Dear Mr. Gemuchowski,

I am writing to you to let you know that Global Tel-Link, here in Ohio is charging an astounding rate for phone calls from prisons and something needs to be done about it quickly. My sister got hurt on her job and hasn't worked since her injury, but she still wants to make sure that I'm alright in here, also so she asks me to call her at least once a week. She lets me know that the rates that Global-Tel-Link charges are ridiculous. They're monopolizing the system and the fees are detrimental to my family (sister) because the fees are so high. Plus, I don't get to talk for a full 15 minutes because there's always interruptions from Global-Tel-Link advertising a pre-paid plan during my conversations. Please give this some consideration and order Global-Tel-Link, or whoever oversees it to cut their rates so that they are reasonable. It is bad enough that they charge so much to talk to family, but to keep interrupting and cutting my time short is robbery in itself. Thank you for your help in this matter.

Sincerely,

Rodney Wright
Re: A Monopolizing Enterprise

Dear Mr. Chairman,

I am an inmate in the Maryland prison system. I have served a sentence of 14 years with at least 12 more years to go. Due to this fact, I must contact my loved ones via mail or phone calls. These phone calls are expensive, which is to be expected because there is a high demand to speak to one's loved one. Now with today's technology, being what it is, other companies have open up phone service to help mitigate the high cost of the phone company. These companies offer services such as "call forwarding" where for a small fee, you can receive a local telephone number for the locale in which one such as myself is incarcerated. This local number will then connect you to your
family or friend's regular number, such a call save about 85%.

Now the problem begin when the phone company or service that is in charge of the institutional contract starts to block such numbers stating that we must use their company only to make any phone call. It is under my own personal understanding this is a violation of some F.C.C. Rules or Regulation. The phone company is forcing me to use their service at $10.00 for 1 half of an hour of phone time verses $50 per 1 half of an hour of phone time. The other phone service are not allowed to be used, but this Does not come from The Division of Collection.

I am writing to you because I would like some insight into the F.C.C.'s Rules and Regulation on these matters. If it is possible to send me a copy of said Rules & Regulations that also would be appreciated.
Dear Mr. Genachowski,

My problem is this. I have kids plus in prison and my family is all that I have. However, do to the fact that it is a 5 hr. round trip I am not able to see them 'close to enough', nor am I even able to talk to them like I really need to with the high plus $0.4 a minute phone calls. There are so many days when I just need to hear a loved one's voice to calm me down or carry me on. Then there are those days when 'let's say' my wife needs to vent, or my daughter's having issues, etc. Yet I can't even have a decent conversation because what little money I have goes so fast. Most times I end my phone calls more angry and frustrated than I was when I got on. It's just like
Taking my freedom is not enough. Now they got to punish my family. The one thing that keeps me from saying ‘fuck it’. The crazy thing is I know for a fact that it doesn’t have to cost that much. Because I have been in federal prisons across the country — Oklahoma, Louisiana, etc. And it only cost 21¢ a minute. So tell me how a call that’s 2½ hours away cost more than calls that’s 2½ days away. I’ve had local 50¢ no. That tier NBFI inst. Made it their business to restrict as another form of monopolizing the phone system. Now where’s the humanity in that? I could go on and on but I won’t take up too much more of your time.

Well, I don’t know if this will help — or if you even will. I understand how the ‘act like we’re trying’ system works. But I wanted my voice to be heard. And I also wanted to pose a question. When you have lost all forms of communication with the one thing that keeps you grounded. What else is there to lose?

Thank you very much for your time and consideration concerning our phone problems. Stay blessed, and always say a prayer.

Mr. DeMint M. Player, NBFI
*286573  Lumberton, MD
Dear Chairman Gruachowski,

My name is Kenneth Gray. I am 21 yrs. old and currently incarcerated at Salinas Valley State Prison in Soledad, CA. I regularly call home when I can and know first hand the high cost of phone calls. However, I would like to point out another issue that may be overlooked during this campaign. Here at SVSP, inmates families are required to set up and account with “Global Tel Link” in order to receive calls from inmates. Global Tel requires payment every month, even if the inmate does not call during the month. For so called “maintenance” (spelled wrong, whatever) Here at SVSP, we are continuously and consistently on lockdown and cannot make calls. Yet, we must have our families continue to pay to maintain a connection for calls not made. This is ridiculous and a burden. These companies should be only allowed to charge when a call is made as inmates have no control over when or how often they can make calls. Thank you for listening to my concerns.

Respectfully Submitted,

[Signature]

Kenneth Gray # F-37014

P.S. - And the prison administration wonders why they have a cell phone problem.
To my Julius Genachowski

My name is Anabel Perez. I have a son in Prison. So I receive phone calls from consolidate, and I want to ask if there is anything you're office can do about these. The cost in Phone bills it costs me $4.40 to speak to my son for 1/2 Hour and some times the phone calls hang up cause the phones in the Prison are messed up, and when that happens if my son calls back it's a Double charge cause he could have just called a minute. But we get charged for accepting the call, it's not our fault. That the phone hangs up some times, can you please help us with this matter and let me now by mail here is my address. Thank you.

ANABEL PEREZ
5131 W School St
CHGO ILL 60641
or call 773 685-6047
Dear Chairman Genachowski,

I am writing in reference of the high cost of prison phone. It has and is affecting my family and I real badly. Because of the high cost of prison phone I am unable to communicate with my family but only approx. every three months because I can not afford to pay for the high cost phones in prison. It is really affecting us real bad and I am depress all of the time because I can not talk to my family. Please help us!

Thank you in advance,

Chris Warsaw
Elmer Warsaw
Dear Chairman Genachowski,

I just wanted to bring it to your attention of the high cost of prisoner telephone calls. I know that the Michigan Dept. of Corrections is finding ways to make money to pay the high paid correction officers salaries, and keep the prisons going. They are raising prices up on everything; store, food, phone calls, and other personal items.

It use to cost me to call my children in Houston, Texas $1.50 per 15 minute call. Now they raise the prices and changed phone services, it is costing me now $3.80 per 15 minute call. I make just about $8.00 per month, and you have to buy a $10.00 or more phone card, nothing less, at a time to be able to call your family. I have four children, and a grand son, and I can't talk to them as I want to, can't afford it anymore.

I don't know if you could do anything about it, but I wanted to bring it to your attention. Thank you for hearing me!

Andres Gonzalez
Dear "Chairman",

I am writing you this letter to draw your attention to the high cost of prisoners telephone calls. I know that the Michigan Dept of Corrections is finding ways to make money by raising prices on everything: stores, food, phone calls, and other personal items.

It use to cost me to call my children in Houston, Texas $1.80 per 15 minutes call. Now they raise the price, it is costing me $3.80 per 15 minutes call. I make just about $8.00 per month, and you have to buy a $10.00 or more phone card, nothing less at a time, to be able to call your family. I have four children, and now a grand-father, and I can't talk to them as I want to, can't afford it anymore.

I don't know if you could do anything about it, but I did wanted to bring it to your attention. Thank you for hearing me!

Andres Gonzalez
This is a public comment for the WRIGHT PETITION (CC Docket #96-128)

Chairman Julius Genachowski
Federal Communications Commission
Public Comment
445 12th Street, SW
Washington, DC 20554

Dear Chairman Genachowski:

I’m writing to ask that you act on the WRIGHT petition to cap inmate telephone rates and stop the exploitation of prisoners and their loved ones.

I am serving time in the Michigan Department of Correction. Since coming to prison, I have tried to remain in close contact with my family and friends, but with each passing year it becomes more difficult. Despite publicly trumpeting the benefits of prisoners remaining in close contact with their families, the self serving policies and actions by the MDOC are continuing to tear at the very fabric of these bonds.

The two most important and critical ways for a prisoner to keep in contact with his family comes through visits and telephone calls. For most families, including mine, making the trip to visit is a rare occurrence. When you consider the bad economic times, and that most of these visitors themselves are struggling near the margins, the cost of making the trip to visit is prohibitive. Add to this that the MDOC has reduced the amount of days a prisoner can get visits, and restricted the number of visitors an inmate is allowed to see, it’s not surprising to see the number of visits being reduced by 70%.

This leaves the telephone as the main lifeline for a majority of prisoners. Rather than making this critical service more convenient, the MDOC has chosen instead to exploit this service for profit. They, along with predatory telephone providers, have colluded to extort and target those who can least afford it. Of the average $3.25 charged for a 15 minute call, $2.50 goes directly into the pockets of the MDOC and telephone provider.

The MDOC claims it needs its share to shore up its budget. Prisoners and their families should not be charged outrageous rates to support prison budgets, that burden should be borne by the entire tax base. As for the telephone provider, they get a 30% cut of the overcharge. Remember, the telephone provider has already built in their cost and profit margins for providing the actual telephone service. Public Communication Services is Michigan’s current provider and they are making more money from administering this slush fund than they are from providing the actual inmate telephone service.

It seems one of the functions of our Federal Communications Commission is to protect the consumer from predatory behavior, and if this doesn’t qualify for that protection, then I don’t know what would. Please put a stop to this. Cap the rates!

Sincerely,

[Signature]
Dear Chairman Genachowski:

This is a public comment concerning Wright Petition - CC Docket #96-128 on prisoners charged cost (30¢ per minute) for calling my folks. The prison pretty much purchases these minutes for 2¢ a minute and makes .28¢ per minute off of our calls. That's not including the 3¢ per call they charge us for the call not going through. We are not even allowed to hear if the other party is accepting or rejecting our calls. Due to the fact the computer at this facility shields prisoners from hearing if the call is fully sent or accepted. We are still charged the 3¢ per call due to using the computer system.

Revenues generated at this facility are almost over a million dollars. The prison clearly profits off of all these monies they make from excessive telephone cost. There was a lawcourt case challenging the expense prison officials could charge prisoners per minute. Maine Dept. of Corrections v. Public Utilities Commission, 968 A.2d 1047, 2009 ME 40. This lawcourt pretty much sided with penal agency that P.U.C. could not govern who charged what cost. Legislation should monitor how low income families are burdened to keep in contact with their incarcerated inmates due to extensive cost per minute they are charged.

At least these profits should be invested into re-entry programs and stop prisoners from chronic substance abuse or their addictions.

Kevin D. Collins
807 Cushing Road
Warren, ME 04864-4600
This is a public comment for the Wright Petition (CC Docket-#96-128)

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Dear Chairman Genachowski:

I am writing to ask that you consider the Wright Petition that I understand would put a cap on inmate telephone rates.

I have a loved one who is currently incarcerated in the Michigan Department of Corrections (MDOC) and in order to speak with this person on the telephone I am charged outrageous rates. It is my understanding that the telephone provider, Public Communication Services (PCS) charges $0.05 per minute to provide the actual inmate telephone service, and an additional $0.15 is added to support a "special fund" created by PCS to generate additional profits for themselves and the MDOC.

This predatory telephone provider collects 30% of the money generated for this fund. They actually make more money from this fund than from providing the actual telephone service. For its part, the MDOC claims it needs this extra money to plug holes in the state’s prison budget. Shouldn’t that budget funding come through taxes equally spread across the entire tax base? It seems prisoners and families are being permitted to maintain their relationships through telephone calls only if they make a contribution to the MDOC operating budget. Their option is to not use the phone.

Excessive phone fees not only unfairly burden low-income families but also undermine the re-entry and rehabilitation efforts trumpeted by the MDOC. Taxpayers should not have to subsidize prisoner phone calls, but neither should the state and predatory phone companies make millions of dollars on the backs of some of the state’s poorest people. This fund is generating over $9 million annually. Keep in mind, this fund has nothing to do with the necessary cost of providing the telephone service; it’s strictly pure profit and greed.

It seems the main function of our FCC is to protect consumers from predatory behavior, and if this doesn’t qualify for that protection, then I don’t know what would. Please cap these rates and do the right thing.

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It seems the main function of our FCC is to protect consumers from predatory behavior, and if this doesn't qualify for that protection, then I don't know what would. Please cap these rates and do the right thing.

Sincerely,

Joseph
AUGUST 15, 2017

DEAR CHAIRMAN GENACHOWSKI:

THE PHONE SERVICE PROVIDER T-NETIX/SECURUS IS TAKING ADVANTAGE OF INMATES IN THE CUMBERLAND, MD, REGION. SIR, I AM A LIFER WITH 39 YEARS OF INCARCERATION. I AM CURRENTLY HOUSED AT THE NORTHBRANCH CORRECTIONAL INSTITUTION WITH NO REAL MEANS OF SUPPORT FROM FAMILY OR FRIENDS. I MUST MAKE DO WITH THE MEAGER $18 A MONTH THE STATE PROVIDES FOR WORKING AN INSTITUTIONAL JOB, TRYING TO CARE FOR MY HYGIENE NEEDS AND WRITING MATERIAL JUST ABOUT EXHAUST ALL OF MY STATE DAY.

TO COMMUNICATE WITH FAMILY AND FRIENDS VIA THE TELEPHONE IS EXTREMELY COSTLY GIVEN MY BUDGET. THE PHONE SERVICE PROVIDER CHARGE 30¢ PER MINUTE, THIS IS A BURDEN ON MY FINANCES. TRYING TO MAINTAIN FAMILIAR BONDS IS HARD ENOUGH BUT THE ADDED BURDENSOME HIGH PHONE COST JUST COMPLICATE MATTERS.

SIR, WE ARE LITERALLY A CAPTIVE CONSUMER.
SO THE PHONE SERVICE PROVIDERS ARE ABUSING THEIR MONOPOLY. BEING THE ONLY "GAME-IN-TOWN", YOU EITHER PAY FOR THEIR "CRAPPY" SERVICE OR FORGO PHONE USAGE. ALSO, WHEN WE COMPLAIN ABOUT A SPECIFIC PROBLEM, WE ARE ROUTINELY GIVEN "WE ARE CURRENTLY WORKING TO FIX OR ADDRESS THE PROBLEM/COMPLAINT". NEVERTHELESS, WE STILL HAVE TO PAY FOR THE INADEQUATE PHONE SERVICE. MOST OF THE BUSINESS DONE HERE AT NBC1 IS PREPAID.

2/WE NEED SOME RELIEF

SINCERELY,

MICHAEL HENRY #157501
MICHAEL HENRY #157501
This is a public comment for the Wright Petition (CC Docket #96-128)

August 14th, 2012

Dear Chairman Julius Genachowski,

I am writing you in complaint about the phone rates in the Michigan Dept. of Corrections. When I was first incarcerated in 2002 the phone rates were at about eight dollars per 15 minute phone call. Since then we have gotten a new phone contract with the same company and the rates went down to about a dollar fifty per 15 minute phone call. I don't understand how the same company can drop their rates by six dollars and fifty cents per 15 minute call. I have been told that the six fifty is a added surcharge by the state but have no conformation of this.

About one year ago we got a new phone company, (Public Communications Services, 855-466-2032). Now our rates are at about three dollars per 15 minute call. I've been told that there is a 100% mark-up on these rates but there again, I have no conformation of this.

I make better than most prison wages in the MDCC at about fifty dollars per month. My family ask that I call them twice a week to stay in contact with them. I make four to six calls per week to talk to everyone. In a months time that works out to be $48.00 to $72.00 dollars per month. I put some funds on a phone card myself and my family puts pre-paid money on their phones too. This has added up to quite a large expense for myself and my family. We would all be very thankful to any relief of this expense. If the surcharges themselves were removed and we only paid the phone companies rates, this would be a big adjustment and savings to myself and my family.

I would like to thank you in advance for your efforts in trying to do something about these very unfair rates that we have been paying over the years.

Sincerely,

Duane Peevey #407493
Carson City Correctional Facility
10274 East Boyer Road
Carson City, Mi. 48811
Dear Chairman Genachowski:

I am writing to ask that you consider the Wright Petition that I understand would put a cap on inmate telephone rates.

I have a loved one who is currently incarcerated in the Michigan Department of Corrections (MDOC) and in order to speak with this person on the telephone I am charged outrageous rates. It is my understanding that the telephone provider, Public Communication Services (PCS) charges $0.05 per minute to provide the actual inmate telephone service, and an additional $0.15 is added to support a “special fund” created by PCS to generate additional profits for themselves and the MDOC.

This predatory telephone provider collects 30% of the money generated for this fund. They actually make more money from this fund than from providing the actual telephone service. For its part, the MDOC claims it needs this extra money to plug holes in the state’s prison budget. Shouldn’t that budget funding come through taxes equally spread across the entire tax base? It seems prisoners and families are being permitted to maintain their relationships through telephone calls only if they make a contribution to the MDOC operating budget. Their option is to not use the phone.

Excessive phone fees not only unfairly burden low-income families but also undermine the re-entry and rehabilitation efforts trumpeted by the MDOC. Taxpayers should not have to subsidize prisoner phone calls, but neither should the state and predatory phone companies make millions of dollars on the backs of some of the state’s poorest people. This fund is generating over $9 million annually. Keep in mind, this fund has nothing to do with the necessary cost of providing the telephone service; it’s strictly pure profit and greed.

It seems the main function of our FCC is to protect consumers from predatory behavior, and if this doesn’t qualify for that protection, then I don’t know what would. Please cap these rates and do the right thing.

Sincerely,

[Signature]
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Federal Communications Commission  
Public Comments  
445 12th Street, SW  
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Sincerely,

Penny Snyder
Dear Chairman Genachowski:

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Rebel Smith
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Public Comments
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I have a loved one who is currently incarcerated in the Michigan Department of Corrections (MDOC) and in order to speak with this person on the telephone I am charged outrageous rates. It is my understanding that the telephone provider, Public Communication Services (PCS) charges $0.05 per minute to provide the actual inmate telephone service, and an additional $0.15 is added to support a “special fund” created by PCS to generate additional profits for themselves and the MDOC.

This predatory telephone provider collects 30% of the money generated for this fund. They actually make more money from this fund than from providing the actual telephone service. For its part, the MDOC claims it needs this extra money to plug holes in the state’s prison budget. Shouldn’t that budget funding come through taxes equally spread across the entire tax base? It seems prisoners and families are being permitted to maintain their relationships through telephone calls only if they make a contribution to the MDOC operating budget. Their option is to not use the phone.

Excessive phone fees not only unfairly burden low-income families but also undermine the re-entry and rehabilitation efforts trumpeted by the MDOC. Taxpayers should not have to subsidize prisoner phone calls, but neither should the state and predatory phone companies make millions of dollars on the backs of some of the state’s poorest people. This fund is generating over $9 million annually. Keep in mind, this fund has nothing to do with the necessary cost of providing the telephone service; it’s strictly pure profit and greed.

It seems the main function of our FCC is to protect consumers from predatory behavior, and if this doesn’t qualify for that protection, then I don’t know what would. Please cap these rates and do the right thing.

Sincerely,

[Signature]
This is a public comment for the Weight Petition (CC Docket # 96-128)

Dear Chairman Genachowski,

I am writing you concerning the high cost of the prison calls to our love ones. My parents are both retired and can not afford to pay the high phone bill each month, because they are on a fixed income.

I am having trouble paying for the phone calls, because I only make $34 an hour and trying to support myself without my parents help. I would like to have a cheaper phone plan so I can call my check on my parents more often then only on Saturday evening for about 10 minutes.

Thank you for your time in this matter

Sincerely,

Randy Shelby #105948
I'm writing to express my outrage at the high cost of the phone rates to call my family members. Currently it costs me $3.45/15 min. intrastate call. The prison pays me 0.18¢/hr x 4hrs./day = 0.72¢/day. You can do the math on just how often I'm able to call home after I buy my personal hygiene products (soap, toothpaste, deodorant, etc...), and a few things to eat (since the prison diet is the bare minimum).

The Pennsylvania Department of Corrections (PDOC) get's a "kickback" (THEY call it a: "commission") to the tune of $7,000,000.00/year from Global Tel Link (GTL). The PDOC attempts to justify this kickback by claiming; monitoring fees, and equipment to monitor the inmates phone calls. The staff utilized to monitor these calls are "static", they're here, and paid regardless of what they're doing. The equipment is supplied by GTL, and is merely the cost of doing business w/ the lucrative penal systems (nationwide [largest single phone provider]).

I'm respectfully requesting that your agency set a nationwide policy that "reels-in" this outrageous industry, to prevent them from taking advantage of the largest, unprotected portion of society next to the children of this country.

Thank you for your time and serious consideration in this matter.

Regards,
Dear Chairman Genachowski,

This is a public comment for the wasted Petition (CC Docket # 96-128).

Do to the high cost of prison phone calls I cannot talk to my family regularly. This is not much of a big problem but it wasn't a real problem with me until I had to contact the court regularly. Once I was scheduled for a video conference and was told it may or may not work. I was there waiting and nothing happen. This was just on July 24, 2012. I couldn't call until July 27, 2012 to see if it was rescheduled or was an out come made. But, I wasn't able to fully talk and get a full understanding of what was going on because the money went so fast on the phone. It was until July 30, 2012 I was aware that they changed the court date to October 23, 2012. But, yet, again because of the money I wasn't able to get a full understanding. Hearing from the court my court date was really August 23, 2012 which I heard on August 16, 2012.

Much Love,
JaJa K
This is a Public Comment for the Wright Petition
cc Docket # 96-128

Dear Chairman Genachowski

My name is Robert Smith and I have been incarcerated now for over 10 1/2 years and have been able to phone home until August of 2012 when GTL cutoff my phone service to my parents, brother, and sister phone's requiring them to now prepay for my collect calls, they have always paid there phone bill for my calls and I feel that GTL is now punishing my family and making them a victim and putting a hardship on them by charging them outrageous price's to prepay for the collect calls, GTL make's it more expensive for the calls on prepaid cell and charge's a fee to put money on your prepaid account, They also are giving kickbacks to the state, I feel West Virginia and GTL phone company should be held responsible for trying to make unreasonable profits off inmate's family's, and are punishing inmate's family by the high cost for them to stay in contact with there loved one's who are locked up.

Thank You
Robert L Smith Jr
Denmar Correctional Center
This is a public comment for the urgent petition (Docket #26-128),
Dear Chairman Genachowski,

My name is Allen Campbell and I am currently an inmate at Northwestern Regional Adult Detention Center in Winchester, Virginia. I am writing you to support the urgent petition (Docket #26-128) and to express my concern regarding the negative effects that high-cost prison phone calls have on inmates, their families, and the community at large.

My personal experience with high-cost prison phone calls has lead me to believe that the few communication companies that are involved in the prison phone systems have cornered a lucrative market and are currently exploiting the parties involved without regard to the adverse effects their selfish actions have on the community.

For example, the high cost of prison phone calls is counter-productive to the inmates' rehabilitation because the majority of the inmates cannot afford to keep in contact with their communities and families. This results in the inmates losing much needed support and assistance as well as continuing to feel isolated, which generally leads to the inmates feeling depressed and in suicide. This in turn can lead the inmates to develop a institutionalized personality that is prone to violence, which is counter-productive to the inmates' rehabilitation.

Especially the high cost of prison phone calls is a violation of basic human rights and should be treated as such. Without access to affordable phone calls we inmates cannot receive the support from our families and communities that we need to recover. This in turn contributes to the high rates of...
This is a public comment for the Wright petition (Doc. No. 95-182).

- Racialism which is a large burden on the taxpayers
  and Community at large.

It is my hope that in writing this letter the public will become aware of the negative effects that high cost prison phone calls have on society and take legal action against these selfish communication companies and support the Wright petition. Thank you for taking the time to read this letter and support the Worthy cause.

Cordially, O.C. Anderson.
Dear Chairman Genachowski,

I am writing you in regards to the high cost of prison phone calls. My parents are both recently retired, and so don't have the income that they used to. Of course, I want to call and check on them and my 94 year old grandmother as often as possible. With the outrageous phone rates as they are, it is not as often as I would like. Plus, the mail takes approximately 30 days to send or receive a letter. So, that is no help. Please do what you can to end the practice of price gouging prisoners and their families for the cost of phone calls.

Thank you,

Jeffrey D. LaBelle

Received & Inspected
AUG 27 2012
FCC Mail Room
Thomas May  
807 Cushing Road  
Wilton ME 04864

Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12th Street, SW  
Washington DC 20544

Dear Chairman Genachowski,

This is a public comment for the Wright Petition (CC Docket # 96-128).

At Maine State Prison the state purchases phone minutes for about .02¢ and then tacks around and charges prisoners $30.00 for those same minutes to make calls.

I am a senior citizen and must rely on my elderly parents to send money each month so I can stay in contact with them out of state. There are few paying jobs.

They are on a fixed income and we must ration our precious minutes.

Sometimes either one of us has personal issues we would like to discuss and help each other emotionally but we can't afford it.

Our families are paying dearly for our mistakes financially just for the phone calls.

Please help everyone incarcerated in this country that is being cut off from their loved ones by high phone rates as there are many.

Thank you

Sincerely

[Signature]

Thomas May  
96118  
Maine State Prison
Mr. Julius Genachowski:

This is a public comment for the Wright petition cc Docket # 96-128. I have family living in Maryland and I am currently detained in Maryland. The price for a phone call is the same price as if I call someone in another state. Please can you make the phone price more reasonable. I have a state job that only pay less than $20.00 a month. Phone calls are at $10.60 at the minimum. I also have to buy food and hygiene. If possible, can you give me an update or a reply to this letter. Thank you for your time and participation.

Sincerely,

[Signature]

[Address]

[Phone Number]
Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, S.W
Washington, DC 20554

Dear Mr. Chairman Genachowski

I'm writing you this letter to comment on the outrageous prison phone calls. The prison I'm in charge you to set up an account then every time your family wants to put money on your account, the company charges you an extra seven dollars. Credit card companies don't even charge that much to add money to a credit card. It's hard for me to check in with two of my daughter's who live in separate houses. I would like for the calls to be more affordable so that I can be able to help them with their homework every night. I'm three and a half hours from them so I don't get visits like that. So the only communication I have to be a father to my children is the phone. I have to make a choice if I'm going to eat or call home to my children and family. I would like to also address that the computer system that we're calling on always hangs up which is costing us more money, because we can't get our money back for hang up calls.

Mr. Chairman Genachowski I hope my public comment is addressed and that you can please look into this matter on how prisoners and their family's are being held hostage when it comes to communicating with each other. Thank you and have a nice day.

Sincerely

Mr. Shawn Gardner
#291-181/N.B.C.I
14100 McMullen Hwy, S.W
Cumberland, MD 21502
Steve Herachowski,

My name is Earl Correll, a native of Wisconsin, and I'm a Native American prisoner doing life without parole, in a Michigan prison called "Sisters of the Open Door," in McKinley, Mich.

I was told I should write to you about the phone problem and cost, and I can only speak about myself, what's okay with me.

I've been down almost 40 years, and back in the day, had no problem at all. My family could pay the phone bills, but in the last year and a half, this new phone company the state prison is hooked into, the cost is killing me and my wife. I live off my prison wage, which is $5.15 per day, so I make less than $60 a month, depending on how many days, let me know what I can put on the phone, which runs about $30, that comes out to be 4 phone calls at $0.28 per call for 15 minutes a month.

My wife can't bare it. She sends me $20. every month, since this Michigan HHA has cut MediCare and something else, my wife has to pay out of pocket for the Hechelein she needs to take daily, and the cost isn't cheap, so what little she does send goes right on the phone.

If I call her collect it cost $3.20 per call, and of I can call her on my time, it cost me $2.88, we've been trying to get a raise for a very long time to meet the cost of living in prison, with food cost keep going up, and the phone cost, it's getting harder and harder to deal with, it's either go without soap and toothpaste, or don't call home, and with my wife in and out of the hospital because of her cancer, I call home.
This is a public comment for the Wright petition (CC Docket #96-128)

Dear Chairman Genachowski,

My name is Michael Blakes and I am an inmate. I have a wife and two kids. My wife has recently been laid off of her job for the past three months. As you may know the economy is in a very bad situation so it is very hard for people to find work. When she was laid off of work she had to sell her car for $1,500 just so she could pay rent and utility bills. Not to mention food for her and the kids. My wife is out there, struggling hard and barely able to pay the rent. She is still unable to find work. I am ashamed that I am not out there to support her and my kids. I am serving a 25 years sentence in prison. The location of the prison is very far from where my wife and kids live so as you can imagine they are not able to visit me. Talking to my wife and kids is the only thing that’s keeping me sane during this imprisonment. Unfortunately I have not talked to them for three months because my wife cannot afford to pay the highly expensive phone fees for me to call. The prison phone system is just ridiculous and inconsiderate with its’ high phone rates. My wife is on the edge of being evicted, so there is no way she can afford the prison system’s high phone rates. It is bad enough that prisoners have to suffer from this selfish act, but don’t make innocent families suffer and be deprived of talking to a loved one on the phone. Many many families are unable to travel to come see their loved ones. So don’t make them pay-
because of the greed of the prison phone system. I am not saying for the prison phone system to give handouts, but I am saying that it is time for them to be considerate to those who helped them get rich. Thank you for taking the time out to read this letter, I really appreciate it.

Michael Blakes K83496
Western Illinois Correctional Center
2500 Route 99 South
Mt. Sterling, IL 62353
I also have Crohn's Disease, and had one major surgery, my wife has had 3 major surgeries and a smaller one.

And this phone company is ripping us and our families off; and if your group can help, I thank you, and if I can be of help, be free to ask. I don't fear the MDCC here. I'm doing fine, and got almost 40 years in, and I'm 57 years old. I just want to be able to call home at a fair cost, and a fair cost to my wife to put funds on her phone.

Thank you for hearing me out.

Respectfully,
Mr. Vaughter
DEAR CHAIRMAN ŻENACHOWSKI,

THIS IS A PUBLIC COMMENT FOR THE
WRIGHT PETITION CC DOCKET # 96-128

MR. CHAIRMAN, THE PRICE OF PHONE CALLS IN
MICHIGAN HAS DOUBLED FROM 1.50 TO 3.00 PER CALL.
THE DEPT. OF CORRECTIONS HERE PASSED OVER
LESS EXPENSIVE CONTRACTS THAT OFFERED THE
SAME SERVICES.
I DON'T HAVE A JOB, I'VE BEEN WAITING 6
MONTHS, WHEN I DO GET ONE IT WILL BE
FOR LESS THAN ONE DOLLAR PER DAY FOR 20
DAYS IN A MONTH. THE PRICE OF TOOTHPASTE
IS 3.82 PER TUBE, 70+ CENTS PER BAR OF
SOAP, .34¢ PER RAMEN NOODLE.
IT'S LIKE THEY ARE INTENTIONALLY TRYING
TO KEEP US FROM OUR FAMILIES BY RAISING
THE PRICES ON EVERYTHING.
THE PHONE RATES WERE RAISED TO PAY FOR
SOME CELL PHONE DETECTING DEVICE.
IT APPARENTLY DOESN'T WORK BECAUSE
OUR DEPUTY WARDEN LARSON LIKES TO WALK
AROUND THE YARD LIKE HE'S ON THE PLANTATION
TALKING ON HIS CELL PHONE (WHICH VIOLATES
POLICY)
SOMETHING NEEDS TO BE DONE. COMMUNICATION WITH MY FAMILY HELPS ME STAY OUT OF TROUBLE AND BUILD A FUTURE FOR RELEASE. I' D APPRECIATE YOUR SINCERE ATTENTION IN THIS MATTER. THANK YOU.

RESPECTFULLY,

Teddy Mann

TEDDY MANN # 071163
MARQUETTE BRANCH PRISON
1960 U.S. 41 SOUTH
MARQUETTE, MI 49855
This is a public comment for the Wright petition (cc docket #96-128)

Dear Chairman Julius Genachowski

My name is Jason Gonaker prisoner # 299248 I am currently serving a 45 year sentence and the most difficult situation I've ever had to endure was the sole provider for my family, so without me being able to generate income we've lost everything. My family is struggling in this rough economy like many other families dealing with similar situation. Mr. Chairman I have a 12 year old son and 4 year old daughter which I love dearly, but because of these ridiculously high prices on collect calls I can only afford to speak to my son once a month and can't speak to my daughter at all, the thing is Mr Chairman I'm one of the more fortunate ones there's many it us who can't speak to their love ones at all. At All, Can you imagine how that feels?

Business is business - I understand, but how much is too much? Is this not enough? Must we choose between a meal and speaking to our family? Things never seem to affect you unless it hits close to home, if you not living with it then it doesn't matter but, humans ripped away from their family all of us are not evil and have made thoughtful decisions that have cost us dearly. Our families, now trying to repair damaged relationships or stay involved in our children's lives have become even more difficult, because phone calls that should cost no more than $1.50 cost $4.00 that is crazy. Please Mr. Chairman make your proposal but make it more affordable for the struggling low income families to communicate with their love ones who are imprisoned. Thank you. May the most high bless you and your family that you never have to endure such a struggle.

Jason Gonaker
This is a public comment for the Wright Petition (CC Docket #96-128).

August 22, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I am an inmate at MCF-Rush City, a prison in the Minnesota DOC. I was convicted and came to prison in 1992. I would like to share my experience with the prison phone system with you. Over the past 20+ years, I have seen firsthand the changes in the telephones in prison, and how they are managed. It has, unfortunately, evolved into a profiteering racket under the guise of "security".

Currently, a call home to my mother in Minneapolis for a 15 minute call. Because my mother's phone service provider, Global Tel Link (GTL), does not accept collect calls, she must pre-pay for calls through our commissary here. My prison job is about $60.00*, so a single phone call represents approximately 10% of my wages. If I must have a billing source, I can not have a bill from the prison and I can't pay a higher rate for all of her phone services. This places a burden on communication with home.

Writing letters is, of course, an option. However, my mother suffers arthritis pain in her hands. So, writing for her is a painful act. Furthermore, she is dyslexic and avoids writing because appearing "stupid", no matter how much I may try to help her in ways. A vendor banned in the prison cannot justify any real security concerns. It is often used and had a good business relationship with has been threatened a monitored and/or recorded, because of the mere resource I frequently used and because of the mere flow of communication with my home. It has cost me an undue amount of money; business relations and cost me closeness in my relationship with my family. My punishment as a criminal is supposed to be removal...
from society for a specified period of time. However, uncontrolled profiteering through the phone system has increased my punishment by several magnitudes by isolating me further and further from positive support systems. This increased punishment extends to the outside world, depriving vendors of business and inmates' families of the intimacy of calls from their loved ones.

Thank you for your time and attention, sir.

Sincerely,

[Signature]

John S. Nemo #166505
MCP-RC
7600 525th Street
Rush City, MN 55069-2227

*I am at top pay for my job and have no fines or restitution. Most inmates here make far, far less - as little as $5.00 every two weeks.
TO:
Received & Inspected
AUG 29 2012
FCC Mail Room
Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington DC 20554

Re: Public Comment for the Wright Petition (Docket #96-128)

Dear Chairman Genachowski,

I forward you this letter imploring for your assistance and involvement in the matter at hand. This issue affects so many families that it must gain the full attention of your office. I will tell you the story of my family which I assure you mirrors many others.

The courts have shifted from rehabilitation to punishing its incarcerated through out the years. This has allowed for Illinois inmates to be placed in facilities furthest from their loved ones. Which for many cases makes the phone our only real means of adequate communication because visits are too costly and mail runs a month to months behind schedule.

The administration is well aware of
our reliance upon the phone and sells us out to whichever company offers them the biggest kickbacks. Never is the cost to the parties involved considered. The saddest part of all this is that it's all perfectly legal and business as usual here in Illinois.

This problem is so critical because the phone being our only line of communication means we fall to a monopoly system. Monopolies are forbidden in the United States but not when it involves bilking the poor and disenfranchised. Us inmates are serving our time and paying back our debt to society. But our families are the ones being robbed. They are tax paying productive members of society and innocent in all this. It's unfair to rob them of hard earned money because it's okay to punish the convicts. Especially in today's day and age when people are living hard to mouth.

A phone call that costs someone in the free world a few bucks triples for me and my family. We pay around $10.00 for a 30 minute phone call. And if we decide we want a cheaper company then we just don't get to call because consolidated has the contract and thereby monopolizes the phone system.
The magnitude of the situation is not only felt in the pocket books. It’s also counted in blood. Our youth, sons and daughters are prohibited contact to their incarcerated parents. Thereby left to be raised by the streets. Many here have followed this cycle. We require the opportunity to prevent the cycle from repeating itself. And it’s up to everyone to do their part.

You have the power to play an important roll in the betterment of this country’s society. The blood spilled is almost always the innocents. Help us prevent this! That’s what’s at stake here.

Look into any study and you will see that family unity is vital not only for those who already committed crime to become productive members of society. But to keep their offspring from following their footsteps.

This is the true reality of what’s before your commission. Corruption and lives! Do the taxpayers right and put a stop to such blatant robbery from those incharge of policing the criminals. Sincerely Submitted

Pablo Mendez
Edward H. Stokes 8474236
Snake River Correctional Inst.
August 23, 2012  777 Stanton Blvd.
Ontario, Oregon 97914

Julos Genachowski,
Chairman F.C.C.
Public Comments
445 -12th Street, SW
Washington DC 20554

Dear Chairman Genachowski,

This is public comment for the Wright Petition (CC Docket #96-128) and from my own personal experience.

My best/closest outside friend is an 82 year-old who has gone downhill medically over the past three years. This started with a stroke, three brain surgeries, a MRSA infection and replacement of both knees. John lives in Virginia and is homebound now with unstable eyesight. He cannot longer write to me himself and has polyanna telephone calls (speech) difficult... but he often hear me and appreciates my calls between his V.A.
Hospital visits.

My calls used to cost me $18.85 per call prepaid and would have cost almost $25 to collect—a price John could not afford and I am without a prison job and could not afford a call but every six weeks or so.

Now Oregon has changed to Telmate which will make calls accessible every two weeks and far more affordable at 16¢ flat rate per minute. I even had a phone call yesterday to take care of a business item that only cost 48¢!!!

The only issue with Telmate currently is the fact that this telecommunications company is now punishing users with fines for prison rule violators lacking due process (please see attached newsletter). I have no issue with the prison department holding inmates accountable—it is not in the public’s best interest or in fairness to allow a phone company to violate a prisoner’s due process.

Hoping this is helpful information.

Respectfully,

[Signature]

Page 2 of 2 ---

[Signature]
**In Memoriam**

On August 4, 2012, Mr. Gregory McBride passed away at age 52. He had been a part of the SRCI community since 2008, most recently residing in Unit 21. He will be missed by friends and family.

Remembrances will take place in Religious Services. Please hold his family and loved ones in your thoughts and prayers as they go through this difficult time.

**Advanced Cardio Class**

Beginning Soon

Complex 3 Recreation will be holding an ADVANCED CARDIO CLASS!!!!

The class will have a limit of 30 participants. All participants must be incentive level 2 or 3 and have no conflicting call-outs.

If you are interested, send an inmate communication to Mr. Roberts, C3 Recreation using the recreation box in front of C3 dining area.

The first 30 requests for that time and meets the guidelines will be on the roster.

All inmate communication must be received no later than August 10, 2012.

Projected start date August 20th, 2012.

Schedule
Monday-Friday
8:45am - 9:45am.

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**Snake River Currents Weekly News**

**August 09, 2012 - August 15, 2012**

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**Weekly Movie Schedule**

**Channel 50**

- "Joyful Noise" (Queen Latifah, Dolly Parton, Keke Palmer, Jeremy Jordan) (116 min)
  Dolly Parton and Queen Latifah square off in this big-hearted comedy about a flat-broke town choir whose member's dream of winning a national contest. However, the stars' struggle for leadership could scuttle the group's harmony and hopes of success.

- "The Inn Keepers" (Sara Paxton, Pat Healey, Kelley Mackle) (103 min)
  In this eerie ghost story, a venerable inn closes after a century in business and the two remaining employees are determined to uncover the truth about the inn's haunting legends. Will they survive their explorations?

- "The Devil Inside" (Fernanda Andrade, Simon Quarterman, Evan Helmuth) (53 min)
  At once spooky and grisly, this thriller follows a woman's quest to find the truth behind claims that her mother killed three people during an exorcism. The daughter's journey takes her to Italy, where she becomes involved in other exorcisms.

- "Goon" (Sean William Scott, Jay Baruchel, Alison Pill) (91 min)
  When he's seen dispatching a rude opposing hockey player in the stands, Doug Glatt is hired by a rival team... for his fighting skills. It seems the new team's star is gun-shy after being hit by a puck and Glatt's job is to be his on-ice bodyguard.

---

**Advanced Cardio Class**

In previous newsletters, we reminded you that it has been, and continues to be, against DOC rules to conduct three-way calls. In addition to DOC's prohibition on this practice, Telmate charges a $25 fine for confirmed three-way calls.

Three-way calls are flagged by Telmate's system when there is a request for a call to a third party, or when additional dial tones, keypad tones, ringing, or excessive silence are detected on the call, whether a third party ultimately answers or not. After the call is completed, a live operator verifies on a case-by-case basis if it was an intentional three-way call or an error or accidental dialing.

These rules are not absolute in determining a violation. If the reviewer is not sure, the call should be referred to another party for review. If the call is confirmed as a three-way call, the inmate is notified with a voicemail that a fine will be imposed. This determination is a judgment call and is taken very seriously. If there is any doubt, the call should not be assessed a fine.

Telmate fines the account on the destination number if it has the funds. If it does not have funds, Telmate will fine the inmate phone account. If the inmate has no funds, Telmate imposes a charge on the inmate phone account that will be paid with future deposits.

**Administrative Review**

If you receive a Telmate fine that you believe is in error, you must appeal this fine to Telmate. It is not a DOC fine. You may dial 2-1-1 and request that the call be reviewed. A second Telmate employee will review the recording of the call to verify whether the call was a true three-way call. It is determined that the fine was imposed in error, the fine will be reversed and you will be informed by voicemail of the correction to your account.

Please keep in mind that fines imposed by Telmate will be in addition to any DOC sanctions imposed for three-way calls.

If you have questions about fines, please contact Telmate by dialing 2-1-1. Friends and family members can contact Telmate at 1-866-516-0116.

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**Quote of the Week**

"Change is inevitable, growth is optional"

Author: Unknown
Submitted by: Inmate R. Callahan
Music Warden MP3 System

We are pleased to tell you that we are starting an MP3 system for inmates. The system has two main parts: an MP3 player (that you purchase) and a Music Warden Kiosk (that will be located at each facility).

Here’s how it works:

Purchase an MP3 player: You can purchase an MP3 player through the canteen (price to be determined). Pre-sale starts Sept. 1, 2012.

Purchase songs: You will purchase vouchers for songs through the canteen (price to be determined). Pre-sale starts Sept. 1, 2012.

Browse the music catalog: You will browse the catalog and select songs directly from your MP3 player.

Connect to Music Warden Kiosk: Once you’ve selected songs you want to purchase, you will connect your MP3 player to the Music Warden Kiosk. Once connected, the kiosk will recognize you and will automatically begin to download your selected music to your player. The kiosk will deduct the price of songs from your balance.

Disconnect MP3 player from Music Warden Kiosk: The display on the kiosk will tell you to disconnect your player when the transaction is complete. After each connection, your MP3 player will display your list of downloaded songs and your music account balance.

Each facility will begin broadcasting an instructional video for the MP3 system in August. The video provides a lot of information about how to use the MP3 players and Music Warden Kiosks. Please take the time to watch the video.

You will not be able to burn your CDs to your MP3 player. We will give you more details on what will happen with CD players soon. We will have many updates over the next several months.

Prices

Prices for the MP3 players and songs have not been determined yet. We will provide an update as soon as the prices have been set.

Timeline

Installation of the Music Warden Kiosks will begin in late August. Pre-sale of MP3 players and vouchers for songs will begin Sept. 1 through canteen.

MP3 players will be delivered to inmates who pre-purchased them in October.

⇒ The MP3 system will be fully functional Oct. 1.

Other Features

We are able to offer the MP3 system because of our new contract with Telmate, the inmate phone service provider. Telmate offers several other features that we are working on that we think you will enjoy. Upcoming features include:

Video Visiting:

Friends and family members on your approved visiting list will be able to visit with you using their home computer, laptop or tablet. Video equipment will be set up at designated facility locations for you to receive video visiting. We estimate beginning this system at SRCI and WCCF in October. Eventually we will have video visiting at all institutions. More information to come.

Electronic Messaging:

For a small fee, friends and family members can send you electronic messages and photos that you will access directly through your MP3 player. We estimate that electronic messaging will be available beginning Nov. 1. More information to come.

Printable Electronic Messaging: For those inmates who don’t have MP3 players, we are working on a printable messaging system. Friends and family members will be able to send you electronic messages that mailroom staff will then print and send you through the facility mail system. We estimate that printable electronic messaging will be available beginning in January 2013. More information to come.

Ordering Kiosks: Touch screen kiosks will allow you to place canteen orders, transfer money from your trust account to your phone account, and receive electronic messages from friends and family. We estimate that ordering kiosks will be available beginning in March 2013. More information to come.

Additional Information

Some of all of the services listed in this article may be available only at specific incentive levels. More information will follow in future updates.

Please direct questions about the MP3 system and other features listed in this article to Randy Geer, Chief of Inmate Services. ALL DATES ARE ESTIMATED AND SUBJECT TO CHANGE.

Outside Food Incentive Fundraiser

Footlong Subway Sandwich

Incentive Level 3 Inmates Only

The September 2012 Outside Food Incentive Fundraiser will be Subway which includes 1 of 3 Foot Long Subway Sandwiches. You may only choose one of the following sandwiches Ham, Cold Cut, or Vegetarian. You may only order one sandwich meal and be sure to verify what sandwich you would like! The movie “Red Tails” will be shown on the following dates and times listed below:

Meal Plan:

Foot Long “Black Forest Ham”: Lettuce, Olives, Pickles, American cheese, Green Peppers, and Tomatoes

Foot Long “Cold Cut”: Turkey, Bologna, and Salami with Lettuce, Olives, Pickles, American cheese, Green Peppers, and Tomatoes. This Sandwich is made with turkey based products.

Foot Long “Veggie”: Lettuce, Tomatoes, Green Peppers, Black Olives, and Onions.

All Sandwiches will come with the following sides: Mayonnaise, Mustard, Oli, Vinegar, Jalapenos, and Pepper Chine’s, Doritos Nacho Cheese Chips, Raspberry Cheese Cake Cookie, and two sodas. Again you may only purchase one sandwich meal! Cost: $10.75.

Complex 1 Monday, September 10th 2012 6:00-9:20pm

Complex 2 Tuesday, September 11th 2012 6:00-9:20pm

Complex 1 Wednesday September 12th, 13th, 14th, 2012 6:00-9:20pm

⇒ All participants must be an incentive level 3.

⇒ Do not sign up if you have a conflicting call-out, or work assignment.

⇒ Refunds will not be given to those inmates that are unable to attend due to their own actions.

Make sure your signature is verified on your CD28 by any available Officer and forwarded to T. Bidwell. Activities Box #38 or Preferably the Recreation box located outside of each inmate dining hall.

Please make sure you have the correct amount on your CD28 or it will be sent back.

Please make sure your CD28 is payable to account #2453. If the Account number is not on your CD28 it will be sent back to you! Thanks for your assistance!

Parenting Class

The program’s curricula were developed specifically for incarcerated parents. The inmate parent participates on a voluntary basis and is required to attend 108 hours of class time over a twelve-week period. In addition to class time, the inmate parent is required to complete homework assignments.

The curricula covers child development; parenting styles; play and praise; emotion regulation; setting limits; communication with caregivers and children; nurturing and empathic parenting; and health of families.

Upon successful completion of the course, the parent will have a broad range of skills and tools to help him in his parenting duties. The program culminates in a festive graduation ceremony that children and caregivers can attend.

Please talk to your Counselor and write Box 243 if you would like to be added to the wait list for upcoming Parenting Inside Out classes.
To: Mr. Julius Genchowski

FROM: Robert Stoinski

RE: Phone Service #96-128

DATE: Saturday August 25, 2012

Mr. Genchowski,

I am writing in regards to the cost of phone service for calls from inmates in the Michigan Department of Corrections. I am wondering why the prices of calls are so high? Prices in 2002 were $1.80 per call. They are now $3.00. Why is this? I would appreciate any assistance you could provide in helping to reduce the cost of calls from incarcerated individuals. I thank you in advance for your assistance in this matter.

Robert Stoinski
145 Hickock Road
Alpena, MI 49707
Tony Green #198162
West Shoreline Corr. Fac.
2500 S. Sheridan Drive
Muskegon Heights, MI 49444
August 23, 2012

Dear Chairman Genachowski,

This is a public comment for the Wright petition (CC Docket #96-128). Glory to God! I express my gratitude and appreciation for the time and work that you have given on behalf of the men/women that's behind bars.

For sometime now I have been burdened by the high cost of the phone rates that I am forced to pay if I want to talk with my family and children. All to often the cost of using the phone to call home are being raised without consideration that our wages in prison has not went up in years. Not to mention the continuing high prices that we are being forced to pay for hygiene/miscellaneous items, court cost, and health care co-pays.
Mr. Genachowski, I personally experienced the frustration one goes through not being able to call home. See, I have lost both of my parents as well as my wife while in prison. I remember how awful it was for me not being able to call home to talk with my parents just before they’re passing, due to the high cost of the phone.

I pray that God may enable you to make change in lowering the cost of using the phone while behind bars. Please be assured of our prayers on your behalf.

Respectfully Submitte

Tony Green
From: Christopher L. Boyd #68267/
E.C. BRICKS Correctional Facility
West Shoreline Correctional
2500 S. SHORIDAN DRIVE
MUSKEGON HEIGHTS, MI 49444

August 21, 2012

Dear Chairman Gennachowski,

This is a public comment for the Wright petition (CC Docket #96-128). May God bless you for the hard work and efforts you have done to help incarcerated men and women.

I am a father of two, who loves to (in some way) "be there" for my kids, and family. But these increased phone rates have made it such that I would have to work for 3-4 months straight just to be able to talk to my children without getting cut off with an "insufficient fund announcement"! My children live in another state, and although my mother and other family members live here in Michigan, I still can not afford to talk to any of them! The prison store prices and phone rates continue to go up, yet we have not gotten a raise in over 20 years! I personally need help to maintain a relationship with my family, but I
Harold Moore #23941607
E. C. Brooks Corr. Fac
West Shoreline Corr. Fac
2900 S. Sheridan Drive
Muskegon Heights, MI 49444

Dear Chairman Genachowski:

This is a public comment for the Wright petition (CC: Docket # 96-128)
May God bless you

Every since the phone rates have went up, I have not talked to my family. I used to get six calls for ten dollars that was ten cents a minute now it is twice as much. I go to school and only get seven to ten dollars a month and sometimes just months pay. In order, I have to save last months pay so I can have enough to put on the phone for the following month. So thank you for your time.

Harold Moore
I am not the only prisoner who feels this way. If there is anything that can be done to lower these rates so that prisoners can be properly rehabilitated through the communication with family that is necessary for the M.D.C.'s programs to work, please let's make an effort to do so.

Prisoners are sent to prison as punishment, not for punishment! The fact that they are away from their families and the ones the love should be enough. Let's not compound this with destroying what little family structure is left. The rates are far too high, and something needs to be done.

I thank you for your time and continued professional support... and may God Bless you and all of your efforts to help us.

Sincerely, Christopher C. Boyd Sr.

Christopher Boyd Jr.
7-27-12

This is a public comment for the Wright Petition (Docket # 96-128).

Chairman Julius Genachowski

I am one of the prisoners who was sent to the Michigan D.O.C. by the Pennsylvania DOC of corrections, due to overcrowding.

During that time it was able to call from Michigan to Pennsylvania for a dollar-e eighty per call, for 15 minutes. Now that we're back in Pennsylvania, it cost me five dollars and twenty cents to call from Albion Pa. to Philadelphia Pa., so instead of getting the six calls I was getting in Michigan for ten dollars, now it only get one in a half.

The impact of the cost of phone calls, have crippled me. I am no longer able to speak to my family and love ones, because I can't afford to purchase phone time, living mostly off of prison employment and my family can't afford to allow me to call collect, during these hard times, I can only afford to speak to my family ever other month.

Now is it, I can make a phone call from Muskegon Michigan for a $1.80 for 15 minutes to Philadelphia Pa., but the price is almost triple that price from Albion Pa. to Phila., if you could answer this question for me, it would be greatly appreciated.

Respectfully,

[Signature: D9690 Keita Brison]
Chairman Julius Genachowski  
Public Comment  
445 12th Street SW  
Washington, DC 20554  

Dear Chairman Genachowski,  

I am writing this letter in support of the Wright Petition to relay to you how the high costs of the telephone service in the Michigan Department of Corrections (MDOC) is affecting me and my family.  

Being that I am incarcerated I have no real source of income. Some prisoners make about $12 a month on their prison work details which is barely enough for a person to purchase the hygiene product needed to make it through a month. After purchasing these products there certainly is nothing left to put the mandatory minimum $10 on the telephone to talk to family and friends.  

As for my family, the high costs affect them as they are not able to pay the inflated phone bills. This leads to less calls a month and fewer opportunities to communicate and rebuild family bonds.  

Prison is supposed to be about rehabilitation and rebuilding family bonds that was torn apart by incarceration. The high price of phone calls is affecting this communication as it restricts the amount of communication a person can have with their family without affecting the family member's budget with a high phone bill.  

If prison phone calls are reduce even back to the .10¢ a minute that they were before the service was switched from Sprint to Embark this would be more affordable and reasonable.  

When dealing with the phone contracts prisoners and their families are customers. The current inflation in the price of the phone calls was not done with thought for the customers, but it was done to benefit the phone company and the MDOC at the customers' expense.  

Respectfully submitted,  

[Signature]

Toby R. Davis  
Thumb Correctional Facility  
3225 John Conley Drive  
Lapeer, Michigan 48446  

Received & Inspected  
AUG 13 2012  
FCC Mail Room
Dear Chairman Genachowski,

I forward this letter to the Federal Communication Commission on behalf of a public notice addressing direct issues and concerns involving outrageous and unreasonable costs of inmates phone calls.

I am a Philadelphia native currently serving a prison term at SCI-Albion, which is located in the north-western Pennsylvania, a short distance from Erie County. The estimated traveling distance between Albion and Philly is about 12-14 hour round trip.

I have been faced with the discomfort of being deprived a reasonable means of communication with relatives. At this particular moment, the going rate per phone call is about $5.50 for one 15 minute call and vary with collect calls.

It is obviously the Department of Correction duty to provide the best available treatment and rehabilitation to all inmates has been compromised, and has caused a devastating impact and burden on not only my recovery but my family is suffering due to my injustice as well.

"How can one change or correct themselves if one of the most basic qualities and requirements of human development is being presented as challenge due to avaricious capitalist?"

FACT: "In 2010 Pennsylvania inmates had been shipped to out of state facility in Michigan, due to uncertain reason without all the proper facts. And going rate per phone call was $1.86 to any where in the UNITED STATES."

I ask that this Committee and Chairman understand that I voice my concerns for not only on the behalf of my struggles but instead for everyone trying to overcome opposition because "WE ALL ARE DOING TIME WHETHER YOU BELIEVE YOU HAVE YOUR FREEDOM OR NOT."

I thank you for your time and patience on the matter.

Sincerely,

IVAN ALLEN

DATE: 8-6-12
Dear Chairman Genachowski,

I forward this letter to the Federal Communication Commission on behalf of a public notice addressing direct issues and concerns involving outrageous and unreasonable costs of inmates phone calls.

I am a native of Philadelphia currently serving a prison term at SCI-Albion which is located in the north-western Pennsylvania, a short distance from Erie county. The estimated traveling distance between Albion and Philly is about 12-14 hour round trip.

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"How can one change or correct themselves if one of the most basic qualities and requirements of human development is being presented as challenge due to avaricious capitalist?"

FACT: "In 2010 Pennsylvania inmates had been ship to out of state facility in Michigan, due to uncertain reason without all the proper facts. And going rate per phone call was $1.86 to anywhere in the UNITED STATES."

I ask that this Committee and Chairman understand that I voice my concerns for not only on the behalf of my struggles but instead for everyone trying overcome opposition because "WE ALL ARE DOING TIME WHETHER YOU BELIEVE YOU HAVE YOUR FREEDOM OR NOT."

I thank you for your time and patience on the matter

Sincerely,

Dallas Bullock

Date: 8/6/12
This is a public comment for the Wright Petition (CC Docket-#96-128)

Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12th Street, SW  
Washington, DC 20554

Dear Chairman Genachowski:

I am writing to ask that you consider the Wright Petition that I understand would put a cap on inmate telephone rates.

I have a loved one who is currently incarcerated in the Michigan Department of Corrections (MDOC) and in order to speak with this person on the telephone I am charged outrageous rates. It is my understanding that the telephone provider, Public Communication Services (PCS) charges $0.05 per minute to provide the actual inmate telephone service, and an additional $0.15 is added to support a “special fund” created by PCS to generate additional profits for themselves and the MDOC.

This predatory telephone provider collects 30% of the money generated for this fund. They actually make more money from this fund than from providing the actual telephone service. For its part, the MDOC claims it needs this extra money to plug holes in the state’s prison budget. Shouldn’t that budget funding come through taxes equally spread across the entire tax base? It seems prisoners and families are being permitted to maintain their relationships through telephone calls only if they make a contribution to the MDOC operating budget. Their option is to not use the phone.

Excessive phone fees not only unfairly burden low-income families but also undermine the re-entry and rehabilitation efforts trumpeted by the MDOC. Taxpayers should not have to subsidize prisoner phone calls, but neither should the state and predatory phone companies make millions of dollars on the backs of some of the state’s poorest people. This fund is generating over $9 million annually. Keep in mind, this fund has nothing to do with the necessary cost of providing the telephone service; it’s strictly pure profit and greed.

It seems the main function of our FCC is to protect consumers from predatory behavior, and if this doesn’t qualify for that protection, then I don’t know what would. Please cap these rates and do the right thing.

Sincerely,

[Signature]
Aug. 4, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Re: Public comment for the Wright Petition (CC Docket #96-128)

Dear Chairman Genachowski:

I'll not take much of your time as I'm sure you are aware of the high prices we (my family, friends, and myself) are having to pay just to talk, and I'm sure you're aware that the cost to provide this service doesn't come close or compare to what's being charged.

I'm 67 years old, have a brother living in Seattle, who's four years older than I. He's living on social security; neither one of us can really afford these prices. But TDCJ keeps offering more minutes, why? because they're not reaching their desired revenue. We can afford to call at these prices? what good will more minutes do?

I understand wanting to make a profit, but these prices are only achievable under a "Monopoly" you certainly could get these prices in a free-market. I'm sure you already know that Texas/TDCJ doesn't accept the lowest bid.

These high prices hurt families, and if staying in touch is such a positive for an inmate, then please help it not be all about the money.

It's tough enough being in prison without being able to speak with family and other loved ones because of these prices.

I thank you for your time and the job you do, and pray you'll have a closer look and do something to get a grip on the prices. They are way over the top and don't even compare to what a civilian has to pay...not even close!

Sincerely,

John W Ussery
Dear Human Rights Defense Center, working Narratives & Center For Media Justice,

I'm an inmate at North Branch Correction Institution. Phone call are $10.00 for 30 minutes, this has isolated me from my family. My family live 3 and a half hours away from this prison, I been housed in this prison for almost 5 years and I only had 2 visits. The phone is really my only way to communicate with my love ones, the cost is to light to maintain a connection to my family.

Sincerely,
Tariq Malik
306-176
Tariq Malik 306-176
N.B.C.I
K 4100 McMullen Hwys N
Cumberland, MD 21502
Federal Communications Commission

My name is Joseph Powell, and I have experienced an emotional pain because of the high cost of phone calls from county jail and prison.

The excessive cost of these phones has severely affected my relationship with my family and loved ones. Because of the high cost of calls, I am seldom able to have long periods of time between the times I can call has taken away the close family relationship I once had. Because of this I feel alone in my struggles.

The high cost of these phone systems has also severely hampered my ability to prepare for my change in legal cases, or to be able to communicate with my attorney.

The cost of these phones is severely affecting my communication with the outside world to the point were I almost have none at all.

This is very depressing and I have a very hard time because of the outrageous cost of these phones. Please HELP.

Joseph S. Powell
513 S. Liberty St
Jackson, Tenn 38301
Dear Chairman Genachowski:

I am writing to ask that you consider the Wright Petition that I understand would put a cap on inmate telephone rates.

I have a loved one who is currently incarcerated in the Michigan Department of Corrections (MDOC) and in order to speak with this person on the telephone I am charged outrageous rates. It is my understanding that the telephone provider, Public Communication Services (PCS) charges $0.05 per minute to provide the actual inmate telephone service, and an additional $0.15 is added to support a "special fund" created by PCS to generate additional profits for themselves and the MDOC.

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Excessive phone fees not only unfairly burden low-income families but also undermine the re-entry and rehabilitation efforts trumpeted by the MDOC. Taxpayers should not have to subsidize prisoner phone calls, but neither should the state and predatory phone companies make millions of dollars on the backs of some of the state’s poorest people. This fund is generating over $9 million annually. Keep in mind, this fund has nothing to do with the necessary cost of providing the telephone service; it’s strictly pure profit and greed.

It seems the main function of our FCC is to protect consumers from predatory behavior, and if this doesn’t qualify for that protection, then I don’t know what would. Please cap these rates and do the right thing.

Sincerely,

[Signature]
SRCI
David Ratashak
SID #17230114
777 Stanton Blvd
Ontario, Oregon 97914

This is a public comment for the Wright Project (CC Docket #96-128)

Dear Chairman Genachowski,

Sir, I would like to comment on the high cost of phone calls here in the State of Oregon where I am currently incarcerated. I am at the Snake River Correctional Institute in Ontario, Oregon an hour west of Boise, Idaho.

SRCI (Snake River Correctional Institute) is about a seven hour drive from my home, Gresham, Oregon (Gresham borders the east side of Portland, Oregon). This distance means that I only get a visit from my wife once a year and that visit is a financial hardship for my wife.

I do get to call my wife and my son. One thirty minute call cost my wife...
minute call. For SRCI where I am, it is $4.50 for a thirty minute call because of our distance from the majority of Oregon's population.

Now for those who were having to call at long distance prices this change has been an improvement. Their calls have dropped from approximately $25.00 for a half hour call to $4.50 for the same call.

However, the majority of Oregon's prisons are within local call pricing and the majority of Oregon inmates have been adversely affected by the so called improvement in pricing.

There is absolutely no excuse for these prices, previously and current, with today's technology even with the monitoring and recording.

The contract with the previous phone service used by the ODOC ended June 30, 2012 and the new service began on July 1, 2012. The rumor has it that it was the ODOC who dictated the new pricing and not the phone service company.
I have ten more years to go on my sentence and with the economy as it is, I am very afraid that communicating with my loved ones will become even harder and maybe even impossible by phone.

Sincerely,

David Ratashak

I am one of the lucky ones.
Dear Chairman Genachowski,

I have a friend who is presently incarcerated in a Pennsylvania Department of Corrections Facility.

I am unable to visit him because of health issues, and, the distance to travel. The only option I have to communicate with him is by telephone. I am a senior citizen whose only income is social security benefits and a small pension, and therefore adversely affected by the high cost of prison phone calls.

The cost of a 15 min. phone call costs me $11.00 plus $1.96 for federal tax and .91 for state tax....a total of $13.87!

I am sure there are other families and friends who live out of state, who also cannot afford to pay these high costs for phone calls.

It is a great injustice to us and to our loved ones.....these prices are not only very unfair, but an absolute outrage!

This fosters separation from support systems....an invaluable and essential requisite by the inmates in these institutions.

It is time for the Federal Communication Commission (FCC) to take action and intervene on our behalf, and reduce and cap the high rates charged by the phone companies who provide service to prisons and jails.

I have enclosed a copy of my most recent phone bill from GLOBAL TEL*LINK (GTL) for your attention.

I, all of us, who have loved ones in the Pennsylvania Department of Corrections Facilities, will greatly appreciate your assistance in accomplishing our goal.

CHERRY MARSHALL
540 CRANBURY ROAD
APT. 340
EAST BRUNSWICK, NJ 08816
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Total for: (732) 387-8156

1 Calls 15.0 11.00
Mr. Ernest Francis 176318
Cheshire, Correctional Institution
900 Highland Ave
Cheshire, Ct. 06410

8/2/2012

Chairman Julius Genachowski
Federal Communication Commission
Public Comment
445 12th Street, SW
Washington, D.C. 20554

Dear Chairman Genachowski,

Good day, my name is Ernest Francis and I am a prisoner at the Cheshire Correctional Institution in Cheshire, Connecticut. This communication is in regards to the Wright petition (CC docket Number 96-128). With respect to the foregoing, the Connecticut Department of Corrections utilizes a phone company by the name of Securus prior to the Ct D.O.C awarding Securus this contract they utilized Global Tel Link. What all these companies have in common is that they all charge an excess amount for us to make contact with our families.

Securus presently charges .34 a minute for local and interstate calls pre-paid are .24 a minute. The high price of these calls have placed a barrier between me and my family. My mother who has grown sick since my incarceration has had her phone blocked because she was unable to keep up with the high costs of the phone bill. My wife works part time and cannot afford to take my calls and feed the family. This has resulted in me growing distant from my family.

The inability to communicate with my loved ones has caused me to become increasingly distraught. The phone companies appear to have a monopoly on prison phone calls. Connecticut made an attempt to lower costs of prisoner phone calls when it enacted Connecticut General Statutes 18-81(s) Pilot Program for Debit Account Telephone System. This program was supposed to allow prisoners to pay for their own calls utilizing a debit card.

However, when the Department of Corrections realized that it would be more lucrative for them to utilize companies like Global Tel Link and Securus, they immediately entered into contracts with these companies in order to obtain large kick backs.
Our only hope of reducing our phone rates and increasing family ties is for the F.C.C. to change the rates of the phone calls for local and long distance. There is no sound reasoning for these rates. These rates only serve one purpose and that is to collect from the suffering of family members of prisoners.

Thank you for your time in this matter in the interim I await your response.

Respectfully Submitted,
CHAIRMAN JULIUS GENACHOWSKI
FEDERAL COMMUNICATIONS COMMISSION
PUBLIC COMMENT- WRITTEN PETITION ( CC DOCKET #96-128)
445 12TH STREET S.W.
WASHINGTON, D.C. 20554

IN RE: ABUSE OF PRISON PHONE CHARGES (KICKBACKS)

DEAR CHAIRMAN GENACHOWSKI,

MY NAME IS CHARLES WILLIS. I AM INCARCERATED IN FLORENCE, ARIZONA AT A PRIVATE PRISON RUN BY GEO GROUP. I HAVE RECENTLY BEEN MADE AWARE OF THE FACTS THAT EVERY DEPARTMENT OF CORRECTIONS IN THE UNITED STATES RECEIVES A KICKBACK FROM MY FAMILY/FRIENDS EVERY TIME I CALL THEM. ARIZONA DEPARTMENT OF CORRECTIONS DIRECTOR CHARLES RYAN REFUSES TO DISCLOSE HOW MUCH HIS DEPARTMENT RECEIVES BACK YET THEY CHARGE THE HIGHEST RATES ALLOWED BY YOUR COMMISSION WITHOUT JUSTIFICATION TO THE COST. EVERY OTHER STATE DISCLOSED THEIR PERCENTAGES WERE FROM 30% TO AS HIGH AS 55% KICKED BACK.

A KICKBACK IS A BRIBE TO AWARD A CONTRACT. A BRIBE IS CORRUPTION THAT YOUR COMMISSION CANNOT AND SHOULD NOT UPON TO CORRECT A MAJOR WRONG GOING ON THROUGHOUT THE ENTIRE COUNTRY. OUR FAMILIES NEED TO KNOW WE ARE ALRIGHT AND WE (THE INMATES) NEED TO BUILD SUPPORT SYSTEMS FOR WHEN WE GET OUT TO PREVENT A RETURN TO PRISON.

IT IS A CRIME TO BRIE/KICK BACK TO ANYONE, ESPECIALLY A PUBLIC ENTITY THAT THE TAX PAYERS OF THIS COUNTRY SUPPLY THE MONEY FOR THEIR EXISTENCE, PLEASE STOP THIS ABUSE NOW.

SINCERELY,

[Signature]

Charles Willis
Dear Chairman Genachowski,

My name is George Fajardo. I am an inmate housed in a private prison located in Florence, Arizona. The Arizona State Department of Corrections has in the past and currently is receiving a "kick back" from the inmate phone service provider. This is not an uncommon problem. This practice is nationwide. Arizona refuses to disclose how much of a percentage they are being kicked back, (Prison Legal News March 2012), nor will they or any other state disclose how much they collect and where the money goes. This information belongs to the public they serve. All states have reported a "kick back" from 30% to 55% except the state of Arizona. Currently, our phone provider only allows our family and friends to pre-pay to talk to us. They charge us a transaction fee per call plus any minutes, these calls are very expensive to make.

Recently in the past year I have been hospitalized several times. I nor my wife can write very well and have to have someone else do it for us. So we are forced to use the phone system. I have only been able to talk to my wife once in three months due to the cost of these calls. She not able to even send me money like I need it. These phone calls are making our bond stronger yet there is only so much we can in a 15 minute span that has to last for 2 to 3 months before we can afford to do it again. This is a very serious hardship on me and my family that just keeps getting harder to endure.

(over)
This abuse of power you and your department can help millions of families to stay together and become even closer. Part of rehabilitation is building a strong support network that's what they (DOC) want us to do before we leave prison. Yet, our families are paying a tremendous price with no accountability from D.O.C.

In closing, please place this letter with the public comment for the Wright petition (CC Docket #96-128).

I thank you for your time and consideration regarding my plea for mercy and help.

Sincerely,

GEORGE FIERROS
ADC #058206
A.S.P.C. - CENTRAL ARIZONA CORRECTIONAL FACILITY 2015
P.O. BOX 9600 MAILBOX #799
FLORENCE, ARIZONA 85132-

P.S.

A "kick back" is corruption, which is abuse, which affects all of us physically, mentally and emotionally. It is also a crime that only your office can stop.
Chairman Julius Genachowski  
Federal Communications Commission  
Public Comment-Weight Petition (CC Docket 96-125)  
445 12th Street S.W.  
Washington, D.C. 20554  

Jul 26, 2012

In Re: Abuse of Prison Call Charges

Dear Chairman Genachowski,

My name is Stephen Distante. I am an inmate being housed in Florence, Arizona at a private prison. Recently, Prison Legal News disclosed what every state in the nation Department of Corrections percentage of “kick back” from their inmate phone provider. They ranged from 30% to as high as 55% with the exception of Arizona (they refused to provide this information). Arizona charges the highest allowable rate the Federal Communications Commission allows. None of the States disclosed how much money was being collected or where the money is being spent. Department of Corrections is a taxpayer funded expense and any kick back money would belong to them. This is where your office/department/Commission is needed. Our friends and families are the taxpayers/customers. They are paying twice. Recently my grandmother died, my mother was diagnosed with stage 3 kidney failure. I have called every week to the a positive member of my support network. Rehabilitation is teaching me that. My family have been charged in advance as our provider only allows pre-paid account. They are charged a per call/transaction fee, plus whatever minutes we talk at the highest rate possible as the state can get the most “kick back”. A “kick back” is a bribe to provide service. It is corruption at all level of business. Corruption is an abuse of authority/power and abuse is...
crime. Only your commission can stop the abuse from continuing making State Department of Corrections accountable for how much money is literally being over charged by the provider (stealing) and being given to the Department of Corrections as a "kick back." (dribery) to be awarded the contract to provide phone service to their inmates and their friends and family members (which is double dipping).

Now if I remember correctly dribery, over lifting, charging/stealing are crimes punishable by fines/restitution and/or incarceration. Given the corporate partnership with the State entity, this money needs to be accounted for as its real easy for the checks to be made out to private citizens with the power to decide who gets what after all who made the terms for the "kick backs."

In closing your commission can be the solution to the continuation of corruption that exists right under your watchful eyes and continue to let the American Tax Payer be taken for more of a corrupt ride. Thank you for your time and consideration

Sincerely

Stephen O. Stintz, AOC #248499
ASP-Central Arizona Correctional Facility 2014
P.O. Box 9600 Mailbox #422
Florence, Arizona 85132
This is a public comment for the Wright Petition
(CC Docket #96-128)

8-6-12

Dear Chairman Genachowski,

I am currently incarcerated in the Virginia State Prison system. I am writing you in regard to the outrageous telephone prices that our families are being charged by Global Tel Link. The average cost per call for my family is $11.00 per call, as my family is out of state. The family that I call is also going thru medical problems and having to pay such high phone prices takes away from their hard earned money that is now being spent on doctors visits and prescriptions. I think it is unfair and unethical for Global Tel Link to charge our families so much.

Virginia D.O.C. does not allow the use of call forwarding. Those companies that offer such services, we are no longer allowed to deal with. We are left with no choice but to pay these unfair, high prices. I would ask that you help our families by investigating this matter and help us lower these rates. Thank you for your time.

Sincerely,

Neal Lawrence #1873332
Buckingham Correctional Center
P.O. Box 430
Dillwyn Va 23936
Dear Chairman Genachowski

This is a public comment for the Wright Petition (CC Docket #96-128)

A 15 min. call to my brother or my brother and his wife in California, using my prison phone system prepaid account, costs me about $49.75. This is the only way I can call my family without passing any burdens or cost of my incarceration on to my family. I'm not willing to do because it's not right. There are services out there that would cut the cost of my calls to California down to about $2.00 a call. There's a notice in my POD posted right now threatening disciplinary action and on a block on my family's phone # if I'm found to be using these services. This to protect GTL's profit margin and huge kickbacks paid to VA. DOC.

DOC encourages inmates to remain in touch with family and friends but such gross overcharges undermine my efforts to maintain much needed contacts w/ family to facilitate my successful re-entry into society.

These business tactics are unfair to family of inmates and competing phone companies and hurts my faith in the system incarcerating me. I join...
"This is a public comment to the Wrightpetition"  
(cc docket # 96-128)

"Dear Chairman Genachowski"

Greetings to you and organiztion, I William Long # g-64902 of calipatria state prison in the state of california, I'm sending you this letter in regards to my grave concern of the high prices my family is forced to pay for us to maintain communication with one another, which has in turn stopped the much needed communication. I understand that companys are in the business of making money, yet these prices are simply unreasonable in there very nature. Would you please place a regulation on these company's abusing there privileages. This will enable me resume a more healthier relationship with my family, please. My family stays such a great distance from where I'm housed and the ability to communicate on a regular basis would be great for myself and family.

Thank you and God Bless,

William J. Long  
G-64902-A-1-229  
p.o.box 5002  
Calipatria, Ca 92233
Dear Chairman Menachowski,

This is a public comment for the Wright Petition (CC Docket #96-128). I have been incarcerated for almost 11 years now and during that time, I've witnessed the phone rates go up drastically. Do to those facts, it's hard to maintain family bonds. I am enclosing the latest developments on the phone situation where the phone service accuses the prisoner's for making 3-way calls. A lot of those claims are false and D.O.C never reimburses the prison population nor their families for said charges. Personally speaking, my parents are older people with a fixed income, extra phone calls will be hard not only on me, but on them also. Hopefully something will be done soon to put an end to the D.O.C criminal exploitation of the phone system. I kindly thank you in advance.

Sincerely,

[Signature]
Johannes Shakhen
INSTRUCTIONS FOR FILING: If you have a complaint that may result in a formal grievance, you must use the Informal Complaint Form. This form is to be used for requesting general information through specific departments. Please ensure that your topic coincides with the appropriate department.

Please fill out form & send to (please check one below) and place in the institutional mail. All requests for maintenance issues should be sent to the Building Supervisor. Place your request in designated area on this form ONLY.

- Warden
- Assistant Warden
- Major (Security)
- Treatment — Name: Operations Manager
- Business Office
- Personal Property
- Building Supervisor
- DCE
- Mental Health
- Medical
- Food Service
- Rec. Supervisor/Law Library
- Offender Records
- Mailroom
- Laundry
- Offender Grievance Office
- Safety Officer
- Disciplinary Hearings Officer
- Other

**SHAKES**

**JOHANNES**

1048649

B

80

Offender's Last Name

First Name

Number

Building

Cell Number

PLEASE STATE YOUR REQUEST (USE THIS AREA ONLY)

This is in response to my informal complaint that I sent to you. The number that I called when I was cut off is [redacted].

Thank you

Offender's Signature: [Signature]

Date: 7/30/12

**STAFF RESPONSE:**

I was contacted in reference to your complaint. I checked the cell, it was unplugged after third-party call. However, the problem may have been caused by noise in the background from another phone. These phones are supposed to face one wall. I do not have a cordless phone, check the batteries. Add a cordless phone, the resident needs to stop talking while talking on the telephone.

Respondent’s Signature: [Signature]

Date: 7/27/12
Informal Complaint

INSTRUCTIONS FOR FILING: Briefly write your issue in the space provided on the Informal Complaint form, preferably in ink. Only one issue per Informal Complaint. Place your complaint in the designated area at your facility. A receipt is issued within 2 working days from the date received if the receipt is not returned during intake. If no response is received within 15 calendar days, you may proceed in filing a regular grievance. You may utilize your receipt as evidence of your attempt to resolve your complaint.

Briefly explain the nature of your complaint (be specific):

On 7/23/12 while using the inmate telephone, my call was cut off for allegedly using a 5-way call which is untrue. The time of the call was after 5pm.

Offender Signature: S. STARK
Date: 7/23/12

WITNESS TO THE ABOVE

Respondent Signature
Date: 7/26/12

WITHDRAWAL OF INFORMAL COMPLAINT:

I wish to voluntarily withdraw this Informal Complaint. I understand that by withdrawing this Informal Complaint, I will not receive a response nor will I be able to file any other Informal Complaint or Grievance on this issue.

Offender Signature: ___________________ Date: ___________________

Staff Witness Signature: ___________________ Date: ___________________
Sir,

I've been in prison for about 20 yrs. In the last 7 yrs I've been only able to afford 4 phone calls. This is insane. It costs me 10.00 to make 2 phone calls; I only make 14.00 per month. I just feel like this monopoly (and that's what it is) is unfair. If I had the choice to change carriers I would.

"Deep within man dwell those slumbering powers. Powers that would astonish him. Capabilities and influences that he never dreamed of possessing. Forces that would revolutionize his life, if only aroused and put into action."

"Arisen Sweat Martin"
FROM: 63737054
TO:
SUBJECT: Phone Justice Campaign
DATE: 07/23/2012 09:48:57 AM

Kevin Johansen

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

This is a public comment for the Wright Petition (CC Docket 96-128)

Dear Chairman Genachowski:

I am a federal prisoner. My case had two parts, one in California where I am from, and the other in New York City. During the nearly ten months my case was being heard in federal court in San Francisco, the US Marshals housed me in the Alameda County Jail (Santa Rita) in Dublin, California. My mother lives within the same area code, yet when she would add $25 to her prepaid phone account, it would be gone in maybe half an hour of talking, broken up in several phone calls because each phone call cost a few dollars for the first minute, then a smaller amount for subsequent minutes. My mother is poor. Her monthly income is lower than her rent, and she lives well under the federal poverty line. I gave her access to the money in my bank account to help her with this, but it was not enough.

While there, I had to communicate with my attorney in New York City. This jail did not have a system for legal calls for federal inmates. My attorney in New York was appointed and paid by the court, though he was not a public defender. There was no special phone I could use that would give me free phone calls to him, so my mother had to pay for that, too, a few times. I know that the attorney could have established his own account and eventually the courts would reimburse him. This is how it is supposed to be, but it is not done that way in reality. If I wanted to speak to my attorney, my mother had to pay for it. This was even more expensive than the calls I made to her, though that was prohibitively expensive.

After ten months I was transferred to Brooklyn to handle this aspect of my case, and I have been housed in a Federal BOP prison for the last twelve months. From the county jail in California, the cost for a 15 minute phone call was about $10 to a local number. From the federal jail in Brooklyn, a long distance phone call of 15 minutes has a flat rate of $3.45, which is comparatively reasonable. When is the last time you paid that much for a phone call? I remember we used to be billed that way in the 1990s for landlines, but it is not considered normal these days.

The BOP limits each inmate to 300 minutes per month, no matter what their circumstances are. They also have wide latitude to place federal prisoners anywhere in the country. There is supposed to be a rule that they house us within 500 miles of our homes within a few years of our release dates, but that is a suggestion rather than a rule and isn't always followed. I am 27 years old and I have never been in jail or separated from my family for this long. Since I'm not able to receive visits from them, phone calls are the next best thing. I know this is a separate issue from the high costs of the calls, but limiting the number of minutes is just as destructive to families, especially when they could be on the other side of the country. It damages relationships and makes the time harder. This isn't supposed to be part of the punishment.

It is unfair to lock up the poorest people in this country only to allow predatory phone companies to exploit them. Limiting a prisoner's connection to his family damages his stability in prison and in transitioning back into the world.

Thank you.

Kevin Johansen
Dear Chairman Demachowski

This is a public comment for the Wright Petition, (CC Pocket #96-128)

Sir, as an inmate of the T.D.O.C. "Tennessee Dept. of Corrections" Charles Bass Correctional Complex, here in Nashville, Tn. I am concerned about the high phone rates we are forced to pay, if we are to stay in contact by phone and stay in touch with family.

These high rates are a burden on my family and friends. Therefore, I am in full support of a petition that will address this issue and I would like for the (FCC) to take what actions are necessary to put a stop to phone rate gouging.

Sincerely,

[Signature]

Jac Samuel 320947
07/21/2012

Bradford J. King 228745
Thumb Correctional Facility
3225 John Conley Dr.
Lapeer, Mich 48446

Chairman Julius Genachowski
Federal Communications Commission
Public Comment
445 12th Street SW
Washington, DC 20554
www.prisonphonejustice.org

Dear Chairman Genachowski:

I am writing this letter in hope you will be able to help with this HIGH COST on the PRISON PHONES. As with the economy being so bad at time, it is really hard on most families, and I believe most people now days are on a FIXED INCOME, and most work for a MINIMUM wage. But there is no doubts we want to talk to our love ones. But the COST is keeping our communication at a stand still.

Also the families are FORCED to make accounts with the Phone Company (MORE MONEY) when there is nothing wrong with their Collect calls, as it is just another way for the Company to make money off the families.

I want to thank you for your time.

[Signature]
Dear Chairman Genachowski,

This is a public comment for the Wright Petition (cc Docket# 96-128).

Our son, at Mac Dougall Correctional Institute in Suffield, CT has been incarcerated since 1997. His collect calls originally cost us about $20 for 15 minutes. In 2008 Global Tel Link offered a pre-paid contract which reduced the cost to $12.97 for 15 min. Of course, that required us to pay up front. We try to maintain a minimum balance of $25 (2 calls) which means that most of the time we have $100 or more of our Social Security Retirement tied up in that account.

As with all telephone companies, we are charged a lot of State and Federal fees as well as surcharges and taxes so that the stated "rate per minute" is meaningless.

We can't call him. He has to call us and we can't guess or calculate how many times he tries to call and can't reach us. So, in addition to regular letters and semi-annual 1600 mile trips to see him, phone calls are his and our lifeline.

We appreciate every effort toward making his calls more affordable.

A Sincere Thanks,

Tom and Dora Pickles
636 Harris Point Way
Wake Forest, NC 27587
Chairman Julius Genachowski  
28 July 2012  
Page 2  

I also previously had problems with contacting my attorney. Apparently their service provider does not have contracts with all the other local service providers so I could not make collect calls to him as they did not have an agreement with his. They literally forced him into opening a prepaid account with them. Thank you in advance for your time and consideration in this matter. If you require any additional information please do not hesitate to contact me.

Sincerely

Dennis J. Beldotti  
W-45845
July 11, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, S.W.
Washington, D.C. 20554

Subject: "THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION (CC Docket # 96-128)."

Dear Chairman Genachowski:

I have been in prison in the state of Michigan for 40 years now. I am from another country. Placing a phone to my family members to my country has become very expensive over the past year since PCS Daily has acquired the Michigan Dep't of Corrections prisoner telephone contract. They raised the cost of a phone call dramatically without even placing prisoners and their families on notice and placed a surcharge per minute on a prisoner telephone call to purchase special equipment, such as tasers, bullet proof vest, cell phone detection equipment and to pay PCS to handle the MDOC financial revenues for kicks backs generated from the prisoner telephone system.

It is hard enough to do a life sentence and now I can not even afford a phone call to my family in my country. Its time for your office to stand up for what is right. Please take action and stop these companies from charging so much for an overseas phone call.

Thank you very much for your time in this matter.

Very much concerned,

Tony Jakupaji
Tony Jakupaji, #148692
Active member
July 22, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

RE: "This is a public comment for the Wright Petition (CC Docket # 96-128)."

Dear Chairman Genachowski:

This letter is in hopes that you will put some type of regulation into effect with States like Michigan and telephone companies that target prisoner populations and their families to make big profits.

I have 50 years served in prison on a life without parole sentence. I have watched many prisoners come to prison young and are now old and greying grandparents. Today their are more than 14 times as many prisoners over the age of 55 than ever. To live this long in prison takes a lot of family support and communication. If state and federal governments are going to keep people in prison until they die, 20 to 55 years after they been incarcerated, than they should at least provide us with reasonable telephone services, to maintain this family support and communication. After all, many of us older prisoners are now in wheelchairs or use walkers to get around and can no longer work a prison assignment, to be able to afford a phone call to our children's children, our grandchildren now.

I thank you very much for your time hoping that you will do something about these high cost of a prisoner telephone call in the state of Michigan.

Yours truly,

Ati Shabazz

Mr. Ali Shabazz, LWOP #94288
Chairman, Legal Research Committee
July 15, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SU
Washington, DC 20554

Re: This is a public comment for the Wright Petition (CC Docket #96-128):

Dear Chairman Genachowski:

Hello, does any body hear me out there? I am serving a life without parole sentence in the Michigan Department of Corrections. I have been incarcerated for more than two (2) decades now. Over the years, I have lost most of my contact with my family and friends due to the increased cost of a telephone call from the prison setting. I come from a very poor family. A family who can't afford to pay $3.30 per phone call, and a surcharge of 12-cents per minute to pay for cell phone detection equipment, and another surcharge to pay for PCS and the MDOC's financial accounting scheme.

Prison jobs are very far and in between, and a prisoner such as myself who totally depends on a prison job to pay for a telephone debit card and hygiene products, typically is forced to go without communicating on the telephone with family and friends, where the average monthly income of a prison job in the state of Michigan is $8.00 to $14.00.

PCS and the MDOC are destroying many prisoner family communications, as they have done with me. Please stop this outrageous price gouging by these big prison telephone corporations and wealthy politicians who are taking campaign funds or other kickbacks for entering in such contracts with these companies.

Respectfully,

David Wrobleski, LWOP #226162
Special Programs Coordinator
Chairman Julius Genachowski  
Federal Communications  
Public Comments  
445 12th Street, SW  
Washington, DC 20554  

Re: This is a public comment for the Wright Petitioner (CC Docket #96-128):  

Dear Chairman Genachowski:  

I am writing you this letter to address a few complaints in regards to the Michigan Department of Corrections prisoner telephone contract with the manipulating PCS corporation.  

I have been confined now for 33 years, serving a Life Without Parole sentence. It is very important that I have an access to the telephone to communicate with my family members and loved ones. As I get older, my family members also get older, they eventually die off like the rest of us. It is very important to communicate with my wife as much as possible, I love her very much. But just being married while in prison is very straining on our relationship. Telephone communication keeps our relationship alive.  

Not being able to provide for my wife and family financially is very straining. To be charged a 12-cent a minute surcharge for every minute I speak on the telephone to my wife is very costly. Especially when this surcharge is being charged to purchase corrections staff personal protection equipment, tasers, ballistic vests and contraband detection equipment and a new security camera system here at the Michigan Reformatory. This equipment has nothing whatsoever to do with the prisoner telephone system. It serves only one purpose, to destroy prisoner and family relationships, and communications. It does not serve rehabilitation purposes at all. It only serves PCS and the MDCC's financial gain goals.  

The prisoner telephone service should be used to restore the already strained family ties of prisoners, not destroy them. It should not be used for financial gain purposes, under any disguise. Thus, I respectfully request that you intervene and put an end to such practices as PCS and the MDCC have engaged in.  

I thank you very much for your time, praying for your intervention.  

Respectfully yours,  
Wesley Baskin Bay  
Chairman, Legislative Committee
Dear Chairman Genachowski,

This is a public comment for the Wright petition (FCC Docket #96-128).

My name is Christopher Jamison. I'm currently an inmate housed in Buckingham Correctional Center. My mother is the primary person I have to call, and I am unable to due to the high rates of Global Tel Link. My mother is poor; she's been out of work for years due to a workplace injury, and struggles to get by on disability checks. She cannot afford the rates for cell phone calls, and does not own a home phone. If rates were more reasonable, perhaps she could afford the calls.

Other than lowering rates, I have two suggestions. First, GTL offers an inmate debit feature to call people at our expense, but only for land lines. In these times, fewer people are using land lines, and more are going with the convenient and usually cheaper cell phone. Being able to call a cell phone using personal debit would help.

My other suggestion is to offer prepaid phone cards, or commissary. Anything to take
7-27-12

Dear Chairman,

I am writing you with concerns with the high fees from calling home from C.S. A.T.E./S.P. in Corcoran California. I am an inmate struggling with T.B.I. or Traumatic Brain Injury. The economy is very difficult making a hardship to speak with my family. The weak economy has made it very troublesome making ends meet. I am earnestly requesting relief and information to remedy my dilemma. Thank you for your time Chairman hope to hear from you.

Respectfully,

Michael Abraham
C.P.C. # 6-40565
July 23, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

RE: "This is a public comment for the Wright Petition (CC Docket # 96-128)."

Dear Chairman Genachowski:

I am hopeful that you will step the Michigan Department of Corrections and their prisoner telephone contractor PCS from manipulating the poor families of prisoners and prisoners themselves.

I come from a very poor community in Detroit, Michigan. I am 53 years and the father of two and grandfather of three. I am approximately 140 miles from home. I would love to speak to my wife, children, and grandchildren, but I simply cannot afford to purchase a phone card at a minimum of $10.00 and to pay $3.80 for a phone call on a $8.00 a month prison assignment. Nor, can my family afford to pay these high prices for a phone call plus, surcharges for special equipment such as bullet proof vest, tasers, and security cameras, which have nothing to do with telephone companies and telephone calls, yet, we are forced to pay such on our phone bills.

I thank you very much for your time, praying for your cooperation in this matter.

Respectfully,

Kenneth Daniels, #146527
Vice-Chairman, Legislative Committee
June 22, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street SW
Washington, DC 20554

RE: "This is a public comment for the Wright Petition (CC Docket #96-128)."

Dear Chairman Genachowski:

Government officials such as those in the state of Michigan, who have approved the PCS contract that includes kickbacks, described as 12-cent per minute surcharge for security equipment, and excessively high rates, apparently forgot why prisoners are afforded phone access in the first place. For one, there is a widely-known and researched correlation between prisoners who maintain contact with their families and those who are successful in staying out of prison after they are released. This reduces recidivism rates.

But there is more to it. What about a person such as myself, who has been wrongfully convicted of murder and sentenced to life-without-parole—who is indigent—and simply can not afford the high cost of a prison telephone call? I have been in prison for 29 years, fighting for my life. Prior to PCS's contract with the Michigan Department of Corrections, I was able to afford some phone calls seeking legal and other assistance to prove my innocence. Since PCS has acquired the MDCC prisoner telephone contract, I have been not been able to afford to make any phone calls seeking assistance to prove my innocence. How do I prove my innocence—if I cannot afford to communicate with my family, friends, or those with who may be willing to assist me?

These high priced prisoner telephone contracts are designed to make big corporations rich, save the state of Michigan money, while nickel and dimming the poor and unfortunate. Thus, I respectfully request your intervention in lowering the cost of a prisoner telephone call.

Sincerely,

Paul Russ, LWOP #178706
Active Membership
Chairman Julius Genachowski  
Federal Communications Committee  
Public Comments  
445 12th Street, SW  
Washington, D.C. 20554

Re: THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION (CC Docket #96-128):

Dear Chairman Genachowski:

The Michigan Dept of Corrections (MDOC) budget continues to include boilerplate language that requires contracts for prisoner telephone services to use the same rates as calls placed from outside of correctional facilities, except surcharges "necessary to meet special equipment cost." However, there are now additional provisions being added that define what "special equipment" can be purchased with the restricted revenues in the special equipment (SEF) generated by the surcharges added to prisoner phone calls last year.

The MDOC and Michigan politicians assume the availability of 19.7 million in SEF revenues generated since February 2011. The Executive proposed using $11.4 million to begin replacing staff personal protection equipment, $5.2 million in security equipment such as tasers, ballistic vests and contraband detection equipment and $2.4 million for new security cameras in cellblocks here at the Reformatory.

Not one consideration was taken in regards to how difficult it is for the majority of poor prisoners and their families to communicate. Not one consideration was taken to use any of this money to develop better visits or other telephone communications or video visiting equipment for prisoners and their families who can't afford to drive hundreds of miles to visit their loved ones. Not one consideration was taken in regards to the importance of a prisoner's communication with their loved ones and rehabilitation. The only thing considered was how to make money off prisoners to pay for equipment that is not needed.

I ask you to stop these practices. They have nothing to do with a telephone service contract, or rehabilitation.

Sincerely,  

James Goodman Bey, LWOP #227294  
Secretary
July 22, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

RE: "This is a public comment for the Wright Petition (CC Docket No. 96-128)."

Dear Chairman Genachowski:

I am requesting that you do something about the high cost of a prisoner telephone call. It is very important that prisoners have access to telephones to call their loved ones, their attorneys and friends at a reasonable cost. PCS Daily the Michigan Dep't Corrections prisoner telephone company does not see it that way and have increased the cost of a telephone times three, since taking over the telephone contract in 2011.

My family base has deteriorated since my mother passed away approximately seven years ago. I could not call her then when telephone call cost were also extremely high. She passed away without me ever being able to say goodbye. I have been incarcerated now for 31 years, and have see many prisoners literally go insane because they could not talk to their children, wives, and other family members. Its not as easy as a free person thinks doing prison time, especially on those who are doing Life Without Parole like me, who cannot afford to pay the cost of a phone call anymore on .74¢ a day prison assisgment.

I respectfully request that you please take the necessary steps to prevent these telephone companies that are targeting prisoners and their families from manipulating the system.

Thank you very for your time, pray for some action.

Thank you,
Dennis Wynn
Dennis Wynn, LWOP #126809
Chairman, Ways and Means Committee
July 31, 2012

Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12th Street, SW  
Washington, D.C. 20554  

Re: CC Docket No. 96-128  

Dear Chairman Genachowski:  

This is a public comment for the Wright Petition (CC Docket #96-128). I am currently in prison here in Virginia. The price of making a collect call home to my mother is extremely expensive. It cost on average $8.00 to make a collect call from Dillwyn, Virginia to Richmond, Virginia even though Richmond is only an 1½ away. On the other hand collect calls from Powhatan and Nottoway Correctional Facilities to Richmond are only 90 cents to a dollar. My mother is disabled and only receives $900 a month, $100 dollars of which goes to collect call fees every month. $8.00 for a 15 to 20 minute intrastate collect call is a grave injustice upon poor people in free society being penalized for showing support for their loved ones in prison. I pray that the FCC will look into this injustice being perpetrated by Global Tel Link phone company.

Sincerely,  

[Signature]

Brian Lee Rowe
7-30-22

Matt Davis *K97279
Stateville C.C.
P.O. Box 112
Joliet, IL 60434

"This is a public comment for the Wright petition (CC Docket #96-128)"

Dear Chairman Genachowski,

As a prisoner and a father, the high cost of prison phone calls has affected me and my family in a plethora of ways, but most importantly it has hindered my rehabilitation process by limiting my contact with outside support systems, and by causing my children to not have a more constant presence of their father.

Often times the phone is the only meaningful contact I have with my friends, loved ones, and children. Phone calls cost nearly 10 dollars for just a 25 minute phone call.... who can afford that?

I hope you can see that the practice of
Prison phone price gouging affects the prisoner's family and society as a whole in a way that outweighs any justification put forth by prison officials. All they care about is kick-backs.

Thank you for your time.

Respectfully Submitted,
Matthew A. Davis
Mathen A. Davis *K97279
Stateville C.C.
RE: THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION (CC DOCKET #96-128)

Dear Chairman Genachkowski:

I am an Involuntary Civilly Committed resident of the Florida Civil Commitment Center which is a secure facility. I am contacting you in support of the above referenced matter. This facility, as well as countless other prisons and secure facilities in the State of Florida have been victimized with the extraordinary billing charges in the phones that we are restricted to use here to make collect only outgoing calls. The particular telecommunications vendors contracted here is Secureus Technologies. Like the thousands of other companies that have contracts with various prisons and secure facilities across the nation, the prices are outrageous and the facility receives a kickback from the company for allowing them to run operations here.

I can tell you by personal experience that the charges are so high that I very rarely call my family and friends in the community as I feel that I am disrespecting them and burdening them with the high costs associated with just accepting the calls. I can also tell you that I have used various phone services in the prison systems both in the State of New York and Florida and have, like everyone else, feel that I have been victimized and a type of extortion is holding me hostage. I can also tell you that when I did use these systems, my family and outside contacts, especially my girlfriends, without exaggeration, have had monthly bills of anywhere from $300-to $800.

It’s a shame that such facilities and telephone contractors are allowed to conduct business as usual with impunity. Therefore, please consider this a letter of support for the above captioned case and a formal complaint by myself on behalf of my family, friends and all others similarly situated in this facility and across the nation. It is my prayer that the FCC will conduct investigations and put a halt to this outrageous service.

In closing, I would like to thank you for your time, understanding and prompt attention to this matter. I remain;

Respectfully,

James Robert Pesci

XC: Files/Postings
Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St. SW
Washington, D.C. 20554

Dear Chairman Genachowski,

This is a public comment for the Wright Petition (Docket # 96-128). I am a prisoner incarcerated at Buckingham Correctional Center. I am 34 years old and I've been incarcerated since 1999. Throughout this entire time, my family and I have struggled with the high cost of prison phone calls.

It is no secret that most prisoners come from low income families and my family is no different. We rarely speak over the phone and I have limited contact with my daughter. Making the phone calls cheaper would help me create a better relationship with my family.

Sincerely,

Kenneth J. Hunter
41131400
BKCC
P.O. Box 420
Dillwyn VA 23936
Dear Chairman Galachaowski

This is a public comment for the Wright Petition (cc Docket # 96-128)

I'm writing on the behalf of myself and my family. How the high costs of this prison (Buckingham) phone calls is taking an major affect on the relationships between my support system. I haven't heard my mother voice in three years. Now, It would truly mean so much to be able to call her and check on things without the outstanding costs $7.95 per call. I support your stand for what is right, all inmates to have a chance to stay in contact with their family.

Thank you

God Bless

Terrell Cartwright
Dear Chairman Julius Genachowski,

"This is a public comment for the Wright Petition". (cc Docket # 96-128) I'm writing in reference to the Virginia Department of Corrections phone system, and how the effect communication with my family. Since I made my transition from the county jail to the D.C.C. I have had a substantial decrease in phone communication with my family. In the jail I was able to purchase phone cards at a reasonable price, which in return allowed me to have frequent contact with my loved ones. Being in the system it costs me nearly eight dollars to call home. Therefore I'm limited to call one time a month, if there's no high phone bill at my residence then I could lose phone contact for a couple months. With these prices it seems like the state is keeping us away from our loved ones, rather than bringing us together. With that I believe there should be a fair rate on the phone system allowing us to keep contact with family in a regular
basis. Maybe incorporate a phone card that would be placed on debit accounts. Enabling us to make a set amount of calls from anywhere to seven or ten, with the charge being around one dollar fifty cents a call to two dollars. Reviewing this I hope a decision can be made going forth on installing cheaper phone calls in the Virginia department of corrections.

Sincerely,  

Ricó Nayloe  7-28-12
This is a public comment for the Wright Petition (CC Docket-#96-128)

Susan Vaughn
9711 Norman Rd.
Clarkston, MI 48348

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Dear Chairman Genachowski:

I am writing to ask that you consider the Wright Petition that I understand would put a cap on inmate telephone rates.

I have a loved one who is currently incarcerated in the Michigan Department of Corrections (MDOC) and in order to speak with this person on the telephone I am charged outrageous rates. It is my understanding that the telephone provider, Public Communication Services (PCS) charges $0.05 per minute to provide the actual inmate telephone service, and an additional $0.15 is added to support a “special fund” created by PCS to generate additional profits for themselves and the MDOC.

This predatory telephone provider collects 30% of the money generated for this fund. They actually make more money from this fund than from providing the actual telephone service. For its part, the MDOC claims it needs this extra money to plug holes in the state’s prison budget. Shouldn’t that budget funding come through taxes equally spread across the entire tax base? It seems prisoners and families are being permitted to maintain their relationships through telephone calls only if they make a contribution to the MDOC operating budget. Their option is not to use the phone.

Excessive phone fees not only unfairly burden low-income families but also undermine the re-entry and rehabilitation efforts trumpeted by the MDOC. Taxpayers should not have to subsidize prisoner phone calls, but neither should the state and predatory phone companies make millions of dollars on the backs of some of the state’s poorest people. This fund is generating over $9 million annually. Keep in mind, this fund has nothing to do with the necessary cost of providing the telephone service; it’s strictly pure profit and greed.

It seems the main function of our FCC is to protect consumers from predatory behavior, and if this doesn’t qualify for that protection, then I don’t know what would. Please cap these rates and do the right thing.

Sincerely,

Susan Haisley-Vaughn
This is a public comment for the WRIGHT PETITION (CC Docket #96-128)

Chairman Julius Genachowski
Federal Communications Commission
Public Comment
445 12th Street, SW
Washington, DC 20554

Dear Chairman Genachowski:

I'm writing to ask that you act on the WRIGHT petition to cap inmate telephone rates and stop the exploitation of prisoners and their loved ones.

I am serving time in the Michigan Department of Correction. Since coming to prison, I have tried to remain in close contact with my family and friends, but with each passing year it becomes more difficult. Despite publicly trumpeting the benefits of prisoners remaining in close contact with their families, the self serving policies and actions by the MDOC are continuing to tear at the very fabric of these bonds.

The two most important and critical ways for a prisoner to keep in contact with his family comes through visits and telephone calls. For most families, including mine, making the trip to visit is a rare occurrence. When you consider the bad economic times, and that most of these visitors themselves are struggling near the margins, the cost of making the trip to visit is prohibitive. Add to this that the MDOC has reduced the amount of days a prisoner can get visits, and restricted the number of visitors an inmate is allowed to see, it's not surprising to see the number of visits being reduced by 70%.

This leaves the telephone as the main lifeline for a majority of prisoners. Rather than making this critical service more convenient, the MDOC has chosen instead to exploit this service for profit. They, along with predatory telephone providers, have colluded to extort and target those who can least afford it. Of the average $3.25 charged for a 15 minute call, $2.50 goes directly into the pockets of the MDOC and telephone provider.

The MDOC claims it needs its share to shore up its budget. Prisoners and their families should not be charged outrageous rates to support prison budgets, that burden should be borne by the entire tax base. As for the telephone provider, they get a 30% cut of the overcharge. Remember, the telephone provider has already built in their cost and profit margins for providing the actual telephone service. Public Communication Services is Michigan's current provider and they are making more money from administering this slush fund than they are from providing the actual inmate telephone service.

It seems one of the functions of our Federal Communications Commission is to protect the consumer from predatory behavior, and if this doesn’t qualify for that protection, then I don’t know what would. Please put a stop to this. Cap the rates!

Sincerely,

Mark A. Smith

Mark A. Smith # 251469
3225 John Conley Drive
Capeer, Mich. 48446
Dear Mr. Gendronasky,

I'm writing in regards to the CC Docket #96-128 call, in regards to the high rate phone bill. It's alleged a shame that family members have to support their love ones while they are incarcerated, then on top of it have to try to communicate with him for her on the phone, in this room, in the end of the day, to try to all of it. When a mother, or, father and uncle looked up for something they didn't do, while trying to assist them or her with proving their innocence, the condition, all of it. They're that was left out there to raise, because of the injustice that has pledged that person. And that person I know so well. It's me and my family. So, as I try to address this ridiculousness, hopefully this will be my last year my ones will have to pull all these phone bills on the account on me.

Mr. Julius, would you please take it consideration, even though the ones that have done the crimes in which harmed them, their family shouldn't have to be penalized for the wrong doing. And think about the citizens that have to pay that out rates phone bill.

Sincerely,

[Signature]

(Fayetteville Civil Center)

(Statedville Civil Center) NO. 0041212 7/17/07 M.B. 61/30 C.U.2
some of the burden off of the called party is an improvement.
I hope I've helped by doing my part, and that this issue is resolved in due time and proper manner.

Respectfully Yours,

[Signature]

Chris S. Jamison
This is a public comment for the Wright Phone Petition
(CC Docket #96-128)

Misael Cordero #257533/SBI#551325 B
New Jersey State Prison
P.O. Box 861
Trenton, New Jersey 08625

July 24, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Dear Chairman Genachowski:

I am a New Jersey prisoner and my family lives in New York. Due to the high cost of prison phone calls we hardly talk. Many times I have to choose between buying necessary items (soap, deodorant, and tooth paste) and calling my family.

Sadly this is the story of many more prisoners in New Jersey since we come from poor families, and only earn a few dollars a month. Sir, being poor is not a crime, and should not be punish with the abusive cost of prison phone calls.

Respectfully yours,

MISAEEL CORDERO

MC/File
June 15, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
1451 12th Street SW.
Washington, DC 20554

Re: Unright Petition / CC Docket Number 96-128

Dear Chairman Genachowski:

This letter is written to comment on the Unright Petition. The current situation surrounding the outrageous rates charged to keep in touch with my family has really had a negative impact on maintaining our relationship. My two
youngest children are suffering the most as they were just 3 and 5 years old respectively when I was sentenced to prison in 2008. Each time the telephone rings at home they yell "it's daddy mommy."

I can't afford to call home as often as they need me to because the calls from the Dallas County Jail in Texas are $9.50 per call, and from the Texas Dept. of Corrections ("TDCJ") its $15.60 per call for just twenty minutes.

Please do something about this unjust situation. There is no legitimate reason our loved ones should be paying these exploitative rates.

Most Respectfully,

[Signature]

cc: Paul Wright Edibe (3 of 3)
Prison Legal News
Dear Mr. Genachowski,

This is a public comment for the Wright Petition (CC Docket # 96-128).

I am a inmate at Buckingham Correctional Center of The Virginia Department of Correction. I am limited to using the phone averagely 3 to 5 times every six months. The reason being the high cost of the phone calls made by me to my family that they or myself have to pay. I have family and friends in Atlanta GA. and Richmond Va. Chesterfield Virginia whom I can when I can and lately we simply can't afford it. Calls from Buckingham Correctional Center to Richmond Virginia is over 7 dollars for to areas that are less than 1 hour in distance. I have been working to support myself and help foot the bills but at the 35th wages I make supporting myself alone is hard when overpriced commissary and phone calls are only offered by the D.o.C of Virginia.
I have children, grandchild and other family in Atlanta that I would love to communicate with but cant and that is a hurting on me and my love ones. Time is hard enough being away from family but basically keeping family from communicating is a harsh and cruel punishment. If its any way you can help me I will be very Thankful.

Thank you & God Bless!

[Signature]
July 30, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I have been incarcerated in the Virginia Dept. of Corrections for over 16 yrs straight. I would like to comment on the exorbitant cost of collect calls from inside the VADOC. When I was first incarcerated I had an infant son. Throughout the years my main contact with my son is telephone calls. Those calls have been restricted because of the cost, which I pay out of my meager prison wages.

I take responsibility for my crime and am serving out my sentence. My son should not have to suffer even more than what I have caused for profit. It is a sad state of affairs when the VADOC and phone companies take advantage of incarcerated people.

I am due to be released in about 7 1/2 yrs. I have no doubt the relationship between my son and I has suffered more than necessary because of the high cost of phone calls.

I ask that you please intervene and do what you can to stop this injustice. Our families should not have to suffer for the crimes we committed.

Thank you,

Sincerely,

John Daggett

John Daggett
Dear Chairman Genachowski,

My name is David Tomlinson, currently I'm incarcerated at Nottoway Correctional Center in Burkeville, Virginia and I'm writing you with the hopes of making my voice heard in regards to the impact the high price of prison calls has on my family.

I have no family in Virginia all my family lives in either California or Oregon and one 20 min phone call to either state cost over $20.00, with the rate changing from phone call to phone call. It cost something like $35.00 surcharge and $82.5% amin and 15% of an undisclosed tax, so you're never sure exactly what the phone call is going to cost you til you get the bill. My family pays a high enough price just having me in prison there's no reason the FCC should allow phone providers to price gouge them even further.

Thank you very much for taking the time to read this.

Very Respectfully Submitted

David Earl Tomlinson
Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12th Street SW  
Washington, DC 20554

Dear Chairman Genachowski,

This is a public comment for the Wright Petition (CC Docket #96-128). I am currently housed at Buckingham Correctional Center, and due to the high costs of phone calls, I have only been able to talk to my family once in the past six years. Less than ten years ago, it was only a dollar to call from here to Richmond, but as the Department of Corrections has allowed various phone companies to extort us for both of their financial gain, phone calls have become ridiculously high. Now, one phone-call to Richmond costs $6.35. I understand the concept of inflation due to the factors of supply, demand, shipping costs, material costs, income, and what have you. Considering such factors, the demand for phone use in prison has increased due to the higher number of people currently incarcerated. There is no shipping cost, nor is there any material cost associated with providing phone service, as far as I know.

Therefore, the only reason for the rates to increase as they have, is solely to extort prisoners, and the Dep-
Of Corrections approves of this. As a result, there are many people such as myself forced to choose between paying outlandish costs to talk to our families, or simply go without.

Going for so long without talking to my family has made it extremely tough to maintain any type of strong bond with them. Not to mention, there have been two deaths in my family, and my father's house burned down, all of which I learned from the news, and had to endure weeks of unanswered letters until I finally received a visit. Yes, it is my fault I am in prison, but in how many ways will I be made to pay for my crime? Furthermore, what gives the Department of Corrections the right to punish my family emotionally and financially as well? I thank you for taking the time to read my grievance.

Sincerely,

T.L. Terry

#139218
This is a public comment for the Wright petition (cc docket #06-138)

By: Jason Casiano #240833
900 Highland Avenue
Cheshire, CT 06410.

Dear Chairman Genachowski:

Please assure that the FCC take the long awaited action to check/regulate a segment of phone service providers that have directed their services on par with being illegal pursuant to the Sherman Act #2. These providers target the families, children and loved ones of prisoners. That's why it is so secret and lucrative to exploit.

For example, when my mother had to pay for a pre-paid minute account (for a 15 minute call of 3.85 approx at over .25 cent per minute) she was told that in order for her to continue to receive collect calls instead, she would have to undergo a review process by the company (secure us), that would include a check on her back ground and credit check. My mother had been with a company (cox) that had charged over please.