 2828 Capitol Boulevard; Olympia, Washington.
- 5. This appeal will be assigned to a mediator by the Executive Secretary so that the parties may meet on a mutually agreed date and engage in a good faith attempt to negotiate a resolution of the appeal pursuant to WAC 358-30-024.

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Statement of Results of Pre-hearing March 31, 1998 Page 2

The pre-hearing conference was recessed until 9:30 AM on September 25, 1998. At that time, the Executive Secretary or his designee will initiate a conference call with the parties' representatives to discuss possible stipulations on witnesses, exhibits, and the issue to be presented for determination by the Personnel Appeals Board.

The parties shall arrive at the hearing location thirty (30) minutes before the hearing time for the purpose of exchanging copies of exhibits and, if possible, stipulating to admission of exhibits. The parties shall bring six (6) copies of the pre-marked exhibits which they intend to offer into evidence.

Any objections or corrections must be filed with the Executive Secretary within 20 days of the date of this statement and shall, at the same time, be served upon each of the participants named above. This statement becomes part of the official record of the proceedings, and the stipulations will be binding on the parties, unless this statement is modified for good cause.

Dated: 3-31-98

PERSONNEL APPEALS BOARD

DON BENNETT
Executive Secretary

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2828 Capitel Blvd. PO Box 40911 Olympia, WA 98504-0911

Department or Corrections Division of Human Resources



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11/101CE (360) 586-1481

FAX (360) 753-0139

E-MAIL info-pab@pab.state.wa.ue

STATE OF WASHINGTON

PERSONNEL APPEALS BOARD

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June 5, 1998

Elizabeth Delay Brown Assistant Attorney General P.O. Box 40145 Olympia, WA 98504-0145

Mark S. Lyon WPEA P.O. Box 7159 Olympia, WA 98507

RE: George Allen v. Department of Corrections, Reduction in Salary appeal,

Case No.: RED-97-0034

Dear Ms. Brown and Mr. Newberry:

This letter is to advise you that this case has been assigned to Michael Mallinger. He is a mediator contracted by the Personnel Appeals Board. Mr. Mallinger will be contacting you for the purpose of scheduling a mutually agreeable date and time for a mediation. We appreciate your cooperation in scheduling mediation as soon as possible or the file may be returned to our office to set a date for hearing.

Mediation is an opportunity to bring the parties together to attempt a settlement of the issues on appeal without the need for a hearing. If settlement efforts are unsuccessful, the meeting will move into the prehearing phase and the parties will select a hearing date, attempt to narrow the scope of the issues to be presented to the board, discuss witness and exhibit lists, and possible stipulations between the parties.

If you have any questions, please contact me.

Sincerely,

Don Bennett

Executive Secretary

DB:py

cc:

George Allen

Jennie Adkins

F:Paulette/Mediators/letter to parties

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Department of Corrections Division of Human Resources

BEFORE THE PERSONNEL APPEALS BOARD

CC: WCC 306 TUK

3	STATE OF WASHINGTON					
4						
5	GEORGE ALLEN,) Case No. RED-97-0034)				
6	Appellant,) NOTICE OF SCHEDULING				
7 8	v. DEPARTMENT OF CORRECTIONS,)))				
9	Respondent.)))				

Notice is hereby given of scheduling the hearing on the appeal before the Personnel Appeals Board. The hearing will be held in the Personnel Appeals Board Hearing Room, 2828 Capitol Boulevard, Olympia, Washington, on Tuesday, September 29, 1998, beginning at 9 a.m.

The parties shall arrive at the hearing location thirty (30) minutes before the hearing time for the purpose of exchanging copies of, and when possible, stipulating to exhibits. The parties shall bring six (6) copies of the premarked exhibits which they intend to offer into evidence. Whenever possible, the parties should exchange witness lists prior to the day set for the hearing.

If the services of an interpreter are needed, notify Personnel Appeals Board staff at least two weeks prior to the hearing. The hearing site is barrier free and accessible to the disabled.

DATED this 1st day of April, 1998.

WASHINGTON STATE PERSONNEL APPEALS BOARD

Teresa Parsons, Hearings Coordinator

(360) 664-0479

George Allen, Appellant cc: Mark S. Lyon, Attorney Cindy Nabbefeld, WPEA Elizabeth Delay Brown, AAG Jennie Adkins, DOC

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Personnel Appeals Board 2828 Capitol Boulevard Olympia, Washington 98504 RECEIVED

2828 Capitol 8lvd. PO Box 40911 Olympia, WA 98504-0911 AUG 2 6 1998

Department of Corrections Division of Human Prepuress



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STATE OF WASHINGTON

PERSONNEL APPEALS BOARD

HOME PAGE www.wa.gov/pab

August 25, 1998

Mark S. Lyon WPEA PO Box 7159 Olympia, WA 98507

RE: George Allen v. Department of Corrections, Reduction in Salary Appeal,

Case No. RED-97-0034

Dear Mr. Lyon:

Enclosed is a copy of the order of the Personnel Appeals Board in the above-referenced matter. The order was entered by the Board on August 25, 1998.

- 12² (++

Sincerely,

Don Bennett

Executive Secretary

DB:kw Enclosure

cc: George Allen, Appellant

Elizabeth Delay Brown, AAG

Jennie Adkins, DOC

Cindy Nabbefeld, WPEA

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Department of this requese Division of Human Haspurger

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AUG 2 4 1998

APPEALS BOARD

BEFORE THE PERSONNEL APPEALS BOARD STATE OF WASHINGTON

GEORGE ALLEN)	
Appellant,))	Case No. RED-97-0034
v.)	MOTION AND ORDER OF DISMISSAL
DEPARTMENT OF CORRECTIONS,)	
Respondent.)	

The Appellant hereby notifies the Personnel Appeals Board that he wishes to withdraw the above-entitled appeal.

DATED this 20th day of August, 1998

MARK S. LYON, WSBA # 12/69

WPEA General Counsel Attorney for the Appellant

This matter came regularly before the Personnel Appeals Board on the consideration of the request of the Appellant to withdraw his appeal. The Board having reviewed the files and records herein, being fully advised in the premises, and it appearing to the Board that the Appellant has requested to withdraw his appeal, now enters the following:

MOTION AND ORDER OF DISMISSAL - I

MARK S. LYON
WPEA General Counsel
Washington Public Employees Association
Mailing Address: P.O. Box 7159, Olympia, WA 98507
Location: 140 Percival St. N.W., Olympia
Telephone: (360) 943-1121

MOTION AND ORDER OF DISMISSAL - 2

NOW, THEREFORE, IT IS HEREBY ORDERED that the Appellant's request to withdraw his appeal is granted and the appeal is dismissed.

DATED this 25th day of

WASHINGTON STATE PERSONNEL APPEALS BOARD

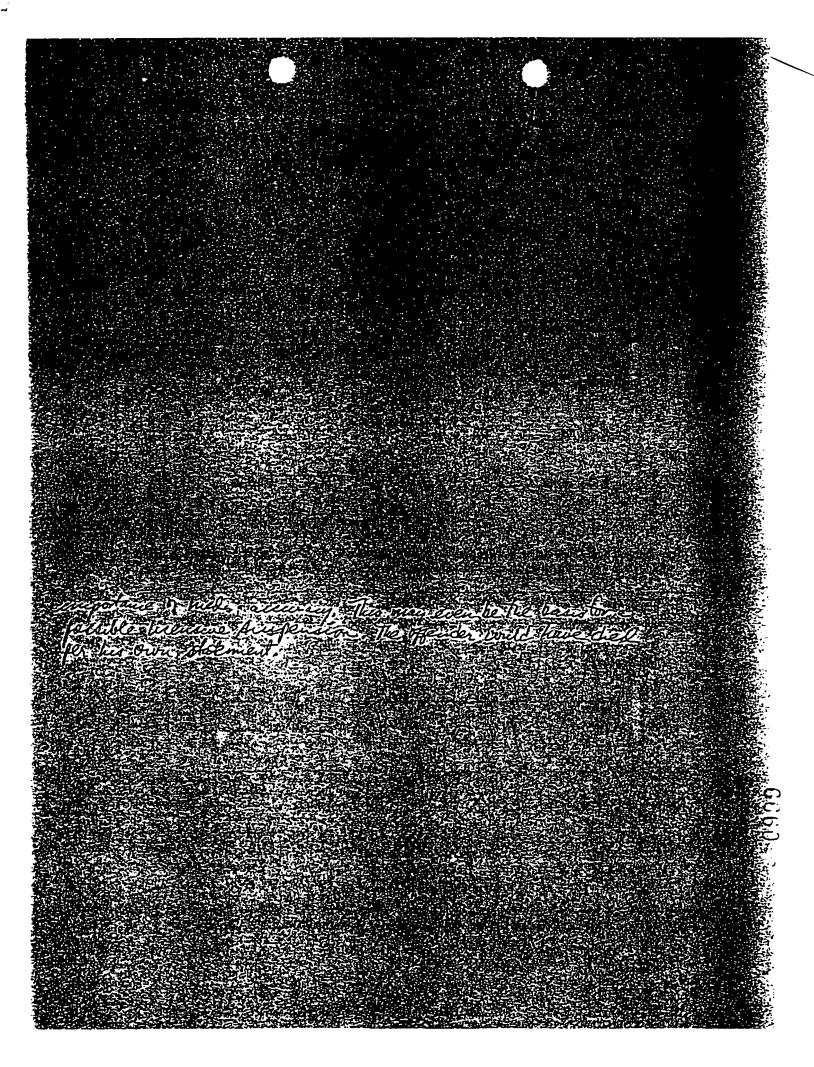
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DRAFT

60 days end 5/21/97 10% for 6 months

DATE

George Allen

PERSONAL SERVICE CONFIDENTIAL

Mr. Allen: .

This is official notification that you will be reduced in pay within your present class of Registered Nurse 2 with the Department of Corrections (DOC), Washington Corrections Center (WCC) from Range 45N, Step P, \$3690 per month to Range 45N, Step L, \$3345 per month effective (DATE) through (DATE).

This disciplinary action is taken pursuant to the authority of the Civil Service Law of Washington State, Chapter 41:06 Revised Code of Washington (RCW), and the Merit System Rules (MSR), Title 356 Washington Administrative Code (WAC), WAC 356-34-010 (1) (a) Neglect of duty, (i) Willful violation of the published employing agency or department of personnel rules or regulations and WAC 356-34-020 Reduction in salary-Demotion—Procedure.

Specifically, you neglected your duty and willfully violated department policy on January 26, 1997, when you gave Inmate the two 60 mg. tablets of MS Contin (morphine sulfate) instead of the prescribed two 30 mg. tablets of Percocet. This error eventually led to the transport of the inmate to a local hospital. Additionally, on this same date, you made an unauthorized visit to Inmate the test of the St. Peter Hospital in Olympia, Washington. You did not inform your supervisor or the shift commander that you were going to make this visit and circumvented the security process at St. Peter Hospital to gain access to the inmate's hospital room. These incidents are described in detail in the Employee Conduct Report (ECR) completed on March 21, 1997, which is attached hereto and incorporated herein (Attachment 1).

By your actions, you willfully violated departmental expectations and neglected your duty by failing to meet these expectations that are outlined in the DOC Employee Handbook, which states in part:

"DEPARTMENT EXPECTATIONS

As a representative of the Department of Corrections, you will be expected to:

Remain constantly alert in all situations;

You are not allowed to:

* Engage in personal relationships with offenders, their family members, or close personal associates:"

Further, your actions constitute neglect of duty and willful violation of DOC Policy 854.075, Employee Relationships with Department of Corrections Offenders, which states in part

*2. Association with Offenders: Association with DOC offenders is to be avoided in the interest of professional unbiased service. Unofficial contacts with known offenders under the jurisdiction of DOC are to be reported by employees to their supervisors on form DOC 3-39(X). This does not include casual, unintentional and unsubstantive contacts.

Personal communications and/or relationships between employees and offenders are not appropriate and are prohibited."

On October 11, 1993, you signed an Acknowledgement of Receipt of DOC Employee Handbook, which states:

"I acknowledge receipt of the June 1993 Washington State Department of Corrections Employee Handbook and agree to become familiar with and have a thorough knowledge and understanding of the contents."

On May 7, 1990, in reference to DOC Policy 854.075, you acknowledged that you have "read, discussed, and understand the contents of this Policy Directive." Copies of the DOC Employee Handbook, pages 2 and 3, DOC Policy 854.075 and Acknowledgement of Receipt of DOC Employee Handbook are attached hereto and incorporated herein (Attachments 2 through 4, respectively).

When we met on March 21, 1997, to discuss the incidents that occurred on January 26, 1997, you readily admitted that you had given Inmate the street wrong medication. You stated that you were experiencing stress and picked up the MS Contin instead of the Percocet. You explained that the two medications are stored close together and packaged similarly but at the time, you thought you had the correct medication. It was not until the narcotics were being counted that it was discovered that two tablets of 60 mg. MS Contin were missing.

As medical professional, you are expected and have a duty to be alert to details while dispensing medications. This is extremely important to minimize the possibility of making errors or causing a serious life-threatening incident. Your inattention in retrieving and administering the correct medication to the inmate could have resulted in serious medical consequences for the inmate. You not only gave the inmate the wrong

George Allen DATE Page 3

medications, but you also gave him twice as much medication as prescribed, i.e. 120 mg. instead of 60 mg. When I asked you what could be the worst thing that could happen from making a medication error such as the one that you made, you indicated that the inmate could have died. Fortunately, this did not occur in this situation but there was an emergent need to transfer the inmate to a local hospital for closer observation. Your lack of attention in the performance of your duty to properly dispense medications constitutes a neglect of duty.

In discussing your unauthorized visit to Inmate # you stated while on your way home, you decided to stop by and visit the inmate because you had cared for him while he was in the infirmary at WCC. You knew he was dving and wanted to know how he was doing. However, you did not inform your supervisor or the shift commander that you were intending to visit the inmate. When you arrived at St. Peter was hospitalized, you did not gain clearance from. Hospital where Inmate the receptionist or the ward staff to proceed to the inmate's hospital room. At no time. did you identify yourself as a WCC employee. Hospital staff alerted the officer on duty that an unauthorized and unidentified visitor was on their way to the room. The officer responded to this call by ensuring the inmate was secure. When you arrived at the room, the officer did recognize you as a nurse from WCC. Shortly thereafter, a hospital security officer arrived at the inmate's room, questioned who you were and explained that you had failed to comply with hospital security procedures. Your actions caused undue alarm for hospital security and the officer on duty as well as disrupting the care of the inmate. You acted in an irresponsible and unprofessional manner thereby neglecting your duty.

Additionally, your visit to Inmate and Additionally, your visit to Inmate and St. Peter Hospital was an unauthorized and intentional personal communication with an offender. This was inappropriate and prohibited behavior on your part. Employees have a responsibility and are required by policy to maintain an unbiased and professional relationship with offenders at all times. By your actions, you have willfully violated agency policy and neglected your duty to comply with the policy.

You signed acknowledgements stating that you had received and understood DOC Policy 854.075 and the DOC Employee Handbook. Your knowledge of department policy and expectations demonstrates the willfulness of your acts of misconduct.

Your actions on January 26, 1997, cause me to have serious concerns about your judgment and your ability to properly and effectively perform your duties as a registered nurse. Your medication error on this date was not the first error that you have made. You admitted that you have made four or five medication errors since you began work here seven years ago. You went on to say that you never tried to hide these errors and reported them immediately. You stated procedural changes have been made to help reduce the possibility of making medication errors. Nonetheless, your inattention in properly dispensing medications is a liability for the facility and could place an inmate in a life or death situation.

George Allen DATE Page 4

Your failure to comply with policy and refrain from personal and unprofessional communications with an offender causes me to have doubts that in the future you will act appropriately. Improper communications with inmates could potentially lead to safety and security issues. Given the seriousness and nature of your misconduct as well as the obvious lack of judgment on your part, I believe the disciplinary action described in the first paragraph is appropriate and warranted. You are hereby forewarned that future performance problems/errors/omissions may lead to further corrective/disciplinary action, up to and including dismissal.

You have the right to appeal this action under the provisions of WAC 358-20-010 and WAC 358-20-040, or to file a grievance in accordance with Article 10 of the Collective Bargaining Agreement between the Department of Corrections and the Public Employees Association. If you file an appeal, it must be filed in writing at the office of the Personnel Appeals Board, 2828 Capitol Boulevard, Olympia, WA 98504, within 30 days after the effective date stated in the first paragraph of this letter.

The Merit System Rules, WACs, Department of Corrections policies and Collective Bargaining Agreement are available for your review upon request.

Phil Stanley Superintendent

PS:sma

Attachments (4)

CC:

Jennie Adkins, Director, Division of Human Resources Eldon Vail, Command Manager, Division of Prisons Linda Dalton, Senior Assistant Attorney General Robert Turk, Area Personnel Manager Shalice Ando, Personnel Officer Personnel File

DEPARTMENT OF CORRECTIONS

EMPLOYEE PROFILE

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EMI JYEE CONDUCTAREPORT VE

THIS FORM TO BE USED IN COMPLIANCE WITH POLICY DIRECTIVE NO. 857.005 FEB 2 1997

INSTRUCTIONS AND TIME LIMITS:

WASH. COHA. CNTR. PERSONNEL OFFICE

- 1. The person making the report shall provide a clear description of the incident under "Description of Incident" and, with any witness(es) or person(s) having knowledge, shall sign in the space provided and submit to the supervisor of the involved employee within fourteen (14) calendar days after the date of discovery of an employee's alleged misconduct.
- 2. The form shall be submitted to the employee involved who shall complete the "Employee's Statement" and return the report to his/her supervisor within seven (7) calendar days following the date of receipt.
- 3. The appropriate supervisor shall review the facts of the incident, complete the "Supervisor's Report" and submit the report to the Office Head within seven (7) calendar days following the date of receipt.
- 4. The Office Head or designated representative shall review and within thirty (30) calendar days following the date of receipt determine whether misconduct has occurred. This shall be reported under "Administrative Comments" and shared with the employee. When the supervisor and Office Head are the same person, the supervisor's supervisor shall complete the Administrative Comments.

EMPLOYEE INVOLVED) GRGAMZATIONAL UNIT		
George Allen		WCC / Infirma	rv	
POSITION TITLE		OATE OF INCIDENT	TIME OF INCIDER	er
Registered Nurse 2	2	1/26/97		□ам □ РМ
DESCRIPTION OF INCIDENT:				
It is alleged that on	January 26, 1997, t	hat you erroneously	gave a medica	tion to
inmate DOC	resulting i	n potential danger	to the patient	and his
emergency transport t	o <u>Mason General Hosp</u>	ital.		·
It is further alleged	that you attempted	to contact inmate	DOC	at
St. Peter Hospital, a	lso on January 26. 1	997. without the kn	owledge of you	ır supervisors.
				
	·			
				
F	•		- AA	A
INITIATED BY:	POSITION TITLE	SIGNATURE	////	DATE
Frank Barth	Health Care Man	711 - 7	kt 1	2/4/97
WITNESS(ES):	1 POSITION TITLE	7		
MAME		SIGNATURE		DATE
NAME	POSITION TITLE	SIGNATURE		DATE
OOC 1-30 (REV 3-85) -294-			1 ባ ስ ຮ	

DATE DELIVERED TO EMPLOYEE 2/4/97 BY	Desg
DATE DELIVERED TO EMPLOYEE \$2/1/97 BY JOSEPH STATEMENT: WILL MAKE STATEMENT AT HEALING. Signature of Supervisors reports: Onit 11 97 SUPERVISOR'S REPORT: DATE RECEIVED BY SUPERVISOR 7-11-27 In review of the attached documentation, and statements made by Employee George Allen, it appears that both the incidents as alleged in the ECR have occurred as reported. In review of the attached documentation, it is appearent that employee Allen was aware of appropriate procedures regarding giving the medications and his actions did create a potential danger to a patient. In reference to the second allegation, and review of employee Allen's personnel file, he had signed receipt and been aware of Policy Directive 854,075, Employee's Relations with the DCC Offenders. The amployee was contacted and declined interview. Signature A THE ADMINISTRATIVE COMMENTS DATE RECEIVED BY CHIEF ATTER ADMINISTRATIVE COMMENTS DATE RECEIVED BY CHIEF ADMINIS	
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Employee: Hull	Date 2 11 97
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in review of the attached documentation, and statements made by	y Employee George Allen, it
appears that both the incidents as alleged in the ECR have occu	urred as reported. In review o
the attached documentation, it is apparent that employee Allen	was aware of appropriate
procedures regarding giving the medications and his actions did	d create a potential danger to
a patient. In reference to the second allegation, and review of	f employee Allen's personnel
file, he had signed receipt and been aware of Policy Directive	854.075, Employee's Relationsh
with the DOC Offenders. The employee was contacted and decline	ed_interview
ADMINISTRATIVE COMMENTS: DATE RECEIVED BY OFFICE HEAD 7-21-97	BY fudith & beid
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available to me, I find that misconduct occurred. Appropriate	corrective/disciplinary action
will follow under separate cover.	
	·
	Date: 3/21/97
Ostribution Original —Employee's personnel file Original —Employee's personnel file	ATTACHMENT OF 10 %

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EE CONDUCT REPORT

THIS FORM TO BE USED IN COMPLIANCE WITH POLICY DIRECTIVE NO. 857.005

RECEIVE FEB 0 4 1997

INSTRUCTIONS AND TIME LIMITS:

- 1. The person making the report shall provide a clear description of the incident under "Description of Incident OFFICE and, with any witness(es) or person(s) having knowledge, the "provident under "Description of Incident OFFICE" and, with any witness(es) or person(s) having knowledge, shall sign in the space provided and submit to the supervisor of the involved employee within fourteen (14) calendar days after the date of discovery of an employee's alleged misconduct.
- 2. The form shall be submitted to the employee involved who shall complete the "Employee's Statement" and return the report to his/her supervisor within seven (7) calendar days following the date of receipt.
- 3. The appropriate supervisor shall review the facts of the incident, complete the "Supervisor's Report" and submit the report to the Office Head within seven (7) calendar days following the date of receipt.
- 4. The Office Head or designated representative shall review and within thirty (30) calendar days following the date of receipt determine whether misconduct has occurred. This shall be reported under "Administrative Comments" and shared with the employee. When the supervisor and Office Head are the same person, the supervisor's supervisor shall complete the Administrative Comments.

LPLOYEE MYOLVED .		CRGANIZATIONAL UNIT	<u> </u>
George Allen		WCC / Infirmary	
· Registered Nur		DATE OF INCIDENT	TIME OF INCIDENT
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DESCRIPTION OF INCIDENT	`	•	•
It is alleged that	on January 26, 1997.	that you erroneously ga	ave a medication to
inmate . D	OC / resulting	in potential danger to	the patient and his
emergency transpor	t to Mason General Hos	spital.	
It is further alle	ged that you attempted	d to contact inmate	DOC /
St. Peter Hospital	. also on January 26.	1997 without the know	ledge of your supervisors.
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OC 3-30 (REV 3-65) -294-			1007
			ATTACHMENT
			PAGE 3 OF 106

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	DATE DELIVERED TO EMPLOYEE 2/4/97	_ BY DC2-94
PLOYEE'S STATEMENT:		
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	Signature of Employee:	Date: .
PERVISOR'S REPORT:	OATE OF CENTED BY CUREDUSAD	
PERVISOR'S REPORT.	DATE RECEIVED BY SUPERVISOR	BY:
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DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 • Shelton, Washington 98584

February 10, 1997

TO:

Jerry Tauscher

Correctional Program Manager

FROM:

Jason R. P. Crabbe /

Human Resource Assistant

SUBJECT:

ECR - GEORGE ALLEN

The Superintendent has designated you as the "Supervisor" or investigator for the ECR initiated on 02/04/97 concerning George Allen. The employee has yet to turn in the "Employee's Statement" which is due on February 11, 1997. When this is turned in, you will have seven (7) calendar days to complete your investigation.

If you have any questions, you may contact me at 5267.

/jrpc

CC.

Shalice Ando, Personnel Manager

1009

PAGE 5 OF L

cocycled paper

ALLEN, GEORGE

Employee Name (Please Print)

ACKNOWLEDGEMENT OF RECEIPT OF DOC EMPLOYEE HANDBOOK

I acknowledge receipt of the June 1993 Washington State Department of Corrections Employee Handbook and agree to become familiar with and have a thorough knowledge and understanding of the contents.

Original - Personnel File

ATTACHMENT / OF 106

BASIC PORIENTATION

LDO NOT

BRING PERSONAL WEAPONS, AMMUNITION, KNIVES

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DE BRING MORE THAN ONE DAYS SUPPLY OF YOUR MEDICATION, VITAMINS, OR OTHER MEDICAL

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CAN !!! DO

BE FRIENDLY IN A PROFESSIONAL MANNER

三、**的**对于一个民族的人。《经验》,2015年1 BE A GOOD LISTENER, BUT REMEMBER THE OTHER INMATES -- ARE YOU PURPOSELY BEING

DUSEARCH INMATE PERSON, PROPERTY, AND SURROUNDING AREA

WISET A GOOD EXAMPLE IN EVERYTHING YOU (LDO, SAY AND ARE A PART OF

(05-20-88)

TREAT ONE GROUP, BETTER THAN ANOTHER (CETHIC RELIGIOUS ETC. 1)

[[1] 等。對任何時間日本中國共產黨的計畫的任何 TALK ABOUT OR AGAINST OTHER STAFF OR DEPARTMENTS IN A NEGATIVE MANNER HELL

LOSE YOUR TEMPER OR USE PROFAMILTY OR VULGARITY TOWARDSSTAFF OR INMATES

MAKE PROMISES THAT CANNOT BE KEPT USE NICKNAMES

DISCUSS PERSONAL PROBLEMS WITH TINVAT

HELP INMATES WITH WRITS OR LEGAL AND THE PROPERTY OF THE PROPE

BE LAX IN PERFORMING YOUR ASSIGNED

FORGET TO CALL THE INSTITUTION AND OR YOUR SUPERVISOR AT LEAST ONE HOUR BEFORE YOUR ASSIGNED WORK SCHEDULE IF YOU SIE SICK, OR FITHERWISE DETAINED

WAS ISSUED AND READ DIVISION POLICY

CAN TOO

THAT ! ASSIST INMATES BY DIRECTION THEM TO THE PROPER STAFF OR DEPARTMENT BEST ABLE TO HANDLE GIVEN PROBLEM

THE STATE OF THE ABOVE ! REPRIMAND WHEN GUIDANCE AND CORRECTION HAVE FAILED. DOCUMENT IN WRITING.

USE PHYSICAL FORCE FOR PERSONAL PROTECT OR TO GAIN CONTROL, OR MOVEMENT OF AN UNRULY INMATE. DO NOT GO BEYOND WHAT NECESSARY AND BECOME THE AGRESSOR



POLICY DIRECTIVE

Department of Corrections

PERSONNEL SERVICES

No. 854.075

·Effective Date:

July 1, 1983

Page 1 of _____2

Subject:

EMPLOYEE RELATIONSHIPS WITH DEPARTMENT OF

CORRECTIONS OFFENDERS

Objective:

To provide guidelines to ensure that employee relationships with offenders are maintained in a professional manner.

Policy:

Relationships with offenders must be conducted in a manner consistent with state law and prudent correctional practice. Employees are expected to manage their relations with offenders in a professional manner at all times and to treat offenders with respect and dignity.

- 1. Favoritism: Staff must recognize the individuality of offenders without favoritism. Such conduct is inherently unfair to both the favored and the nonfavored. Conversely, grudge holding, bias, or unwarranted negativism toward or regarding an offender is to be avoided. Professional reaction to offenders must always be objective and not based on personal or subjective issues.
- 2. Association with Offenders: Association with DOC offenders is to be avoided in the interest of professional unbiased service. Unofficial contacts with known offenders under the jurisdiction of DOC are to be reported by employees to their supervisors on form DOC 3-39(X). This does not include casual, unintentional and unsubstantive contacts.

Personal communications and/or relationships between employees and offenders are not appropriate and are prohibited.

- 3. Trafficking: Without specific written approval of the appointing authority, no employee may give or accept gifts, gratuities or favors, have any barter or financial dealings with an offender, an offender's family or agent. "Gratuities" include any form of property or services.
- 4. Messages and Articles of Property: Employees may engage in the transmission of messages, mail, or articles of property only as part of their 1012 authorized duties.

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POLICY DIRECTIVE

Department of Corrections

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employees afo ation of writ concerns of s	not to assist, advise, os, appeals, or petitions imilar nature. Employees	e approval from the appointing autor counsel offenders in the prepar for executive clemency or other lamany refer offenders to the appropriate for assistance in these matters.	egal
	sorship: Employees are ork/training residents:	not to serve as furlough sponsors	for
	ls policy require the wri	tten permission from the Secretary	,
or his designee.	•		- : .
Supersession:	•		1:-
Offenders, May 1	, 1982.	onships with Department of Corrections contents of this Policy Directive	
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DEPARTMENT OF CORRECTIONS

REPORT OF CONTACT WITH A D.O.C. OFFENDER

IAME	DIVISION OR OFFICE			
ZISTITUTION OR REGION	109 TITE (MITH 0.0.C.)			
PURSUANT TO THE REQUIREMENTS OF DOC POLICY DIRECTIVE 854,075, RECTHIS IS TO REPORT THAT I HAD THE FOLLOWING CONTACT:	ARDING EMPL	OYEE RELAT	IONSHIPS WITH	D.O.C. OFFENDERS,
name of other offender or identifying feature		LOCATION OF C	CHTACT	
DESCRIPTION OF CONTACT .		DATE OF CONT		
EMPLOYEE'S STRINATURE	 	DATE OF REPO	DAT	• .
REPORT REVIEWED BY:			1.2 1.3	i kake i
SUPERVISOR TITLE			SIGNFICANT NONSIGNIFICA::	
SUPERINTENDENT/REGIONAL ADMINISTRATOR/COMMUNITY RESIDENTIAL AI IF IN HEADQUARTERS:	REA ADMINISTR	ATOR OR DIV	VISION DIRECTO	OR OR OFFICE CHIEF
SIGNATURE	LE .		(0	DATE

CCC 03-039 m (5-91)

ATTACHMENT ______



CHASE RIVELAND SECRETARY

STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS MEMORANDUM

TO:

Phil Stanley

SUPERINTENDENT

DATE: Jan 24, 1997

FROM: WCC DUTY OFFICER

SUBJECT: WEEK-END DUTY OFFICER REPORT

date	time	place	incident
1-24-97	1608 -	Major Control	RICHARDSON 215029 back from St Peter's hospital stay to $C \in G6$.
. 11	1305 2010	R-2 R-1	HOLM 759363 from R2 to WCC Infirmary/COU KELLEY 633330 (1G5U) and JONES 963530 (1G5L) to IMU/PMC for fighting
11	2020	?. –3	DAVIS 756290 (3A4) to WCC Infirmary - fell in shower, sust injury to leg.
11	2030 2050	R-3 R-3	MARCELL 703494 (3B10) to IMU/Ad Seg for secured housing. BURTON 702476 (3A7) to to IMU for possible assault on MARC 703494.
1-25-97	0545	MAJOR CONTROL	NO ENTRIES
1-25-97	1325	MAJ. CONT.	NO ENTRIES.
1-25-97	1515 1900 1945	R-2 R-3 R-3	PELKEY 760235 (2E10) to IMU/Ad Seg for secured housing. COOK 760390 (3G4) and RETINGER 287570 (3G4) to IMU / PHC infraction 602. COOK also infracted with 660 and 663
	>		CHAM 759699 (3B5) to IMU/Ad Seg for secured housing.
1-26-97 1-26-97 1-26-97	1925 2121 2200	R-5 HOSPITAL WCC	Inmate clearcoats #719544 to I.M.U. for infraction #103,1 Inmate # # # In the formation Mason General Hospital via ambulance for medication error. ADMITTED MGH #147
			in the second se
	DC: 02-113-0-911	go na likisaria	1015 ATTACHMENT

SID NO: 14237644

FURLOUGH: NO

SSA NO

VIC/WIT ELIGIBLE: YES

FBI NO: 959338JA5

1016
ATTACHMENT /



STATE OF WASHINGTON

DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 . Shelton, Washington 98584

01-26-97

TO: LT. BROWN, SHIFT LECTION ONT

PURSUANT TO VERRAL REQUEST OF DUTY OFFICER ELIAINE THIMAS THIS IS TO ADVISE THAT WHILE CONFORMING THE BOUTINE CHANGE OF SINFT WARCOTIC COUNT WITH DAY SNIPT RN GENGE WILLOW, IT WAS DISCOVERED THAT (2) THECUTS OF 600 OHOM MS CONTIN MIND BEEN (21000 TO 1/M (# 1000) BY GOODING ALLEN, EN ON THIS DATE. ON ALLEN DIDVISED, JAC ACUN RIDICE OF MEDICATION EXPRON AND OKDERS WERE WRITTEN TO COUNTER ACT THE ETFECT OF 100 MGDDS OF MS COUTIN WHICH HOW, BOEN GIVEN (80.) TO 1/m CHIFT LEDDEN, F. TUFTS -KICH, RN TOOK CHANGE OF IMPLEMENTING NEW DUDENS AND COURTINGTI, CONTIDUOUS MONITORING OF 1/m

PAGE 13 OF DO

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CHAMICA. MOUNTS LAN.



STATE OF WASHINGTON

DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 . Shelton, Washington 98584

To: Lt. Brown

Date: 1/26/97

Twas notified in change of shift report that In 1

Nach leave given 2 tabs of Morphine

Sulfate being (la.) in steat of 2 Percocet at 1440 tacka.

PAC Riddle was robified immediately after discovery
of error. Arters were reed, + carried out, requiring

1:1 Nursing from 1500 til departure from wec \$2120.

I'm was tared for by F. tufts-Rick RN. I did

Diabetic Lines + Treatment Room, helping with his care

I'm became much more sedated @ 2050 with st

Surred specch and dilated pupils. Enders were

received from PAC williams to send to MGH.

I'm sent via ambulance because of the encreased

visit of aspiration should be resume vonciting while

So sedated.

We were notified of his admission to MGH @ apple

2200.

Blanchersh

CC: Jodi Coloman RNIIL Frank Parth HCMI Gary McCracken HCMI Hal Williams PAC.



STATE OF WASHINGTON

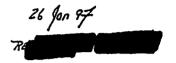
DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 . Shelton, Washington 98584

To U. Brown From Flutts Rich

. And memo completed.



On 26 fam 97 "1500" of received rental report from day shift No 1/m

I was adviced the above to had received 120mg MS contin, and was evaluated by field PAC. Orders had been received and instituted. PAC Riddle adviced that he polified Williams PAC Re 1/m

Was tod 21 monitored Through only pm. 1/m

Was status changes were generaled to williams PAC. Orders received from Williams were noted and executed.

The order & Thomas QD, Jank Barth HOM was advised RE. above.

/4/Allahla)

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PAGE 15 OF 106

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CHASE RIVELAND SECRETARY

STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS MEMORANDUM

SUGMATIVES

JAN 28 1897

ATTACHMENT_

PAGE 6 OF ICE

TO: LT BROWN (5)

DATE: 1-27-97

FROM: OFFICER B. FRAHM

SUBJECT: RN GEORIE ALLEN ATIO

ON 1-26-97, AT ST PETER'S HOSPITAL, AT APROX.

1935, I RECEIVED A PHONE CALL FROM THE 3RD FLOOR NURSES STATION INFORMING ME THAT AN UNIDENSIFIED PERSON WAS ON THEIR WAY UP FROM THE LOBBY. AT THE SAME TIME A FLOOR RICAME TO THE ROOM TO ASSIST WITH BROGING CARE OF INMATE. HE ALSO IN FORMED ME OF A VISITON COMMING FROM THE LOBBY.

AND THAT SECURITY HAD BEEN CALLED TO ASSIST. I PROBLETHERED THE INMATES RESTRAINTS, FINDING THEM ALL SECURE.

THERE INAS A KNUCK ON THE DOOR I ANGUERED, I SAW RN GARES ALLEN. HE STATED, I WAS JUST OUT WATCHING THE SUPPER BOWL AND DEZIDE TO STOP AND CHECK ON INMATE TO STOPE AND CHECK ON INMATE TO STOPE THIS WAS A BAD TIME, BUT SINCE HE WAS HERE, HE COULD STICK HIS HEAD IN FAIR



CHASE RIVELAND

STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS MEMORANDUM

TO	
-14	15

DATE:

ATTACHM	ENT_		
PAGE	7	_OF_	126

FROM:

SUBJECT:

AMINUTE.

HESTEPDED INTO THE ROOM AND ASKED
HOW THE INMATE WAS. AS THE INMATE ANGUERED
THELE WAS ANDTHER KNOCK ON THE DOOR. It WAS
SI PETER'S HOSPITAL SECURITY. HE ASKED IF EVERYTHING WAS ALL RIGHT. I ANSWERED "YES," I KNOW
THIS GENTERMAN FROM WILL. HE'S AN RINTHERE."
HE REPLIED "OK, COULD I HAVE HIM STEPPOUT INTO
THE HALL FOR A MINUTE." I REPLIED "SURE, HOT
A PROBLEM"

RN. ALLEN WAS ALLREADY AT THE DOOR BY THIS TIME AND STEPPED OUT INTO THE HAIL THE SECURITY OFFICER ASKED TO SEE HIS D.O.C., I DENTIFICATION.

RN ALLEN PRODUCED HIS DOC. ID ANDGAVE
IT TO THE OFFICER. THE OFFICER COPIED THE INFORMATI
DOWN. HE THEN SAID." YOU SHOULD KNOW THAT THE
PRODER PROCEDURE FOR UISITING SHOULDHAVE BEEN TO SHOW
HOUR D.D.C., ID AND LET THE RECEPTION BY CALL
UP HERE AND CHECK WITH THE OFFICER FIRST."

CAN YOU SEE THAT WHEN YOU COME IN ANDAKY 2.7



CHASE RIVELAND SECRETARY

STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS MEMORANDUM

ATTACHMENT OF Inb

DATE:

TO:

SUBJECT:

TOSEE THIS MAN AND CIRE TO ID HE'S NOT HERE AND YOU TELL HER THAT YOU KNOW HE'S HERE AND YOUR GOING UP, DO, YOU SEE WERE THIS SETS OFF BELLS HERE?" HE RESPONDED, "WELL I DIDN'T THINK THAT IT WOULD BE A PROBLEM! THE OFFICEN SAID, WELL MY IDADENSTANDING WAS YHAT THERE IS TO BE NOUSATONS TO THESE ROOMS, THIS OFFICEN Knows you so THIS ISN'T APROBLEM NOW BUT YOU ATLEAST DEED TO WEAR YOUR DOLID ANDGO THRUTHE PROPER PROCEDURES. PO YOU UNDERSTANDI RNALLEN REPUED, "YES, SORRY, I DIDNY THINK THIS WOU! DBE A PROBLEM.

THE SECURITIOFFICERLEFT. KN ALLEN TURNED AND STEPPED IN TO THE DOOR WAY. HE ASKED ME, IS THIS GOING TO BE A PROBLEM FOR YOU?" I SAID" YES, PROBIBLY. AND PROBIBLY ONE FOR YOU TO BECAUSE I'M GOING TO HAVE TO LOG THIS AND WRITE A MENO, IF I HAD KNOWN YHAT YOU DIDN'T JOENTIFT YOURSEIF AND CAME UPHERED AFTER THE RECIEPTIONET HAD TOID YOU NOT 10, I WOULDATHAVE EVEN LET YOU IN. YOU SHOULD



CHASE RIVELAND SECRETARY

STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS MEMORANDUM

TO:

DATE:

SUBJ

HAVE KNOWN BETTER THAN THIS,

RN. ALLEN REPLIED "I DIDN'T THINK THIS WOWLD

BE A PROBLEM. I SHOWN PROBABILY LEAVE." I RESPONDED

"THAT'S THE BEST THING TO DO HE SANGODOBYE TO

INMATE AND LEFT.

AT THE 2100 COUNTIT TALKED WITHOFFKEN
TEETER. I ASKED TO SPEEK WITH THE MAJON
CONTROL SERGANT. HE SAID THAT THEY WERE
IN THE MIDDLE OF AN AMBULANCE RUN AND
WELESTARTING COUNT AND SHEWAS VERY BUSY.
I TOLD HIM THATS OX I'll JUST WRITE AMEMO
TOMAROW.

GTB / 1-27-97 2035 HPS.

1023

PAGE 19- OF ICL

To: NORRIS LAWRENCE From: ARMSTRONG CLYDE

DOC-DP-C1-LNO
DOC-DP-C1-CA1

Date: Sunday 26-Jan-97 a. 11:07pm

Subject: GEORGE ALLEN RN

Mr George visted Inmate at St Peters Hospital at 2009 to 2011. His visit was without notification to Hospital security. They were concerned and requested that they be notified of any one coming to the hospital for the purpose of visiting/checking on an inmate in the future.

cc: BARTH FRANK

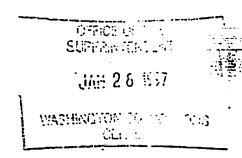
DOC-DP-C1-FBC

....... Message amended by: DOC-DP-C1-FBC BARTH FRANK on: Tue 28-Jan-97 at: 3:20pm phil, is this the visit you referred to? frank.

......... Routed on: Tue 28-Jan-97 at: 3:20pm

From: DOC-DP-C1-FBC BARTH FRANK
To: DOC-DP-C1-PS4 STANLEY PHIL

*** End of message ***



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ATTACHMENT	
PAGE 30	OF 101

STATE OF WASHINGTON

DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 • Shelton, Washington 98584

January 27, 1997

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G. L. Navarro, M.D.

ሬ. Frank Barth, Health Care Manage

FROM:

Jodi Coleman, RN 3 🎾

Inpatient Nursing Supervisor

SUBJECT:

Incident Involving Medication Error by George Allen, RN 2

My Investigation and Findings

At approximately 9:00 p.m. on January 26, 19997, I received a phone call from Beth Tufts-Rich, RN 2, stating that she had sent a patient to the hospital due to a medication error by George Allen, RN 2. She stated custody was quite upset about a medication error and wanted to know "why". She said that the PA had said to send him to Mason General Hospital. She also stated that the standard procedures and precautions had been observed.

I called her back at 11:00 p.m. and asked her to call Frank Barth, HCM. She stated she had already done so.

At approximately 6:55 a.m., January 27, 1997, I called Mason General Hospital ICU to inquire the condition of Mr DOC # The ICU nurse reassured me several times the patient was fine. She stated the ER physician had put him ICU as a precaution only. "He is a very cautious doctor." She stated he was having chest pain this morning but only after the Corrections Officer asked if he could come back to WCC today.

On January 27, 1997, at 7:00 a.m., under my office door I found three pages of memo from the 3 - 11 p.m. shift regarding the incident.

- 1) Memo from Tufts-Rich to Lt. Brown per order of Elaine Thomas, Duty Officer.
- 2) Memo from Cheryl Mounts, LPN, to J. Coleman, Frank Barth and Gary McCracken.
- 3) Memo from Beverly Borchers, RN, to Lt. Brown. See attached.

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Dr. Navarro / Frank Barth January 27, 1997 Page Two

On January 27, 1997, at 7:00 a.m., I asked George Allen where his Accident/Incident Report was and he provided me with a copy. It only states the error and treatment. please note the times between ingestion and treatment was 5 minutes. See attached.

On January 27, 1997, at 8:15 a.m., Crystal Nielsen, HCM Secretary, informed me.Frank Barth, HCM, requested me to do an investigation.

Conclusion and recommendations about why so many errors by George Allen, RN.

My investigation (procedurally)

- 1. Checking on the patient's condition at the hospital, at 9:30 a.m., I called ICU and patient is being discharged to WCC this a.m. (January 27, 1997). I requested all the hospital ICU and ER records be copied and sent back with the patient to establish patient status (my first concern is the patient).
- 2. I called the ambulance company, Medic 3, and asked for a copy of the ambulance report. They said they will fax this information (to avail myself of all information).
- 3. I talked with the staff involved (essentially an interview), George Allen, RN 2, Allen, Riddle, CHCS 2, and Cheryl Mounts, LPN.
 - a. George Allen, RN, gave me a detailed outline of the incident (see attached). He stated he had already given Cheryl Mounts the narcotics keys, then took them back to give this prn med. He then counted the narcotics and realized he had an error. He reported this error without five minutes and orders were received. patient was checked by PA.
 - b. Allen Riddle, PA-C, stated he had been informed and had acted on the information. He provided a written statement to Dr. Navarro who gave me a copy. There is no notation in the patient's record that reflects this January 27 written statement by A. Riddle. Some appear to be verbal orders and should have been in the provider's notes.
 - c. Cheryl Mounts, LPN, was interviewed by telephone and will bring in a detailed written report today. She said that she already received the narcotic keys from George and had completed the instrument/needle counts with Doylene Grimes in the treatment room and sterile room at 2:35 p.m. When she returned to the nurses station, George had asked for the keys tack to give prn med because he was in pain and most uncomfortable. 0.26 George gave the meds and then started the narcotic count.

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Dr. Navarro / Frank Barth January 27, 1997 Page Three

- 4. Review of medical record (documentation review).
 - a. WCC Health Record concludes a medication error was made on January 26 and a provider was notified immediately and orders received.
 - b. Mason General Hospital See attached.
 - c. Mason county ambulance Medic I Not received yet.
- 5. Physical examination of the narcotics and the way they are stored.

The two meds (percocet and MS) are stored next to each other and have the same color wrapper. A work order was sent in on January 24 to have a special box made with dividers so the narcotic pills are easier to use and to count. (This is the area where the error occurred.)

6. Review of procedure for narcotic medications on the inpatient ward (see attached). They still apply and are relevant.

Conclusion: A serious accident did occur. We are fortunately we had a positive outcome.

Recommendations:

- 1. Give George Allen, RN, a letter of counseling and review all recent med errors with him to include a review every month for six months.
- 2. A better Accident/Incident report form. This form must be more specific to medication errors. (Could be like the WCC Injury Form and Med. See January 16, 1997, memo from myself).
- 3. Review Allen Riddle's notes to Dr. Navarro. If this information is not in the chart, it should have been, especially the vital signs.
- 4. Obtain narcotics box for ward narcotics that has dividers.
- 5. Determine why a patient was sent to Mason General Hospital ER. Vital signs and ranges were in Mr. Riddle's notes. (See MGH papers).

JC:cn

ATTACHMENT | PAGE 23 OF 106



DEPARTMENT OF CORRECTIONS ACCIDENT/INCIDENT REPORT



NOTE: REPORT ALL ACCIDENTS OR INCIDENTS EVEN IF NO APPARENT INJURY.
DATE OF ACCIDENT OR INCIDENT TIME EXACT LOCATION
1 /26/97 14-40 ALL INFIRMARY WARD
FIRST REPORTED FOR TREATMENT TIME WAS IT NECESSARY TO NOTIFY A PRAOTITIONER TIME
FRAST REPORTED FOR TREATMENT TIME WAS IT NECESSARY TO NOTIFY A PRAOTITICNER TIME MONTH DAY YEAR 1445 AM FYES NO
NAME OF PRACTITIONER PAC PIDDLE HAME OF SUPERVISING HURSE ALLEN PN - COLDINA
DESCRIBE HOW! NUMBER OCCURRED: GIVEN MS COTIN INSTEAD OF
PERCOCET FOR PAIN MEDICATIONS - NOT
AUERGIC TO M.S
• · · · · · · · · · · · · · · · · · · ·
DESCRIBE LOCATION AND EXTENT OF INJURIES:
•
D .
RESULTS OF X-RAY/OTHER DIAGNOSTIC TESTS:
·
TREATMENT ADMINISTERED: VITALS TAKEN AND REPORTED TO PAC
PIDDUE - 30 CE'S OF IPECAC GIVEN E HOO.
BEING MONTALED ORDERS WRITTEN BY
PAC PIDDLE.
DISPOSITION:
☐ HOSPITALIZED ☐ OTHER (specify)
MINOR INJURY - NO SIGNIFICANT LOSS OF TIME ANTICIPATED
FIRST AID ONLY 1028
SPORTED BY: DATE / TIME
GORGE AUGN EN2 Stll 1/26/97 1515
DISTRIBUTION: Health Care Authory Servey Officer Supervisor JOHNEY Management Confedence ATTACHMENT
DO NOT FILE IN HEALTH RECORD PAGE 34 OF 106 DO 13-12 (AEV PE

1-27-97

d. on notified at approx 1445 - on 1-26-97 by beinge aller, RN That he had grown Z 60 mg us contin tablets to m by ever On examination The in was alert, overtet and in No acute dirtur. He had No respiratory duties, speech was would . I ondered Tracac 30ce to be given with water. when in vomited up tolety could be seen in the vonetur. I ordered activated chanval and may citrate po order were also gren for close montoning of Brt Nep as well as o. Young Navan of BP & to 690 uptobe and for rlip 612/min I also ordered. The nursing staff to contact PA williams, who & informed of the situation status. I verfolly withouted the musis to port in a hep-tock if vancan was to be used and prepare to transfer / w To The im was stable when my shift endel. I telephoned the numer of was stable. The Pour vurses should be and company out the order. The Little PAGE 25 OF 106.

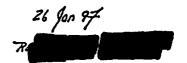


STATE OF WASHINGTON

DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER
P.O. Box 900 Shellon, Washington 98584

The U. Sown Trans Flits Rick



On 26 fam 97 ~1500° of received newbol report from day skift No. 1/m

I was advised the above to had received 120mg MS contin, and was evaluated by field PAC. Orders had been received and instituted. PAC Riddle activated that he polified Williams PAC Re 1/m status.

I/m was tod' it reported through only pm. 1/m status

Ohonges were a specified to Williams PAC. Orders received from Williams were noted and executed.

The conder to Thomas as, Jank Bark Han was advised Re. above.

And memo completed.

1030

PAGE 2 OF IT

O served page

0. -27-97 ATTACHMENT____

10: JODI CREMON

PAGE 27 OF 106

OCCURRED PRECEDING AND POLONING THE MEDICATION EMAIN INCIDENT DN 01-26-97.

AT APRIX- 2:25 Am, I ARRIVED ON THE WARD I OBTAINED MEDICATION KEVS FROM GEORGE ALLEW, GUI. I ASKED IF HE WANTED TO COUNT IN THE MED Prom on GO COUNT WITH THE TRUSTMENT WERE FIRST. HE STITED, "GO COLUT WITH HER FIRST" TRANTME NURSE DOYLENE (?SP.) GRIMES, RN AND I COMPLETED THE COURTS BY ASPORT, 2:35-B.M. WHEN I RETURNED TO THE WOOLD, GETMEN ASKED FOR HIS KEYS, STATING "I NEED TO GIVE THAT GUY HIS PAIN CIUS! WHEN HE PETURNED, HE GIVE ME BACK THE MED KEYS AND I CHENED THE MED CUPLOAND AND WAR COTTC BOX AND WE PSE-GAN TO COUNT THE NANCOTICS. WHEN WE GOT TO THE 60 MGM MS COUTIN TALS, GOODGE STATED, "NO, THERE SHOULD BE MORE THAT THAT! I COUNTED AGAIN AND THE COUNT WAS THE SAME. I CHEKED THE PENLOCET TABS NEXT TO THE GOMES M'S COUTIN. DT THAT POINT GEORGE STATED, "OH SHIT! I GOVE UM (1/m) THE WHORK PILLS." HE CONNECTED HIS EVERY ON THE NANCONC LOG TO REFLECT THE MEDICATION ENLOR AND WE COMPLETED THE COUNT TO CONFIRM IT WAS COMEC THEN, WE COMPLETED THE DEMANNING COUNTAINES AND

SYRUP OF IRECAC WHICH HE DID. BY THIS TIME
BEVENCY BONCHERS, RN AND F.TUPS-RICH, RN WERE
ON THE WAND AND SEGAN ASSISTING WHIS THE
CARE OF I'M TOWN CHANGE BELIEVED GEORGE
WHO CHANTED, TRANSCRIPED ENDERS AND THEN
CAME ME REPORT. FURTHER CRIDENS WERE
IMPLEMENTED BY F. TUFTS-RICH, RN WITH ASSIST
OF BEVENLY BONCHERS, RN. THE THREE OF US MONITOR
I'M CONTINUALSY WHILL HE
LODS TRANSPORTED VIA AMBRICANCE TO RGA.

Cher adjunter

1032

PAGE 28 OF 106



STATE OF WASHINGTON

DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 . Shellon, Washington 98584

01-26-97

TD: JODI COLOMAN, RN3
FRANK BARTIS, ISCMI
GANY MC CRACKEN, Hema

THIS IS TO ADVISE THAT WHILE GERFORMING THE ROUTINE CHANGE OF SHIPT WARCOTTC COUNT WITH DAY SHIFT RN, GEORGE ALLEN, IT WAS DISCOVENED THAT (2) THISCETS OF 60 MGon MS COUTT HAD BEEN GIVEN IN EXROR TO 1/M (# BY GEORGE ALLEW, RN ON THIS WATE. RN ACLEN ADVISED PAC ALLEN PLADLE OF MEDICATION ERROR AND ORDERS WERE WRITTE. TO CONNTENACT THE EFFECT OF THE 120 MGM OF MS CONTIN WINCH HAD BEEN GIVEN (PO.) T . SHIFT ISADER, F. TUFTS-RICH, IN TOOK CHANGE OF IMPLEMENTING NEW Olivers AND COORDINATING CONTINUOUS MONITONING OF 1/M PAGE 29 OF 101

Chert a mours (Pa)

Cocycled paper



STATE OF WASHINGTON

DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 . Shellon, Washington 98584

To: Lt. Brown

Date: 1/26/91

Twas notified in change of slift report that In rad been given 2 tabs of Morphine Sulfate (eong (ea.) in steat of 2 Percocet at 1440 today PMC Riddle was notified immediately after discovered of error: Orders were recil. + carried out, requiring 1:1 Nursing from 1500 til departure from wcc 22120. Im was tared for by F. Tufts-Rich RN, I did Diabetic Lines + Treatment Roon, helping with his care. I'm became much more sedated @ 2050 with &. Surred speech and dilated pupils. Orders were received from PAC. Williams to Send to MGH. I'm sent via ambulance because of the tricreased risk of aspiration should be resume vomiting while 30 sedated.

We were notified of his admission to MGH (a apple 2200.

Barcher RN .

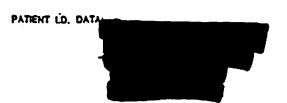
CC: Jodi Coleman RUIIL
Frank Barth HCM I
Gary McCrackin HCM II
Hal Williams PAC

ATTACI	HMENT	
PAGE_	31	OF 106

/	PAGE_ST_OF_C
	I/M
	SUNDAY 1/26/97
· 	1000 - MEDILATED FOR PAIN & 2 PERCORETS
-	C 4000 TO FAIR RESULTS
	1435 - MED YEYS PRISED TO LPN MOUNTS
···	LOES COUNTS IN THEM
·	11438 - 1/M ASKED FOR PAIN
	MEDICATIONS HAS LESS A NOTED THAT
	HE WE IN MORE PAIN THEN NORMAC.
• • •	WAS THINKING THAT I MAY GIVE HIM
	DEMEROL BUT, DECIDE ON 2 PO.
	: PELCOET
	1440 - LAN MOUNTS COMES BACK TO DO
•	COUNTS. THINKING OF 1/M
	AND THAT IT WOULD HELP HIM. I ASKED
. ,	FOR THE KEYS AND MEDICATED HIM
	TEL PAIN, INSTEAD OF PASSING IT ON
	TO THE NEXT SHIFT. THE GONG MS
·· ··—···	COTIN AND PERCOLET ARE ABOUT THE
	SAME SIZE, SAME COLD AND MONUFACTURE.
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GENERAL PURPOSE PATIENT FLOWSHEET

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DEPARTMENT OF CORRECTIONS INPATIENT PROGRESS RECORD

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ATTACHMENT	- (

MEDICAL

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NOTE: ALL NOTATIONS MUST BE SIGNED BY RESPONSIBLE HEALTH CARE PROVIDER

FACILITY	PAGE	34	OF	166
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			skjø warm dry ppil bede et musos membranes pak, pupila mid et equal
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			Course womiting at eliminate mode. Vestral report from An Allen indicated
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			son amount undigested food et clean liquid, no tabs noted Hoo-
		<u> </u>	emisis until clean, no tabs noted partial bad but it lines a dece
		<u> </u>	and Biosing "m reports feeling "traid" 1530° 1545° sips about stor
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DEPARTMENT OF CORRECTIONS INPATIENT PROGRESS RECORD

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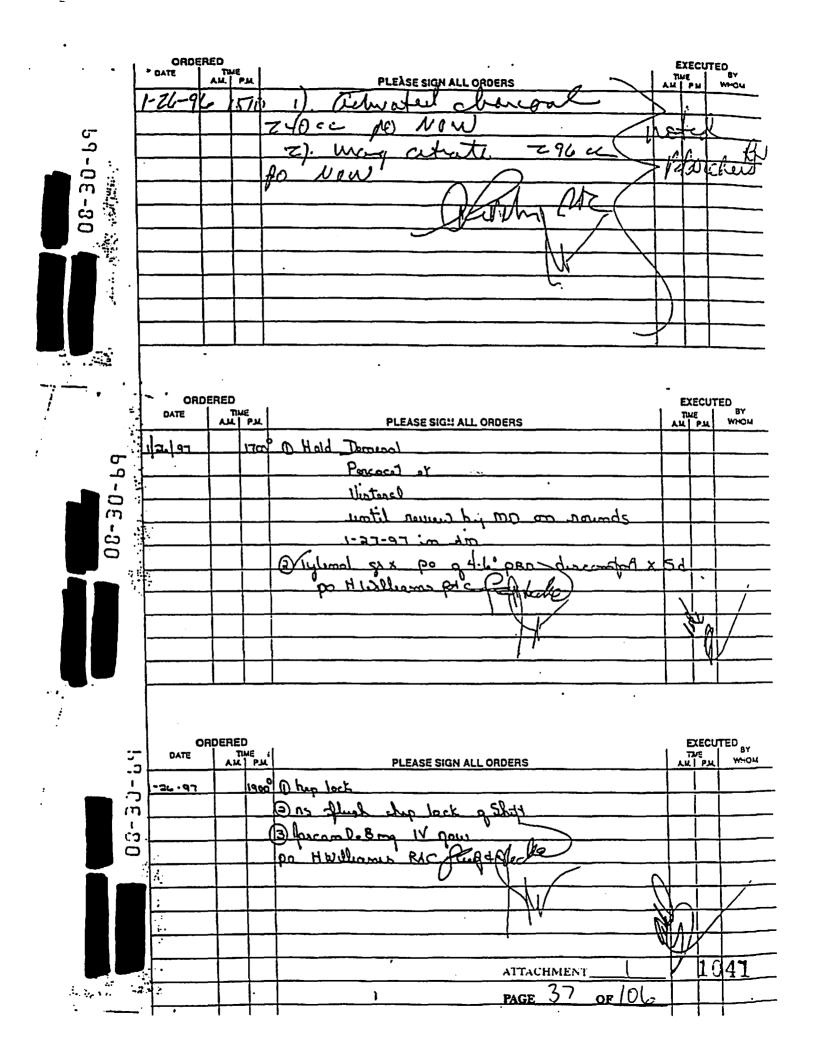
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INPATIENCE A DERESS RECORD MEDICAL MHU

PAGE 36 OF 106

FACILITY NOTE: ALL NOTATIONS MUST BE SIGNED BY RESPONSIBLE HEALTH CARE PROVIDER 08-30-69 THE AM. P.M. DATE 1-25-97 1600 2630 D+ 100. 26K17 0030 020 TAR 24:20 *7600* DOC 13-13 (REV. 4/91)



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MEDICATION RECORD

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	ATTACHMENT
	PAGE 45 OF 166
PHYSICIAN'S ORDERS	discharged to Complete Jorn J
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Secondary 1 to yould temp.	NOTHER ACUTE CARE HOSPITAL (1997)
CODE STATUS	
Allergies: () Yes () No Type:	TO BE COMPLETED BY NURSE A Time last dose administered prior to transfer to tr
NEW MEDICATIONS / CHANGE IN, DOSAGE:	to transfer:
recenet Ti gycpm	
CONTINUE HOME MEDICATIONS:	
Rehab Potential: () Good () Fair () Poor	Signature)
Special instructions / Activity:	1 1/ Bruntiman
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DIET: DIET RESTRICTIONS	s: 1 x1 4.5°
Outpatient Services:	
Office Visit:	
CERTIFICATION I certify that post-hospital skilled nursing facility services	are necessary because of patient's need for
MUST BE SIGNED AND DATED BY Tetrity that post-hospital salied hosain lacazy services skilled care on a continuing basis for the concition(s) for	which he/she was hospitalized prior to transfer.
PHYSICIAN I certify that this patient is essentially homebound and rediagnoses and / or the conditions for which the patient we	equires these professional services related to ras recently hospitalized.
<i>f</i> :	
PHYSICIAN'S SIGNATURE	// Z. 7 /9,Z
(For certification) 237013-C 7146843 VCC PAT	IENT DISCHARGE
ROTH. JEFFERY A.	PHYSICIAN'S ORDERS 1047 ASON GENERAL HOSPITAL
ROTH, JEFFERY A	ve, Bldg 1, P.O. Box 1668 · Shelton, WA 98584

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Oyes / Contrast Media	☐ Arrhythmla		Delivery Difficulty	🛚 High Blo	od Pressure	
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	D COPD	☐ Prostate		Objections		1 1
ADVANCED DIRECTIVE OR LIVING WILL:	Ashma Denoumonia				. 0 100 0 183	
□ No □ Yes On chart? □ No □ Yes		SKIN / SKELET	AL:	Recent Imp	munization? .	1 1
Do you wish additional information? (SS)	☐ Sinusitis	☐ Arthritis			iu, Pneumonia)	
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Do you have an organ donation wishes/card	0	Osteoporosis	Tu. 1 = 5	up-to-date] }
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237013-C 7146843 WCC

MASON GENERAL HOSPITAL

901 ML VIEW Dr. • P.O. Box 1666 • Shelton, WA 66584

EMERGENCY DEPARTMENT

FLOW SHEET

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-	AIRWAY				2 >35	_1 <50	4 11-13
_	BLOOD PRESSURE	> 90 mm Hg	50 - 90 mm Hg	50 mm Hg	1 <10	<u> </u>	3 8-10
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MASON GENERAL HOSPITAL

901 ML View Dr. • P.O. Box 1668 • Shelton, WA 98534

EMERGENCY DEPARTMENT.

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MASON GENERAL HOSPITAL 901 ML VINE Dr. • P.O. Box 1668 • Shelton, WA 9858 054

ATTACHMENT

EMERGENCY DEPARTMENT FLOW SHEET

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				•	PHYSICIAN SIGNATURE FROM MICH. 1055

HISTORY OF PRESENT ILLNESS: This is a 27-year-old male per chart review received a dose of 120 mg MS Contin yesterday evening. He subsequently became lethargic and improved with Narcan but then became lethargic again after this wore off. He was transferred to Mason General Hospital and subsequently disposition was made to admit him overnight for observation. The patient had been running a low grade temperature at WCC. He has been having pain in the heel postop which he states is gradually improving. Since admission he has had a temperature maximum of 100.8°; temperature is 99.5° this morning. He has no other complaints other than pain at the operative site.

PAST MEDICAL HISTORY: Past history is unremarkable. Prior surgeries include arthroscopy.

ALLERGIES: Penicillin, ? type of reaction to this.

MEDICATIONS: Percocet.

PHYSICAL EXAMINATION:

GENERAL: Patient is a well-developed male in no apparent distress.

VITAL SIGNS: Vital signs are normal with exception of low grade temperature. Heart rate is in the 90s. 0, saturation 96%.

HEAD-NECK: ENT is normal.

LUNGS: Lungs are normal.

HEART: Heart is normal.

ABDOMEN: Abdomen is normal.

EXTREMITIES: He has a cast placed on his left lower extremity. He has normal sensation in his toes and normal warmth in his toes. There is no tenderness above the cast or swelling. No cords palpable. Negative calf tenderness on the opposite side.

LABORATORY: White count is normal. Urinalysis is negative. --

PAGE 52 OF 104

23 70 13 DR. ROTH HISTORY AND PHYSICAL EXAMINATION

MASON GENERAL HOSPITAL 901 Mt. View Drive Shelton, Washington 98584 : 1056

Page 2

ASSESSMENT:

-Status post morphine overdose, resolved.
-Low grade postoperative temperature. Differential diagnosis would include atelectasis or normal postoperative temperature from surgery. No evidence of cellulitis at this time.

PLAN: Continue to follow temperature. Repeat white count will be done prior to discharge. We will continue to have his temperature monitored at Washington Corrections Center. The fact that his pain is improving would go against wound infection. Case discussed with Dr. Barnard who concurred with this plan.

Jeffrey A. Roth, M.D.

JAR:pah

D 1-27-97 0846/0851

T 1-27-97 0907

cc: Dr. Fred Navarro, Washington Corrections Center

PAGE 53 OF 106

01-26-97 ADMISSION

HISTORY OF PRESENT ILLNESS: This is a 27-year-old male inmate at WCC who received 120 mg of MS Contin p.o. mistakenly instead of Percocet at about 1500 hours today. He received Ipecac which resulted in vomiting followed by activated charcoal p.o. He was noted to be becoming somnolent with decreased respiratory rate at 1930 hours and received Narcan .8 mg IV with improvement in his symptoms. His symptoms noted to be returning somewhat and he was transferred to Mason General Hospital for further evaluation at the recommendation of the P.A. at WCC. He also was noted to have a low grade temp yesterday and states he is feeling slightly feverish; however, he denies other symptoms such as nausea, vomiting, chills, nasal congestion, sore throat, cough, abdominal pain, diarrhea or urinary tract symptoms. He states that his surgical site is somewhat uncomfortable but not appreciably worse than it has been since his surgery.

MEDICATIONS: Current medications -- Percocet.

ALLERGIES: Allergic to Penicillin.

PAST MEDICAL HISTORY: No history of diabetes.

PHYSICAL EXAMINATION: Alert and oriented in no apparent distress. VITAL SIGNS: Blood pressure 149/92, pulse rate 88, respiratory rate 22 and temp 101.2°.

HEENT: Normocephalic, atraumatic. TMs are nonerythematous bilaterally. Partially obscured by cerumen. Canals nonerythematous. Pharynx nonerythematous. Some black staining from his tongue is noted from the charcoal.

NECK: Supple and nontender. Full range of motion without pain.

CHEST: Lungs clear, breath sounds equal bilaterally.

ABDOMEN: Bowel tones normoactive, soft and nontender without rebound, guarding, distention or organomegaly.

EXTREMITIES: Short leg cast on the left leg. No lymphangitic streaking or swelling. Toes are mobile without pain. Toes are warm. Capillary refill less than 2 seconds. Fine touch intact grossly.

DIAGNOSTIC WORKUP: CBC -- white count 9.2, hemoglobin 15.1. 84% polys and no bands.

ATTACHMENT

PACE 54 OF CL

23 70 13 DR. MALTZ **EMERGENCY SERVICES REPORT**

MASON GENERAL HOSPITAL 901 Mt. View Drive Shelton, Washington 98564

1058

ASSESSMENT:

-Narcotic overdose of long-acting oral preparation of Morphine. He experienced some mild symptoms by history of somnolence and with decreased respiratory rate that improved promptly with Narcan. The patient was discussed with Beth, RN at WCC, and she advised that they are quite full and she does not believe that they can provide him with close enough observation at the Infirmary.

-Fever without identifiable source at this time. The patient is postop Achilles tendon repair on Friday, three days ago. He was discussed with Dr. Barnard as Dr. Brinkman is unavailable at this time. Dr. Barnard felt it very unlikely that the fever was secondary to the surgical wound and recommended that the cast not be removed. There is no lymphangitic streaking or other clinical evidence of wound infection at this time. The drainage through the cast is not increasing. Urinalysis will be obtained. He has no cough.

PLAN: He was admitted to the ICU on a short stay basis to the care of Dr. Schlauderaff, on call for Dr. Roth, with admission orders written by me. The patient was discussed with Dr. Schlauderaff and care was turned over to him at that time.

FINAL DIAGNOSIS: Narcotic overdose and fever.

Ben R. Maltz, M.D.

BRM:slc

D 01-26-97 2347 T 01-27-97 0749

cc: Dr. Schlauderaff

PAGE 55 OF 106

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PROGRESS NOTES
MASON GENERAL HOSPITAL
901 Mt. View Ot., Ekg. 1 P.O. Box 1668 Shelton, Washington 5855-

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MGH-027 REV 12

PATIENT	INFO

AGE: 27 DOB: 09/30/69 SEX: M

CLIENT INFO

MASON GENERAL 901 MT VIEW DR. SHELTON, WA 98584

PHONE:

ACN: Z0004617 STAY: 7146843 CLIN STAT:

REO PHYS: ROTH

PT NUM. 237013-0

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PAGE 57 OF 106

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Mason General Hospital 901 Holdstain Vien Drive Shelton, Na. 98584

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PAGE 58 OF 106

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GENERAL HOSPITAL

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201 MOUNTAIN VIEW DRIVE SHELTON, WA 93534 Phone: 360-426-1611

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DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 900 • Shellon, Washington 98584

January 16, 1997

TO:

All Nursing Staff

FROM:

Jodi Coleman, RN 3

Inpatient Nursing Supervisor

SUBJECT:

Accident/Incident Report, DOC 13-42 & Personal Injury Form, DOC 3-133

Please complete the Accident/Incident Report form if you have:

- a. Medication error
- b. Injury to inmate, i.e., falls in hall, falls out of bed, falls off ER table, etc.

and it is also used if:

c. there is an altercation between inmates.

Please be sure you make five copies (see distribution list on attached). It is not used If you wish to report an employee personal injury. You would then use DOC 3-133. Please advise others if you are injured. If you are sent or go to a physician, please advise the doctor that you were injured at work. You will then complete an L & I form.

JC:cn Attachment

PAGE OF OF



STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 900 • Shelton, Washington 98584

August 1, 1996

TO:

Nursing Staff

FROM:

JoAnn Coleman, RN 3 C WC

Controlled Substance Handling Procedures SUBJECT:

The following guidelines are provided as a reminder of the appropriate handling of controlled substances in this facility. These guidelines are applicable to all nursing staff EXCEPT those functioning as medication administration staff at designated medication lines. It is expected that each individual encompassed by the scope of this memorandum will comply with these guidelines.

- Controlled substances are to be signed out in singe dose increments only. 1.
- 2. Once signed out of working stock, controlled substances are to be administered immediately.
- 3. Controlled substances designated on an "as needed" basis are not to be signed out based on anticipated need but on a frequency no oftener than specified by the practitioner's orders and then only if requested by the inmate.
- The staff member signing out the controlled substance must be the individual who administers the medications.
- Verify the inmate's identity prior to controlled substance administration. 5.
- 6. The staff member administering an oral controlled substance is responsible for ensuring the medication has not been cheeked palmed or otherwise concealed.
- 7. The staff member administering any controlled substance is responsible for documentation of administration on the medication administration record and in the nursing notes, if applicable.

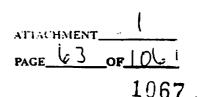
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Nursing Staff August 1, 1996 Page Two

- 8. The sign-out entry in the controlled substance log will include (A) date, (B) time (in 2400 hour format), (C) quantity checked out (in arabic numerals only), (D) balance (which must be verified after each entry), (E) inmate name (last name and first initial or first name), (F) inmate DOC number, (G) prescription number if available, and (H) full legible signature and title.
- 9. Any error made on the controlled substance sign out sheet will be justified/ explained on the reverse side of the page by the staff member making the error. If that staff member is the not in the facility, the explanation is made by the staff member discovering the error if possible, i.e., math error, wrong sheet, etc.
- 10. Disposal of unused or partially used controlled substance shall be witnessed by two medical staff members and attested to by the same with their signatures on the back of the sign out sheet. A brief explanation of the reason for destruction must precede their signatures.
- 11. If the required dose of an injectable controlled substance is less than that contained in the syringe, the quantity to be wasted/destroyed will be expelled in the presence of a witness utilizing guideline #10 and the remainder then administered to the patient.
- 12. When conducting controlled substance inventory (counts), each staff member must witness the actual count <u>and</u> the documentation of the count in the controlled substance log for accuracy prior to signing each document. The staff member conducting the actual count should not know the quantity of controlled substance indicated in the controlled substance log.
- 13. If partial tablets are found in working stock which are unidentifiable, notify the pharmacist who will assist with disposal.
- 14. If a seal is broken on an injectable controlled substance held in working stock, the drug should be held in working stock until destruction/disposal by appropriate pharmacy staff can be completed.
- 15. If an error is made when making an entry in the controlled substance log, draw a single line through that portion of the entry in error and make and initial the correction. The portion of the entry in error must remain legible.

:cn



NURSING PROCEDURE

INPATIENT ORDERS

MEDICATIONS:

- 1. Advise the physician/provider that medication orders need to include:
 - ·a. Date
 - b. Time must have exact time
 - c. Controlled substance ordered must also include Form DOC 13-15 (This must be identical to the Inpatient order to be valid.)
 - d. Exact length of time of the medication being ordered, i.e., 24 hours, 48 hours, 72 hours, 96 hours OR 2 days, 3 day, 7 days (each day equals 24 hours)
- 2. Telephone orders must include:

1 a., b., c., d., and Form DOC 13-15, if applicable. These orders are to be signed as soon as possible.

- 3. All orders are to be legibly signed.
- 4. When transcribing medication orders, the nursing staff will bracket the order with {} date, time, a clear complete signature and their name stamp on each copy.
- 5. The order must be <u>completely</u> reviewed for completeness and Form 13-15 for exactness and completion before taking to the Pharmacy.
- 6. If orders are unclear, the nurse attempting to transcribe is responsible for returning the order to the physician/provider for clarity, then delivery them to the Pharmacy.

Signature.

Date

PAGE 64 OP 106 1

NURSING PROCEDURES

MEDICATION RECORD - INPATIENT:

- 1. A medication record DOC 13-16 is to be prepared by the nurse who transcribes the first medication order.
- 2. This medication record will contain complete information:
 - a. Inmate: Name (Last, first, middle) printed
 - b. Facility: WCC Inpatient (Ward)
 - c. DOC # clearly printed
 - d. Month and year
 - e. All allergies are to be printed in red
 - f. The name of the nurse who transcribed these orders and prepared this medication record will be printed in the lower right corner.
 - g. "Name Alert" shall be printed in red directly below the inmate name if the chart has indicated name alert.
- 3. Medication: [Rx]
 - a. Name of the medication both the ordered name and the generic drug supplied by the pharmacy.
 - b. Frequency i.e., QID, TID, PRN, q 4 hours.
 - c. Amount, i.e., 1 tab, 1 cc.
 - d. Route of administration, i.e., oral (p.o.), IM, IV, rectal, etc.
 - f. Physician/provider.
 - g. Start date and time, if applicable.
 - h. End date and time, if applicable.
- 4. At the top of DOC 13-16, must have the provider (nurse) name clearly written and initialed.
- 5. If the medication is ordered on any other date than the first day of the month, use a wide-top felt marker to draw a line to the correct start date.
- 6. If the medication order spans into the next month and space is available on the medication record, the Rx may be written and labeled with the month (i.e., August) in the left margin. If the record has insufficient space, a new medication record must be prepared for the following month.
- 7. Renewing medication(s) orders, except controlled substances, may be continued on the same Rx as the Medication Record if there is no change in dose, frequency or route of administration. This is accomplished by running a red line through the start and end dates and putting in-new dates in red. This also applies to a Physician/provider change.

PAGE 65 OF ICL

NURSING PROCEDURE Page Two

MEDICATION RECORD - INPATIENT:

- 8. Orders to stop medication or change the order are to be effective immediately. The medication record will be marked by:
 - a. A diagonal line through the Rx box.
 - b. A wide felt marker line following the last dose given.
 - c. Under the wide line, the nurse who transcribed the order will write DC or change, write their name, date and stamp.
- 9. Medication orders that are changing or Discontinuing medications will cause the nurse to return the medication to the pharmacy along with the orders (yellow copy of the PER).
- 10. Controlled substance changes require the provider to write a <u>new</u> order and DOC 13-15 and a new Rx section on the Medication Record to be completed, as described in (3 above).
- 11. Medication given past the ending time of the order constitutes a medication error, thus requiring the nurse to complete an incident report with copies to the nursing supervisor, pharmacy, health care manager and medical records.
- 12. Medication(s) that are refused by the patient are to be marked on the medication record on that dose/time with a red (R). Precharting of medication can potentially be a liability.

Signature Date

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FIELD INSTRUCTION

umber WCC 650,570	
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Effective Date	
Page 1 of 5	

TITLE

PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

AUTHORITY: DOP 420.540

PURPOSE: To provide procedures for handling and control of all controlled substances.

APPLICABILITY: Applies to all WCC staff.

DEFINITIONS:

<u>Controlled Substance</u>: A drug substance or immediate precursor of such drug or substance so designated under or pursuant to Chapter 69.50 RCW, the Uniform Controlled Substance Act.

Responsible Pharmacist: A licensed pharmacist placed in charge of a pharmacy by a nonlicensed proprietor/owner. Every portion of the establishment coming under the jurisdiction of the pharmacy laws shall be under the full and complete control of such responsible pharmacist.

FIELD INSTRUCTION:

The Pharmacist Supervisor/Responsible Pharmacist is responsible for all controlled substances.

Controlled substances stocked within the pharmacy are stored in a locked cabinet. The cabinet key is on each pharmacist's key ring. In an emergency, designated medical staff may contact the pharmacist or pharmacist supervisor in order to facilitate withdrawal of controlled substances from Vault/Pharmacy stock. Controlled substances removed from the pharmacy must be signed cut in the Vault/Pharmacy Controlled Substance Log which is also stored in the cabinet. Windrawals of controlled substances from the pharmacy must immediately be entered as a receipt in the appropriate work station Controlled Substance Log.

Each receipt of a controlled substance is immediately documented in the Vault/Pharmacy Controlled Substance Log. Documented information includes current date; quantity received; Field Order number; current balance; and full signature and title. Perpetual inventory of all controlled items shall be maintained at all times.

Pharmacy stock of controlled substances is stored in two locations within the institution. These locations are: 1) the locked cabinet within the pharmacy and 2) the controlled substance vault located in Major Control. For security reasons, the bulk of all controlled substances within the institution is stored in the vault. Vault storage is inaccessible except to

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PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

the two institution pharmacists and the Superintendent. The Superintendent maintains a duplicate vault combination in a sealed envelope, plainly marked, and filed in another safe.

Inventories, inspections, searches or shakedowns are never made in the controlled substance vault or pharmacy locked cabinet except in the presence of the responsible pharmacist.

Once each quarter, the Superintendent or designee appoints a staff member <u>not assigned to health services</u> to conduct jointly with the responsible pharmacist and the health authority an inventory of all controlled items. Verification of inventory is documented in the Vault/Pharmacy Controlled Substance Log indicating date, the word "inventory", current balance, and signatures of all members of the inventory team. Discrepancies, if any, are reported to the Superintendent, Washington State Board of Pharmacy, and Drug Enforcement Administration as applicable. When personnel changes involve the health authority or responsible pharmacist, a controlled substance inventory shall be performed and all appropriate documentation reviewed. Vault combinations are changed whenever personnel changes involve the responsible pharmacist or the Superintendent.

Expenditures of controlled substances from the vault stock are documented in the appropriate section of the Vault Controlled Substance Log. Documentation information includes: 1) date; 2) amount withdrawn; 3) current balance; 4) destination of issue, and 5) full signature and title. Whenever possible, this procedure is carried out by the responsible pharmacist.

A working stock of controlled substances is held in a double locked storage in the Medication Room and in the inpatient workstation (nurses station). Receipt of controlled substances into either stock is entered in the appropriate Controlled Substance Log indicating date, time, amount received, current balance, source of receipt, signature, and title. Expenditures of controlled substances from the Medication Room supply are documented in the Medication Room Controlled Substance Log indicating date, time, amount withdrawn, balance, inmate name, inmate DOC number, prescription number, signature, and title. Expenditures of controlled substances from the nurses station supply are documented on the Inpatient Controlled Substance log indicating time, inmate name, DOC number, provider's name, dosage, any amount wasted, amount withdrawn in the appropriate column and medical staff person's signature and title. If any quantity of the dose withdrawn is wasted, the destruction must be witnessed and co-signed by a second medical staff person. Documentation is provided for each expenditure from Controlled Substance stock. Except in the case of extreme emergency, controlled substances shall not be drawn from nurses station stock for outpatient use or from medication room stock for inpatient use.

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PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

Pharmacy staff monitor controlled substance stock levels in the medication room and replenish this supply in quantities to meet anticipated/possible requirements. Inpatient nursing staff monitor controlled substance stock levels in the nurses station. New stock or restock items are requested via a preprinted form which must be signed by two health care providers and delivered to the pharmacy. Controlled substance items are supplied in minimum quantities as indicated on the order form and must be ordered/reordered in those quantities or multiples thereof. Filled orders for bulk controlled substances are delivered to nurses station by the pharmacist and receipted for by two health care providers on the order/reorder form. Order/reorder forms remain a portion of permanent pharmacy controlled substance receipts. Nursing staff are responsible for entering all controlled substance receipts on the controlled substance log. Such entry includes the time, the statement "from pharmacy" or other source, if applicable, the quantity received in the appropriate column and the signature of two medical staff providers completing the entry.

In some instances, controlled substances may be stocked in the nursing station which are not included on the preprinted inventory listing on the form. In those instances, the drug name and strength must be entered in a column at the top of the page when initially received in stock.

A new inpatient unit controlled substance log sheet is initiated at midnight and is utilized for a 24 hour period. Utilization of a new form includes completion of the following items: 1) page number, 2) date, 3) balance brought forward from the previous 24 hour period at the top of the page and 4) the signature of the transcriber in the same block as the wording "balance brought forward". At the end of the 24 hour period, the ending balance is tabulated at the bottom of the page. The completed log sheet is then photocopied and the original form delivered to pharmacy through the access port in Room 38. The copy is retained in the nurses station for a period of 30 days.

An inventory of all controlled substances stored in the Medication Room and in the nurses station is carried out at the change of each shift by a member of the oncoming and offgoing shifts. Each controlled substance stocked is physically counted by tablet, capsule, milliliter, etc., and documented in the Medication Room or Nurses Station Controlled Substance Log. Documentation includes date, time, the words "count correct/count incorrect", quantity inventoried, and signature of each health care provider involved.

Under unusual circumstances, controlled substances may be transferred between Medication Room stock and Nurses Station stock. Such transfers require two staff persons, one responsible for each stock, to complete the entry on each log. Entries include date, time,

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PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

"transferred to" or "received from" (indicating Medication Room or Nurses Station), the quantity of controlled substance transferred and the signature of each staff person on each log. Transfers from one stock are immediately listed as receipts in the receiving inventory. In addition, when controlled substances are transferred between working stocks, pharmacy is notified immediately by memo indicating drugs transferred, source and destination, and the reason necessitating the transfer.

In the absence of the pharmacist, discrepancies that cannot be immediately corrected are reported in writing by the inventory team to the responsible pharmacist. If the responsible pharmacist is unable to reconcile any discrepancies, a written report is made to the Health Care Manager, Captain/Shift Lieutenant, and, if applicable, to the Superintendent, Washington State Board of Pharmacy, and Drug Enforcement Administration.

Attached are general controlled substance handling procedures for inpatient nursing and outpatient nursing staff.

PROCEDURE:

RESPONSIBLE PERSON	SEQUENCE	ACTION TAKEN
Responsible Pharmacist	1	Stores and controls all controlled substances securely.
	2	Maintains documentation of all receipts and withdrawals of controlled substances from pharmacy or vault.
9 4 (46)	3	Attends all inventories, inspections, searches or shakedowns of controlled substance storage areas.
	4	Maintains a working supply of controlled substances in Medication Room storage cabinet.
	5	Provides working supply of controlled substances for nursing station stock upon proper request.
	6	Conducts inventory of all controlled substances on a quartery basis in conjunction with health authority and appointed staff.
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FIELD INSTRUCTION

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PHARMACEUTICAL	SERVIC	CES - CONTROLLED SUBSTANCES
	7	Monitors inventory and uses documentation provided by clinical staff for all controlled substances provided from Medication Room and
	8	Nurses Station stock. Maintains documentation of all receipts and withdrawals of controlled substances from Medication Room and Nurses Station.
Nursing Staff/Medical Provider	9	Documents each withdrawal and receipt, if applicable, of controlled substance from Medication Room or Nurses Station stock.
•	10	Conducts inventory of all controlled substance stock stored in the Medication Room and Nurses Station at change of each shift.
REVIEW: This field instruction i	is reviewe	ed annually.
REFERENCE: MSS	13.47	
SUPERSESSION: WCC	650,570	dated 9Mar95
ATTACHMENTS:		
GARY McCRACKEN, Health C	are Mana	10/25/96 DATE
		DATE
PHIL STANLEY, Superintende	int	
ANDREA BYNUM, Command	Manager	DATE
GS:cn		
1		1075 PAGE 1 OF 10

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CONTROL! 57 SUBSTANCES HANDLING PROCEDUF 73 FOR JRSING STATION MEDICAL STAFF

- 1. Controlled substances are to be signed out in single dose increments only.
- 2. Once signed out of working stock, controlled substances are to be administered immediately.
- 3. Controlled substances designated on an "as needed" basis are not to be signed out based on anticipated need but on a frequency no oftener than specified by the practitioner's order <u>and</u> then only if requested by the inmate.
- 4. The staff member signing out the controlled substance must be the individual who administers the medications.
- 5. Verify the inmate's identity prior to controlled substance administration.
- 6. The staff member administering an oral controlled substance is responsible for ensuring the medication has not been cheeked, palmed or otherwise concealed.
- 7. The staff member administering any controlled substance is responsible for documentation of administration on the medication administration record and in the nursing notes, if applicable.
- 8. The sign-out entry in the controlled substance log will include: 1) date, 2) time (in 2400 hour format), 3) inmate name (last name and first initial or first name), 4) inmate DOC number, 5) name of provider, 6) dose, 7) quantity wasted, if any, 8) quantity checked out (in arabic numerals only), 9) balance, and 10) full legible signature(s) and title(s).
- 9. Any error made on the controlled substance sign out sheet will be justified/ explained on the reverse side of the page by the staff member making the error. If that staff member is not in the facility, the explanation is made by the staff member discovering the error if possible, i.e., math error, wrong sheet, etc.
- 10. Disposal of unused or partially used controlled substance shall be witnessed by two medical staff members and attested to by the same with their signatures on the sign out sheet. A brief explanation for the destruction is to be documented on the back of the sign out sheet.
- 11. If the required case of an injectable controlled substance is less than that contained in the syringe, the quantity to be wasted/destroyed will be expelled in the presence of a witness utilizing guideline #10 and the remainder then administered to the patient.
- 12. When conducting controlled substance inventory counts, each staff member must witness the actual count and the documentation of the count in the controlled substance log for accuracy prior to signing each document. The staff member conducting the actual count should not know the quantity of controlled substance indicated in the controlled substance log.
- 13. If partial tablets are found in working stock which are unicentifiable, notify the pharmacist who will assist with disposal.
- 14. If a seal is broken on an injectable controlled suggestance field in working stock, the drug should be held in working stock until destruction/disposal by apprecriate charmacy staff can be completed.
- 15. If an error is made when making an entry in the controlled substance log, draw a single line through that portion of the entry in error and make and initial the correction. The portion of the entry in error must remain legible.

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CONTROLLE SUBSTANCES HANDLING PROC URES FOR OUTPATIENT NURSING STAFF

ATTAC	HMENT	
PAGE_	73	OFICE

- 1. Controlled substances are to be signed out in single dose increments only.
- 2. Once signed out of working stock, controlled substances must be administered at the next medication line except in the cases of "no shows" or "refusals".
- 3. The staff member signing out the controlled substance must be the individual who administers the medications.
- 4. Verify the inmate's identity prior to controlled substance administration.
- 5. The staff member administering an oral controlled substance is responsible to ensure to the greatest extent possible that medication has not been cheeked, palmed or otherwise concealed.
- 6. The staff member administering any controlled substance is responsible for documentation of administration on the medication administration record.
- 7. The sign-out entry in the controlled substance log will include: 1) date, 2) time (in 2400 hour format), 3) quantity checked out (in arabic numerals only), 4) balance (which must be verified after each entry), 5) inmate name (last name and first initial or first name), 6) inmate DOC number, 7) prescription number if available and 8) full legible signature and title.
- 8. Any error made on the controlled substance sign out sheet will be justified/ explained on the reverse side of the page by the staff member making the error. If that staff member is not in the facility, the explanation is made by the staff member discovering the error if possible, i.e., math error, wrong sheet, etc.
- 9. Disposal of unused or partially used controlled substance shall be witnessed by two medical staff members and attested to by the same with their signatures on the back of the sign out sheet. A brief explanation of the reason for destruction must preceded their signatures.
- 10. When conducting controlled substance inventory (counts), each staff member must witness the actual count and the occumentation of the count in the controlled substance log for accuracy prior to signing each cocument. The staff member conducting the actual count should not know the quantity of controlled substance indicated in the controlled substance log.
- 11. If partial tablets are found in working stock which are unidentifiable, notify the pharmacist who will assist with disposal.
- 12. If a seal is broken on an injectable controlled substance held in working stock, the drug should be held in working stock until destruction/disposal by appropriate pharmacy staff can be completed.
- 13. If an error is made when making an entry in the controlled substance log, draw a single line through that portion of the entry in error and make and initial the correction. The portion of the entry in error must remain legible. 1077

NURSES STATION CO . ROLLED SUBSTANCE RDER FORM

ATE: _		(PHONE ORDERS WILL NOT BE ACCEPTED)			
UPPLY n hand	QUANTITY REQUESTED	DESCRIPTION ORAL	MINIMUM QUANTITY	PHARMACY Qt sent & Lot #	
		Acetaminophen/codeine 30 mg	20		
	 :	Clonazepam 1 mg	25 25		
	·	Diazepam 5 mg	20	:	
		Lorazepam 1 mg	10		
<u>-</u>	 :	Methadone 10 mg			
		MS Contin 15 mg	25 25		
		MS Contin 30 mg	25 26		
		MS Contin 60 mg	25 25		
		Oxycodone APAP 5/325	25 25		
 ÷	<u> </u>	Pentazocine/Naloxone 50/.5	25		
<u>·</u>			25		
		Phenobarbital 30 mg	10		
<u>·</u>		Other	-		
		!NJECTABLE			
			4		
		Diazepam 10 mg/2 ml	. <u> </u>		
	<u>-</u>	Lorazepam 2 mg/ml 1 ml (Refrigerate)			
		Meperidine 50 mg Inj.	10		
	<u></u>	Meperidine PCA	1		
		Morphine 10 mg Inj.	10		
		Morphine PCA	1	•	
		Other			
		Other	<u> </u>		
				•	
	SIGNA	TURE OF TWO ORDERING HEALTH	I CARE PROVI	DERS:	
		i			
Request	ting	. Co-Sig	nature		
		SIGNATURE OF PHARMACIST FIL	ING ORDER:		
Signatu	re of Pharmac	ist Date F	illed		
	SIGNA	ATURE OF TWO RECEIVING HEALTI	H CARE PROVI	DERS:	
Signati	ure/Date/Time.	Signa	ture/Date/Time	February National National Local	



DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 . Shelton, Washington 98584

To II. Brown From Flats Rich



On 26 fam 97 ~1500° of received rental report from day skift re 1/m

I was advised the above the had received 120mg MS contine, and was evaluated by field PAC. Orders had been received and instituted. PAC Riddle advised that he polified Williams PAC Re 1/m Status.

1/m was tod' it reported through out pm. In was advised from Williams were noted and executed.

The coder & Thomas as, Frank Barth HOM was advised RE. above.

And memo completed.

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DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 . Shelton, Washington 98584

01-26-97

TO: JODI COLOMAN, RN3 FRANK BARTIN, HCMI. GARY MC CRACKEN, HCM2

THIS IS TO ADDISE THAT WHILE GERRORMING TIE ROUTINE CHANGE OF SHIPT WARCOTIC COUNT WITH DAY SHIFT RN, GEONGE ALLEN, IT WAS DISCOVENED THAT (2) TABLETS DF. 60 MGON MS CONTI HAD BEEN GIVEN IN ERROR TO 1/m (# BY GEORGE ALLEN, RN ON THIS DATE. RN ALLEN ADVISED POR ALLEN PLADER OF MEDICATION ERROR AND ORDERS WERE WRITE. TO COSENTENACT THE EFFECT OF THE 120 MGM OF MS. CONTIN WINCH HAD BEEN GIVEN. (PO.) T . SISTET LEADER, F. TUFTS-RICH, PN TOOK CHANGE OF IMPLEMENTING NEW OLDERS AND COORDINATING CONTINUOUS MONITONING OF 1/m1 ATTACHMENT_ there a service, Space 71. of 10 BUYL A. MOUNTS, LAN





DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER
P.O. Box 900 • Shelton, Washington 98584

To: Lt. Brown

Date: 1/26/97

Iwas notified in change of shift report that Ifm had been given a tabs of Morphine Sulfate Goong (ea.) in stead of 2 Percocet at 1440 today PAC Riddle was notified immediately after discovery of error. Orders were recil. + carried out, requiring 1:1 Nursing from 1500 til departure from wcc & 2120. Im was cared for by F. tufts-Rich RN. I ald Diabetic Lines + Treatment Roon, helping with his care. I'm became much more sedeted @ 2050 with sl. Surred speech and dilated pupils. Orders were received from PAC williams to Send to Moth. I'm sent via ambulance because of the tricreased risk of aspiration should be resume vomiting while so sedated.

We were notified of his admission to Moth @ apple 2200.

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CC: Jodi Coleman RVIII Frank Barth HCM I Gary McCracken HCM II Hal Williams PAC

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Concreted page



DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 . Shelton, Washington 98584

January 27, 1997

To:

Frank Barth, Health Gare Manage

From:

G. L. Navarro, MD

Subject: Investigation report of the incident that occurred on January 26, 1997.

Enclosures:

- 1. Statement from PA-C Riddle
- 2. Statement from PA-C Williams
- 3. Statement from Mr. George Allen RN
- 4. Statement from Nursing staff on duty: Ms. Tufts-Rich, Ms.

Mounts, Ms. Borchers

5. Nursing instructions and procedures on handling of medications

At approximately 1445, January 26, 1997 MS Contin 120 mg. (an oral morphine preparation) ordered for another inmate was inadvertently given by Mr. George Allen RN, by his own admission, to another patient, inmate PA-C Riddle was immediately notified and gastric emptying procedures were promptly started. The patient was closely observed for any untoward occurrence and eventually transferred at 2120 for more intensive observation, to Mason General on orders of PA-C Williams after he received phone reports that Mr was becoming more sedated with slurred speech and dilated pupils. All the steps needed to be sure that the patients health is not placed in jeopardy after the incident, was accomplished in a timely fashion. Verbal report from MGH this morning was encouraging, in that they did not observe any untoward side effects of this incident and will transfer the patient back to us sometime today. Mr. Allen was involved in an incident of a similar nature approximately two weeks ago,

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and admitted to a total of 4-5 other similar errors in his seven years employment at WCC.

Review of the nursing procedures indicated that there are documented instructions to ensure that the proper dose and medications are given to the right patient for controlled substances. I do not see any instructions of a similar nature for drugs other than controlled medications. There are also no instructions that I could find on how to document these incidents and what steps the nursing service have to do in order to correct any deficiencies in the quality of patient care, if required. This incident appears to be a simple case of the nurse not paying attention to the necessary steps needed in order to carry out the physician's or providers medication orders accurately. There is, however, the need to have a revised medications instruction to clearly state the steps needed to ensure that all medications are administered properly and accurately in a timely fashion. There should be continuing emphasis on the strict adherence to these steps during regularly recorded meetings by the nursing staffs. If a pattern of incidents appear to occur on the same individual, a process of action to help rectify the problem should be clearly documented in a separate instruction. Finally I would recommend that the nursing supervisor revisit the previous incidences that Mr. Allen was involved in, and recommend a plan to assist this individual who appears to be experiencing some difficulties at this time.





STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS MEMORANDUM

TO: DR. IDAVARRO

DATE: /-27-97

FROM: HENTELIAMS PAC

SUBJECT: I/MI

by RN2 Tuffs-Rich—that I/m
had become lethargic Nith Sturred specch and
Vilated pupils despite IV Narran given.
The decision was made by me at that time
to refer the patient to most ER.

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d. was notified at approx 1445 - on 1-26-97 by beauge aller, RN That he had given Z 60 mg. us contin tolets to m by even. On examination the in was alert, overted and in No acute distring. He had No respiratory duting, such was nomal. I andered speece 30ce to be given with water. When in vomited up toblets could be seen in The vometur. I ordered activated chan val and may citrate po. Order were also guen for close montoning of Brokkep as well as 0.4 mg Narcan of BP & to 690 eptobe and for step 612/min I also arded The nursing stoff to contact PA williams, who I informed of the situation via telephone, of any changes in The inis to port in a hep-tock if war can was to be used and prepare to transfer 1 m To The I'm was stable when any shift endel. I telephoned The nurse of approx 5:45 pm and was Told the 1m was stold. The PM Nurses should be and comprised for the order. The Fulch the follow

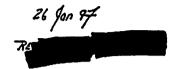


DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 . Shelton, Washington 98584

To It. Brown From Flutts Rick



On 26 fam 97 ~1500° of received rental report from day shift No. 1/m

I was alwayd the above to had received roomy Ms contin, and was evaluated by fidel PAC. Orders had been received and institution. PAC Riddle advised that he polified Williams PAC Ro 1/m status.

If was too to more provided to without PAC. Orders ascived from Williams were noted and executed.

The order E Thomas OD, Frank Barth HOM was advised RE above.

And memo completed.

Lighthalk

086 PAGE 82 OF C

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DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 . Shelton, Washington 98584

01-26-97

FRANK BARTH, NCM, GARY MC CRACKEN, HOME

THIS IS TO ADUISE THAT WHILE DEARORMING THIS ROUTINE CHANGE OF SHIPT WARROTTIC COUNT WITH DAY SHIFT RN, GEORGE ALLEN, IT WAS DISCOVERED THAT (2) TABLETS OF 60 MGm MS COUTIL HAD BEEN GIVEN IN ERROR TO 1/M (# BY GOOLGE ALLEW, RU ON THIS WATE RN ALLEN ADVISED PAC ALLEN PLADLE OF MEDICATION ERROR AND ORDERS WERE WRITTER TO COLUTENACT THE EFFECT OF THE 120 MGM OF MS CONTIN, WINCH HAD BEEN GIVEN (PO) TO 1/M SIGHT LEADER, F. TUFTS-RICH, RN TOOK CHANGE OF IMPLEMENTING NEW thems AND COORDINATING CONTINUOUS MONITONING OF 1/m ATTACHMENT Men Gorente, Son PAGE 93 OF !! (ISTUK A. MOUNTS, LPA)



DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 . Shellon, Washington 98584

To: Lt. Brown

Date: 1/26/97

Twas notified in change of slift report that Ifm rad been given 2 tabs of Morphine sulfate Going (ea.) in steat of 2 Percocet at 1440 today PAC Riddle was notified immediately after discovery of error. Orders were recid. + Carried out, requiring 1:1 Nursing from 1500 til departure from wcc @2120. I'm was tared for by F. Tufts-Rich RN. I did Diabetic Lines + Treatment Roon, helping with his care. I'm became much more scalated @ 2050 with st. Surred speech and dilated pupils. Orders were received from PAC Williams to Send to MGH. I'm sent via ambulance because of the increased risk of aspiration should be reserve vomiting while so sedated.

We were notified of his admission to MGH @ apple 2000.

BBorchush

CC: Jodi Coleman RVIII Frank Barth HCM I Gary McCracken HCM II Hal Williams PAC

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Concreted paper



STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 900 • Shelton, Washington 98584

August 1, 1996

TO:

Nursing Staff

FROM:

JoAnn Coleman, RN 3 C WCA Gary Siegel P DL

SUBJECT: Controlled Substance Handling Procedures

The following guidelines are provided as a reminder of the appropriate handling of controlled substances in this facility. These guidelines are applicable to all nursing staff EXCEPT those functioning as medication administration staff at designated medication lines. It is expected that each individual encompassed by the scope of this memorandum will comply with these guidelines.

- Controlled substances are to be signed out in single dose increments only. 1.
- 2. Once signed out of working stock, controlled substances are to be administered immediately.
- 3. Controlled substances designated on an "as needed" basis are not to be signed out based on anticipated need but on a frequency no oftener than specified by the practitioner's orders and then only if requested by the inmate.
- The staff member signing out the controlled substance must be the individual who administers the medications.
- Verify the inmate's identity prior to controlled substance administration.
- The staff member administering an oral controlled substance is responsible for 6. ensuring the medication has not been cheeked palmed or otherwise concealed.
- 7. The staff member administering any controlled substance is responsible for documentation of administration on the medication administration record and in the nursing notes, if applicable.

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Nursing Staff
August 1, 1996
Page Two

- 8. The sign-out entry in the controlled substance log will include (A) date, (B) time (in 2400 hour format), (C) quantity checked out (in arabic numerals only), (D) balance (which must be verified after each entry), (E) inmate name (last name and first initial or first name), (F) inmate DOC number, (G) prescription number if available, and (H) full <u>legible</u> signature and title.
- 9. Any error made on the controlled substance sign out sheet will be justified/ explained on the reverse side of the page by the staff member making the error. If that staff member is the not in the facility, the explanation is made by the staff member discovering the error if possible, i.e., math error, wrong sheet, etc.
- 10. Disposal of unused or partially used controlled substance shall be witnessed by two medical staff members and attested to by the same with their signatures on the back of the sign out sheet. A brief explanation of the reason for destruction must precede their signatures.
- 11. If the required dose of an injectable controlled substance is less than that contained in the syringe, the quantity to be wasted/destroyed will be expelled in the presence of a witness utilizing guideline #10 and the remainder then administered to the patient.
- 12. When conducting controlled substance inventory (counts), each staff member must witness the actual count <u>and</u> the documentation of the count in the controlled substance log for accuracy prior to signing each document. The staff member conducting the actual count should not know the quantity of controlled substance indicated in the controlled substance log.
- 13. If partial tablets are found in working stock which are unidentifiable, notify the pharmacist who will assist with disposal.
- 14. If a seal is broken on an injectable controlled substance held in working stock, the drug should be held in working stock until destruction/disposal by appropriate pharmacy staff can be completed.
- 15. If an error is made when making an entry in the controlled substance log, draw a single line through that portion of the entry in error and make and initial the correction. The portion of the entry in error must remain legible.

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DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P. O. Box 900 . Shelton, Washington 98584

February 8, 1994

TO:

All Nursing Staff

FROM:

Jodi Coleman, RN 3 (

SUBJECT: Pre-packaged Prescriptions

The Items on the attached list are available to the nursing staff as nursing prepackaged prescriptions. These items are located in Drawer #5 of the Documed. These pre-packaged prescriptions may be used after the nurse secures an order from the PA or MD if the pharmacy is closed.

To use the Documed in this manner, requirements are:

- 1. An authorized key.
- 2. Leave documentation for any item(s) removed. (Leave the documentation any place in the Documed.)
- 3. Completion of information on the pre-packaged prescription label:
 - a. Inmate name (complete)
 - b. Inmate DOC number
 - c. Date of issue
 - d. Complete directions for use by the inmate.
 - e. Name of drug and number issued
 - Expiration date f.
 - Name of prescribing practitioner

Insurance: Consider after completing all required information on the pre-packaged prescription the photocopying of this package to protect yourself.

If a medication/prescription is needed for an emergency, the nurse must call/contact the PA not the pharmacist. The PA may call the pharmacist.

If any or all of the nursing staff want a demonstration of this memo, please contact Gary Siegel, R.Ph.

Attached is the WAC 246-869-120, Mechanical Devices.

JC:cn

Attachments



DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P. O. Box 900 . Shelton, Washington 98584

February 3, 1994

TO:

All Medical Providers

FROM:

Gary Slegel, R.Ph.

SUBJECT:

Pre-Pack Prescriptions

The following medications are available as nursing pre-packs, effective date February 7, 1994.

MEDICATION	Amount In pack	# of pre-pack	<u>.</u>
Albuterol Inhaler	ea .	3	 1
Amox/K Clavulantate 250 mg	10	2	<i>;</i> ≛., ∴ .
Belladonna w/Pb 1/4 tabs	10	2	•
Cephalexin 500 mg caps	13	2	:
Clonidine 0.2 mg tabs	10	. 2	
Diphenhydramine 50 mg caps	10	2	
Erythromycin 250 mg tabs	13	2	
Hydroxyzine 50 mg tabs	10	. 2	
Ibuprofen 400 mg	. 20	4	ر ماران ماران
Lindane Shampoo	2 oz	2	
Metaproterenol Inhaler	ea	3	
Methocarbamol 750 mg	20	3	 .
Midrin (generic)	12	2	
Nitroglycerin 1/150 gr S.L.	25	2	
Prochlorperazine 10 mg caps	7	. 2	•
Ranitidine 150 mg	7 .	2	1092
Sulfameth/Trimeth DS	'7 -	2	ATTACHMENT
GS:cn	1		PAGE_27 OF 1

MAC 246-869-120 Mechanical devices in application Mechanical devices for storage of flo tock, shall be limited to hospitals and shall comply w. all the follow-

ing provisions:

(1) All drugs and medicines to be stocked in the device shall be prepared for use in the device by or under the direct supervision of a registered pharmacist in the en of the hospital and shall be prepared in the hospital from the hospital stock in which the drug is to be administered. "Hospital" shall mean any hospital licensed by the state department of health or under the direct supervision of the state department of institutions.

(2) Such device shall be stocked with drugs and medicines only by a registered pharmacist in the employ of

the hospital.

(3) A registered pharmacist in the employ of the hospital shall be personally responsible for the inventory and stocking of drugs and medicines in the device and he shall be personally responsible for the condition of the drugs and medicines stored in the device.

(4) A registered pharmacist in the employ of the hospital shall be the only person having access to that portion, section, or part of the device in which the drugs or

medicines are stored.

(5) All containers of drugs or medicines to be stored in the device shall be correctly labeled to include: Name, strength, route of administration and if applicable, the expiration date.

(6) At the time the removal of any drug or medicine from the device, the device shall automatically make a written record showing the name, strength, and quantity of the drug or medicine removed, the name of the patient for whom the drug or medicine was ordered, and the ntification of the nurse removing the drug or medicine from the device. The record must be maintained for two years by the hospital and shall be access-

sible to the pharmacist.

(7) Medical practitioners authorized to prescribe, pharmacists authorized to dispense, or nurses authorized to administer such drugs shall be the only persons authorized to remove any drug or medicine from the device and such removal by a nurse or medical practitioner shall be made only pursuant to a chart order. An identification mechanism, required to operate the device shall be issued permanently to each operator while the operator is on the staff of, or employed by the hospital. Such mechanism must imprint the operator's name or number if it permits the device to operate.

(8) The device shall be used only for the furnishing of drugs or medicines for administration in the hospital to registered in-patients or emergency patients in the

hospital

(9) Every hospital seeking approval to use any device shall, prior to installation of the device, register with the board by filing an application. Such application shall contain: The name and address of the hospital; the name of the registered pharmacist who is to be responsible for stocking the device; the manufacturer's name and model,

ploy of the hospital hall not include any pharmacist who is, or is employed by, a manufacturer, wholesaler, distributor, or itinerant vendor of drugs or medicines.

(12) Each and every device approved by the board shall be issued a certificate of location. Such certificate must be conspicuously displayed on the device and contain the following:

(a) Name and address of the hospital

(b) Name of the registered pharmacist who is to be responsible for stocking the device

(c) Location of the device in the hospital

(d) Manufacturer's name of the device and the serial number of the device.

(13) Upon any malfunction the device shall not be used until the malfunction has been corrected.

(14) A copy of this regulation shall be attached to each and every device certified by the board of pharmacy. [Statutory Authority: RCW 18.64.005, 92-12-035 (Order 277B), § 246-369-120, filed 5/28/92, effective 6/28/92. Statutory Authority: RCW 18.64.005 and chapter 18.64A RCW, 91-18-057 (Order 191B).

recodified as § 246-869-120, filed 8/30/91, effective 9/30/91; Regulation 47, filed 12/1/65.]

In the proposed location of each device in approval has like like location, and no change in the location, has board and no change in the location, like loc

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WAC 246-873-050 Absect of a pharmacist. (1) General. Pharmaceutical services shall be available on a

24-hour basis. If round-the-clock services of a pharma-cist are not feasible, arrangements shall be made in advance by the director of pharmacy to provide reasonable assurance of pharmaceutical services.

- (2) Access to the pharmacy. Whenever a drug is required to treat an immediate need and not available from floor stock when the pharmacy is closed, the drug may be obtained from the pharmacy by a designated registered nurse, who shall be accountable for his/her actions. One registered nurse shall be designated in each hospital shift for removing drugs from the pharmacy.
- (a) The director of pharmacy shall establish written policy and recording procedures to assist the registered nurse who may be designated to remove drugs from the pharmacy, when a pharmacist is not present, in accordance with Washington State Pharmacy Practice Act, RCW 18.64.255(2), which states that the director of pharmacy and the hospital be involved in designating the nurse.
- (b) The stock container of the drug or similar unit dose package of the drug removed shall be left with a copy of the order of the authorized practitioner to be checked by a pharmacist, when the pharmacy reopens, or as soon as is practicable.
- (c) Only a sufficient quantity of drugs shall be removed in order to sustain the patient until the pharmacy opens.
- (d) All drugs removed shall be completely labeled in accordance with written policy and procedures, taking into account state and federal rules and regulations and current standards. [Statutory Authority: RCW 18.64-.005 and chapter 18.64A RCW. 91-18-057 (Order 191B), recodified as § 246-873-050, filed 8/30/91, effective 9/30/91. Statutory Authority: RCW 18.64.005(11), 81-16-036 (Order 162), § 360-17-050, filed 7/29/81.]

ATTACHMENT PAGE 90 OF 106

tion to the patient shall not be subject to this regulation. Such policies shall allow the designated registered nurse(s) to deliver medications other than controlled substances, pursuant to the policies and procedures

which shall require that:

(1) An order of a practitioner authorized to prescribe a drug is presented. Oral or electronically transmitted orders must be verified by the prescriber in writing within 72 hours.

- (2) The medication is prepackaged by a pharmacist and has a label that contains:
- (a) Name, address, and telephone number of the hospital.
- (b) The name of the drug (as required by chapter 246-899 WAC), strength and number of units.
- (c) Cautionary information as required for patient safety and information.
- (d) An expiration date after which the patient should not use the medication.
- (3) No more than a 24-hour supply is provided to the patient except when the pharmacist has informed appropriate hospital personnel that normal services will not be available within 24 hours.
- (4) The container is labeled by the designated registered nurse(s) before presenting to the patient and shows `·llowing:

Name of patient;

- (b) Directions for use by the patient;
- (c) Date;
- (d) Identifying number:
- (c) Name of prescribing practitioner;

(f) Initials of the registered nurse;

- (5) The original or a direct copy of the order by the prescriber is retained for verification by the pharmacist after completion by the designated registered nurse(s) and shall bear:
 - (a) Name and address of patient;
 - (b) Date of issuance;
 - (c) Units issued;
 - (d) Initials of designated registered nurse.
- (6) The medications to be delivered as emergency pharmaceuticals shall be kept in a secure place in or near the emergency room in such a manner as to preclude the necessity for entry into the pharmacy.
- (7) The procedures outlined in this rule may not be used for controlled substances except at the following rural hospitals which met all three of the rural access project criteria on May 17, 1989:

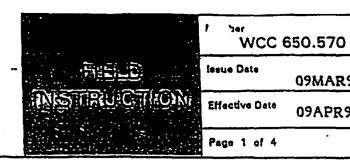
		. City
l. 2. 3.	Lake Chelan Community Hospital St. Joseph's Hospital Whitman Community Hospital	Chelan Chewelah
4.	Lincoln Hospital	Colfax Davenport
6. 7.	Dayton General Hospital Ocean Beach Hospital	Dayton Ilwaco
	Newport Community Hospital Jefferson General Hospital	Newport Part Townsend
10.	Ritzville Memorial Hospital Willapa Harbor Hospital	Ritzville South Bend

Hospital

[Statutory Authority: Amended effective 6/28/92; Statutory Authority: RCW 18.64.005 and chapter 18.64A RCW. 91-18-057 (Order 191B), recodified as § 246-873-060, filed 8/30/91, effective 9/30/91. Statutory Authority: RCW 18.64.005. 89-12-011 (Order 225), § 360-17-055, filed 5/26/89; 83-23-109 (Order 179), § 360-17-055, filed 11/23/83.]

ATTACHMENT_





09MAR95

09APR95

TITLE

PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

AUTHORITY: DOP 420.540

PURPOSE: To provide procedures for handling and control of all controlled substances.

APPLICABILITY: Applies to all WCC staff.

DEFINITIONS:

Controlled Substance: A drug substance or immediate precursor of such drug or substance so designated under or pursuant to Chapter 69.50 RCW, the Uniform Controlled Substance Act.

Responsible Pharmacist: A licensed pharmacist placed in charge of a pharmacy by a nonlicensed proprietor/owner. Every portion of the establishment coming under the jurisdiction of the pharmacy laws shall be under the full and complete control of such responsible pharmacist.

FIELD INSTRUCTION:

The Pharmacist Supervisor/Responsible Pharmacist is responsible for all controlled substances.

Controlled substances stocked within the pharmacy are stored in a locked cabinet. The cabinet key is on each pharmacist's key ring. In an emergency, designated medical staff may contact the pharmacist or pharmacist supervisor in order to facilitate withdrawal of controlled substances from Vault/Pharmacy stock. Controlled substances removed from the pharmacy must be signed out in the Vault/Pharmacy Controlled Substance Log which is also stored in the cabinet. Withdrawals of controlled substances from the pharmacy must immediately be entered in the Medical Room Controlled Substance Log.

Each receipt of a controlled substance is immediately documented in the Vault/Pharmacy Controlled Substance Log. Documented information includes current date; quantity received; Field Order number; current balance; and full signature and title. Perpetual inventory of all controlled items shall be maintained at all times.

Pharmacy stock of controlled substances is stored in two locations within the institution. These locations are: 1) the locked cabinet within the pharmacy and 2) the contolled substance vault - located in Major Control. For security reasons, the bulk of all controlled substances within the

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PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

institution is stored in the vault. Vault storage is inaccessible except to the responsible pharmacist and the Superintendent. The Superintendent maintains a duplicate vault combination in a sealed envelope, plainly marked, and filed in another safe.

Inventories, inspections, searches or shakedowns are never made in the controlled substance vault or pharmacy locked cabinet except in the presence of the responsible pharmacist.

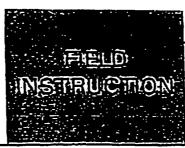
Once each quarter, the Superintencient or designee appoints a staff member not assigned to health services to conduct jointly with the responsible pharmacist and the health authority an inventory of all controlled items. Verification of inventory is documented in the Vault Pharmacy Controlled Substance Log indicating date, the word inventory, current balance, and signatures of all members of the inventory team. Discrepancies, if any, are reported to the Superintendent, Washington State Board of Pharmacy, and Drug Enforcement Administration as applicable. When personnel changes involve the health authority or responsible pharmacist, a controlled substance inventory shall be performed and all appropriate documentation reviewed. Vault combinations are changed whenever personnel changes involve the responsible pharmacist or the Superintendent.

Expenditures of controlled substances from the vault stock is documented in the appropriate section of the Vault Controlled Substance Log. Documentation information includes: 1) date; 2) amount withdrawn; 3) current balance; 4) destination of issue, and 5) full signature and title. Whenever possible, this procedure is carried out by the responsible pharmacist.

A working stock of controlled substances is held in the locked safe in the Medication Room. Receipt of controlled substances into this stock is entered in the Medication Room Controlled Substance Log indicating date, time, amount received, current balance, source of receipt, signature, and title. Expenditures of controlled substances from the Medication Room supply are documented in the Medication Room Controlled Substance Log indicating date, time, amount withdrawn, balance, inmate name, inmate DOC number, prescription number, signature, and title. This documentation is provided for <u>each</u> expenditure from this stock.

An inventory of all controlled substances stored in the Medication Room is carried out at the change of each shift by a member of the oncoming and offgoing shifts. Each controlled substance stocked is physically counted by tablet, car sule, milliliter, etc., and documented in the Medication Room Controlled Substance Log. Documentation includes date, time, the words — "count correct/count incorrect", quantity inventoried, and signature of each clinical staff member involved.





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PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

In the absence of the pharmacist, discrepancies that cannot be immediately corrected are reported in writing by the inventory team to the responsible pharmacist. If the responsible pharmacist is unable to reconcile any discrepancies, a written report is made to the Health Care Manager, Captain/Shift Lieutenant, and, if applicable, to the Superintendent, Washington State Board of Pharmacy, and Drug Enforcement Administration.

PROCEDURE:

RESPONSIBLE PERSON	SEQUENCE	ACTION TAKEN
Responsible Pharmacist	. 1	Stores and controls all controlled substances securely.
	. 2	Maintains documentation of all receipts and withdrawals of controlled substances from pharmacy or vault.
•	.	Attends all inventories, inspections, searches or shakedowns of controlled substance storage areas.
	' 4	Maintains a working supply of controlled substances in Medication Room storage cabinet.
•		Conducts inventory of all controlled substances on a quarterly basis in conjunction with health authority and appointed staff.
•	6 .	Monitors inventory and uses documentation provided by clinical staff for all controlled substances stored in the Medication Room.
	, 7	Maintains documentation of all receipts and withdrawals of controlled substances from
•	8	Medication Room.
	0	Documents each withdrawal of controlled substance from medication Room stock.
	9	Conducts inventory of all controlled substance stock stored in the Medication Room at change of each shift.

REVIEW: This field instruction is reviewed annually.

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PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

REFERENCE:

MSS 13.47

SUPERSESSION:

WCC 650.570 dated 19Oct90 ·

ATTACHMENTS:

· None

GARY McCRACKEN. Health Care Manager

DATE

DAT

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ANDREA BYNUM, Command Manager

DALE

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NURSING PROCEDURE

INPATIENT ORDERS

MEDICATIONS:

- 1. Advise the physician/provider that medication orders need to include:
 - ·a. Date
 - b. Time must have exact time
 - c. Controlled substance ordered must also include Form DOC 13-15 (This must be identical to the Inpatient order to be valid.)
 - d. Exact length of time of the medication being ordered, i.e., 24 hours, 48 hours, 72 hours, 96 hours OR 2 days, 3 day, 7 days (each day equals 24 hours)
- 2. Telephone orders must include:

1 a., b., c., d., and Form DOC 13-15, if applicable. These orders are to be signed as soon as possible.

- 3. All orders are to be legibly signed.
- 4. When transcribing medication orders, the nursing staff will bracket the order with {} date, time, a clear complete signature and their name stamp on each copy.
- 5. The order must be <u>completely</u> reviewed for completeness and Form 13-15 for exactness and completion before taking to the Pharmacy.
- 6. If orders are unclear, the nurse attempting to transcribe is responsible for returning the order to the physician/provider for clarity, then delivery them to the Pharmacy.

Signature Date

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NURSING PROCEDURES

MEDICATION RECORD - INPATIENT:

- 1. A medication record DOC 13-16 is to be prepared by the nurse who transcribes the first medication order.
- 2. This medication record will contain complete information:
 - a. Inmate: Name (Last, first, middle) printed
 - b. Facility: WCC Inpatient (Ward)
 - c. DOC # clearly printed
 - d. Month and year
 - e. All allergies are to be printed in red
 - f. The name of the nurse who transcribed these orders and prepared this medication record will be printed in the lower right corner.
 - g. "Name Alert" shall be printed in red directly below the inmate name if the chart has indicated name alert.
- 3. Medication: [Rx]
 - a. Name of the medication both the ordered name and the generic drug supplied by the pharmacy.
 - b. Frequency i.e., QID, TID, PRN, q 4 hours.
 - c. Amount, i.e., 1 tab, 1 cc.
 - d. Route of administration, i.e., oral (p.o.), IM, IV, rectal, etc.
 - f. Physician/provider.
 - g. Start date and time, if applicable.
 - h. End date and time, if applicable.
- 4. At the top of DOC 13-16, must have the provider (nurse) name clearly written and initialed.
- 5. If the medication is ordered on any other date than the first day of the month, use a wide-top felt marker to draw a line to the correct start date.
- 6. If the medication order spans into the next month and space is available on the medication record, the Rx may be written and labeled with the month (i.e., August) in the left margin. If the record has insufficient space, a new medication record must be prepared for the following month.
- 7. Renewing medication(s) orders, except controlled substances, may be continued on the same Rx as the Medication Record if there is no change in dose, frequency or route of administration. This is accomplished by running a red line 1 through the start and end dates and putting in new dates in red. This also applies to a Physician/provider change.

NURSING PROCEDURE Page Two

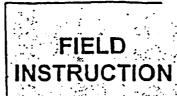
MEDICATION RECORD - INPATIENT:

- 8. Orders to stop medication or change the order are to be effective immediately. The medication record will be marked by:
 - a. A diagonal line through the Rx box.
 - b. A wide felt marker line following the last dose given.
 - c. Under the wide line, the nurse who transcribed the order will write DC or change, write their name, date and stamp.
- Medication orders that are changing or Discontinuing medications will cause the nurse to return the medication to the pharmacy along with the orders (yellow copy of the PER).
- 10. Controlled substance changes require the provider to write a <u>new</u> order and DOC 13-15 and a new Rx section on the Medication Record to be completed, as described in (3 above).
- 11. Medication given past the ending time of the order constitutes a medication error, thus requiring the nurse to complete an incident report with copies to the nursing supervisor, pharmacy, health care manager and medical records.
- 12. Medication(s) that are refused by the patient are to be marked on the medication record on that dose/time with a red (R). Precharting of medication can potentially be a liability.

Signature RN3 7-9-96
Date

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TITLE

PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

AUTHORITY: DOP 420.540

PURPOSE: To provide procedures for handling and control of all controlled substances.

APPLICABILITY: Applies to all WCC staff.

DEFINITIONS:

<u>Controlled Substance</u>: A drug substance or immediate precursor of such drug or substance so designated under or pursuant to Chapter 69.50 RCW, the Uniform Controlled Substance Act.

Responsible Pharmacist: A licensed pharmacist placed in charge of a pharmacy by a nonlicensed proprietor/owner. Every portion of the establishment coming under the jurisdiction of the pharmacy laws shall be under the full and complete control of such responsible pharmacist.

FIELD INSTRUCTION:

The Pharmacist Supervisor/Responsible Pharmacist is responsible for all controlled substances.

Controlled substances stocked within the pharmacy are stored in a locked cabinet. The cabinet key is on each pharmacist's key ring. In an emergency, designated medical staff may contact the pharmacist or pharmacist supervisor in order to facilitate withdrawal of controlled substances from Vault/Pharmacy stock. Controlled substances removed from the pharmacy must be signed out in the Vault/Pharmacy Controlled Substance Log which is also stored in the cabinet. Windrawals of controlled substances from the pharmacy must immediately be entered as a receipt in the appropriate work station Controlled Substance Log.

Each receipt of a controlled substance is immediately documented in the Vault/Pharmacy Controlled Substance Log. Documented information includes current date; quantity received; Field Order number; current balance; and full signature and title. Perpetual inventory of all controlled items shall be maintained at all times.

Pharmacy stock of controlled substances is stored in two locations within the institution. These locations are: 1) the locked cabinet within the pharmacy and 2) the controlled substance vault located in Major Control. For security reasons, the bulk of all controlled substances within the institution is stored in the vault. Vault storage is inaccessible except to

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PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

the two institution pharmacists and the Superintendent. The Superintendent maintains a duplicate vault combination in a sealed envelope, plainly marked, and filed in another safe.

Inventories, inspections, searches or shakedowns are never made in the controlled substance vault or pharmacy locked cabinet except in the presence of the responsible pharmacist.

Once each quarter, the Superintendent or designee appoints a staff member <u>not assigned to health services</u> to conduct jointly with the responsible pharmacist and the health authority an inventory of all controlled items. Verification of inventory is documented in the Vault/Pharmacy Controlled Substance Log indicating date, the word "inventory", current balance, and signatures of all members of the inventory team. Discrepancies, if any, are reported to the Superintendent, Washington State Board of Pharmacy, and Drug Enforcement Administration as applicable. When personnel changes involve the health authority or responsible pharmacist, a controlled substance inventory shall be performed and all appropriate documentation reviewed. Vault combinations are changed whenever personnel changes involve the responsible pharmacist or the Superintendent.

Expenditures of controlled substances from the vault stock are documented in the appropriate section of the Vault Controlled Substance Log. Documentation information includes: 1) date; 2) amount withdrawn; 3) current balance; 4) destination of issue, and 5) full signature and title. Whenever possible, this procedure is carried out by the responsible pharmacist.

A working stock of controlled substances is held in a double locked storage in the Medication Room and in the inpatient workstation (nurses station). Receipt of controlled substances into either stock is entered in the appropriate Controlled Substance Log indicating date, time, amount received, current balance, source of receipt, signature, and title. Expenditures of controlled substances from the Medication Room supply are documented in the Medication Room Controlled Substance Log indicating date, time, amount withdrawn, balance, inmate name, inmate DOC number, prescription number, signature, and title. Expenditures of controlled substances from the nurses station supply are documented on the Inpatient Controlled Substance log indicating time, inmate name, DOC number, provider's name, dosage, any amount wasted, amount withdrawn in the appropriate column and medical staff person's signature and title. If any quantity of the dose withdrawn is wasted, the destruction must be witnessed and co-signed by a second medical staff person. Documentation is provided for each expenditure from Controlled Substance stock. Except in the case of extreme emergency, controlled substances shall not be drawn from nurses station stock for outpatient use or from medication room stock for inpatient use.

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PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

Pharmacy staff monitor controlled substance stock levels in the medication room and replenish this supply in quantities to meet anticipated/possible requirements. Inpatient nursing staff monitor controlled substance stock levels in the nurses station. New stock or restock items are requested via a preprinted form which must be signed by two health care providers and delivered to the pharmacy. Controlled substance items are supplied in minimum quantities as indicated on the order form and must be ordered/reordered in those quantities or multiples thereof. Filled orders for bulk controlled substances are delivered to nurses station by the pharmacist and receipted for by two health care providers on the order/reorder form. Order/reorder forms remain a portion of permanent pharmacy controlled substance receipts. Nursing staff are responsible for entering all controlled substance receipts on the controlled substance log. Such entry includes the time, the statement "from pharmacy" or other source, if applicable, the quantity received in the appropriate column and the signature of two medical staff providers completing the entry.

In some instances, controlled substances may be stocked in the nursing station which are not included on the preprinted inventory listing on the form. In those instances, the drug name and strength must be entered in a column at the top of the page when initially received in stock.

A new inpatient unit controlled substance log sheet is initiated at midnight and is utilized for a 24 hour period. Utilization of a new form includes completion of the following items: 1) page number, 2) date, 3) balance brought forward from the previous 24 hour period at the top of the page and 4) the signature of the transcriber in the same block as the wording "balance brought forward". At the end of the 24 hour period, the ending balance is tabulated at the bottom of the page. The completed log sheet is then photocopied and the original form delivered to pharmacy through the access port in Room 38. The copy is retained in the nurses station for a period of 30 days.

An inventory of all controlled substances stored in the Medication Room and in the nurses station is carried out at the change of each shift by a member of the oncoming and offgoing shifts. Each controlled substance stocked is physically counted by tablet, capsule, milliliter, etc., and documented in the Medication Room or Nurses Station Controlled Substance Log. Documentation includes date, time, the words "count correct/count incorrect", quantity inventoried, and signature of each health care provider involved.

Under unusual circumstances, controlled substances may be transferred between Medication Room stock and Nurses Station stock. Such transfers require two staff persons, one responsible for each stock, to complete the extry on each log. Entries include date, time,

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TITLE

PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

"transferred to" or "received from" (indicating Medication Room or Nurses Station), the quantity of controlled substance transferred and the signature of each staff person on each log. Transfers from one stock are immediately listed as receipts in the receiving inventory. In addition, when controlled substances are transferred between working stocks, pharmacy is notified immediately by memo indicating drugs transferred, source and destination, and the reason necessitating the transfer.

In the absence of the pharmacist, discrepancies that cannot be immediately corrected are reported in writing by the inventory team to the responsible pharmacist. If the responsible pharmacist is unable to reconcile any discrepancies, a written report is made to the Health Care Manager, Captain/Shift Lieutenant, and, if applicable, to the Superintendent, Washington State Board of Pharmacy, and Drug Enforcement Administration.

Attached are general controlled substance handling procedures for inpatient nursing and outpatient nursing staff.

PROCEDURE:

RESPONSIBLE PERSON	SEQUENCE	ACTION TAKEN
Responsible Pharmacist	1	Stores and controls all controlled substances securely.
	2	Maintains documentation of all receipts and withdrawals of controlled substances from charmacy or vault.
•	3	Attends all inventories, inspections, searches or shakedowns of controlled substance storage areas.
	4	Maintains a working supply of controlled substances in Medication Room storage cabinet.
-	5	Provides working supply of controlled substances for nursing station stock upon proper request.
	6	Conducts inventory of all controlled substances on a quarterly basis in conjunction with health authority and appointed staff.

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FIELD

Numb	WCC 650.570
Issue	Date
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TITLE

PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

•	8	Monitors inventory an provided by clinical substances provided fro Nurses Station stock. Maintains documentation withdrawals of control	staff for all controlled m Medication Room and on of all receipts and olled substances from
	0	Medication Room and N	
Nursing Staff/Medical Provider	9		idrawal and receipt, if olled substance from
	10	Conducts inventory of	all controlled substance Medication Room and
REVIEW: This field instruction	is reviewed		
		c cicany.	
REFERENCE: MSS	13.47		•
SUPERSESSION: WCC	650.570 d	lated 9Mar95	
ATTACHMENTS:			+ .
GARY McCRACKEN, Health (Care Manag	<u> </u>	5/96
PHIL STANLEY, Superintende	ent	DATE	
ANDREA BYNUM, Command	Manager	DATE	
GS:cn]
	1	,	1107 PAGE 103 OF 101

CONTF LED SUBSTANCES HANDLING PROCEL (ES FOR NURSING STATION MEDICAL STAFF

- Controlled substances are to be signed out in single dose increments only.
- 2. Once signed out of working stock, controlled substances are to be administered immediately.
- 3. Controlled substances designated on an "as needed" basis are not to be signed out based on anticipated need but on a frequency no oftener than specified by the practitioner's order and then only if requested by the inmate.
- 4. The staff member signing out the controlled substance must be the individual who administers the medications.
- 5. Verify the inmate's identity prior to controlled substance administration.
- 6. The staff member administering an oral controlled substance is responsible for ensuring the medication has not been cheeked, palmed or otherwise concealed.
- 7. The staff member administering any controlled substance is responsible for documentation of administration on the medication administration record and in the nursing notes, if applicable.
- 8. The sign-out entry in the controlled substance log will include: 1) date, 2) time (in 2400 hour format), 3) inmate name (last name and first initial or first name), 4) inmate DOC number, 5) name of provider, 6) dose, 7) quantity wasted, if any, 8) quantity checked out (in arabic numerals only), 9) balance, and 10) full <u>legible</u> signature(s) and title(s).
- 9. Any error made on the controlled substance sign out sheet will be justified/ explained on the reverse side of the page by the staff member making the error. If that staff member is not in the facility, the explanation is made by the staff member discovering the error if possible, i.e., math error, wrong sheet, etc.
- 10. Disposal of unused or partially used controlled substance shall be witnessed by two medical staff members and attested to by the same with their signatures on the sign out sheet. A brief explanation for the destruction is to be documented on the back of the sign out sheet.
- 11. If the required dose of an injectable controlled substance is less than that contained in the syringe, the quantity to be wasted/destroyed will be expelled in the presence of a witness utilizing guideline #10 and the remainder then administered to the patient.
- 12. When conducting controlled substance inventory :counts,. each staff member must witness the actual count and the documentation of the count in the controlled substance log for accuracy prior to signing each document. The staff member conducting the actual count shourt not know the quantity of controlled substance indicated in the controlled substance log.
- 13. If partial tablets are found in working stock which are unicentifiable, notify the pharmacist who will assist with disposal.
- 14. If a seal is broken on an injectable controlled substance meld in working stock, the drug should be held in working stock until destruction/disposal by approximately staff can be completed. 1108
- 15. If an error is made when making an entry in the compiled substance log, draw a single line through that portion of the entry in error and make and initial the compatible. The portion of the entry in error must remain legible.

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PAGE 10 4	_OF_	106

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CONTROLL D SUBSTANCES HANDLING PROCEDURES FOR ATTACHMENT OUTPATIENT NURSING STAFF

- Controlled substances are to be signed out in single dose increments only.
- Once signed out of working stock, controlled substances must be administered at the next medication line except in the cases of "no shows" or "refusals".
 - The staff member signing out the controlled substance must be the individual who administers the medications.
 - Verify the inmate's identity prior to controlled substance administration.
 - The staff member administering an oral controlled substance is responsible to ensure to the greatest extent possible that medication has not been cheeked, palmed or otherwise concealed.
 - The staff member administering any controlled substance is responsible for documentation of administration on the medication administration record.
 - The sign-out entry in the controlled substance log will include: 1) date, 2) time (in 2400 hour format), 3) quantity checked out (in arabic numerals only), 4) balance (which must be verified after each entry), 5) inmate name (last name and first initial or first name), 6) inmate DOC number, 7) prescription number if available and 8) full legible signature and title.
 - Any error made on the controlled substance sign out sheet will be justified/ explained on the reverse side of the page by the staff member making the error. If that staff member is not in the facility, the explanation is made by the staff member discovering the error if possible, i.e., math error, wrong sheet, etc.
- Disposal of unused or partially used controlled substance shall be witnessed by two medical staff members and attested to by the same with their signatures on the back of the sign out sheet. A brief explanation of the reason for destruction must preceded their signatures.
- When conducting controlled substance inventory (counts), each staff member must witness the actual count <u>and</u> the occumentation of the count in the controlled substance log for accuracy prior to signing each document. The staff member conducting the actual count should not know the quantity of controlled substance indicated in the controlled substance log.
- If partial tablets are found in working stock which are unidentifiable, notify the pharmacist who will assist with disposal.
- If a seal is broken on an injectable controlled substance held in working stock, the drug should be held in working stock until destruction/disposal by appropriate pharmacy staff can be completed.

13. If an error is made when making an entry in the controlled substance log, draw a single line through that portion of the entry in error and make and initial the correction. The portion of the entry in error must remain legible.

NURSES STATION CUNTROLLED SUBSTANCE ORDER FORM

ATE: _		(PHONE ORDE	RS WILL NOT	BE ACCEPTED)
SUPPLY on hand	QUANTITY REQUESTED	DESCRIPTION	MINIMUM QUANTITY	PHARMACY Qt sent & Lot #
	•	ORAL		•
<u>.</u>		Acetaminophen/codeine 30 mg	20	
	-	Clonazepam 1 mg	25	<u>-</u>
	<u> </u>	Diazepam 5 mg	20	
		Lorazepam 1 mg	10	
	<u></u>	Methadone 10 mg	25	<u> </u>
	<u></u>	MS Contin 15 mg	25	·
		MS Contin 30 mg	25	
		MS Contin 60 mg	25	
<u>-</u>	· .	Oxycodone APAP 5/325	25	
		Pentazocine/Naloxone 50/.5	25	
	•	Phenobarbital 30 mg	10	•
	<u>-</u>	Other	<u> </u>	
		Other		
•		INJECTABLE		
		Diazepam 10 mg/2 ml	1	
		Lorazepam 2 mg/ml 1 mi (Refrigerate)	5	
	<u>-</u>	Meperidine 50 mg Inj.	10	•
		Meperidine PCA	1	 ,
		Morphine 10 mg Inj.	10	
		Morphine PCA	1	
		Other	·	
 :		Other		
		Other		
	SIGNA	ATURE OF TWO ORDERING HEALTH	CARE PROVI	DERS:
				·
Reques	iting	Co-Sigr	ature	
		SIGNATURE OF PHARMACIST FILE	NG ORDER:	
· C:	of Observan	iot Data Fi		
oignatu	re of Pharmac	ist Date Fi	llea	
	SIGN	ATURE OF TWO RECEIVING HEALTH	CARE PROV	
		, · 		11
Signatu	re/Date/Time	. Signatu	re/Date/Time	
	•		•	PAGE 106 OF

INTRODUCTION

- Provide for restitution:
- Be accountable to the citizens of the state:
- · Meet the national standards appropriate to the State of Washington.

CODE OF ETHICS

High moral and ethical standards among correctional employees are essential for the success of the department's programs. The Department of Corrections subscribes to a code of unfailing honesty, respect for dignity and individuality of human beings, and a commitment to professional and compassionate service.

DEPARTMENT EXPECTATIONS

As a new employee of the department, you will have many things to learn, not the least of which will be the expectations of your supervisor, your co-workers, and the agency as a whole. To assist you with this responsibility, following is a list of some departmental expectations for your study. Familiarize yourself with the list so that you may understand and fulfill the duties of your position.

As a representative of the Department of Corrections, <u>you will be expected to</u>:

- Positively represent Washington State government to everyone you meet. You are our best public relations agent;
- Dress appropriately for your job classification and duties. Clothing
 may not have mottos, logos, or advertisements that may be offensive or in conflict with the goals of the Department;
- · Wear issued uniforms only as authorized;
- Be a good citizen, obey laws while on and off-duty. Your conduct off duty may reflect on your fitness for duty;
- · Treat fellow staff with dignity and respect;
- · Be impartial, understanding and respectful to offenders;
- Serve each offender with appropriate concern for their welfare and with no purpose of personal gain;

ATTACHMENT_____OF_____

EMPLOYEE HANDBOOK

- Report all personal contact from offenders, their families, or known associates, outside your job in accordance with department procedures;
- Report through the proper chain of command any corrupt or unethical behavior which could affect an offender or the department's integrity;
- · Remain constantly alert in all situations;
- · Custody staff: remain at your job/post until properly relieved;
- Let your supervisor know about any personal, emergency use of equipment or phones;
- Obtain appropriate permission before removing any state property from state premises;
- · Conduct yourself and perform your duties safely;
- · Smoke only in designated smoking areas.

It is also important as a new employee, that you understand some of the specific prohibitions that the department must enforce. You are not allowed to:

- Discriminate against any offender, employee, prospective employee, or volunteer on the basis of race, color, religion, gender, sexual orientation, age, creed, national origin, marital status, veteran status or disability;
- Use profanity or inflammatory remarks with offenders or individuals with whom you work;
- · Report to work under the influence of alcohol or drugs;
- Traffic or bring any article of contraband into an institution, facility or office;
- Barter or make personal deals with offenders, offender families or visitors;
- Engage in personal relationships with offenders, their family members, or close personal associates;

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ATTACHMENT_

page 2 of 2

POLICY DIRECTIVE

Department of Corrections

PERSONNEL SERVICES

No. 854.075

· Effective Date:

July 1, 1983

Page 1 of _____2

Subject:

- EMPLOYEE RELATIONSHIPS WITH DEPARTMENT OF

CORRECTIONS OFFENDERS

Objective:

To provide guidelines to ensure that employee relationships with offenders are maintained in a professional manner.

Policy:

Relationships with offenders must be conducted in a manner consistent with state law and prudent correctional practice. Employees are expected to manage their relations with offenders in a professional manner at all times and to treat offenders with respect and dignity.

- 1. Favoritism: Staff must recognize the individuality of offenders without favoritism. Such conduct is inherently unfair to both the favored and the nonfavored. Conversely, grudge holding, bias, or unwarranted negativism toward or regarding an offender is to be avoided. Professional reaction to offenders must always be objective and not based on personal or subjective issues.
- 2. Association with Offenders: Association with DOC offenders is to be avoided in the interest of professional unbiased service. Unofficial contacts with known offenders under the jurisdiction of DOC are to be reported by employees to their supervisors on form DOC 3-39(X). This does not include casual, unintentional and unsubstantive contacts.

Personal communications and/or relationships between employees and offenders are not appropriate and are prohibited.

- 3. Trafficking: Without specific written approval of the appointing authority, no employee may give or accept gifts, gratuities or favors, have any barter or financial dealings with an offender, an offender's family or agent. "Gratuities" include any form of property or services.
- 4. Messages and Articles of Property: Employees may engage in the transmission of messages, mail, or articles of property only as part of their authorized duties.

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POLICY DIRECTIVE

Department of Corrections

	No.	854.075	
	Page	? ol2	
•	•	•	
employees are not to assist, advistion of writs, appeals, or petit concerns of similar nature. Emploriate legal service agency or pe	se, or counsel offer ions for executive of loyees may refer offer	nders in the prepar- clemency or other legal enders to the appro-	y
6. Offender Sponsorship: Employees Inmates or work/training resident		furlough sponsors for	
Exceptions to this policy require the or his designee.	e written permission	from the Secretary	
Supersession: Policy Directive 851.005, Employee R Offenders, May 1', 1982.	elationships with Do	epartment of Corrections	
I have read, discussed, and understar	nd the contents of the	nis Policy Directive.	
5/7/90 Date	7	rainee	
	1	rainer	
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DEPARTMENT OF CORRECTIONS

REPORT OF CONTACT WITH A D.O.C. OFFENDER

	•	DIVISION OR OFFICE	E		
ISTITUTION CA REGION		JOH TITLE (MITH D.	o'c')		
	•	•			
PURSUANT TO THE REQUIREMENTS THIS IS TO REPORT THAT I HAD THE	OF DOC POLICY DIRECTIVE 854 FOLLOWING CONTACT:	1.075, REGARDING EMPL	OYEE RELATI	ONSHIPS WITH	D.O.C. OFFENDERS.
NAME OF OTHER OFFENDER OR IDENTIFYING FE	ATURE		LOCATION OF CO	CHIACI	• .
					·
DESCRIPTION OF CONTACT		•	LENGTH OF CO		
		•	DATE OF CONT	ACT	· .
EMPLOYEE'S SIGNATURE			DATE OF REPO	At .	•
»′R	EPORT REVIEWED BY:			1.11	NESKATI:
SUPERVISOR	Title	DAT	E	CONTACT WAS:	SIGNFICANT NONSIGNIFICANT
SUPERINTENDENT/REGIONAL ADM IF IN HEADQUARTERS:	NISTRATOR/COMMUNITY RESID	DENTIAL AREA ADMINIST	RATOR OR DIV	VISION DIRECT	OR OR OFFICE CHIEF
SIGNATURE		TITLE			DATE
DCC 03-039 m (5-91)					

ATTACHMENT OF 3

ALLEN, GEORGE

Employee Name (Please Print)

ACKNOWLEDGEMENT OF RECEIPT OF DOC EMPLOYEE HANDBOOK

I acknowledge receipt of the June 1993 Washington State Department of Corrections Employee Handbook and agree to become familiar with and have a thorough knowledge and understanding of the contents.

Employee Signature

| O/u | 93 |
| Date

Original - Personnel File

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